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1 Student Union Food Court

The Break

2 Student Union Building

Chick-fil-A®

3 Student Union Food Court

Chick-fil-A® Express

4 Rawls CoBA
5 Wiggins Complex

The Commons

6 Talkington Hall

Day Break Coffee Roasters®

7 Stangel/Murdough Hall

Einstein Bros® Bagel

8 Talkington Hall
9 Rawls CoBA

The Fresh Plate

10 Wall/Gates Hall

Fazoli's®

11 Stangel/Murdough Hall

The Market

12 Stangel/Murdough Hall

Pizza Hut®

13 Student Union Food Court

Raider Exchange

14 West Village

Raider Pit BBQ

15 Student Union Food Court

Sam's Express

16 Library
17 Holden Hall
18 College of Human Science

Sam's Place

19 Murray Hall
20 Student Union Building
21 Poolside @ UREC Leisure pool
22 West @ Wiggins Complex

23 at Sneed

23 Sneed Hall

Starbucks®

24 Honors Hall

Coming Soon

25 Starbucks® @ Student Union Building
26 New Concept @ Burkhart Center

● Hospitality Services / University Student Housing

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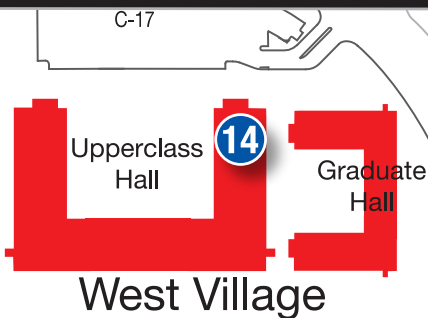
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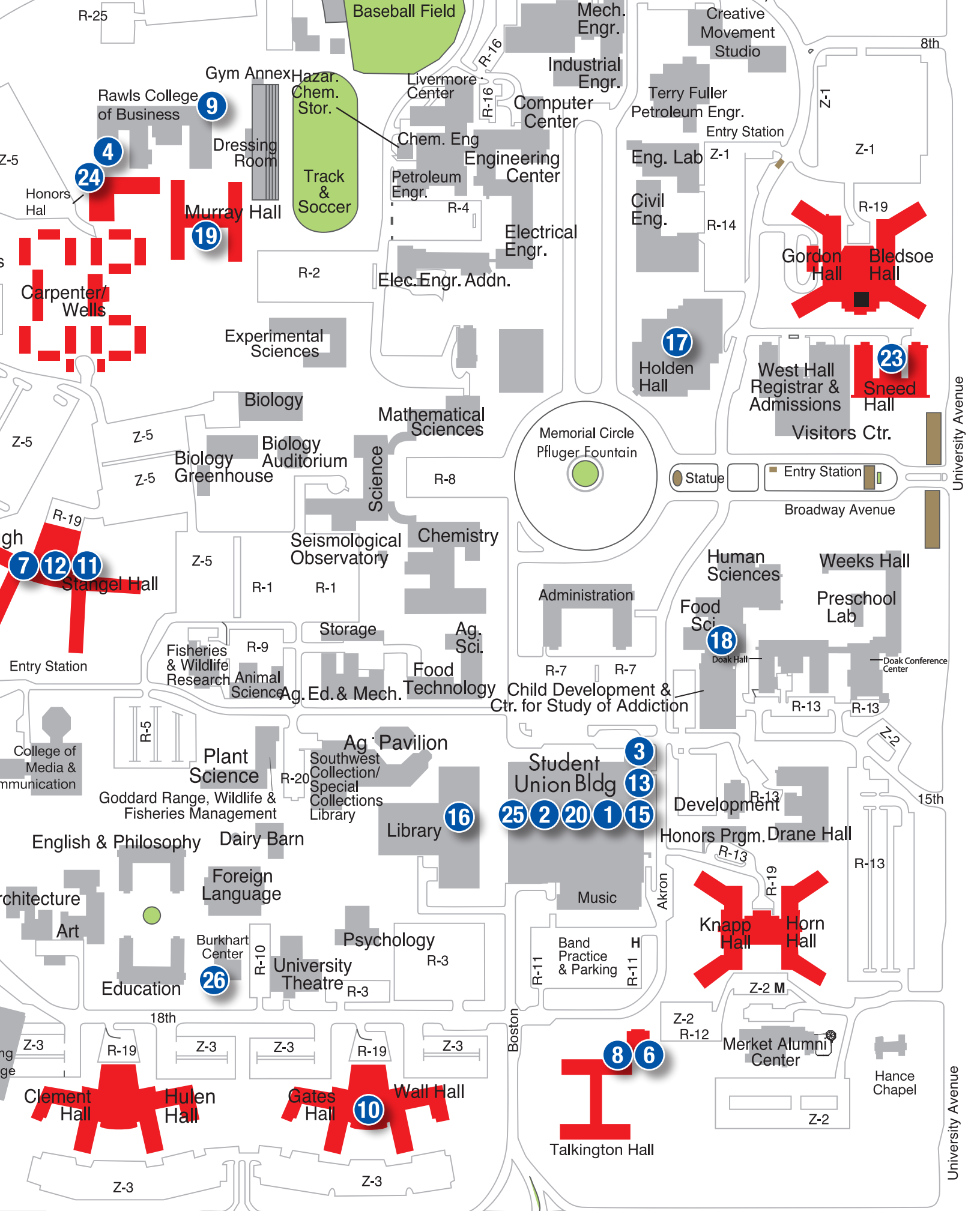
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TEXAS TECH UNIVERSITY
**University Student Housing;
Hospitality Services**



19th Street



R-25

8th

Gym Annex

Hazar. Chem. Stor.

Baseball Field

Livermore Center

Industrial Engr.

Creative Movement Studio

Rawls College of Business

Dressing Room

Track & Soccer

Chem. Eng.

Computer Center

Terry Fuller Petroleum Engr.

Entry Station

Z-1

Z-1

4

Murray Hall

R-2

Elec. Engr. Addn.

Electrical Engr.

Eng. Lab

R-14

R-19

Honors Hal

24

Carpenter/Wells

Gordon Hall

Bledsoe Hall

Experimental Sciences

17

Holden Hall

West Hall Registrar & Admissions

23

Sneed Hall

Visitors Ctr.

Z-5

Biology

Mathematical Sciences

Memorial Circle Pfluger Fountain

Statue

Entry Station

University Avenue

Z-5

Z-5

Biology Greenhouse

Biology Auditorium

Science

R-8

Broadway Avenue

Z-5

Z-5

Z-5

Seismological Observatory

Chemistry

Administration

Human Sciences

Weeks Hall

Z-5

R-19

7

12

11

Stangel Hall

R-1

R-1

Ag. Sci.

Child Development & Ctr. for Study of Addiction

Food Sci

18

Doak Hall

Preschool Lab

Entry Station

Fisheries & Wildlife Research

Animal Science

Ag. Ed. & Mech.

Technology

Food Technology

Administration

Food Sci

18

Doak Hall

Preschool Lab

College of Media & Communication

R-5

Plant Science

Southwest Collection/Special Collections Library

Ag. Pavilion

16

Student Union Bldg

3

13

25

2

20

1

15

Development

15th

English & Philosophy

Dairy Barn

Library

Honors Prgm. Drane Hall

Architecture

Art

Foreign Language

Psychology

Music

Knapp Hall

Horn Hall

Education

Burkhart Center

University Theatre

R-3

Band Practice & Parking

R-11

Z-2 M

R-13

Z-3

18th

Z-3

Z-3

Z-3

Z-3

Boston

Z-2

R-12

Merket Alumni Center

Hance Chapel

Clement Hall

Hulen Hall

Gates Hall

10

Wall Hall

8

6

Talkington Hall

Z-2

Z-3

Z-3

University Avenue

ADDITIONAL RESIDENCE HALL INFORMATION AND SERVICES

Bledsoe/Gordon/Sneed Office

Phone: (806)742-0073
Building: Sneed Hall
Shipping Address: 2508 Broadway St
Lubbock, TX 79406-1141

Chitwood/Weymouth Office

Phone: (806)742-2633
Building: Weymouth Hall
Shipping Address: 3115 18th St
Lubbock, TX 79406-1141

Coleman Hall Office

Phone: (806)742-2645
Building: Coleman Hall
Shipping Address: 1802 Flint Ave
Lubbock, TX 79406-1141

Horn/Knapp Office

Phone: (806)742-2604
Building: Horn Hall
Shipping Address: 2519 15th St
Lubbock, TX 79406-1141

Hulen/Clement Office

Phone: (806)742-2615
Building: Hulen Hall
Shipping Address: 3003 18th St
Lubbock, TX 79406-1141

Murray/Carpenter/Wells Office

Phone: (806)742-4543
Building: Murray Hall
Shipping Address: 909 Flint Ave
Lubbock, TX 79406-1141

Stangel/Murdough Office

Phone: (806)742-2622
Building: Stangel Hall
Shipping Address: 3211 Main St
Lubbock, TX 79406-1141

Talkington Office

Phone: (806)742-6389
Building: Talkington Hall
Shipping Address: 1803 Boston Ave
Lubbock, TX 79406-1141

Wall/Gates Office

Phone: (806)742-2610
Building: Wall Hall
Shipping Address: 2803 18th St
Lubbock, TX 79406-1141

West Village Office

Phone: (806)742-5265
Building: West Village A
Shipping Address: 1825 Texas Tech Pkwy,
Lubbock, TX 79406-1141

Complex Staff

Residence Life Coordinator (RLC) / Graduate Hall Coordinator (GHC)

Residence Life Coordinators and Graduate Hall Coordinators live right in the residence halls with you. These professionals oversee the student staff, make sure everything runs smoothly, and help with the administrative and educational aspects of the hall. If you ever need guidance or support, they're there to offer advice and lend a helping hand. They also work closely with the Complex Council, a group of student leaders, to enhance the overall community vibe. So, rest assured, you've got a team of dedicated staff members looking out for you in your residence hall!

Senior Specialist

These individuals assist with housing forms, package pick-ups, and any other administrative tasks you may have. They are available to answer your questions, address concerns, and ensure your residence hall experience is smooth and enjoyable.

Community Advisors

Community Advisors (CAs) live on your residence hall floor, serving as both fellow students and supportive educators/mentors. They foster an environment that promotes your academic success, resolving conflicts and ensuring a harmonious living community.

Hall Office Hours:

The hall office is open 24/7 except during break periods for your convenience. Visit your hall office for any of the services listed below in addition to study room reservations (available in select halls), campus directions, hall event information and more.

In-Hall Service Offers:

- Cleaning Supply Checkout
- Lost and Found
- Room Change Requests
- Mail and Packages
- Maintenance Request Assistance
- Temporary IDs
- Residential Tutoring
- Complex Councils

Learning Communities

Learning Communities (LCs) at Texas Tech create unique and transformative environments for students with similar academic objectives to reside together, learn together, and socialize. The planning and organization of Learning Community programs and events are done collaboratively each semester by faculty, staff, and CA student staff.

Limitless Laundry:

Limitless, free laundry is available for our residents and is conveniently located in each of our residence hall facilities. University Student Housing is not responsible for loss or theft of laundry and we encourage our residents to set a timer and/or stay with their clothes throughout the duration of the laundry cycle.

Important Dates

8/24/23	First day of classes
9/4/23	Labor Day holiday/University Closed/Residence Halls Open
9/21/23	Last day to withdraw from University to be eligible for a prorated refund of Housing and Dining fees for Fall.
11/22/23	Thanksgiving Break Room Checks
11/22/23-11/26/23	Thanksgiving Break /University Closed/Residence Halls Open
12/2/23	Last day of classes
12/7/23-12/12/23	Final exams
12/13/23	Residence halls close at 10 a.m. for Winter Break/Winter Break Room Checks/Dining locations close
12/15/23-12/16/23	Commencement Ceremonies
1/7/24	Residence halls open/Spring move-in
1/10/24	First day of classes
1/15/24	Martin Luther King holiday/University Closed/ Residence Halls Open
2/7/24	Last day to withdraw from University to be eligible for a prorated refund of Housing and Dining fees for Spring.
3/8/24	Spring Break Room Checks
3/9/24-3/17/24	Spring Break/University Open/Residence Halls Open
4/30/24	Last day of classes
5/2/24-5/7/24	Final exams
5/8/24	Residence halls close at 10 a.m. for Spring semester
5/10/24-5/11/24	Commencement Ceremonies

For additional information, contact us at:

housing@ttu.edu | 806.742.2661

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Office of the Provost

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Questions? Contact Lanna Sheldon, Sevilla Center Administrator:
lanna.sheldon@ttu.edu.



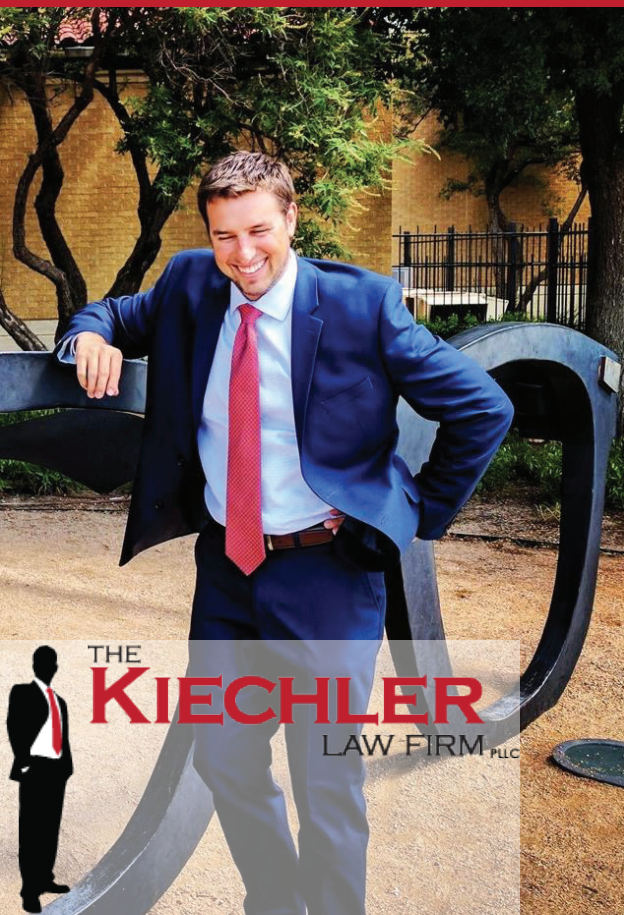
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Experience Costa Rica!

Texas Tech University-Costa Rica exists to share the academic resources of a well-established U.S. university with the younger population of Latin America. Here, you will enjoy academic and student life experiences side-by-side with Latin American classmates and develop your networks in this fascinating country. Your close exposure to one of Latin America's best economies will expand your opportunities to "bear our banners far and wide" and compete on the global stage.

Questions? Contact Rodrigo Murillo, Study Abroad Lead:
rodrigo.murillo@ttu.edu.



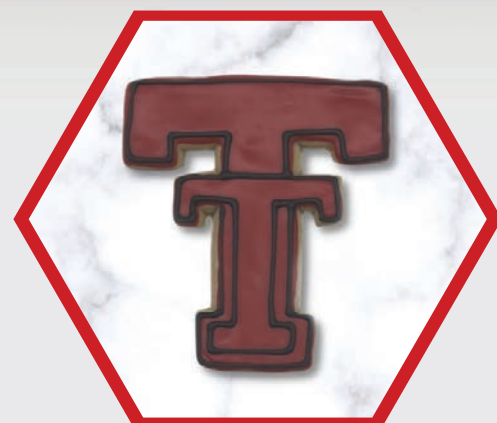


Justin Kiechler

- Named Thomson Reuters Super Lawyers Texas Rising Star in the years 2018 to 2023
- Awarded Outstanding Young Lawyer in 2018 by the Lubbock Area Bar Association
- Licensed to practice law in Colorado, New Mexico, and Texas
- President of the Lubbock County Young Lawyers Association for 2017-2018
- President of the Lubbock Criminal Defense Lawyers Association for 2017-2018

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hs.personalfinance@ttu.edu

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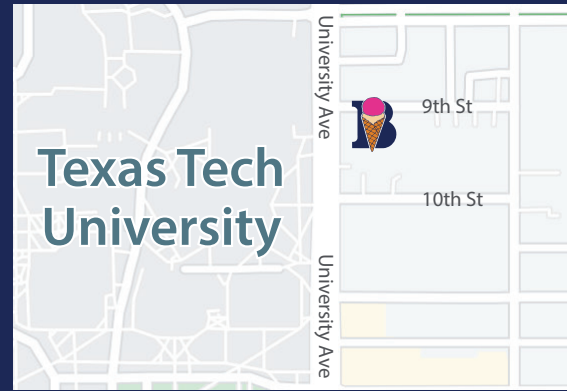
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To schedule an appointment

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Residents Car



Complex Councils (CCs) are the governing and programming organization within each residence hall complex. Complex Councils plan large events, vote on policies that affect their residents, and participate in various leadership activities. Each Complex Council will elect a member to represent the hall population to the greater campus community (RHA Senator). Reach out to your Residence Hall building - Residence Life staff to participate (Elections process is August - Early September.)



The National Residence Hall Honorary (NRHH) is the premiere honorary supported by the leading international organization advocating for the interests and welfare of residence hall students, while also providing opportunities for their personal growth and development. NRHH provides recognition for individuals who have contributed to the advancement of college and university housing. It supports the growth of member chapters by sharing resources, offering leadership opportunities to contribute to and uphold the vision of the National Association of College and University Residence Halls, Incorporated.



The Residence Halls Association (RHA) represents the interests of all students living on campus at Texas Tech University. Through leadership, service, and programs, RHA strives to ensure every student living on campus has an opportunity to connect with their community. Every student living on campus is a member of RHA and are encouraged to participate in all of the FREE events and activities. Some of RHA's traditional programs are Carol of Lights, Spring Fling, Drag Show, Celebrations Around the World and Safe Treat.



Student Staff Leadership Council (SSLC) represents the interests of all student staff positions within University Student Housing through recognition and advocacy. To be an SSLC member, you must be a student employed by University Student Housing.

Scan the QR code to visit the student organizations webpages.



NRHH



RHA



SSLC



Scan the QR code to Visit the student leadership and involvement home page!



Interested in working for University Student Housing?
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Get Involved!



Raiders Helping Others (RHO) is dedicated to serve the Lubbock community and beyond. There are multiple opportunities for members of RHO to engage in service projects and social activities throughout the academic year. Additionally, RHO is responsible for planning, coordinating, fundraising, and attending Alternative Spring Break trips both locally and throughout the country.

RHO has several opportunities through committees to get involved!

- Human Rights and Advocacy, works to support underrepresented populations within the community and help give a voice to those that often go unheard. Through ongoing efforts, members support causes related to minority populations, those who are systemically disadvantaged, housing/food insecure, and community development.
- Health and Wellness, works to support the health and wellbeing of others within the community. Through ongoing efforts, members support causes related to mental health, physical health, those living with illness, wellness promotion, medical research, and physical activity.
- Animals and the Environment, works to support the needs of animals and the environment. Through ongoing efforts, members support sustainability and recycling, environmental clean-up and restoration, animal welfare, rehabilitation, and adoption, as well as human/animal interaction.
- Youth and Education, works to support primary and secondary education and its students within the community. Through ongoing efforts, members support causes related to literacy, socioeconomic and political influences on the education system, and mentorship.



RHO

Scan the QR code to visit the RHO webpage.

Follow our student orgs on social media!

RHA

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Facebook: @tturha

RHO

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Twitter: @RHOTTU
Facebook: TTURHO

NRHH

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Twitter: @NRHH_TTU
Facebook: Texas Tech NRHH

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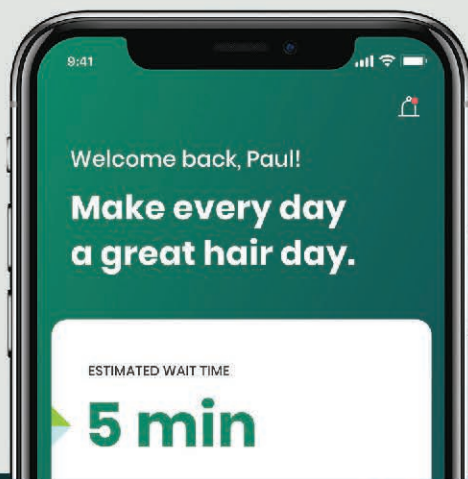
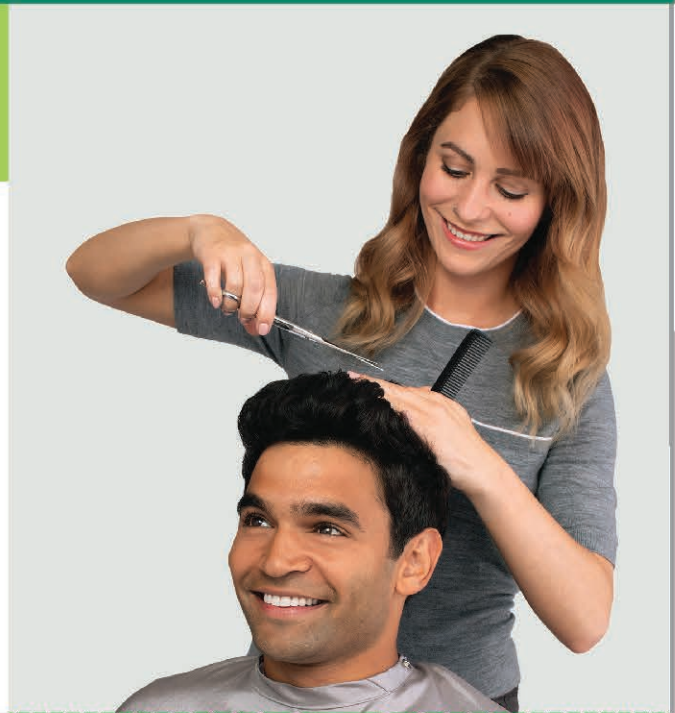
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Residency Requirement

Texas Tech University requires all enrolled first-year students to meet the First Year On-Campus Residency Requirement outlined in Operating Policy 30.25. Compliance with the residency requirement is a condition of enrollment, as set forth in the Student Handbook and the Undergraduate and Graduate Catalog.



**STUDENT
HANDBOOK**

Contract Information and Cancellation Procedures:

- All contracts are binding for the contract period stated on the signed contract.
- Should a student who has not met the First-Year On-Campus Residency Requirement choose not to live on campus and remain enrolled at the University, the student will be held responsible for full contract billing (housing and dining plan fees/charges) per Operating Policy 30.25.
- Should a student choose to move out of their occupied space while remaining enrolled at the University, the student will be held responsible for full contract billing (housing and dining plan fees/charges). A room is considered occupied once a student picks up their key.
- Students who fail to properly cancel by the first date of the contract period will not be released from the contract and will be subject to appropriate term charges.
- The student may terminate this contract subject to one of the following and pay appropriate charges, including any billed charges (i.e. damage charges, lock change charges, late/improper check-out charges, abandoned property charges, amounts exceeding the pro-rata for Dining Buck expenditures, etc.):



**DEPOSITS
AND HOUSING
PAYMENTS**

Cancellation Reason	Initial Deposit	Additional Deposit	Room/Dining Plan Charges and/or Refunds
Move out of assigned space after occupied while remaining enrolled at The University or Texas Tech University Health Sciences Center.	Refunded at the end of the Contract Period after any applicable charges are assessed.	Refunded at the end of the Contract Period after any applicable charges are assessed.	Student is not eligible for a refund of room fees for the Contract Period. Unused Dining Bucks will roll over to the subsequent semester for returning students. Students not returning forfeit any unused Dining Bucks.
Suspension / Withdrawal from The University, Texas Tech University Health Sciences Center or Residence Halls before the 20th class day.	Forfeited	Forfeited	Student housing and dining bill will be adjusted to reflect prorated daily housing and dining plan fees based on overall semester fees.
Suspension / Withdrawal from The University, Texas Tech University Health Sciences Center or Residence Halls after the 20th class day.	Refunded at the end of the Contract Period after any applicable charges are assessed.	Refunded at the end of the Contract Period after any applicable charges are assessed.	Student is not eligible for a refund of housing and dining fees for the Contract Period.
Graduation or participating in required University or Texas Tech University Health Sciences Center academic programs requiring residence outside of the Lubbock community.	Refunded at the end of the Contract Period after any applicable charges are assessed.	Refunded at the end of the Contract Period after any applicable charges are assessed.	If written notification is received by December 1st and substantiated by the Office of the Registrar, the Spring term contract will be canceled and Fall term billing adjusted to 50%.

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- 1009 University Ave / 806-368-5019

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TTU IT HELP CENTRAL RESIDENCE HALL SUPPORT

Wired Network Name: **TTUnet**
Wireless Network Name: **TTU Res Halls**
Wireless Network Password: **maskedrider**

General Help Information

Service Desk - (806) 742-4357

RHS Coleman Walk-Up Desk - Coleman Hall Lobby

Residence Hall Support - (806) 742-5045

RHS Sneed Walk-Up Desk - Sneed Hall 143

Wi-Fi Network

What can connect?

- Laptops, desktops, tablets, smart TVs, consoles, streaming devices, and smartphones

What cannot connect?

- Routers, printers, Wi-Fi access points, Wi-Fi extenders, and modems

How to connect using Wi-Fi:

- Click wireless icon (bottom right in Windows, top right in macOS).
- Choose "TTU Res Halls" in the wireless network menu.
- Sign in with the password maskedrider.

Smart home devices:

- Due to the nature of the residence hall network, smart devices may encounter difficulties on the network.

Games and Gaming

My gaming console appears to be connected, but I cannot connect to various services.

- Due to the nature of the residence hall wireless network, gaming consoles may struggle to connect to their respective Internet services. If possible, please use the wired network.
- Some devices may require a separate external Ethernet adapter.

If the information provided on this sheet does not solve my problem

- Consult www.askit.ttu.edu for possible solutions
- Contact IT Help Central Service Desk
- Contact IT Help Central Residence Hall Support
- Visit Residence Hall Support offices in Sneed 143 and Coleman Lobby

Wired Network

What can connect to the wired network?

- Laptops, desktops, tablets, most smart TVs (with Ethernet port), game consoles, streaming devices (with Ethernet port), and network switches (maximum five devices).
- Please do not connect routers to the wired network.

What cannot connect to the wired network?

- Routers, printers, Wi-Fi access points, Wi-Fi extenders, and modems

How to connect to the wired network:

- All devices should be connected to the wall port marked "Data" with a Cat 5e cable and will connect to the Internet automatically.
 - Access the network configuration.
 - Choose "TTUnet" in the network menu.

Printers

When setting up a printer, please be sure to turn off the Wi-Fi functionality.

- Printers typically will not work on the wireless or wired networks.
- Please connect directly to computer using a USB cable or other method.
- Please contact Residence Hall Support for assistance.
- USB printer cables may be available in the RHS walk-up locations.

**IT Services are Available to on-campus residents at
No Additional Cost!**

RHA Internships

We invite you to join our group as an intern for 2023-24 academic year. This year, we are offering several positions with specific duties from Public Relations to Recreational Sports. Our intern positions for this fall include:

- RHA Intern for Inclusion and Belonging
- RHA Intern for Sustainability
- RHA Intern for Health, Safety, and Wellness
- National Communications Coordinator In-Training

RHA internships offer an opportunity for four residents to get an in-depth experience with the organization. RHA interns co-chair one of RHA's committees to advocate and program for specific focus areas. Interns work closely with the RHA executive board and advisors. Interns can expect to contribute 6-8 hours per week to the position and are compensated \$500 per semester. (*when completing their role as an intern).

RHA Committees

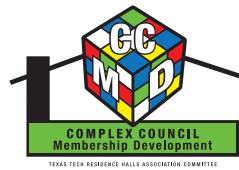
RHA has four committees that each program and advocate for a focus area. Committees are primarily comprised of Complex Council executive board members, but any resident on campus can join a committee.

Clean Up The Environment (CUTE) Club



This committee is focused on sustainability and environmental initiatives which provide educational programming and advocacy for residents and the campus community.

Complex Council and Membership Development



By getting involved with your hall's Complex Council, you can get involved with RHA's Committees to work towards programming and advocacy for specific topics within the residence halls.

TechSafe



This committee work to promote health, safety, and wellness among residents. They work closely with University Student Housing Intervention and Prevention staff, Facilities and University Recreation.

Leadership Inclusion Team



This committee is responsible for inclusion programming within the residence halls. They also assist the RHA executive board in planning inclusion-focused traditional programs.

Recognizing Our Raiders (ROR)

This committee is a partnership with the National Residence Hall Honorary and works to recognize students regionally and nationally. ROR also selects the recipients of the Guns Up Forevermore Scholarship.



Interested in working for
University Student Housing?

**SCAN THE QR CODE TO
VIEW OUR OPEN POSITIONS.**



Staying Safe on Campus:

Blue Light Emergency Phones

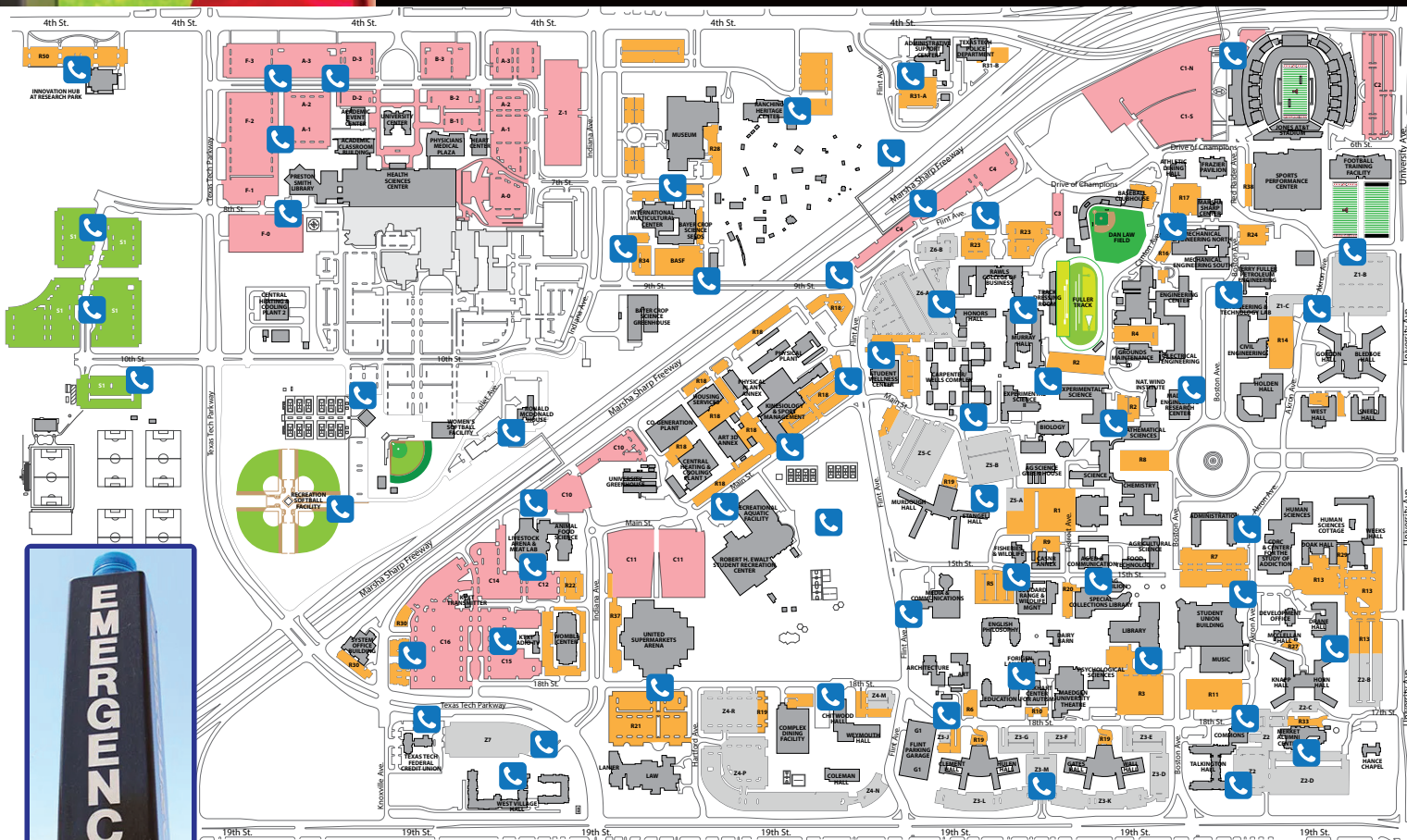
What are the Blue Light Emergency Phones?

The blue light emergency phones are direct lines to the Texas Tech Police Department. The phones can be easily recognized by the blue light mounted above the phone box. These are to be used for reporting emergencies and obtaining information.

If a phone is not working properly, the Texas Tech Police Department asks you to please report it at 806-742-3931.

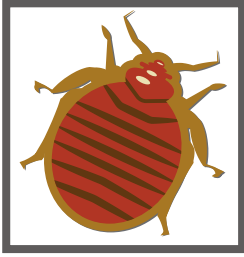


For more information, scan the QR code.



REVISED MAP JUNE 2023

BED BUG PREVENTION AND TREATMENT



Bed Bugs:

University Student Housing maintains a certified pest-control employee to combat the growing challenge of bed bugs facing the United States and the world. Using state-of-the-art equipment, bed bug issues are dealt with efficiently. It is important for students to assist with our efforts by following the below prevention and treatment procedures:

PREVENTION

- Check luggage, clothing, and bedding after trips, especially after trips abroad. If you have been traveling, throw your clothes in the dryer for 20-30 minutes right out of your suitcase when you get home. The heat from the car/dryer will kill any bugs that may be alive.
- Clean up and reduce clutter to eliminate some of their favorite hiding spots. Vacuum crevices and upholstery regularly. Pull your bed away from the wall or other furniture and tuck in sheets and blankets to avoid contact with the floor or walls.
- Do not bring infested items into your room.
- Thoroughly inspect any "freebie" or second hand furniture or accessories before you bring them in.
- If you have contact with a friend who has bedbugs, check your backpack or other items after spending time with them. Be cautious when inviting friends over to sleep or hang out at your place; or spending the night in their bed. Permanently encase mattress in a mattress bag. Red vinyl mattresses in our residence halls currently help to prevent bed bugs.

TREATMENT

- Contact your residence Hall Office, Community Advisor, or Hall Coordinator as soon as possible so that the appropriate personnel can be reached.
- If a student sees what they suspect is a bed bug, they should tape the suspected bed bug to a piece of paper or take a picture to show the responding staff for verification. (Note: There is no risk to the student in providing this sample.)
- Once the staff is notified, they will examine the student's room for signs of bed bugs and contact them with more information concerning any findings.
- Students' rooms with confirmed signs of bed bugs will be temporarily vacated to allow for our staff to begin the extermination process.
- The student will be temporarily placed in another room.
- Students may report any suspected pest issue during business hours, between 8 a.m. and 5 p.m., Monday- Friday, by reaching out to their Hall Office and submitting a FixIT form, available on the housing.ttu.edu homepage. If after hours, please have the student complete a FixIT form on our website. Our staff will address the issue promptly.
- Anyone is susceptible to picking up and harboring bedbugs. It is important to report any potential issues immediately.
- For more information, please visit the following website: <http://www.depts.ttu.edu/housing/safety/bedbugs.php>

SAFETY INFORMATION

Safety is our number one priority at University Student Housing

ID Card Access:

Students must be residents of a specific residence hall in order to have access to the elevator and room areas of that residence hall.

Crime Alerts:

If criminal activity occurs on or around campus, the Texas Tech Police Department issues a crime alert that is sent to all students' official Texas Tech email address with details concerning the event and other relevant information to help keep students safe.

Blue Light Emergency Telephones:

Blue Light Emergency Telephones are stationed around campus to provide a direct link to the Texas Tech police department in case of an emergency.

Students living in other residence halls do not have access to residence halls that are not their own. Outside doors are locked between midnight and 6 a.m. every day.

Clear, lighted posts indicate if there is an emergency response underway.

Emergencies:

Texas Tech University has its own police station and assigned officers. Dialing 911 while on campus will connect students to the on-campus police department for the most efficient handling of emergency situations.

Renters Insurance Information:

University Student Housing encourages each of our residents to maintain renters insurance in case of an emergency so that the student's personal items are protected.

Texas Tech University is not responsible for any damage, theft, or loss that may occur within a resident's room. University Student Housing has partnered with GradGuard insurance and more information may be obtained through their website at <https://gradguard.com/>.

at Texas Tech University. Here are some of our safety features:

Security Cameras:

Security cameras are in operation in all public areas, including lobbies, elevators, and building entrances and exits, to provide additional safety to our on-campus students.

24-Hour In-Hall Staff:

Residence hall front desks are open 24 hours a day to provide general information for all residents, but also to provide a safety presence at all times.

HVAC:

Most of our residence halls operate either in heating or cooling but not both. This makes the seasonal transition months challenging. Air continues to cycle through the vents at all times.

We can either heat or cool the air. In your residence hall room, you control the flow not the actual temperature. West Village is the only residence hall that has a true thermostat with 100% control.

All other residence halls operate through the Universities Central Heating and Cooling Plant located across from University Recreation.

Mold/Air Quality:

Even though Lubbock is considered a dry climate, if the conditions are right mold growth can appear. If you believe that you have mold growth in your room please submit a fixit and our facilities staff will inspect, clean and sanitize the area.

Fire Drills and Evacuation Information:



Fire and weather drills are conducted regularly in the halls to ensure the operation of our systems and the preparedness of our in-hall staff and student populations.

Evacuation information is posted throughout the residence halls and on each floor for reference in the case of an emergency or drill.

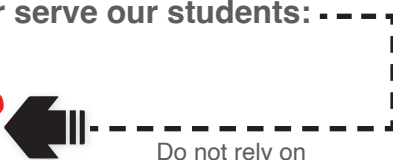
The FixIT System

The FixIT system is an online portal where residents can submit maintenance requests for their room. Our facilities team is dedicated to serving students and addressing maintenance concerns promptly.


In order to better serve our students:




We rely on students to submit FixITs to notify our maintenance team of concerns.




Do not rely on roommates, friends, family, or hall staff to submit a FixIT on your behalf.




The FixIT is the document that our Facilities staff use as permission to enter a student's room.



We prioritize all FixITs based on critical need.



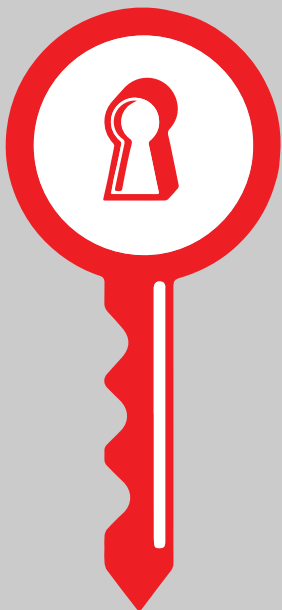
University Student Housing Facilities Staff only enter student rooms without a FixIT if there is an active facilities emergency such as running water.



All FixITs submitted will receive an email response that includes an "HS Number". Please be sure to have this number available should you need to inquire about the status of your FixIT.



Scan the QR code to submit a FixIT



Lockout Key Information

Lockout keys are available at the complex front desk 24 hours a day, 7 days a week when our residence halls are open.

Residents must present their Raider ID card to office staff to receive a lockout key, and they will have 15 minutes to use and return the lockout key.

Lockout keys not returned within 15 minutes are subject to a lock change charge. (\$50.00 per door).

**If the student lives in a suite the lock change charge could be up to \$250.*

CONFLICT RESOLUTION

ROOMMATE CONFLICT RESOLUTION

University Student Housing works to empower our residents to address conflicts with their roommate(s) as they arise.

While conflicts are difficult, working through them can be a good learning experience. If conflicts become overwhelming, or cause distress, we have resources in place to help. The Residence Life Staff (Community Advisors, Graduate Hall Coordinators, and Residence Life Coordinators) are all trained to assist in conducting roommate mediations and provide resources to our residents who are facing roommate conflicts. It is our goal to alleviate concerns and assist our residents in the conflict management process. Listed below is an outline of how roommate conflicts are handled should they require staff intervention:

Step 1: Conflict is presented to Professional Staff.

Step 2: Conflict is Clarified.

- Staff will work to investigate claims of all involved parties. Separate discussions are held with each resident to determine student concerns.

Step 3: Conflict is Mediated.

- Roommate agreements, which are completed and signed by each roommate at the beginning of the year, are reviewed.
- Discussion is facilitated by Professional Staff.

Within mediation, there are multiple outcomes:

- Compromise: Parties agree to a specified resolution that will work for all involved.
- Refusal to Negotiate: One or more parties do not fully participate in an attempt to find a resolution.

Step 4A: Conflict is Resolved.

- Solutions are considered and agreed upon in a newly completed roommate agreement.
- Professional staff members work with student staff to provide ongoing resident follow up.

-OR-

Step 4B: Conflict is Not Mediated.

- All parties involved in the presenting conflict may be asked to move rooms in an effort to prevent further conflict.

On TravisMathew Hoka Columbia



Texas Tech Chubbies lululemon Saxx Free People

Under Armour Bad Birdie Nike Jordan

Use code **TTUFRESH** for **20% OFF** apparel

CARDINALS

SPORT CENTER



6524 Slide Rd
806.765.6645

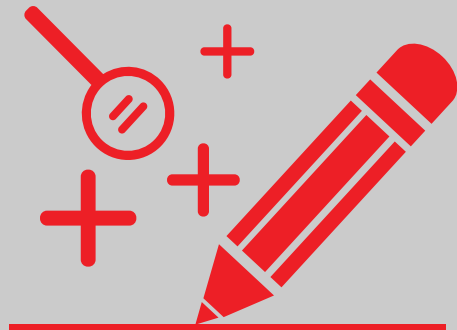


UNIVERSITY STUDENT HOUSING **SCHOLARSHIPS**



SCAN THE QR
CODE TO VIEW
OUR SCHOLARSHIP
OPPORTUNITIES.

University Student Housing believes in supporting the mission of Texas Tech University. We believe by helping students financially afford college costs and living on campus, we are preparing future leaders. We also support our student staff members with a scholarship to enhance their work and learning at Texas Tech University. Over \$250,000 in scholarships are offered through our scholarship application process.



RESIDENTIAL **TUTORING** **PROGRAM**



For additional
information on our
Residential Tutoring Program,

**BE SURE TO SCAN
THE QR CODE.**

Residential Tutoring is a free service for all on-campus residents. Whether you need assistance with a specific subject, help with assignments, or study tips, our dedicated Residential Tutoring staff is available to help. Our services are offered Sunday through Wednesday, from 7pm to 10pm.



Welcome to The SUB!

Red Raider Plaza (student leisure area)
 Newly renovated Raider Depot Bookstore!
 ATLC Computer Lab
 CopyMail
 Study rooms & collaboration spaces
 Student employment
 Wireless internet

Whether you need a place to chill, study, or grab a bite to eat, the Student Union has tons of features that make it the perfect hang out spot!

www.sub.ttu.edu | @TTUSUB



FREE student events!

Student Activities Board (SAB) is a student organization that plans over 60 FREE events each year exclusively for TTU students!



Interested in joining SAB? Visit www.sab.ttu.edu for more information and apply today!



LATE NIGHT MOVIES

HOMECOMING

RAIDERGATE:
A STUDENT TAILGATE TRADITION

ARBOR DAY

SERVICE WEEK

TECH-OR-TREAT

CORN MAZE

www.sab.ttu.edu


 TEXAS TECH UNIVERSITY
 Student Union & Activities

@TexasTechSAB