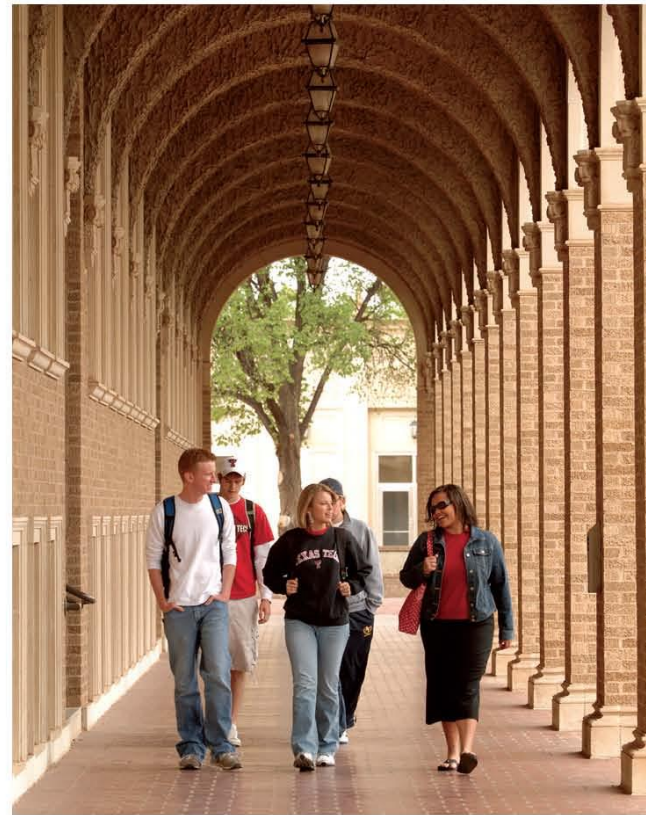


Paying the Bill
Student Business Services





Taking Care of Business



Taking Care of Business

www.sbs.ttu.edu



Taking Care of Business

Complete the Financial Responsibility Agreement (FRA) – this will automatically populate in Raiderlink for you to complete when you need to do it. Easy, right?

Agree to the Global Electronic Consent (GEC) – this will automatically populate in Raiderlink for you to complete if you have not made a selection.

Agreeing to the GEC means you can get your 1098-T tax form electronically...aka...*FAST* each year. No waiting for a form in snail mail.

Check your TTU email daily – in Raiderlink or you can download the app. We send billing notices electronically to your TTU email address. We do not send paper statements to your permanent address.

*Pro tip: set up ttu.edu as a safe domain to never miss an email



Taking Care of Business

Sign up for My Direct Deposit (MDD) – in the SBS menu in Raiderlink. Put your savings or checking info on file. We may owe you a refund one day; get it *fast* with MDD.

Submit the FERPA waiver – in the Student Dashboard. The FERPA tells us who you authorize us to speak to regarding your account. This is an **OPTIONAL** release of information, but please consider adding your parent/bill payer to the billing and financial aid information.

Set up your Authorized User(s) – in eBill. Tie your parent/bill payers' email address (up to 5 individuals/emails) to your eBill account to make sure they get the same email billing notices that you do. This also generates their own user login information to view and pay your bill. **THIS IS NOT THE SAME AS FERPA.**



Taking Care of Business

What is tuition insurance?

GradGuard's Tuition Insurance can help students and parents avoid a financial loss due to an unexpected medical withdrawal from school. Tuition Insurance can broaden the school's existing refund policy.



College Life Protected

Can reimburse up to 100% of the student's investment including other school-invoiced fees



Covers Entire Term

Covered withdrawals can take place any time during the covered term



Assistance Hotline

One call to help students and their families take care of emergencies and unexpected issues

gradguard.com/tuition or (877) 794-6603



Terms, conditions, and exclusions (including for pre-existing conditions) apply. Plans only available to U.S. residents and may not be available in all jurisdictions. Recommended and provided by GradGuard, a service of Next Generation Insurance Group, LLC (NGI), the licensed agent for all insurance programs. Insurance plans include insurance benefits and assistance services. Pricing may vary by state. Insurance benefits are underwritten by Jefferson Insurance Company (NY, Administrative Office: 9950 Mayland Drive, Richmond, VA 23233) rated "A+" (Superior) by A.M. Best Co. A+ (Superior) is the 2nd highest of A.M. Best's 13 Financial Strength Ratings. Non-insurance benefits/services are provided by AGA Service Company. Claims are administered by Allianz Global Assistance (AGA). AGA and Allianz Tuition Insurance are marks of AGA Service Company or its affiliates. AGA Service Company is an affiliate of Jefferson Insurance Company. Plans include insurance benefits and assistance services. Except as expressly provided for under the plan, consumer is responsible for charges incurred from outside vendors. Contact AGA Service Company at 888-427-5045 or 9950 Mayland Dr., Richmond, VA 23233 or tuition@allianzassistance.com.



Taking Care of Business

What does it cover?

GradGuard's Tuition Insurance can reimburse tuition, room, board, and other eligible fees if a student withdraws at any time during the covered term for a covered reason such as:



Serious Injury or Illness

Such as mononucleosis, a severe head injury or COVID-19



Chronic Illness

Such as diabetes or an auto-immune disorder



Mental Health Conditions

Like depression, anxiety, suicide/attempted suicide

Want to learn more about the benefits?



gradguard.com

gradguard.com/tuition or (877) 794-6603





eBill and Payments



eBill

In the SBS menu in Raiderlink

- View your statements & current activity
 - Real – Time Statements Now Available!!
- Make a payment
- Enroll in a payment plan
- Add authorized users

“How-to” guides available on

www.sbs.ttu.edu >

Payment & Fee Information >

eBill How-to Guides



Real-Time Statements

- Available as soon as billing has been added to the student account
- Available for students & authorized users
- Last minute schedule adjustments
- Late registrations

The screenshot displays the Texas Tech University student portal interface. At the top left is the Texas Tech University logo and name. On the top right, it shows the user is logged in as a student with a 'Logout' button. A navigation bar contains links for 'My Account', 'My Profile', 'Make Payment', 'Payment Plans', 'Deposits', and 'Help'. The main content area is divided into several sections:

- Announcement:** A welcome message for the Banner eBill service and a notice about a new Credit Card Service Fee program starting in December 2016. It lists details about the fee and payment processing.
- Student Account:** Shows the account ID as 'xxxxx6002' and a current balance of '\$876.25'. It includes 'View Activity' and 'Make Payment' buttons.
- Statements:** A section with an information icon and a button labeled 'View Real-Time Statement'.
- My Profile Setup:** A sidebar menu with options for 'Authorized Users', 'Personal Profile', 'Payment Profile', and 'Security Settings'.
- Term Balances:** A table showing the current term balance.

Term	Balance
Spring 23 TTU 202357	\$876.25

At the bottom right of the page is the Texas Tech University logo.

Payment Methods

Online through eBill:

- Debit Cards
- Webcheck - Electronic deduction from savings or checking
- Credit Cards (ONLINE ONLY with credit card processing fee): Discover, American Express, MasterCard, Visa

In the office (check SBS website for available hours):

- Debit Cards
- Checks: Personal checks, cashier's checks, money orders, traveler's checks
- Cash

International Payment Options:

- Convera GlobalPay for Students
- PayMyTuition

Mail:

Student Business Services
Box 41099
Lubbock, TX 79409-1099

***Please do not mail cash
or credit card information**



Payment Plans

Budget Payment Plan - available approx. 30 days before semester due date

4 equal installments – 25% each (includes housing, meals, parking, etc. if you have those charges)

Fall – Three business days prior to 1st class day, Sep 25, Oct 25, Nov 25

Spring – Three business days prior to 1st class day, Feb 25, Mar 25, Apr 25

Summer – Check out the options in eBill based on your specific summer registration

Emergency Payment Plan – not available until 10 days prior to class

3 installments – 25%, 37.5%, 37.5% (does not include housing, meals, parking, even if you have those charges – must owe at least \$2,000 of tuition and fees). This plan is intended for students whose financial aid requires additional processing time.

Fall - Sep 25, Oct 25, Nov 25

Spring - Feb 25, Mar 25, Apr 25

- Payment Plans must be set up by the student or authorized user in eBill
- \$25 maximum set up fee per semester – NO INTEREST!



Tuition Estimator

- www.sbs.ttu.edu
- Estimates based on your specific registration

If you're not sure which college your classes are under, most of the freshman "basics" are offered by the College of Arts & Sciences.



Military, Veterans & Dependents

Please contact Office of Military and Veteran Programs:

- By phone - (806) 742-6877
- Via email - mvp@ttu.edu
- On the web – www.mvp.ttu.edu

- Hazlewood Act
- Chapter 33 – Post 9/11 GI Bill
- Chapter 31 – Vocational Rehab



Third Parties

Submit 3rd party documentation by email to sbs@ttu.edu from your TTUemail account

www.sbsttu.edu > Resources > Third Party Sponsored Billing



Exemptions and Waivers

Please submit your waiver or exemption documentation via email to sbs@ttu.edu from your TTU email account.

Oklahoma/New Mexico students certify eligibility for Bordering County OR Bordering State on www.sbs.ttu.edu



The payment due date for Fall 2023 is:

August 21, 2023

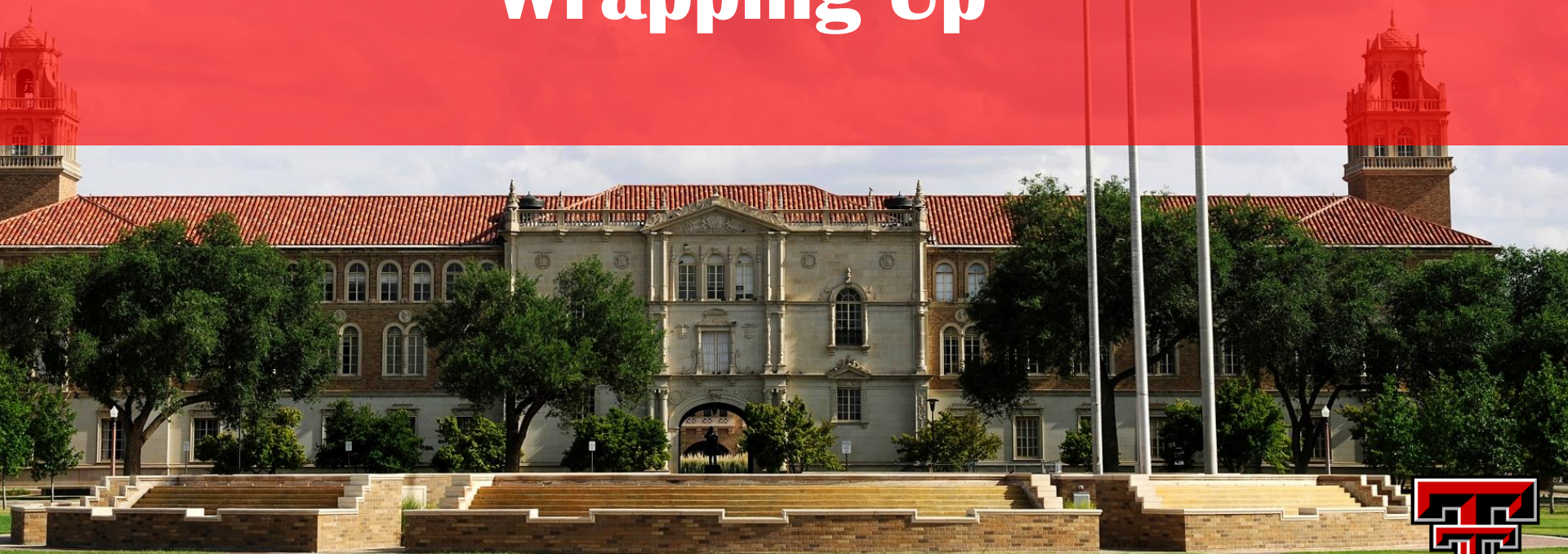


Important Dates

- Each semester the tuition and fee due date is three business days prior to the first day of class. Students who are not meeting this requirement will receive a “pending cancellation” notification via TTU email. If you receive this notification **DO NOT IGNORE IT**.
- Students not paid in full or enrolled into a payment plan after receiving a cancellation notice(s) will have their class schedules **CANCELLED FOR NON-PAYMENT** and must re-register for courses.
- Cancelled students are not guaranteed to have the same courses and sections available when they re-register.
- Students and Authorized eBill Users are encouraged to check their email regularly during “back-to-class times” for important billing and cancellation info from SBS, including cancellation notices.



Wrapping Up



Things you should know...

go.ttu.edu/things2know

Things You Should Know As A New Red Raider



Contact Student Business Services

Office: Student Financial Center, West Hall Room 301

Phone: (806) 742-3272, toll free (866) 774-9477

Hours: 9:00 am - 4:00 pm, Monday-Friday

Website: www.sbs.ttu.edu

Email: sbs@ttu.edu



@StudentBusinessServices

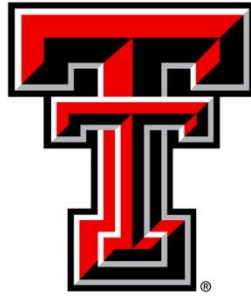


@SBSatTexasTech



ttu_sbs





TEXAS TECH

UNIVERSITY.
From here, it's possible.

