How to Start a Citrix Application Using the Citrix Receiver Client

1. Click on an application icon only once. If you double click an icon, you will launch the application twice and this might cause problems.

2. You will see a connection box appear as depicted in the image below. It will show you the progress of connecting to the Citrix servers which host the software.

3. Once the connection has been established with a server, you will see a similar box appear indicating the progress of preparing your application session.
4. Soon after, you will see a Windows sign-in window, as the one depicted below. This window will show up every time you launch an application. Click the blue OK button in order to login.
5. Once you click OK, the Windows sign-in window will disappear and within a few seconds, you will see your application splash screen appear. This means that your application is starting up.

6. Please be patient while the application loads as it might take a few seconds. Please also note that the speed at which the application loads, will depend on the strength of your network connection.

If you have trouble launching an application, please contact Engineering IT Support at support.coe@ttu.edu.