



Are you concerned about the well-being or safety of a student?

2019-2020

Have you observed student behaviors that caused concern or made you feel unsafe?

REPORT

Online

www.ttu.edu/studentsofconcern

Or Call

(806) 742-2984

Students of Concern (SOC)

SOC is a central place for the Texas Tech University community to report student behaviors of concern for early intervention, risk assessment and referrals to help promote student success while paying special attention to the safety and security needs of members of the University community.

If you feel an immediate threat or need emergency response

Call 911

**For non-emergency police assistance,
call Texas Tech Police Department at (806) 742-3931**

For more information on types of behaviors to report, see the back of this folder or
visit www.ttu.edu/studentsofconcern

MENTAL HEALTH

Student Counseling Center -806.742.3674

licensed mental health care providers (group & individual)

Student Health Services- 806-743-2848

accredited primary health care clinic. includes mental health care. <https://www.depts.ttu.edu/studenthealth/>

TTU Crisis HelpLine- 806.742.5555

24 hour phone line where students are connected to licensed counselors for crisis intervention & referral services.

SUICIDAL IDEATION

Student Counseling Center -806.742.3674

licensed mental health care providers
(group & individual)

TTU Crisis HelpLine- 806.742.5555

24 hour phone line where students are connected to licensed counselors for crisis intervention & referral services.

For Faculty/Staff/ Students

PERSONAL CRISIS/DISTRESS

Student Counseling Center -806.742.3674

licensed mental health care providers (group & individual)

Office of the Dean of Students- 806-743-2984

coordination and referrals to campus community and community resources. <http://www.depts.ttu.edu/dos/>

TTU Crisis HelpLine- 806.742.5555

24 hour phone line where students are connected to licensed counselors for crisis intervention & referral services.

FAMILY EMERGENCY

Associate Academic Dean -
(of student's college)

notification of faculty regarding class absence
(one week or more only) OP 34.04

Office of the Dean of Students- 806-743-2984

coordination and referrals to campus community and community resources. <http://www.depts.ttu.edu/dos/>

ILLNESS /INJURY

Associate Academic Dean -
(of student's college)

notification of faculty regarding class absence
(one week or more only) OP 34.04

In obtaining documentation from students, never request a medical record. Only request documentation with date of service

Office of the Dean of Students- 806-743-2984

coordination and referrals to campus community and community resources. <http://www.depts.ttu.edu/dos/>

STUDENT DEATH

Office of the Dean of Students- 806-743-2984

Official notification processes and resources related to the death of a student . www.depts.ttu.edu/dos/

ABSENCES

Associate Academic Dean -
(of student's college)

notification of faculty regarding class absence
(one week or more only) OP 34.04

It is the Professors discretion if they will excuse/allow make up work due to absences based on the expectations outlined in the course syllabus

Office of the Dean of Students- 806-743-2984

available to discuss situations where students miss a week or more consecutive days. <http://www.depts.ttu.edu/dos/>

DISABILITY/ACCOMMODATIONS

Student Disability Services - 806.742.2405

coordinates accommodations and resources for registered disabled students

Note: Absence from class due to a disability, is not an automatic classroom accommodation.
www.depts.ttu.edu/sds/

PREGNANCY

Title IX -806. 742-7233

Resources and assistance for students navigating pregnancy, childbirth and related outcomes.

SUBSTANCE ABUSE

Raider Assistance Program- 806.743.2844
Student Health Services

Treatment referral and other drug assessment

RISE, Raider Restart -806.742.2110

Brief alcohol screening and intervention.
www.rise.ttu.edu

eCheck Up to Go - An online anonymous assessment for students about their drinking and marijuana use, with resources provided.
www.depts.ttu.edu/rise/AOD/echug.php

FINANCIAL

Student Financial Aid- 806.742.3681
www.financialaid.ttu.edu

Red to Black -806.742.9781

Offers Peer Financial coaching. www.r2b.ttu.edu

Student Basic Needs -806.742.2984

provides students access to the most essential resources required to achieve academic goals. Assists with campus community, and community resources. go.ttu.edu/studentbasicneeds

FOR EMERGENCY RESPONSE IN ANY OF THESE SITUATIONS, CONTACT TEXAS TECH POLICE AT 911.

FOR NON-EMERGENCY RESPONSE CALL TEXAS TECH POLICE DEPARTMENT AT 806.742.3921

THREATS OR ACTS OF VIOLENCE

Texas Tech Police Department - 806.742.3931

emergency response, full law enforcement
authority, and criminal investigations

www.depts.ttu.edu/ttpd

Office of the Dean of Students - 806.742.2984

coordination of Behavioral Intervention Team
and other resources

www.ttu.edu/studentsofconcern

SEXUAL VIOLENCE AND ASSAULT, SEXUAL HARASSMENT, SEXUAL MISCONDUCT, AND GENDER BASED DISCRIMINATION

Office for Student Rights and Resolution

/Title IX Administrator - 806.742.7233

coordinates response, investigations, and
processes related to instances of sexual violence,
discrimination, and harassment. www.titleix.ttu.edu

Title IX Administrator: Kimberly Simon

kimberly.simon@ttu.edu Direct: 806. 834.1949

TTU Crisis HelpLine - 806.742.5555

24 hour phone line where students are connected
to licensed counselors for crisis intervention
and referral services.

Voice of Hope - 806.763.7273

community resource for those affected by sexual assault
www.voiceofhope.org

DISCRIMINATORY HARASSMENT

Office for Student Rights and Resolution- 806.742.7233

coordinates responses, investigations,
and process related to discriminatory harassment

www.titleix.ttu.edu

CONDUCT/BEHAVIOR

Office of Student Conduct - 806.742.1714

Investigates incidents and adjudicates

Code of Student Conduct violations

www.depts.ttu.edu/studentconduct

ACADEMIC INTEGRITY

Office of Student Conduct- 806.742.1714

Investigates incidents and adjudicates

Code of Student Conduct violations

(also see A Guide for Faculty folder insert)

www.depts.ttu.edu/studentconduct/academicinteg.php

GENERAL GRIEVANCES

Office of the Dean of Students- 806.742.2984

Oversees the grievance process

www.ttu.edu/studentsofconcern

CONFLICT COACHING

Office of the Dean of Students- 806.742.2984

Provides training in conflict resolution,
communication and university processes

www.depts.ttu.edu/dos

STUDENT HOUSING

University Housing -806.789.6000

Residence Life staff on duty to assist students
in the halls. www.housing.ttu.edu

ACADEMIC PERFORMANCE

SOAR - 806.742-3664

Support Operations for Academic Retention
services to increase student's academic effectiveness

www.soar.ttu.edu

PARENT & FAMILY MEMBERS

Parent & Family Relations- 806.742.3630

Resources and assistance for parent & family
members of students. www.parent.ttu.edu

STUDENT HANDBOOK

- **Student rights and responsibilities**
 - Policies and processes related to student life
 - Code of Student Conduct
- www.ttu.edu/studenthandbook

OTHER HELPFUL RESOURCES

EMERGENCY ALERTS

The system is used to alert the university community of
emergency situations and class cancellations or delays.

Update cell phone, home phone or text message
information at www.ttu.edu/emergencyalert.

QPR-QUESTION, PERSUADE, REFER

Suicide prevention training for faculty, staff and students

- Student Counseling Center
806. 742.3674 counseling.ttu.edu
- RISE (Risk Intervention & Safety Education)
806.742.2110 rise.ttu.edu






TTU CRISIS HELPLINE

Texas Tech Crisis Helpline-806.742.5555

Offers 24 hour assistance for students experiencing:
Mental Health/Crisis, Suicidal thoughts,
Sexual Assault, Interpersonal Violence

WHEN IN DOUBT REPORT.....WWW.TTU.EDU/STUDENTSOFCONCERN OR CALL 806.742.2984

Types of Behaviors & Suggested Actions/Referrals:

Mild/Low	Distress	Disruption	Threats/Violence	Other Reporting
<p>Causing Discomfort or Annoyance</p> <p>Mild classroom disruptions (talking loudly, interrupting, asking a lot of questions)</p> <p>Disrespectful/Rude</p> <p>Standing w/in personal space boundaries</p> <p>Talking off topic & not related to class</p> <p>Poor academic and classroom performance</p> <p>Answering phone, texting, on computer in class</p> <p>Absences</p> <p>Threatening to speak to supervisors or chair</p>	<p>Emotionally troubled</p> <p>Depressed</p> <p>Anxious</p> <p>Not coping/adapting</p> <p>Situational stressors</p> <p>Traumatic events</p> <p>Excessive absenteeism</p> <p>Changes in hygiene, sleeping, inattentive, crying</p> <p>Injury or Illness for more than one week</p> <p>Changes in academic performance, attendance, participation</p> <p>Observed self-injurious behavior (cutting, burning, eating disorders)</p>	<p>Disruption of educational process</p> <p>Violation of rules</p> <p>Vague and indirect threats</p> <p>Substance misuse or abuse</p> <p>Refusing to leave or cooperate</p> <p>Destruction of property</p> <p>Not complying with instructions</p> <p>Escalating mild/low-level behaviors</p>	<p>Threats to self</p> <p>Threats to others</p> <p>Violent/aggressive behavior</p> <p>Mention of weapons or violence as a way to solve problems</p> <p>Writings/online posting that convey intention to harm self or others</p> <p>Unable to care for self</p> <p>Profoundly disturbed, detached view of reality</p> <p>Deficient in skills that regulate emotion/behavior</p>	<p>Sexual Assault & Sexual Violence - Title IX Administrator</p> <p>Discriminatory or Sexual Harassment - Title IX Administrator</p> <p>Criminal Activity on or adjacent to campus - Texas Tech Police</p> <p>Missing students - Texas Tech Police Department</p>
				
<p>Classroom Management & Addressing Low-Level Situations</p> <p>- Identify the best time and address individually with the student.</p> <p>- Reestablish expectations, communicate clearly, provide resource referrals as appropriate.</p> <p>Primary Resource(s): Supervisor Department Chair</p>	<p>Conversation & Resource Referrals</p> <p>- Identify the best time and talk with the student individually to assess the situation and offer resources.</p> <p>- Submit an online report at www.ttu.edu/studentsofconcern</p> <p>Primary Resource(s): Student Counseling Center (742-3674) Office of the Dean of Students (742-2984)</p>	<p>Documentation, Reporting & Accountability</p> <p>- Communicate expectations early (Syllabus, Code of Conduct)</p> <p>- Document what occurred</p> <p>- Report online to the Office of Student Conduct www.depts.ttu.edu/studentconduct</p> <p>Primary Resource: Office of Student Conduct (742-1714)</p>	<p>Report & Seek Assistance</p> <p>If immediate danger</p> <p>- Call Police (911)</p> <p>- Address the immediate concern by protecting self and others, clearing or locking down location</p> <p>If not immediate danger</p> <p>- Assist student in seeking help</p> <p>- Document what occurred</p> <p>- Report to Police and</p> <p>- Submit online report at www.ttu.edu/studentsofconcern</p> <p>Primary Resource(s): Texas Tech Police Department (742-3931) Dean of Students (742-2984)</p>	<p>Other Reporting</p> <p>Upon notice of these situations, a report is required to the appropriate unit.</p> <p>Title IX Administrator (742-2121)</p> <p>For Missing Students: Texas Tech Police Department (742-3931)</p>

When in doubt...report www.ttu.edu/studentsofconcern or call 742-2984