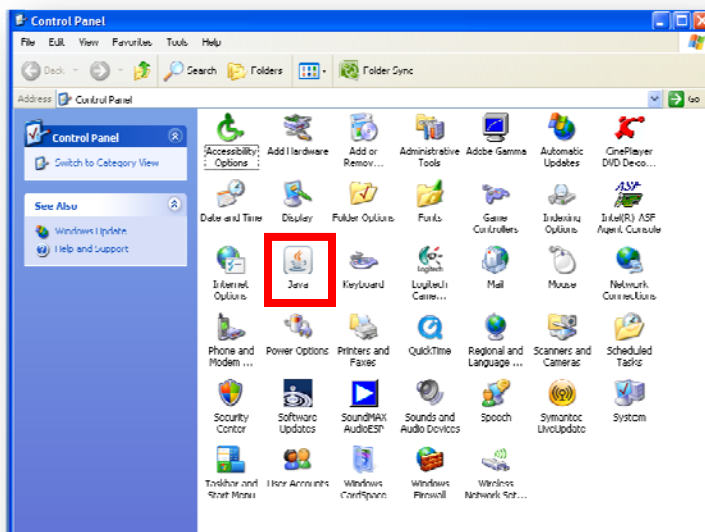


# How To Reset Your Java Cache (Windows)

1. Go to the **Control Panel** (from the **Start Button**)

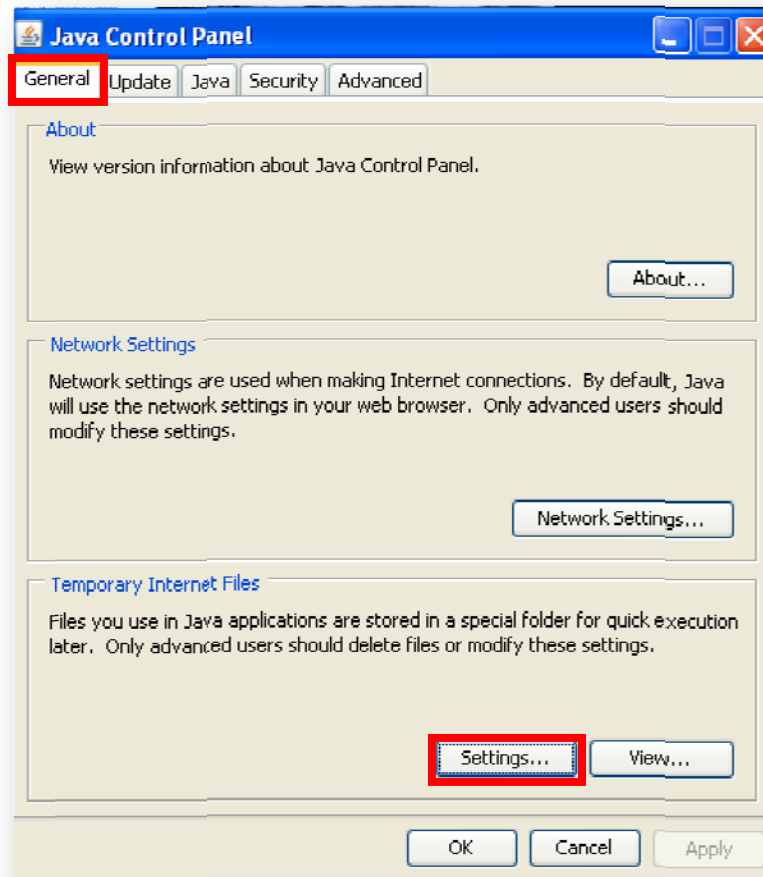


2. Click on the **Java Icon** in Control Panel

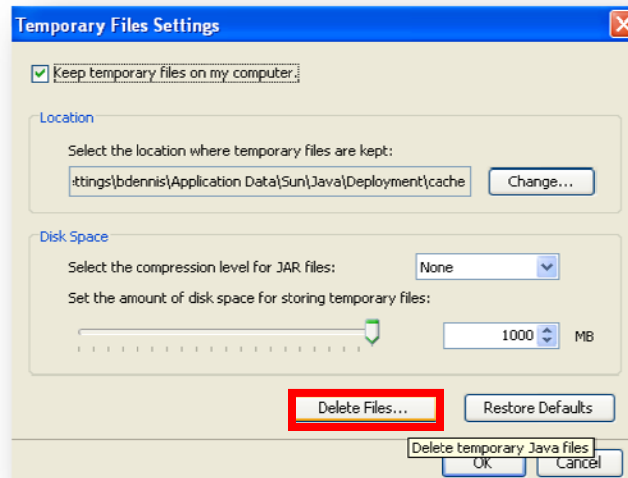


## How To Reset Your Java Cache (Windows)

3. Under the “General” tab, You’ll see “Temporary Internet Files” – Click on “Settings”

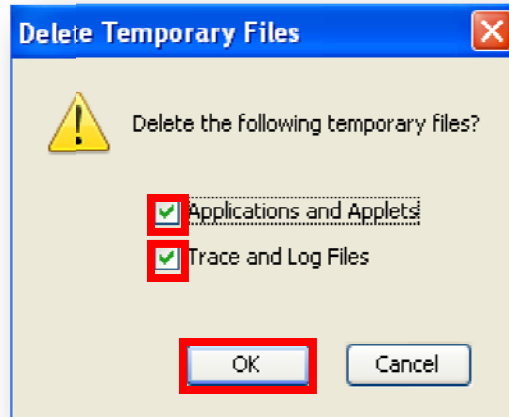


4. The Temporary Internet Files Settings window will open – find “Delete Files...” and click on it.



## How To Reset Your Java Cache (Windows)

5. Make sure that both “**Applications and Applets**” as well as “**Trace and Log Files**” is checked
6. Click “**OK**” (may take a couple of minutes)



7. Then, back on the Temporary Internet Files Settings window, Click **OK**, and the Java window click **OK**.
8. Log out of Blackboard and Log back in.