How To Reset Your Java Cache (Windows)

1. Go to the Control Panel (from the Start Button)

![Control Panel Image]

2. Click on the Java Icon in Control Panel

![Control Panel Image with Java Icon highlighted]
3. Under the “General” tab, You’ll see “Temporary Internet Files” – Click on “Settings”

4. The Temporary Internet Files Settings window will open – find “Delete Files...” and click on it.
5. Make sure that both “Applications and Applets” as well as “Trace and Log Files” is checked
6. Click “OK” (may take a couple of minutes)

7. Then, back on the Temporary Internet Files Settings window, Click OK, and the Java window click OK.
8. Log out of Blackboard and Log back in.