

Review Outcomes

Measure progress, evaluate impacts, and analyze effectiveness.



Throughout the entire service-learning experience you should be *reflecting*, thinking about what you are learning and how your ideas and opinions are changing or being reinforced by what you are doing.

Some questions to ponder throughout the service-learning project are:

- How is this process changing what you think about yourself and your abilities?
- How has it helped you interact with peers, the community? Has it changed the way you think about others?
- What have you learned about your community? about systems within the community?
- What knowledge and skills has it reinforced or taught you?
- In what ways has it enabled you to think differently about the need or issue in the community?

It is also important to assess the broader outcomes of the service-learning experience, such as how it impacted others and what change it has created.

Some simple ways to assess the impact of the service-learning project include:

- Create and distribute a short evaluation after educational events and trainings
- Survey recipients of the service, partners, and other participants
- Take before and after photos to show physical changes
- Ask others to share their reflections at your showcase
- Keep a scrapbook with newspaper articles, letters from partners, and other feedback