Community Resource Handbook

2016-2017
AGENCIES AND RESOURCES

RENT, UTILITIES, CLOTHING, FOOD, HEALTH CARE, ETC.

211 REFERRAL AND INFORMATION PROGRAM
Dial 211
Referral program for Lubbock County to provide confidential 24-hour a day referrals to any community resources. Information and referral services informs, guides, directs and links individuals to the appropriate resources including the resources listed below. For more information contact South Plains Association of Governments 762-8721

ADULT PROTECTIVE SERVICES – 5121 69th St Suite B4
698-5500
Investigates/provides services for services for the elderly (65+) or persons with disabilities that are abused, neglected, or exploited.
Report abuse (800) 252-5400

AMERICAN RED CROSS – 2201 19th Street
765-8534
Provides emergency disaster assistance.

ATTORNEY GENERAL OF TEXAS (CHILD SUPPORT) – 4630 50th St Ste. 200
767-0521
Child support services including establishing paternity and parent-child relationships, and establishing, modifying, and enforcing court orders.

CHILD SUPPORT HOTLINE 800-252-8014

BACKYARD MISSION – 8205 Quincy Ave
300-0184
Provides free home repairs such as leaky roofs, broken windows, heaters, water heaters, exterior doors, etc. for low-income, elderly (over 60 years) homeowners in Lubbock. Must own or be buying home. By appointment only, call to request an application.

BRIDGE OF LUBBOCK – 1301 Redbud Ave
687-0772
Provides mentoring programs for at-risk or low-income youth in 1st -12th grades. Tuesdays and Thursdays after school 3:30-6:00 pm, and includes evening meal.
Clothing closet the second and last Monday of each month from 9-12 pm, requires photo ID.

BROADWAY CHURCH OF CHRIST - 1924 Broadway
763-0464
Soup kitchen every Sunday at 12 pm. (Served at Carpenters Kitchen behind the church at Main & Ave S)
Clothing closet call on Thursday to schedule an appointment for following Tuesday, one visit per 3 months, photo ID and social security card required.
Prescription assistance, call for information and availability.
BURKHARDT CENTER – 2902 18th St 742-4561
Providing services, preparing educators, and conducting research for individuals with autism and their families. Guide for autism resources can be found at https://www.depts.ttu.edu/burkhartcenter/autism-resources/online-resource-guide.php

CARE OPTIONS FOR KIDS – 1916 13th Street 698-6968
Physical/Speech/ Occupational services for Medicaid children only. Monday-Friday 8-5 p.m. A referral must be submitted.

CARPENTER’S CHURCH – 1916 13th Street 687-2453
Basic health care services for adults provided by volunteer nurses and paramedics. Showers provided. 2nd Saturday of each month, 10:00 a.m. - Noon

CATHOLIC CHARITIES DIOCESE OF LUBBOCK - 102 Ave J 765-8475
Emergency assistance with food, utilities and/or prescriptions APPOINTMENTS MUST BE CALLED ON THURSDAY.

COUNSELING: Couples counseling, family counseling, male education (for domestic abuse), and anger management program, CAALM. Youth counseling for at-risk youth (STAR) and runaway and homeless youth (RYH.)

IMMIGRATION information and assistance with all immigration processes. Monday-Friday 8-5 p.m.

SELF-SUFFICIENCY PROGRAM – helps low-income, single parents to complete their college education by providing assistance with tuition, books, rent, utilities, childcare, and mileage reimbursement. Call to get on waiting list. Monday-Friday 8-5 p.m.

RESALE CENTER – 2218 34th Street (Used clothing/home furnishings) 763-8315

CHILD PROTECTIVE SERVICES - 1103 Martin Luther King 472-5050
Investigates/provides services for services for children that are abused or neglected. Child Abuse Hotline (800) 252-5400

CHILDREN’S CONNECTIONS – 2514 82nd, Suite G 745-7995
Pregnant mothers and mothers with children under 2 years of age only. Pregnancy services for those in crisis, adoption services, crime victim assistance Monday-Friday 8-5 p.m.

COMMUNITY HEALTH CENTER OF LUBBOCK – 1313 Broadway, Suite 5 765-2611
Assists with rent, health care, pregnancy, prescriptions, family planning, eye care, dental and social services to low-to-moderate income and homeless persons.

Dental Services for children and Medical services for children and adults on a sliding fee scale, accept Medicaid, Medicare, CHIP and other forms of payment. Other services: Diabetes self-management, Nutrition, Asthma management, Obesity, Mental Health counseling, Eye care, Prenatal care, Chronic disease management. CHCL also provides a mobile health and dental care unit for individuals in rural areas.

CHCL Arnett-Benson Medical & Dental Clinic – 3301 Clovis Rd 763-5557
CHCL Parkway Clinic – 406 MLK 767-9744
CHCL Dental Clinic – 1702 Parkway 687-6259
CHCL Chatman Clinic – 2301 Cedar Ave 749-0024
CHCL Downtown Clinic – 1610 5th St 765-2611

COVENANT COMMUNITY HEALTH OUTREACH SERVICES – 1318 Broadway Ste. 101
Adult dental program 725-6500
Adults age 19 and up, requires financial application, qualification and co-pay.
Mobile Mammography 725-6500
Provides breast cancer screening, and education programs.
Children’s dental clinic 725-5825
Ages 6-18, financial assistance available. Medicaid accepted.
Counseling services 1302 Broadway 725-5443
Individual, couples and family therapy. Ages 18 and up. Person to receive services must call for themselves for phone screening. No CPS cases, custody battles, or MHMR cases. Fee: Sliding scale

EARLY CHILDHOOD INTERVENTION (ECI/DEBT – LISD) – 1628 19th Street 766-1172
Provides early identification and intervention for children 0-3 years of age with signs of developmental delays. Also provides physical/occupational/speech therapists and adaptive equipment. Monday-Friday 8-5 p.m.

FAMILY PROMISE (INTERFAITH HOSPITALITY NETWORK) (Call for information) 744-5035
Assistance for homeless families with children, families in multi-family situations and/or undesirable situations. An interview process is required. Assist with temporary housing, meals, clothing, etc. Also provides counseling and help finding housing, day care and jobs.

FIRST BAPTIST CHURCH - 2109 Broadway 747-0281
Food vouchers each Thursday from 2:00-4:00 p.m. Require picture ID & proof of address (utility bill received within the past 30 days)

FOOD BANK (South Plains) – 5605 MLK Blvd 763-3003 or 211
Food vouchers must be obtained from non-profit agencies, churches and schools. Food boxes are available through agencies and churches – call 211 for distribution site information.
Baby formula can be picked up M-F 9:00-4:45 with WIC, photo ID, and birth cert. Kids Café – an after-school program provides nutritional evening meals in a safe after-school environment in disadvantaged neighborhoods. 763-3032

FREE MEDICINE PROGRAM www.freemedicineprogram.com (800) 921-0072
Provides prescription assistance for low to moderate income families for a $5.00 fee.

GUADALUPE ECONOMIC SERVICES – 1502 Erskine Street 744-4416
Monday & Wednesday, 1:00-4:00 p.m. Must be referred from Adult, Children's, or Women's Protective Services

**GOODWILL INDUSTRIES OF LUBBOCK** – 715 28th St 795-8419
Call or walk in for **Clothing Vouchers** as well as household goods vouchers; individuals must bring referral on letterhead from a social service agency.

**GRAND EXPECTATIONS (UMC)** – 2602 Avenue Q 761-0611
**Pregnancy tests, doctor referral and prenatal health program** for low-income pregnant women delivering at University Medical Center. Medicaid worker available to assist with Medicaid application.
**Baby Boutique** – baby clothes program; can earn items by completing steps i.e. physician appointments and completed paperwork.

**GREENLAWN CHURCH OF CHRIST** – 5701 19th St 795-4466
The Blessing Center (**Food pantry and clothing closet**) is available Monday 1:30-3:00 pm, Thursday 9:00-11:00 am. Food pantry requires photo ID and social security card.

**HEARTLINE WOMEN’S CLINIC** – 3021 34th St Suite C 788-0500
Free confidential **pregnancy testing, ultrasounds, prenatal and parenting education**. Photo ID, M-Th 9:30-4:00

**HIGHLAND BAPTIST CHURCH** – 4316 34th St 795-6453
(Shopping center across from church.) **Free baby closet** Tues 1-3 pm and Wed 3:30-5pm. Provides **baby clothes, diapers, some equipment**. Infants to 4 years of age.

**LAKERIDGE UNITED METHODIST CHURCH** – 4701 82nd St 794-4015
**Clothing closet**: Wednesday 10:00-11:30 am, walk-ins welcome. **Food vouchers** available Wednesday at 10:00 am as long as the individual has called on Monday or Tuesday to request the voucher. Photo ID and social security card required for food voucher.

**LARRY COMBEST COMMUNITY HEALTH AND WELLNESS CENTER** – 301 40th 743-9355
Family Care clinic, medical transportation is provided for anyone needing assistance getting to the clinic. Fees on a sliding scale; Medicaid, Medicare, and private insurance accepted. Walk-ins welcome. Mon – Fri 8-12 pm, 1-5 pm.

**LUBBOCK CHILDREN'S HEALTH CLINIC** – 302 N University 749-3803
**EAST LCH Clinic** – 801 E 14th St 749-3800
Offers **well checks, sick visits and immunizations** for children 18 and under. Fees on a sliding scale; no child will be turned away for inability to pay. Need patient immunization record, social security card, and proof of income.
LUBBOCK COUNTY GENERAL ASSISTANCE – 916 Main Street, Ste.104  775-1080
Temporary assistance with food, partial payments for rent, payments for utilities, and burial expense. No deposits, reconnections, or any payment in arrears. No telephone bills. The household must include a totally disabled adult or minor child and the household must have been without income for thirty days to qualify. Call for details.

LUBBOCK DREAM CENTER CHURCH ON THE ROCK – 1111 30th St  793-3336
Clothing closet for low income. Tues/Thurs 3:00-6:00 pm. Sat 9-10 and 11-12. Food Pantry for low income. Sat 9:00-10:30 am. Other services: Computer and Related technology classes, GED instruction, and parenting education. For all services, need photo ID and social security card. Call for more information.

LUBBOCK CITY HALL/VITAL STATISTICS – 1625 13th St  775-3000
Offers: BIRTH CERTIFICATES - $23.00 DEATH CERTIFICATES - $21.00

LUBBOCK IMPACT/TTU HSC FREE CLINIC – 2707 34th St  799-4320
Free Clinic provides free basic healthcare – does not accept private insurance, Medicaid, Medicare or Blue Card – by doctors and medical students from TTU HSC School of Medicine. Every Wednesday night from 6-9 pm. Appointments are limited (20 patients per night.) Free meal at 5:30 and clothing closet Wed 1-3 available. Food vouchers available Wednesday, 1:00-4:00 p.m. Require picture ID, Social Security card for EACH family member, proof of income, current utility bill (received within past 30 days).

LUBBOCK RAPE CRISIS CENTER – PO Box 2000 (79457) Administration 763-3232
24 hour crisis hotline 763-7273
Free services for victims of rape. Victims receive help with medical and legal procedures as well as counseling.

MANAGED CARE CENTER – NOAH'S FAMILY PROJECT - 1715 26th St  780-8300
Provides screenings, assessment, service planning, counseling to help stop using alcohol, drugs, tobacco, etc. Walker House – 1705 N FM 179 is an inpatient rehab 28 day program
Toll Free: (888) 242-6027

MARCH OF DIMES – 5219 City Bank Parkway #10  797-6771
Congenital conditions and anomalies: Free pregnancy testing, pregnancy information, point system for free baby care items, information on other related charitable organizations.

MISSION LUBBOCK – 1711 Upland Ave  687-8452
Provides assistance with clothing, household items, personal hygiene items, school supplies, food boxes. Also provide medical equipment closet with items such as crutches, walkers and wheelchairs. Tues and Wed 10:00 to 2:00. missionlubbock.org
MY FATHER’S HOUSE – 1510 S. Loop 289 799-0990
Provides mentors and housing for women – 17 years and up while they attend vocational training and college.

NEIGHBORHOOD HOUSE – 1212 13th 741-0459
Assist with utilities (Lubbock County residents ONLY – must have an appointment), food, limited prescriptions ($20), diapers and hygiene products. Offers food vouchers for Food Bank. Mon-Thurs 1:00-2:30

NEW DIRECTIONS – LISD – 417 North Akron Ave. 766-1299
Free services for any pregnant girl under the age of 21 who has not completed High school. Must be attending LISD High School. Provides education during and after pregnancy, counseling and offers child care on a sliding fee scale.

NEW MILLENNIUM BAPTIST CHURCH – 101 East Queens Street 632-1367
Provide food vouchers on Tuesday and Thursday, 10:00 -1:00; individuals may come every other month. Require picture ID, social security card, and proof of address received within past 30 days.

PARENTING COTTAGE – 3818 50th Street 795-7552
Provides resources and referrals to expectant mothers living in the community.
Parent education groups, with special group meetings for teen parents.
Provides Parents as Teachers Program utilizing home visits/screenings for normal child development and health, vision and hearing. Safe Riders car seat class – will provide eligible parents with a free car seat. Safe Riders (800) 252-8255

PARKRIDGE – 3718 20th St 780-8555
5203 79th St, Suite B 794-8555
Free pregnancy testing, STD testing and treatment, counseling, ultrasounds and client support. Call for times available.

PARTNERS RESOURCE NETWORK – 1001 Main St, Suite 701 762-1434
Provides training, education, information, referral, emotional support, and technical assistance to parents of children with all types of disabilities ages 0-21. Call for more information.

POISON CENTER NETWORK, TEXAS (800) 222-1222
Answers question on preventing a poisoning or treating a poison exposure.

PRODUCTIVE LIFE MEDICAL SUPPLY – 1726 Parkway Drive 744-8400
Provide diabetic, incontinence, and other medical supplies. Accept Medicaid and Medicare. Make monthly home deliveries if needed.
**SALVATION ARMY** – 1111 16th Street 765-9434
Limited assistance with clothing, food, rent, utilities, and prescriptions. Call for information and to verify funding. Requires photo ID, social security card, proof of residence, application. Referral from DHS is required for food voucher. Tues, Wed, Thurs 9:00-11:30 am.

**SALVATION ARMY - Soup Kitchen** – 1111 16th Street
Free hot meal provided twice a day, seven days a week. Photo ID required (will be issued if client does not have one.) Breakfast M-F 6:30 am/ S-S 7:00 am. Dinner M-S 5:00 and 5:30 pm.

**SICK CHILDREN’S CLINIC** – 1002 Avenue A 762-1805
Free medical services for sick children ages newborn to 16 years. No appointment needed. Hours change frequently – call for current hours. No well checks, immunizations, or physicals. Prescriptions are included as needed.

**SOCIAL SECURITY ADMINISTRATION** – 5825 16th St (866) 467-0460
Assists people in filing for benefits and obtaining Social Security cards. Toll free number has information on: Social Security retirement, survivor, disability, Medicare, SSI disability and aged.

**ST JOHNS UNITED METHODIST CHURCH** – 1501 University Ave 762-0123
Food vouchers are given out once a week. Food pantry is also available for those not eligible for a voucher. Requires photo ID, proof of residence, and social security card. (Tues at 1:30 (arrive at 12:30 for number.) Walk-ins welcome.

**Starcare Specialty Health System** - 4010 22nd Street
_Aging and Disability Resource Center (ADRC)_
767-1740
Provides community referrals for assistance for medications, utilities, rent, and transportation. Also provides information and assistance to Caregivers.

_Admnistrative Agency for HIV Services_ 766-0308
Services for medical care, medications, Medicare for those living with HIV

_HIV Outreach_ – 3313 E. Broadway 786-5246
Free HIV and Syphilis testing and education

**STORK’S NEST** – Briercroft Office Park, #5 (57th & Ave. Q) 762-6730
Free pregnancy testing, prenatal classes, baby items, doctor referrals Monday-Friday 9-2 p.m.

**TEXAS HEALTH AND HUMAN SERVICES COMMISSION (HHSC)** – 1716 Parkway 744-7632
Provides Food Stamps, Medicaid, TANF and employment assistance to families. Will provide emergency food stamps on individual case basis.
TRINITY OUTREACH CENTER AND STOREHOUSE – 3027 34th St  788-0501
Free clothing for the entire family. Each family gets 3 appointments per year. Call to schedule an appointment; must provide proof of address, social security card, and photo ID.

UNITING PARENTS – 8212 Ithaca Suite E-C  785-5818
Provides case/care management and children’s respite care to support families caring for children with chronic illnesses and/or disabilities. Program is designed to empower families and enhance their children’s quality of life providing information, education, training, referrals, networking and support.

UNIVERSITY MEDICAL CENTER (UMC) – 602 Indiana 743-6753
County Indigent Health Care Program (CIHIP) Blue Card – UMC Basement Provides basic health care service to indigent residents who reside within the county area and meet resource and income limits. Call for appointments and eligibility requirements; Monday thru Friday, 8:00 a.m. – 5:00 p.m.

VETERAN’S AFFAIRS OUTPATIENT CLINIC – 6104 Avenue Q  472-3400
Call Monday through Friday, 8:30-4:30 for information on services available. Must have DD214 to register.

WESTMINSTER PRESBYTERIAN CHURCH – 3308 34th  722-7427
Loads of Love – assistance with laundry services, Monday & Wednesday 10:00 a.m. – 5:00 p.m. You must be at the location by 3:30 in order to receive service. Laundry is .25 per load/maximum two loads daily. Women and children ONLY allowed in building.

WOMEN INFANT AND CHILDREN PROGRAM (WIC) – 1946 Ave. Q  747-0104
Free nutrition program that provides education and food vouchers for necessary foods such as infant formula, milk, cheese, juice, cereal, beans and eggs to pregnant women, infants and children under 5 years old.
   CELIA ANN WIC CLINIC – 602 W Loop 289  747-0178
   CENTRAL LUBBOCK WIC CLINIC – 1946 Ave Q Suite 101  747-0104
   PARKWAY CLINIC WIC – 1811 Parkway Drive  747-0182
   FREEDOM SQUARE WIC – 1301 50th St Space #10  747-0006

WOMEN PROTECTIVE SERVICES – PO Box 54089 (79453)  747-6491
Protection for women and children in a dangerous or abusive situation. Will provide emergency transportation, shelter, food, clothing, protection, counseling, etc. for women and children. Crisis Hot Line (800) 736-6491

WORKFORCE SOLUTIONS CHILD CARE SERVICES (CCS) – 1213 13th St  744-3572
Provides assistance in paying for child care services for low-income parents attending school or working. Call for details and appointment.
WORKFORCE OF THE SOUTH PLAINS – 1218 14th Street 765-5038
Career & Employment services – assist job seekers with resumes, applications, Interviews, hiring, career/skills assessments, money management, etc.

DENTAL PROVIDERS

BARRY CURREY – 6500 Quaker Ave 797-0757
BLISS DENTAL LUBBOCK - 4819 Ave Q 741-4101
CHCL ARNETT-BENSON MEDICAL & DENTAL CLINIC – 3301 Clovis Rd 763-5557
CHCL COMMUNITY DENTAL CLINIC – 1826 Parkway Dr. Suite 500 687-6259
CHCL WEST MEDICAL & DENTAL CLINIC – 5424 19th St. Suite 200 765-2611
DENTISTREE – 3801 50th St. 300-8817
FAMILIA DENTAL – 2402 19th St. 368-3731
KOOL SMILES – 2903 50th St. 589-3366
KOOL SMILES – 1923 Marsha Sharp Fwy 589-0081
LUBBOCK KIDS DENTAL – 1504 Buddy Holly Ave 749-5437
PARKVIEW PEDIATRIC DENTISTRY – 7515 Quaker Ave 796-2408

LEGAL ASSISTANCE

LEGAL AID OF NORTHWEST TEXAS – 1711 Avenue J 763-4557
General legal aid for those who qualify. Areas of practice include family, housing, health, elderly, children/youth issues, public benefits, employment, education, individual rights, probate and consumer. Fees on a sliding scale. Appointment required. M-F 8:30-3 pm.

LEGAL AID SOCIETY OF LUBBOCK - 916 Main Street #103 762-2325
Assistance with legal matters (Family law or elder law) for low income families. M-Th 8:30-4, F 8:30-11 am. Fees $5 or money order application fee for divorces.
HOUSING/EMERGENCY ASSISTANCE

COMMUNITY DEVELOPMENT/HOUSING DEPT. – 1611 10th St (2nd Floor) 775-2301
(Call for Information) Grants awarded annually for different home repair services. Services are for low to moderate income homeowners.

FAMILY PROMISE (INTERFAITH HOSPITALITY NETWORK) (Call for information) 744-5035
Assistance for homeless families with children, families in multi-family situations and/or undesirable situations. Assist with temporary housing, meals, clothing, etc. Also provides counseling and help finding housing, day care and jobs.

HABITAT FOR HUMANITY, LUBBOCK – 2910 Avenue N 763-4663
Provides assistance with the purchase of low income housing for families who qualify based on need, ability to pay and the willingness to partner with the Habitat affiliate.

LUBBOCK HOUSING AUTHORITY – 1708 Crickets Ave 762-1191
Offers Public Housing and Section 8 housing assistance with the rent for the low to moderate income families, elderly, or persons with disabilities. Accepting applications for section 8 lottery beginning in November. Does not provide emergency housing.
Cherry Point Office (Public Housing Manager) – 1329 E 19th St 762-6909

LUBBOCK HOUSING FINANCE CORPORATION – 3212 Ave Q 745-9559
Provide down payment assistance, mortgage lending, construction financing, and small business lending. Budgeting services, income tax preparation and E filing for free. Walk-ins welcome.

North & East Lubbock Community Development Corporation – 1708 Crickets 474-5937
Offers financial literacy classes with a focus on obtaining a mortgage. Offer down payment and closing cost assistance for those who qualify, as well as one-on-one housing counseling.

SALVATION ARMY 765-9434
Emergency Disaster Service
Disaster Alert Response Team (DART) provides counseling, comfort, food, beverages, and other timely services. M-F 8:30-4:30 for disaster victims.

Emergency Shelter and Social Services – 1614 Ave J
Offers temporary shelter for homeless individuals and families. Clients may stay three nights, extensions are available. Services include mailbox, voicemail service, laundry, and shower facilities in family apartment style rooms.
ADULT & CHILDREN EDUCATION

**ADULT EDUCATION** – 1601 24th St.  
281-5750
Basic education, Reading, Writing, Arithmetic, English, and other subjects taught. Improves ability for employment, GED preparation and English as a Second Language (ESL).

**BRIDGES PROGRAM** – Mae Simmons Community Center – 23rd & Oak  
767-2700
Provides study assistance with GED. (Does not test) Meets Tuesday, Wednesday, Thursday, 9 am – 12 noon. Can walk-in to register - bring social security card.

**CHRISTIAN WOMEN’S JOB CORPS** – 2101 Broadway  
762-3601
Provides job preparation, GED preparation, life skills education, parenting education, nutrition education, basic computer skills, and budget skills to women over the age of 18. Must be able to read, complete application, take TABE test, and interview with director. Walk-ins welcome for application, appointment required for interview.

**EARLY LEARNING CENTERS OF LUBBOCK Administrative Offices**  
765-9981
Provide affordable child-care services. Fees are based on income and eligibility. Call for information.
- Carver Center – 2509 Elm Street  
744-6726
- Erskine Center – 2714 Erskine  
763-0535
- Guadalupe Center – 101 Ave K  
763-3777
- New Directions – 417 Akron  
765-9126
- Vanda Center – 1301 Vanda  
765-0110

**EARLY CHILDHOOD INTERVENTION (ECI/DEBT – LISD)** – 1628 19th Street  
766-1172
Provides early identification and intervention for children with signs of developmental delays. Also provides physical/occupational/speech therapists and adaptive equipment.

**FAMILY CONNECTIONS PROGRAM – LISD**  
766-1976
Provides parenting classes for students and parents in LISD. Also provides private counseling sessions for families. Includes tutoring on various campuses.

**FOSTER GRANDPARENT PROGRAM** – 3401 N University  
741-3631
Foster grandparents must be 60+ years of age and meet certain income eligibility requirements. Volunteer in various settings for an average of 20 hours a week while receiving training, stipend, meals, and reimbursement for transportation.

**GOODWILL INDUSTRIES OF LUBBOCK** – 715 28th Street  
744-8419
Provide areas of assistance to job seekers, starting from attaining computer skills to job placement: Basic computer skills, advanced computer tutorials, customer service
skills, job seeking assistance, interviewing skills, temporary and temp-to-hire employment solutions, and a school-to-work program for high school students with disabilities transitioning to the workplace.

**LITERACY LUBBOCK** – (Mahon Library 1306 9th) 775-3636
Teach basic reading and writing skills to adults. Offer one on one tutoring, small groups and classes, Dyslexia screening, Susan Barton Program, GED and ESL classes.

**LEARN, INC** – 2161 50th St 763-4256
Assist with financial aid for college, career counseling, and information concerning college and vocational schools. Offers GED prep courses.

**LUBBOCK INDEPENDENT SCHOOL DISTRICT HEAD START & PRE K PROGRAMS** 766-1000
Program for children who are 4 by September 1. Must meet low income/disability guidelines. At various elementary campuses within LISD.

**METHODOIST CHILDREN'S HOME** – 2028 82nd, #101 792-0069
- Family Solutions – program for at-risk families
- Nurturing Parenting – parenting classes for families
- GAPP – program for grandparents raising children

**NEW DIRECTIONS LISD** – 417 N Akron Ave 765-9126
Free services for any pregnant girl under the age of 21 who has not completed High School. Provides education during and after pregnancy, counseling and offers child care on a sliding fee scale.

**PARENTING COTTAGE** – 3818 50th St 795-7552
Provides Parents as Teachers program utilizing home visits/screenings for normal child development and health, vision, and hearing. Free parenting classes.

**SPCAA – HEAD START PROGRAMS** – 1946 Ave. Q 762-8815

**SHAPES ACADEMY HEAD START** - 1611 Ave 749-0093

**EDDIE RICHARDSON HEAD START** – 1110 40th St 762-8141

**YWCA LEGACY DOWNTOWN HEAD START** – 1500 14th St 687-6845

**PARENTING, COUNSELING AND MENTORING SERVICES**

**BIG BROTHERS BIG SISTER OF LUBBOCK, INC.** – 1409 19th St, Suite 204 763-6131
One-to-one mentoring through positive adult role models that are trained and professionally supervised. Services for children between 5 and 15 years of age. Call the office to request and an interview or application.

**BOYS AND GIRLS CLUB OF LUBBOCK – Phea Branch** – 1801 E. 24th Street 763-0204
During School Year: Mon-Fri 3:30-7 pm. During summer: 10 am – 6 pm.
Educational and recreational activities for children ages 6-18. Provide programs in the following areas: Education, Career, Character/Leadership, Health/Life Skills, Sports, Fitness/Recreation. $10.00 fee during the school year.

**BRIDGE OF LUBBOCK** – 1301 Redbud Ave 687-0772
Provides mentoring programs for at-risk or low-income youth in 1st-12th grades. Tues and Thurs afterschool (bus pickup from Wheatley, Bozeman, Parkway, Dunbar, Estacado, and Talkington) includes evening meal.
Clothing closet the 2nd and 4th Monday of each month from 9-12 pm.

**CATHOLIC CHARITIES DIOCESE OF LUBBOCK - 102 Ave J** 765-8475
COUNSELING: Couples counseling, family counseling, male education (for domestic abuse), and anger management program, CAALM. Youth counseling for at-risk youth (STAR) and runaway and homeless youth (RYH.)

**COVENANT COMMUNITY HEALTH OUTREACH SERVICES** – 4122 22nd Place 725-5443
Counseling services
Individual, couples and family therapy. Ages 18 and up. Person to receive services must call for themselves for phone screening. No CPS cases, custody battles, or MHMR cases. Fee: Sliding scale

**FAMILY CONNECTIONS PROGRAM – LISD** 766-1976
Provides parenting classes for students and parents in LISD. Also provides private counseling sessions for families. Includes tutoring on various campuses.

**FAMILY GUIDANCE AND OUTREACH CENTER** – Briercroft Office Park #5 747-5577
Provides support and mentoring for parents. Free parenting classes.

**MANAGED CARE CENTER – NOAH’S FAMILY PROJECT** – 1715 26th 780-8300
Provides counseling, support groups and programs to help stop using alcohol, drugs, tobacco, etc. Monday-Friday 8-5 p.m.
Toll Free: 888-242-6027

**MENTAL HEALTH SERVICES**

**STARCARE SPECIALTY HEALTH SYSTEM** – 3804 Interstate 27 766-1310
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<th>Service Type</th>
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<td>SERVICE COORDINATION</td>
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<tr>
<td>Services for people with intellectual and</td>
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<td>developmental disabilities including triage,</td>
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<td>screening &amp; assessment</td>
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<td>STAR ABILITIES</td>
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<td>Nursing Services</td>
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</tr>
<tr>
<td>TRANSLATION / HEARING LOSS SERVICES</td>
<td></td>
</tr>
<tr>
<td>LIFE/RUN CENTER HEARING LOSS RESOURCE SPECIALIST</td>
<td>796-3910</td>
</tr>
<tr>
<td>Provide services to persons with hearing loss,</td>
<td></td>
</tr>
<tr>
<td>including those who are recently deafened.</td>
<td></td>
</tr>
<tr>
<td>2-1-1 TEXAS SOUTH PLAINS</td>
<td>2-1-1</td>
</tr>
<tr>
<td>1323 58th St</td>
<td></td>
</tr>
<tr>
<td>Connects individuals with services in their area.</td>
<td></td>
</tr>
<tr>
<td>Available in over 90 languages and is TDD/TTY</td>
<td></td>
</tr>
<tr>
<td>accessible. Available 24 hours, 7 days a week.</td>
<td></td>
</tr>
<tr>
<td>TTY RELAY SERVICES</td>
<td>7-1-1</td>
</tr>
<tr>
<td>Telephone communication services for those with</td>
<td></td>
</tr>
<tr>
<td>hearing loss</td>
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<tr>
<td>FINANCIAL &amp; TAX SERVICES</td>
<td></td>
</tr>
<tr>
<td>ATTORNEY GENERAL OF TEXAS (CHILD SUPPORT) –</td>
<td>767-0521</td>
</tr>
<tr>
<td>4630 50th St Ste. 200</td>
<td></td>
</tr>
<tr>
<td>Child support services including establishing</td>
<td></td>
</tr>
<tr>
<td>paternity and parent-child relationships, and</td>
<td></td>
</tr>
<tr>
<td>establishing, modifying, and enforcing court</td>
<td></td>
</tr>
<tr>
<td>orders.</td>
<td></td>
</tr>
<tr>
<td>CHILD SUPPORT HOTLINE</td>
<td>800-252-8014</td>
</tr>
<tr>
<td>TEXAS TECH UNIVERSITY LOW INCOME TAXPAYER CLINIC</td>
<td>742-4312</td>
</tr>
<tr>
<td>1802 Hartford</td>
<td></td>
</tr>
<tr>
<td>Offers assistance with IRS issues including</td>
<td></td>
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<tr>
<td>examination notices, collection notices, audit</td>
<td></td>
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<tr>
<td>appeals, earned income credit concerns,</td>
<td></td>
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<tr>
<td>innocent spouse relief of tax debt.</td>
<td></td>
</tr>
<tr>
<td>FREQUENTLY CALLED LUBBOCK COUNTY NUMBERS</td>
<td></td>
</tr>
<tr>
<td>ADULT PROBATION/COMMUNITY SUPERVISION</td>
<td>775-1200</td>
</tr>
<tr>
<td>BUSINESS CRIMES/HOT CHECKS, CRIMINAL DISTRICT</td>
<td>775-1111</td>
</tr>
<tr>
<td>ATTY. OFFICE</td>
<td></td>
</tr>
<tr>
<td>CHILD SUPPORT RECORDS, DISTRICT CLERK</td>
<td>775-1314</td>
</tr>
</tbody>
</table>
DEPARTMENT OF PUBLIC SAFETY  762-5000

MARRIAGE LICENSE (COUNTY CLERK)  775-1056

SHERIFF’S OFFICE/COUNTY JAIL (NON-EMERGENCY)  775-1400

FREQUENTLY CALLED CITY OF LUBBOCK NUMBERS

ANIMAL SERVICES  775-2057

CITY BUS  712-2000

CITY HALL  775-3000

CODE ENFORCEMENT  775-2123

CRIME LINE  741-1000

HEALTH DEPARTMENT  775-2933

HOUSING AUTHORITY (LHA)  762-1191

LUBBOCK POWER & LIGHT & WATER  775-2933

POLICE DEPARTMENT (NON-EMERGENCY)  763-5333

STREET MAINTENANCE (ALLEYS, POTHOLES, ROADS)  775-2606

For more information, contact:
Sherry Alheyari
Family Support Specialist
Texas Tech University Early Head Start
(806) 765-2737 Center
(806) 834-7795 Direct
sherry.alheyari@ttu.edu

Updated March 2016
TTU Early Head Start
Parent Acknowledgement Form

Please read and sign:

This is to acknowledge that I

- have had the opportunity to listen to an explanation of the Community Resource Handbook,
- am aware of the permanent placement of the EHS Community Resource Handbook,
- have had the opportunity to ask questions about the Community Resource Handbook.

______________________________
Name

______________________________  ________________
Signature                      Date