



Texas Tech University  
**STUDY ABROAD:**  
**WINE TOURISM IN CHILE**  
May 18 – May 25, 2010

**IMPORTANT INFORMATION**

**Arrival and Entry Formalities**

It will be an individual student's responsibility to purchase an airline ticket to Chile.

All travelers are required to have in their possession a valid passport for entrance into Argentina and Chile. Non-USA citizens are advised to check with the nearest diplomatic or consular representation for information on visa requirements [The Austral Group can provide you with a list of representatives upon request.] USA citizens traveling on tourism or on business trips are allowed to enter without a visa for a period of 90 days. **All USA citizens must pay a US\$ 131.00 fee in cash at the immigration booth at the Chile airport.** This fee is based on the principle of reciprocity. An Austral Group representative will be present at each airport to assist your group during their arrival and departure. Please look for your University's banner upon exiting the baggage area.

**Transportation**

The Austral Group will provide regular transportation from your hotel to all scheduled meetings and venues using modern buses. For transportation not included in the schedule, you may ask the hotel concierge or The Austral Group to arrange for a taxi service. Flagging taxis on the street is generally safe and reliable in Santiago.

**Language**

Spanish is the official language of Chile; however English will be used during all tours and meetings scheduled by The Austral Group. Chileans enjoy the opportunity of speaking English when approached by non-Spanish speaking visitors. Bi-lingual guides will accompany your group during the duration of the visit.

**Currency and Banking**

The official currency of Chile is called the Peso. Most internationally recognized currencies can be exchanged at commercial banks and foreign exchange agencies. Credit cards are accepted in most hotels, restaurants and major shops. Banks are open from Monday to Friday from 9:00 to 14:00 hrs. ATMs are available in all major cities for money withdrawal for the following cards: Cirrus, Visa, Plus, Maestro, among others

**Dress Code**

Unless otherwise indicated, dress code during regular meetings should be business casual (khakis and button down shirts for men, slacks or skirt and blouse for women). The final itinerary will indicate the daily dress code.

**Facsimile, Internet, Postal and Photocopy Services**

The Hotels have in-room broadband internet connection, wireless services in the hotel (Wi-Fi), printers, Facsimile machines and photocopying machines.

**Mobile Telephones**

Triband GSM mobile phones are able to roam within the local PCS GSM Networks using the same mobile number. Compatible SIM cards can be purchased upon arrival.

**Electric Supply**

The power supply in Chile is 220 Volts @ 50 Hz. The Austral Group will provide each student and faculty member with a voltage adaptor upon arrival.

**Goods and Services Tax**

Goods and services in Chile are subject to a 19% value added tax. This is included in the price and, if not, it is clearly stated. This tax cannot be claimed back when leaving the country.

**Gratuity**

It is usual to tip at restaurants and bars in Chile. The standard rate is 10% and this is generally not included in the bill unless otherwise stated. It is not necessary to tip taxi drivers.