Accessing TechStats Guide

If you are assessing TechStats outside of a TTU building (e.g., from home using your Internet service), you need to first set up a TTUnet VPN connection. Find the instruction here: http://www.depts.ttu.edu/ithelpcentral/solutions/vpn/

MAC

1. You need to make sure that you have already installed the “Microsoft Remote Desktop” app from Apple Store. If you don’t have it in your computer, go to AppleStore and click on “get”:

2. Open “Microsoft Remote Desktop” from your Launch Pad, Applications folder, or Dock:

3. Once you open “Microsoft Remote Desktop” a window will open showing the option to create a new connection. Click on “New”: 
4. In the following window, you’ll need to type your “Connection Name”, you can use any name you want. In this case, we are using the name “TechStats##” (## stands for number). Also, you’ll need to type the IP address
-   TechStats 1: 129.118.189.111
-   TechStats 2: 129.118.189.63
-   TechStats 3: 129.118.189.127
-   TechStats 4: 129.118.148.128

**Do not type the IP address showed in this example**

5. Finally, type the user name “ttu\<eRaider username>” and the eRaider password

6. After that, close the window “Edit Remote Desktops”, then you’ll see your new connection listed on the main window:
When you are done ….

The proper way to end your TechStats session is to go to the “Start” menu and select “Logoff”

If you simply close the connection by closing the TechStats Remote Connection window, this will leave you session in a suspended state that consumes a small amount of server resources. It will expire after a few days, but it is better to LOGOFF.

The next time you connect, you would be re-connected to this session if it has not expired. This can be useful if you left some program running and wanted to reconnect later to see the results. But having active work in suspended sessions is more of an advanced topic.