Looking to the Future

Information Technology Division | Bulletin
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TTU Software Purchases

With the recent announcement of High Tech Computer Store closing effective September 15, the Information Technology (IT) Division has received a number of calls and correspondences regarding discounted software purchases. We would like to provide the following information in an effort to guide the TTU community in receiving the best pricing possible for their software purchases.

The IT Division will continue to provide the software licensed in its campus agreements by CD and eRaider download. The TTU IT Division manages the following software site licenses:

*Maple may be used by employees, including employed students on University-owned computers. These students must provide documentation of TTU employment before receiving the Maple software.

Additional information regarding site licensed software can be found at http://www.itts.ttu.edu/software/. We are working on a plan to distribute the Microsoft Campus Agreement (Microsoft products) and Symantec Anti-Virus (formerly Norton Anti-Virus) media at another TTU location. Until that time, you may download the software free of charge using your eRaider account (http://eraider.ttu.edu).

For software not included in the campus agreements, TTU departments may purchase numerous software packages at discounted prices from the Texas Department of Information Resources. Some selections include:

<table>
<thead>
<tr>
<th>Software</th>
<th>DIR Price</th>
<th>Retail Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adobe Acrobat 7 Professional</td>
<td>$37.30</td>
<td>$449.00</td>
</tr>
<tr>
<td>Adobe Creative Suite 2</td>
<td>$167.90</td>
<td>$1,199.00</td>
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<tr>
<td>Adobe Photoshop CS2</td>
<td>$111.00</td>
<td>$599.00</td>
</tr>
<tr>
<td>Adobe Illustrator CS2</td>
<td>$37.30</td>
<td>$499.00</td>
</tr>
<tr>
<td>Macromedia Dreamweaver 8</td>
<td>$93.30</td>
<td>$399.99</td>
</tr>
<tr>
<td>Macromedia Flash Professional 8</td>
<td>$116.60</td>
<td>$699.99</td>
</tr>
<tr>
<td>Macromedia Studio 8</td>
<td>$139.90</td>
<td>$999.99</td>
</tr>
</tbody>
</table>

Ordering information and latest pricing, including the contract numbers, can be found by visiting the DIR software page at http://www.dir.state.tx.us/store/busops/softwarepublishers.htm. Also be aware that area office supply and software retailers may offer academic pricing for certain software products for individuals.

We will continue to explore opportunities to negotiate software agreements for Texas Tech University where the business case exists to do so. If you have additional questions, please contact IT Help Central at 806-742-HELP (4357).

TTU IT Division Services

The TTU Information Technology (IT) Division’s mission is to provide reliable, contemporary, and integrated technology to enable teaching, learning, research, and service.

Continued on back. →

Message from the CIO

The fall semester is always a hectic time and this year is no exception. The TTU IT Division Services article highlights key IT programs and services. As a result of the recent closing of the HighTech computer store by the Division of Student Affairs, we have received a number of questions and concerns regarding discounted software purchases. Our TTU Software Purchases article below addresses some of these issues. We have added a new section, FAQ (frequently asked questions), to address some of the most common questions received by IT Help Central. I hope to see you at the Copyright Roundtable Panel Discussion (November 8) - Back by popular demand!

- Sam Segran
  Associate Vice President for IT and Chief Information Officer

FAQ

Q. How often do I have to reset my eRaider password?
A. Every 90 days

Q. Why do I have to reset my eRaider password every 90 days?
A. This practice is part of a comprehensive security plan to protect your identity and University data. Please see http://www.infotech.ttu.edu/security/ for additional information.

TTU IT Division Staff Senators
Front Row L to R:
Lori Dudley Technology Support
Jaclyn Byrd Telecommunications Services Secretary of the Staff Senate
Amy Boren Technology Support
Mary Elkins Institutional Research & Information Management
Eric Burrell TTU Office of the CIO
Tony Rando Technology Support
Ron Nail Institutional Research & Information Management

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The IT Division (www.infotech.ttu.edu) consists of six IT departments that provide services and resources for the TTU community. We also work collaboratively with IT staff from other TTU departments, TTU System, and TTU HSC.

The TTU Office of the CIO has several key initiatives:
- University community IT educational opportunities;
- Safe Computing Practices Campaign; and
- PC Cradle to Grave Initiative.

The IT Division hosts periodic roundtable and training events to foster discussion and networking within the University community on IT topics. In addition to roundtables, the IT Division hosts other educational events such as the Microsoft Technical Briefing, DELL Roadmap series, Symantec presentations, and other third-party sponsored events.

The Safe Computing Practices Campaign (http://safecomputing.ttu.edu) was implemented for Texas Tech University and the surrounding community to raise awareness and promote education. Our goal is to empower people with knowledge and tools to combat Internet-based security threats. Training sessions, workshops, roundtables, bulletin articles, and special group presentations are offered on safe computing topics.

The PC Cradle-to-Grave campaign is designed to assist the University community in managing the life of their computers, specifications, procurement, operation, and disposal. As a part of this process, information is available as listed below:
- Stage 1: Procurement www.helpdesk.ttu.edu/recommend.php
- Stage 2: Software www.itts.ttu.edu/software
- Stage 3: Getting Help (806)742-HELP (4357) www.helpdesk.ttu.edu
- Stage 4: Training www.itts.ttu.edu/training
- Stage 5: Disposal www.raiderpcmart.ttu.edu

The IT Division maintains information about IT Security Policies for Texas Tech University and also provides information about state and federal statutes relating to Information Technology. The IT Security and Operating Policies are available online at www.infotech.ttu.edu/security.

**IT Division Departments:**

**High Performance Computing Center (HPCC)** www.hpcc.ttu.edu
HPCC provides computational and research resources for the TTU community.

**Institutional Research & Information Management (IRIM)** www.irim.ttu.edu
IRIM provides statistical and management information to all units of the University, state and federal regulators, and others as required.

**IT Help Central** (806)742-HELP (4357) www.helpdesk.ttu.edu
For areas without a staff technologist, IT Help Central is your single point of contact for all your basic computing assistance needs.

**Technology Assessment** www.itta.ttu.edu
Technology Assessment provides timely and objective information and analysis of current and emerging technologies.

**Technology Support** www.itts.ttu.edu
Technology Support maintains IT managed computing facilities, educational service, site licensing, central web development, and application development.

**Telecommunications Services** www.net.ttu.edu
Telecommunications Services provides the University community with network design and installation, Network Site Coordinator information, network notifications, email system management, video services, remote access service (dia-up and VPN), and TTUnet Wireless.

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**Invitation to Our Copyright Roundtable**

**It’s a Digital Jungle Out There: Know the Law, Protect Yourself!**
The TTU Office of the CIO will host a copyright roundtable on Wednesday, November 8, 2006 from 1-3pm in the Matador Room, SUB. Panelists will be:

**Wes Cochran, J.D.**
Professor of Law, Texas Tech School of Law

**Susanne Moore, R.N., J.D.**
Associate General Council, Office of the General Council, Professional Liability Division and Interim Director, Technology Transfer and Intellectual Property

**Valerie Paton, Ph.D.**
Associate Vice Provost

**Katherine Austin, Ph.D. (moderator)**
Assistant Vice President, TTU Office of the CIO

We welcome all students, faculty, and staff. Please RSVP to lori.dudley@ttu.edu by November 6, 2006.

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In honor of National Cyber Security Awareness Month, the National Cyber Security Alliance offers the following tips:

- Protect your personal information. It’s valuable.
- Know who you’re dealing with online.
- Use anti-virus software, a firewall, and anti-spyware software to help keep your computer safe and secure.
- Be sure to set up your operating system and Web browser software properly, and update them regularly.
- Use strong passwords or strong authentication technology to help protect your personal information.
- Back up important files.
- Learn what to do if something goes wrong.
- Protect your children online.

Please visit http://staysafeline.org/ for additional information about these tips.

Copyright National Cyber Security Alliance, October 10, 2006.

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Contributors by: Katherine Austin, Ph.D., Alvin Mills, Lori Dudley, Joshua Harrison, Carlene Kelly, Kathleen Burrell, and Josh Mathis.

Safe Computing Practices Committee: Sam Segran, Katherine Austin, Ph.D., Shannon Ceniza, J Stalcup, Darrell Bateman, Allen Young, Scott Hall, Eric Burrell, Lori Dudley, Alvin Mills, Tony Castle, Kathleen Burrell, and assistance from IT Division leadership and staff.

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**Texas Tech University**

**Information Technology Division**

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Past copies of TTU IT Division Bulletins may be found online at http://www.infotech.ttu.edu/itbulletin

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