MESSAGE FROM THE CIO

Happy New Year! As is customary, we provide an overview of our project and service performance in the beginning of each new calendar year. Institutional growth and burgeoning initiatives have translated into a productive and busy time for Texas Tech University. In this bulletin we provide key metrics that we measure, in support of TTU institutional goals and objectives. Later in the semester, we will dedicate an issue to our many projects and strategic campus partners. We look forward to another year of collaborations and partnerships. Go Tech!

—Sam Segran
Associate Vice President for IT and Chief Information Officer
• Campus communications
  » 180 directed emails
  » 11,187 TechAnnounce
• Designed and implemented 3 wayfinding kiosks in SUB
• Collaborated with TTU Alumni Association and Fourwinds Interactive for two wayfinding units at McKenzie-Merket

HIGH PERFORMANCE COMPUTING CENTER

• Installed
  » New cluster for $500,000 NSF Major Research Instrumentation grant
  » New 0.9 TB storage for High Energy Physics
• Increased
  » High-speed storage to 2.4 PB
  » Shared storage to 1.4 TB

CPU Hours Provided To Researchers in 2014
(in millions of hours)

• Assisted with HPC grants
  » $5 million annual
  » $7 million overall

High Performance Computing Capacity & Usage
TELECOMMUNICATIONS SERVICES

Wireless Access Point Installations

Data Outlet Installations

Bandwidth Capabilities

Network Traffic

TechMail Stats

INSTITUTIONAL RESEARCH

11M instant messages
10M audio minutes
65,000 video minutes
16,000 application sharing
47,000 conferences

Sent 10M outgoing messages
Delivered 117M messages to inbox

Institutional Research

Best Mini Fact Book
2nd Place Best Online Fact Book
3rd Place Best Small Fact Book

Texas Southern Association of Institutional Research
Southern Association of Institutional Research
Southern Association of Institutional Research
TECHNOLOGY SUPPORT

APPLICATION DEVELOPMENT AND SUPPORT

- Maintained 30 TTU websites, 131 servers, and 45 applications
- Deployed 19 additional WEPA kiosks, 105 new computers in remote labs, and 22 new computer stations in 3 new labs
- Managed 23 University-wide software licenses, including: AdAstra, Adobe, AutoCAD, Microsoft, MATLAB, Mediasite, and Symantec

ShortCourses

<table>
<thead>
<tr>
<th>Training</th>
<th>Courses</th>
<th>Hours</th>
<th>Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sessions</td>
<td>239</td>
<td>487</td>
<td>1,163</td>
</tr>
<tr>
<td>Courses</td>
<td>2,228</td>
<td></td>
<td>633</td>
</tr>
</tbody>
</table>

Computer Based Training

- 163,859 total views
- 46,935 hours viewed
- 3,110 new recordings
- 2,717 hours produced

http://www.depts.ttu.edu/its/services/mediasite/

Technological Support

- 237,676 pages printed
- 54,115 logins
- 239 training sessions
- 2,228 courses accessed
- 487 hours of training
- 1,120 courses completed
- 1,163 training participants
- 2,717 hours produced
- 3,110 new recordings

ATLC Usage Data

- 237,676 pages printed
- 54,115 logins
- 239 training sessions
- 2,228 courses accessed
- 487 hours of training
- 1,120 courses completed
- 1,163 training participants
- 633 users

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Safe Computing Practices Committee: Sam Segran, Katherine Austin Beltz, Ph.D., Darrell Bateman, James Abbott, Ph.D., Jeff Barrington, Shannon Cepica, Daniel East, Scott Hall, Shannon Newsome, Yung Ng, Chris Oglesby, Randall Osborne, Nathan Rogers, Amanda Salazar, Mike Simmons, J Stalcup, Britta Tye, Vicki West, Allen Young, and assistance from IT Division staff.

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IT Website:
www.infotech.ttu.edu
Texas Tech University Website:
www.ttu.edu
Computer-Based Training(CBT):
cbt.ttu.edu
Safe Computing Practices:
safecomputing.ttu.edu