TEXAS TECH UNIVERSITY
Information Technology Division

Lisa Smyth
Interim Senior Administrative Assistant

Sam Segran
Chief Information Officer and Vice President for Information Technology

Institutional Effectiveness

Shelly Walraven
Chief Analyst

Yung Ng
Director of IT Policy & Planning

Technology Assessment
- ❖ Assessment Of New Technologies And Their Applications In Higher Education
- ❖ Departmental Technology Analysis

Katherine Austin, PhD
Assistant Vice President

Jeff Barrington
Assistant Vice President & Information Security Officer

Mike Simmons
Managing Director
App. Dev. & Support

- ❖ Custom Application Consultation
- ❖ Application Security And Authentication Consulting
- ❖ Integrating Applications With TTU eCommerce
- ❖ Dev. & Support For Selected TTU Enterprise Applications
- ❖ Hosted IT Solution Security Review

John Thomas
Managing Director
Technology Support

- ❖ Training
- ❖ Student Computing Labs
- ❖ Site License Management
- ❖ Tech Support Consultation
- ❖ Web Site Management
- ❖ Classroom Design & Support
- ❖ IT Division Marketing/Events

Scott Hall
Managing Director
IT Help Central

- ❖ Help Desk Consultation
- ❖ Executive Computing Support
- ❖ Desktop Support
- ❖ Quality Assurance & Software Acceptance
- ❖ Support Training & Process Development
- ❖ Residence Hall Support

Vacant
Managing Director
Telecommunications

- ❖ Domain Management
- ❖ Mail & Directory Services
- ❖ Remote Access
- ❖ Cable Plant
- ❖ Distance Education Infrastructure
- ❖ Network Operations

Alan Sill, PhD
Senior Director
High Performance Computing

- ❖ Grid Computing
- ❖ Community Cluster
- ❖ High Performance Computing Operations
- ❖ Scientific Computing & High Performance Computing Support
- ❖ Advanced Graphics Software

Randall Osborne
Assoc. Managing Dir.
IT Security & Risk Mgmt.

- ❖ Manage The University-Wide Information Security Program
- ❖ IT Security, Risk Assessment & Mgmt & Appropriate Compliance-Related Projects, Initiatives, & Activities
- ❖ Information Security Incident Mgmt.
- ❖ IT Risk & Vulnerability Assessment Activities

February 2, 2018