Parent & Family Hour
Questions to ask after Advising:

- So, who was your assigned academic advisor? Did they give you a business card or did you write contact information down?
- What was (s)he like?
- Which questions did you feel were really well answered today?
- What questions do you still have?
- What are we going to do to find the answers?
- What was the most interesting course you selected, based on reading the course description?
- What can I do to help you right now?
Health, Safety, & Finances

- Student Wellness Center
  - *Student Health Services*
    - Licensed physicians
    - Full pharmacy
    - 806-743-2848
  - *Student Counseling Center*
    - Licensed psychologists and counselors
    - 806-742-3674
Parent and Family Relations

- Emergency Alert System
  - Alerts students to emergencies on campus
    - www.emergency.ttu.edu
- Blue Light Phones
- SAFE Ride
  - 806-742-RIDE
- Night Shuttle
  - 806-742-NITE
- Texas Tech Police Department
  - 806-742-3931
- RISE (Risk Intervention & Safety Education)
  - Located in the Student Wellness Center
  - AlcoholEDU
  - The Haven
  - General risk & safety education for students
  - 806-742-2110
CRIME PREVENTION & REPORTING

Texas Tech Police Department - The police department provides full law enforcement services including crime prevention classes to ensure the safety of the students, faculty, and staff. www.ttpd.ttu.edu - 806.742.3931

Student Resolution Center - A safe place to report concerns and identify options for resolution. Staff are specifically trained on sexual violence, interpersonal conflicts, harassment, and discrimination. sexualviolence.ttu.edu - 806.742.SAFE

EMERGENCY COMMUNICATION

TechAlert - An Emergency Alert Notification System to communicate important alerts and emergency response information to faculty, students, and staff via phone, text, and email. Be sure your student signs up to receive alerts. emergency.ttu.edu - 806.742.2136

Update Emergency Contact Information - Encourage your student to update their emergency contact information via Raiderlink. raiderlink.ttu.edu (eRaider required)

WEATHER SAFETY

Emergency Action Plans - Each building has its own Emergency Action Plan, which includes shelter location during severe weather. emergency.ttu.edu (eRaider required)

University Student Housing - All residence halls have designated campus safe areas for weather dangers such as tornadoes and thunderstorms. housing.ttu.edu - 806.742.2661
- **Financial Aid**
  - *Assists with FAFSA, scholarships, loans*
  - 806-742-3681

- **Student Business Services**
  - *Assists with tuition bills*
  - 806-742-3272

- **Red to Black**
  - *Free peer financial coaching*
  - 806-742-9781
Student Legal Services

- Attorneys for students
  - Legal advice, counsel, and limited representation
- Lease Review
- Notary Service
- 806-742-3289
Academic Resources

- **SOAR – The Learning Center**
  - Free tutoring
  - Supplemental Instruction
  - 806-742-3664

- **Residential Tutors**
  - Free tutoring in residence halls

- **Student Disability Services**
  - Assistance for students with learning disabilities
  - 806-742-2405
Parent and Family Relations

- University Writing Center
  - Assistance with essays
  - 806-742-2476
- Math Tutoring and Study Center
  - Math help
  - 806-742-2566
Success Awaits at the

The University Library

LIBR 1100 - Essentials of Scholarly Research

- One-hour credit course
- Taught by Personal Librarians
- Prepares students to be critical and ethical users of information for academic success
- Each section meets for one hour in Library Instruction Lab 150 (see section codes on reverse)

For more information, contact: Laura Heinz | laura.heinz@ttu.edu | 806.834.4584
Your tutor awaits.
Learn at your own pace, from anywhere:

library.ttu.edu/lynda

Book Library Study Space for Your Group!

Need to reserve a study room or GroupWorks station? Visit:

reserve.lib.ttu.edu

Log in via eRaider, immediately see what’s available and book your study space!

Free BOOK RAIDER App

Scan barcode of any book to see if it’s available in the Library.

library.ttu.edu/bookraider

BONES TO PICK and other parts too

Get a hands-on look at human anatomy. Reserve models at the Library’s Fart Service Desk on the Ground Floor.

library.ttu.edu/bones
Academic Integrity

- Office of Student Conduct
  - Room 211, Student Wellness Center
  - 806-742-1714
- Code of Student Conduct:
  - http://www.depts.ttu.edu/dos/handbook/
Frequently Asked Questions by Parents and Family Members

1. How do I get access to my student’s tuition bills and grades?
2. How will my student meet new people on campus?
3. Does my student need a car during the first semester? What are my options?
4. What should I expect during Move-In?
5. How can I get involved as a parent or family member?
Parent & Family Relations’ services include:

- Monthly e-Newsletters
- Holiday Bus Trips
- Family Weekend
- Sibling Weekend
- Website with resources and videos
- Facebook page
### Reminders

- **Tours**
  - Library
  - Residence Halls
  - City of Lubbock (leaves at 11:00 and 12:30 just north of Student Union)

- **Taking Care of Business**
  - Ballroom 10:30 – 2:00 p.m.

- **Dates**
  - Move-in is Sunday, Aug. 16
  - Tuition Deadline is Monday, Aug. 17
  - First Day of Classes – Aug. 24
  - Family Weekend is Sept. 25-26
Parent and Family Relations

GOT QUESTIONS?

Contact Parent & Family Relations
We’ll be happy to answer or help find an answer to all your Texas Tech University questions.

Toll Free: 1.888.888.7409
Email: parent@ttu.edu
Website: www.parent.ttu.edu
Hours: M-F, 8-5pm

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