PARENTS & FAMILY MEMBERS

WHAT TO EXPECT

PART II
WELCOME
TO LUBBOCK
52,000 COLLEGE STUDENTS
291,946 TOTAL POPULATION
Municipal Museums
Buddy Holly Center
Silent Wings Museum

55K VISITORS
50 STATES
29 COUNTRIES

Buddy’s Land

Pictures courtesy of Buddy Holly Center
BUDDY HOLLY HALL TO OPEN FIRST QUARTER OF 2020
YOUR IMPACT
THANK YOU

Facebook  Twitter  Instagram  @cityoflubbock
WELCOME TO YOUR CITY
Questions to ask after Advising:

- Who was your assigned academic advisor? Did they give you a business card or did you write contact information down?
- Which questions did you feel were well answered today?
- What questions do you still have?
- What are you going to do to find the answers?
Questions to ask after Advising:

- What was the most interesting course you selected, based on reading the course description?
- If there is any downtime in your schedule, how are you going to use that time?
- What does your schedule look like? How will you get from one class to another on time?
- What can I do to help you right now?
Agenda

- Welcome from the Mayor of Lubbock
- Services for Parents & Family Members
- Wellbeing, Finances, & Academics
- Campus Experts:
  - Student Legal Services  R.I.S.E.
  - Texas Tech Police Dept.  Student Conduct
  - Red to Black  Transportation & Parking
- Texas Tech Parents Association
- Social/Coffee
Getting involved as a parent or family member
- Holiday Bus Trips
- Family Weekend/Visit Days
  - Oct. 5 | Nov. 1 | Dec. 3
  - go.ttu.edu/familydays
- Sibling Saturday
- Monthly e-Newsletters
- Website
  - www.parent.ttu.edu
- Facebook page
  - www.facebook.com/TTUPFR
Wellbeing, Finances, & Academics
Student Wellness Center

- Student Health Services
  - Licensed physicians
  - Pharmacy
  - 806-743-2848

- Student Counseling Center
  - Licensed psychologists and counselors
  - 806-742-3674
Health Checklist

- Included in RRO handout
Tuition and Fee Billing Tips:

1) Make sure your student’s account is paid in full or in a payment plan by 4:30 pm on August 19th

2) Make sure your student signs a FERPA waiver to give you access to information by phone, by email, or in person

3) Advise your student to set you up as an Authorized User in eBill for online, bill-only access

4) Get your billing, payments, payment plans, and other related questions answered during RRO – Day 2 in the Senate Room 10:30am – 1:30pm

5) Go to www.sbs.ttu.edu, email us at sbs@ttu.edu or call (806) 742-3272 if you have SBS questions after your RRO session
Academic Resources

- Tutoring Services
  - SOAR – The Learning Center
  - Residential Tutors
  - Departmental Tutoring
  - University Writing Center

- Student Disability Services
  - Assistance for students with learning disabilities
  - http://www.depts.ttu.edu/sds/
First Generation Transition & Mentoring Programs


University Advising

- *Major exploration*
  - [http://www.depts.ttu.edu/advising/](http://www.depts.ttu.edu/advising/)
Move-In Tips

- Students need TTU Student ID or State Issued ID for check in
- Parking is limited
- Consider bringing a dolly or cart to carry belongings in
- Roommates should coordinate on community items
- Review the room dimensions – take a housing tour
- Move-in begins Sunday, August 18, 2019 at 10:00 a.m.
- Students should check their TTU email for updates
- For more information, visit housing.ttu.edu/movein or call 806.742.2661
Hospitality Services

- Dining Bucks
  
  - *Can change Dining Plan options through the 20th class day of each semester*
  
  - *Dining Bucks rollover each semester while living on campus*
  
  - *Can add Dining Bucks – Manage Your Dining Bucks*
  
  - *Dietary restrictions/food allergies – call on-campus dietician, 806.742.1360*
  
  - *For more information, visit hospitality.ttu.edu or call 806.742.1360*
Reminders

- Dates
  - Move-in is Sunday, August 18
  - Tuition Deadline is Monday, August 19
  - First Day of Classes – August 26
  - Family Weekend is October 4-5
  - Family Days: November 1st and December 3rd
• **Reminders**
  
  • *Student Financial Aid & Student Business Services*
  
  ▶ Senate Room from 10:30AM – 1:30PM
  
  • *Resource Fair*
  
  ▶ Student Union Ballroom at 11:00AM
  
  • *Tours*
  
  ▶ Library – 12:30 – 2:00PM
  
  ▶ Residence Halls – 12:30, 1:00, 1:30
    • Talkington, Gordon, and Horn/Knapp
  
  ▶ City of Lubbock – 11:30AM & 1:00PM
    • Departs from Bus Stop outside SUB (entrance near Info Table)
POP QUIZ TIME!

• When is Official Move-In Day?
• When is a good time to visit your Student?
• What is one tutoring/academic assistance opportunity offered to Red Raiders?
After this session:

- Courtyard – 10:15-11:00 AM
  - Coffee
  - Postcards from Home
Campus Experts

- Student Legal Services
- Texas Tech Police Department
- Red to Black
- Risk Intervention & Safety Education (RISE)
- Office of Student Conduct
- Transportation & Parking
- Texas Tech Parents Association
Student Legal Services
Student Legal Services

- Attorneys for students
  - Legal advice, counsel, and limited representation
- Lease Review
- Notary Service
- Renter’s Insurance
- 806-742-3289
YOU MAY NOT THINK IT'S FUNNY,
BUT I FOUND THIS HUMERUS.
I am starting to think I will never be old enough to know better.
Texas Tech Police Department
1 GOAL

- Staff
- Arrest
- Friendly
- Educate
TEXAS TECH POLICE DEPARTMENT

Call anytime 24/7/365
806.742.3931
Visit our booth
Red to Black
Red to Black®
Peer Financial Coaching

We’re here to answer your students’ money questions.
Coaching Sessions

Credit and Debt
- Credit Score
- Paying off Debt

Money Basics
- Spending Plans
- Budgeting
- Emergencies
- Financial Apps

Maximizing Financial Aid
- Paying for school
- Paying off student loans

First Day of Work
- Benefits
- Insurance
- Investing
Use this as a conversation starter.

Who is paying which expenses?

What kind of income will your student have?

What financial expectations do you have of your student?
Risk Intervention & Safety Education (RISE)
SAFETY & PREVENTION

Information from Risk Intervention and Safety Education (RISE)
REQUIRED PREVENTION EDUCATION

Alcohol Edu & Sexual Assault Edu
- Required for all incoming first year & transfer students
- Instructions available at rise.ttu.edu
- Educates on alcohol safety, violence prevention, and campus resources
- Students have access June 1st 2019
- Due September 30th 2019
Title IX
No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving federal financial assistance.

- Examples: Sexual Assault, Intimate Partner Violence, Stalking, Exploitation, Sexual Harassment

- Hazing
- Assault
- Threats & Intimidation
- Bullying & Cyberbullying
## SAFE REPORTING @ TTU

### Investigator or learn more about

<table>
<thead>
<tr>
<th>Title IX Administrator</th>
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<tbody>
<tr>
<td>• (806) 834-1949</td>
</tr>
<tr>
<td>• <a href="mailto:kimberly.simon@ttu.edu">kimberly.simon@ttu.edu</a></td>
</tr>
<tr>
<td>• 115d Admin. Building</td>
</tr>
<tr>
<td><strong>Office for Student Rights and Resolution</strong></td>
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<tr>
<td>• (806) 742-7233</td>
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<tr>
<td>• <a href="http://TitleIX.ttu.edu">TitleIX.ttu.edu</a></td>
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<tr>
<th>Office of Student Conduct</th>
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<td>• (806) 742-1714</td>
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### Jane / John Doe (Anonymous) Reporting

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<tr>
<th>Risk Intervention &amp; Safety Education (RISE)</th>
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<tbody>
<tr>
<td>• (806) 742-2110</td>
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<tr>
<td>• <a href="mailto:RISE@ttu.edu">RISE@ttu.edu</a></td>
</tr>
<tr>
<td>• 247 Drane Hall</td>
</tr>
<tr>
<td><strong>Online</strong></td>
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<tr>
<td>• <a href="http://TitleIX.ttu.edu">TitleIX.ttu.edu</a></td>
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### Confidential Reporting

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<th>Student Counseling Center</th>
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<tr>
<td>• (806) 742-3674</td>
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<td><strong>Student Health Services</strong></td>
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<tr>
<td>• (806) 743-2848</td>
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[RISE@ttu.edu](mailto:RISE@ttu.edu)
Crisis Support and Resources

- The Office of the Dean of Students
  - (806) 742-2984
- Student Counseling Center
  - (806) 742-3674
- Crisis HelpLine
  - (806) 742-5555
- Texas Tech Police Department
  - (806) 742-3931
**CAMPUS SAFETY**

- **BLUE LIGHT PHONES**
  - 102 blue phones placed around campus
  - Direct line to the Texas Tech Police

- **TECHALERT!**
  - Communicates important alerts and emergency response information to students

- **Texas Tech Police Department**
  - Emergency: 911
  - Non-emergency: 806-742-3931
  - 413 Flint Ave. and in the SUB
  - Crime Alerts
  - @TexasTechPD
SAFE WAY HOME

- **Raider Ride**
  - Must use TapRide App
  - Free shuttle when the starting or ending point of the trip is on the TTU main campus or satellite lots
  - $5 charge when the trip is from any off-campus location to another off-campus location

- **Night Shuttle**
  - 742-RIDE from 6:30 pm – 2:45 am
  - If going on-campus to on-campus location

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GUIDELINES

- Use the TapRide app to request a ride every day from 6 p.m. to 2:45 a.m.
- Request your ride when ready to leave your location.
- Avoid canceling rides in an effort to increase or decrease wait time. Canceling a ride increases wait times for others requesting rides.
- Failing to show up for your ride results in not being able to request again that night.
- Excessive instances of canceling and no-shows result in suspension of use.
RISE
RISK INTERVENTION & SAFETY EDUCATION
ALCOHOL & DRUGS | SEX EDUCATION
VIOLENCE PREVENTION & RESPONSE
SUICIDE PREVENTION | WELLNESS

FOLLOW @TTURISE

Empowering students to live vital, meaningful lives through comprehensive prevention education
Office of Student Conduct
Office of Student Conduct

JaWana Green
Managing Director
Student Wellness Center, 211
p) 806-742-1714
Office of Student Conduct

- Our office investigates and adjudicates alleged violations of the code
- The student conduct process allows students the opportunity to be heard
- Preponderance of the evidence
- Prevention and Education are some of our goals
- Visit studentconduct.ttu.edu
Most reported referrals:

1. Alcohol
2. Drugs
3. Academic Integrity
4. Student Organization misconduct

Parental Notification:

“The Family Education Rights and Privacy Act, permits a college or university to let parents of student under the age of 21 know when the student has violated any law or policy concerning the use or possession of alcohol or a controlled substance.”

Transportation & Parking
TRANSPORTATION, PARKING, & YOUR STUDENT

TEXAS TECH UNIVERSITY
Transportation & Parking Services™
GETTING AROUND CAMPUS

• Bringing a vehicle?
  • Buy an ePermit
• Bringing a bicycle?
  • Register it
• Going to class?
  • Walk, bike, or bus to your destination
TRANSIT OPTIONS

- Zipcar
- Lime Scooters and E-Bikes
- Raider Ride
  - Runs 6 p.m. to 2:45 a.m.
  - Request through TapRide app or (806) 742-RIDE
  - Student employment opportunities
FIRST-YEAR TIPS

• Update license plate and vehicle information
• Watch for signs
• Email is official form of notification
• Take advantage of special programs
• Questions? Contact us!
  • @TTUParking | (806) 742-PARK | parking@ttu.edu
  • www.parking.ttu.edu
Texas Tech Parents Association
Welcome to the Red Raider Family!
Staying Connected in Meaningful Ways
#WeAreFamily
Join Texas Tech Parents Association
Give Me a G, Give Me a R ... GRADUATE!

Three Generations of Tech Alumni
Got Questions?
Contact Texas Tech Parents Association
Connected Informed Involved
806-412-4722
parents@texastechparents.org
www.texastechparents.org
Parent & Family Relations
Thank you for attending RRO for Parents & Family Members!

- Courtyard – 10:15-11:00 AM
  - Double T Lapel Pins
  - Coffee
  - Postcards from Home
we love families

contact us:
806.742.3630
email: parent@ttu.edu
www.parent.ttu.edu
m-f, 8 am - 5 pm
@ttupfr

your office on campus for all texas tech questions.