

#### TEXAS TECH UNIVERSITY"



### **TimeClock Plus**

# Manager Training Guide for TCP Users

### Training Follow Up



After this training, please review the TimeClock Plus Managers Support page for further training guides and videos.

### TimeClock Plus

TimeClock Plus is a timekeeping system used by Texas Tech University to track employee hours. If your department is interested in using TimeClock Plus please send an email to support.payrollservices@ttu.edu ⊠.

#### **TimeClock Plus Information for:**

• Employees



- Administrators
- TimeClock Plus MobileClock

#### **TimeClock Plus Links:**

- TimeClock Plus Webclock (for Employees)
- TimeClock Plus Manager (for Managers/Approvers)

Manager Training Guide for TCP Users



### **User Responsibilities**

#### User Responsibilities



- Adding, editing, and deleting time segments, when necessary, based on departmental guidelines
- Correcting missed punches
- Correcting conflicting segments
- Approving time
- Ensuring all the above is completed <u>prior</u> to the payroll export deadline set forth by your department

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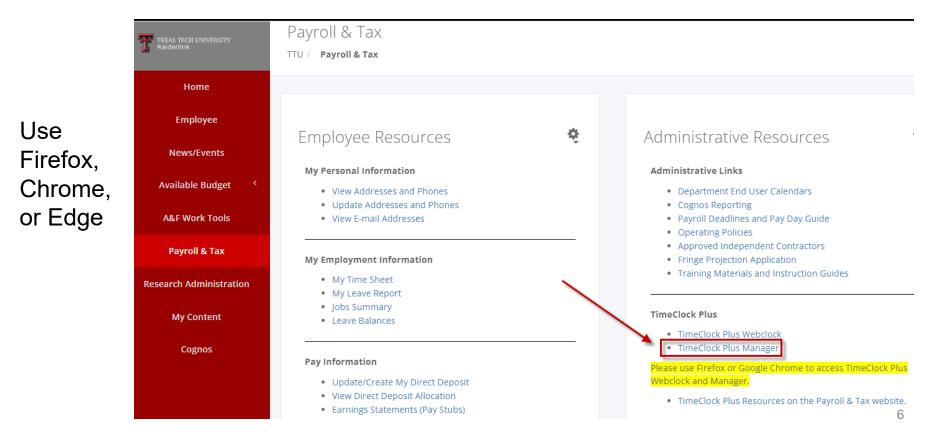


### Accessing TimeClock Plus Manager

#### **TimeClock Plus Manager**

Link is accessible in Raiderlink/Webraider within the Payroll & Tax section.

Log in using your eraider credentials.



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### My Dashboard

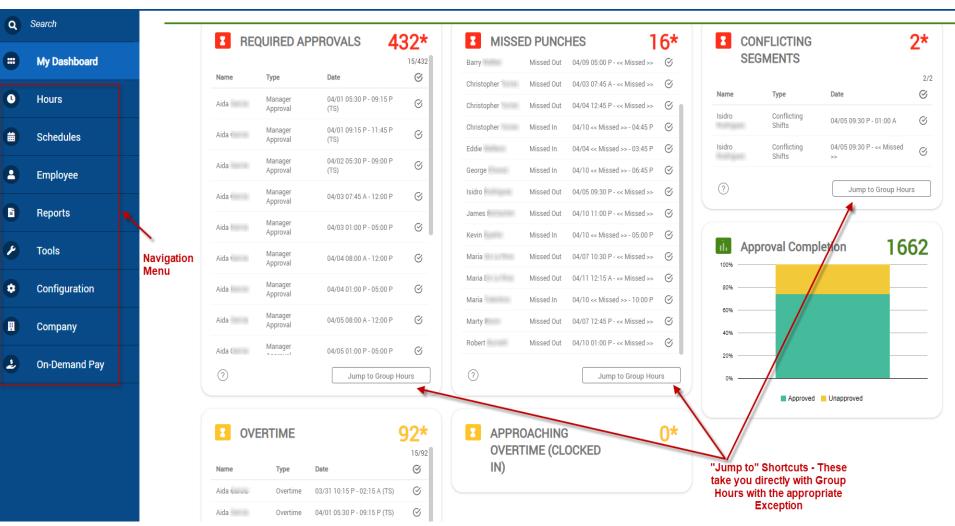


The My Dashboard page appears when you first log into TCP Manager. On this page are multiple widgets which can provide a quick view of various items such as:

- Required Approvals
- Missed Punches
- Conflicting Time Segments
- Overtime Segments
- Individuals Approaching Overtime

#### My Dashboard





#### My Dashboard



Name	Туре	Date	1	Name
Amanda	Manager Approval	02/01 08:00 A - 12:00 P	$\searrow$	Brianna
Amanda	Manager Approval	02/01 12:45 P - 04:00 P	~	Brynn E Chris
Amanda	Manager Approval	02/02 08:00 A - 12:00 P	~	Cynthia
Amanda	Manager Approval	02/02 01:00 P - 05:00 P	~	Cynthia
Amanda	Manager Approval	02/03 09:00 A - 05:00 P	~	Cynthia Gabriel
Amanda	Manager Approval	02/04 08:00 A - 10:00 A	~	Gabriel
Amanda	Manager Approval	02/04 10:00 A - 12:15 P	~	Jennife Maria A
Amanda	Manager Approval	02/04 01:00 P - 04:45 P	~	Mary B
Amanda	Manager Approval	02/07 08:15 A - 05:00 P	~	Melissa
?		Jump to Group Ho	urs	?
	RTIME			

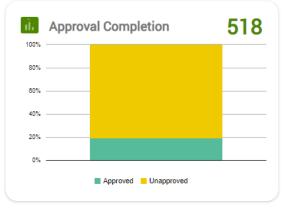
02/05 08:30 A - 06:45 P

Jasbir

Overtime

Name	Туре	Date
Brianna	Missec In	02/07 << Missed >> - 05:00 F
Brynn E	Missed Out	02/01 01:00 P - << Missed >:
		Exceptions dissed >
Cynthia	Missed In	02/04 << Missed >> - 01:15
Cynthia	Missed Out	02/04 01:45 P - << Missed >
Cynthia	Missed Out	02/07 07:45 A - << Missed >
Gabriel	Missed In	02/01 << Missed >> - 12:00
Gabriel	Missed Out	02/02 01:00 P - << Missed >
Jennife	Missed In	02/02 << Missed >> - 05:15
Maria A	Missed Out	02/07 08:00 A - << Missed >
Mary B	Missed In	02/04 << Missed >> - 05:00
Melissa	Missed Out	02/01 12:30 P - << Missed >
	ormative E	xceptions
	ACHING	DCKED

		FLICTING MENTS		5
-	Name	Туре	Date	5/5 ✓
	Andria	Conflicting Shifts	02/02 08:00 A - 08:00 A (TS)	~
	Andria	Conflicting Shifts	02/02 08:00 A - 10:00 A (TS)	~
	Andria	Conflicting Shifts	02/02 08:00 A - 12:00 P	~
	Emily (	Conflicting Shifts	02/04 08:00 A - 02:00 P (TS)	~
	Emily (	Conflicting Shifts	02/04 08:00 A - 10:00 A (TS)	~
	?		Jump to Group Hours	5





While preparing for a payroll export, Payroll Systems Support <u>does not</u> recommend depending entirely on the data shown within the dashboard for the following reasons:

Not all employee data is displayed

- Employees that are suspended or terminated are not calculated.
- For larger departments, some employee data will not be displayed due to TimeClock Plus design to decrease the loading time of the dashboard.

Information displayed includes data for the previous and current pay period

 To focus on data for the previous pay period only, making manual date range adjustments within the Hours menu is our recommendation. Manager Training Guide for TCP Users

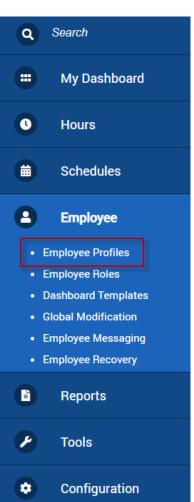


## **Employee Data**

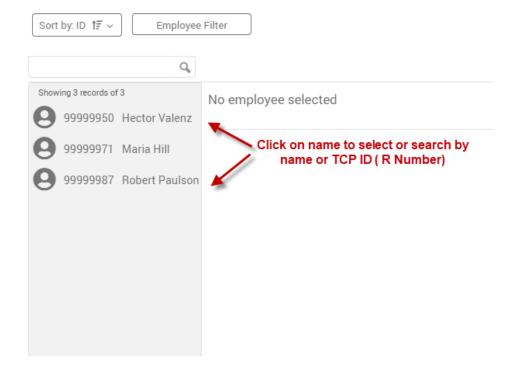
#### **Employee Data**



#### Employee and position information can be viewed but not updated



#### Employee Profiles 🕸



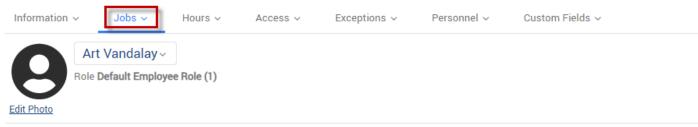


#### Basic employee information is located in the Information tab

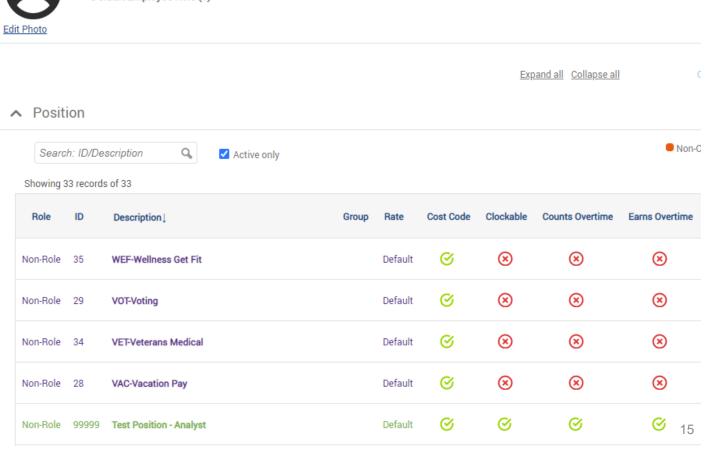
nformation ~	Jobs 🗸	Hours ~	Access ~	Exceptions ~	Personnel ~	Custom Fields ~
	Art Vandalay ~ ole Default Employe	ee Role (1)				
Person	99999998				Gender	Expand all Collapse all
First name	Art	La	ast name Vanda	alay		Use Company Culture
Address						
City			State	Zip		
Phon	ie					
Office Phon	e	ext				
Ema	il					
SMS Addres						

#### **Employee Data**





Position and leave codes (if leave eligible) are in the *Jobs* tab



#### **Employee Data**



To view suspended or terminated employees, the Employee Filter can be changed.

Q Search					
My Dashboard	Sort by: ID 17 Comployee Filter				
U Hours	Employee Filter				?
Schedules	Employee Status     Employee ID	1. Uncheck box to include suspended & terminated employees	Preview	Save as	Reset All
Employee	Position     Classification	Exclude suspended			
<ul> <li>Employee Profiles</li> <li>Employee Roles</li> <li>Dashboard Templates</li> <li>Global Modification</li> </ul>	<ul> <li>Department</li> <li>Location</li> <li>Employee Role</li> </ul>	Exclude salaried Exclude full time Exclude part time Exclude employees with no work status			
<ul><li>Employee Messaging</li><li>Employee Recovery</li></ul>	<ul> <li>Schedule Group</li> <li>Manager</li> <li>Positions</li> </ul>				
🖹 Reports	<ul><li>Provision</li><li>Qualifications</li></ul>			. Click to pply filter	
🕗 Tools	<ul><li>Hire Date</li><li>Days Employed</li></ul>				
Configuration	Custom Fields				16
	16 of 16 employees match 🕃			Cancel	Filter

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## **Employee Hours**

#### **Employee Hours**



My Dashboard -----0 Hours • Individual Hours Group Hours Mass Hours • Period Export • Time Sheets 曲 Schedules a time. Employee 8 Ē Reports ۶ Tools Configuration •

Employee hours can be viewed from two places:

- Individual Hours Allows adding, editing, viewing, and approving of time segments for <u>one person at a time</u>.
  - Group Hours Allows viewing and approving of time segments for multiple employees at the same time. Also allows adding and editing of time segments one person at

#### Employee Hours



19

Reminder: Change the **Employee Filter** to no longer exclude terminated or suspended employees.

●     Hours       Sort by: ID     IF       Employee Filter
Individual Hours Employee Filter
Group Hours     Employee Status     All     I. Uncheck box to     Preview     Save as     Reset All
Mass Hours     Employee ID     Employee ID     Exclude suspended &     terminated employees
Period Export     Position     Position     Exclude suspended     Exclude suspended
Time Sheets     Classification     Exclude salaried
Department Exclude full time
Schedules     Location   Exclude part time
Employee Role
Employee Schedule Group
Manager      Positions
B Reports
Provision       2. Click to         Qualifications       apply filter
Tools     I Hire Date
Days Employed
Custom Fields
Configuration Summary
16 of 16 employees match 🧭 Cancel Filter

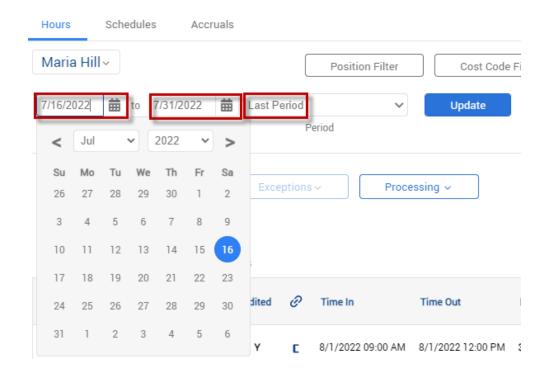


By default, hours are displayed for weeks in an "open" status. Weeks (Sunday - Saturday) remain "open" until the payroll export has been processed for the entire week. The date range can be changed manually.

Mari	a Hill ~					(	Position Filter	Cost Code	Filter	Seg	gment Filter	Exc	eption Filte	۱ſ	
7/31/2 Start	2022 date	to	8/13/20 Stop d		Open		s V Period	Update	]						
+ ^	dd	M	lanage	~	Exce	ption	s∨ Proce	essing v			_ s	how absences	Regular 17:00	<b>OT1</b> 0:00	<b>OT2</b> 0:00
Showi	ng 4 recor	ds of 4	Sele	cted 0 rec	ords										
	<b>é</b> 🏾 🖗	Ę	<mark></mark>	Notes	Edited	Ð	Time In	Time Out	Hours	Shift Total	Week Total	Position		Cost C	ode
	•			I	Y	c	8/1/2022 09:00 AM	8/1/2022 12:00 PM	3:00	3:00		100 - Student	Assistant I	DEFAU	JLT
	•			E	Y	c	8/2/2022 01:00 PM	8/2/2022 05:00 PM	4:00	4:00		100 - Student	Assistant I	DEFAU	JLT
	•			æ	Y	c	8/4/2022 08:00 AM	8/4/2022 01:00 PM	5:00	5:00		100 - Student	Assistant I	DEFAU	JLT
	•			E	Y	c	8/5/2022 09:00 AM	8/5/2022 02:00 PM	5:00	5:00	17:00	100 - Student	Assistant I	DEFAU	JLT



To view hours from a previously "closed" week. Change the date range to include the dates you would like to view and click **Update**. You may also use the Date Dropdown field to choose a predefined date range.





Available accrual balances for Sick, Vacation, Comp Time (TTU) and Holiday Comp (HSC) can be viewed in Individual Hours under the *Accruals* tab.

Accrual balances are static and are updated after each semi-monthly payroll has been processed.

Employees can view their leave balances through Employee Self-Service in Raiderlink/Webraider.

For additional leave balance information Cognos report *HR030 – Employee Current Leave Balances* is available.

#### Individual Hours 😭

Sort by: ID ↑= ~	Empl	oyee Filte	r	
Search	Q,	Hours	Schedules Accruals	1
Showing 2 records of 2 999999971 Maria H	Hill	Rober	t Paulson ~	1
99999987 Robert	Paulson	Showing	5 records of 5	
		Ledger	Accrual Bank 17	Remaining
		)III	CTP-Comp Time Pay (TTU/SYS Onl	0.00 Hours
			SCL-Sick Leave	48.00 Hours
		)IE	SLD-Sick Leave Donation Taxabl	0.00 Hours
			SLP-Sick Leave Pool	0.00 Hours
			VAC-Vacation Pay	98.30 Hours

#### **Employee Hours**



Each clock operation is rounded to the <u>quarter</u> hour, rounding up at 8 minutes. For example:

- Employee clocks in at 8:03
   Time recorded for pay purposes is 8:00
- Employee clocks in at 8:09 Time recorded for pay purposes is 8:15

⋫	Ę	9	Notes	Edited	Ø	Time In	Time Out	Hours	Shift Total	Week Total	Position
<b>~</b>					C	7/11/2022 07:30 AM	7/11/2022 12:15 PM	4:45	4:45		48905400 - Sr Medical Secretary
			E		C	7/11/2022 01:15 PM	7/11/2022 04:30 PM	3:15	3:15		48905400 - Sr Medical Secretary
<b>~</b>			<b>I</b> ∎		C	7/12/2022 07:30 AM	7/12/2022 12:15 PM	4:45	4:45		48905400 - Sr Medical Secretary
			E	Y		7/12/2022 08:00 AM	<< Time sheet >>	0:45	0:45		9 - HCP-HSC HolidayComp (HSC only!

#### **Employee Hours - Options**



To view the actual time clocked in/out as well as rounded times, click on the *Options* button and check the boxes indicated below.

Options								?			I		
∧ Display						Expand all	<u>Collapse</u>					Options	
Date format Company Default V Defa	ault Period Open W	Veeks	~					18					
Time format Company Default													
Hour format Company Default 🗸								Se	egment Filter	Except	ion Filter	Download •	
Worked Hours	Combine rates a	and shift premiu	ms in the l	ist				18					
Highlight segments that contain breaks	<ul> <li>Display position</li> <li>Display total hou</li> </ul>	194. Barris						18					
Display actual punch times in addition to rounded times	Display total not												
<ul> <li>Always display actual times</li> <li>Ask for confirmation when deleting a segment</li> </ul>	<ul> <li>Display manager</li> </ul>			Group H	ours Only)				C sho	w absences			
<ul> <li>Include period summary</li> </ul>	□ Show the user IE	D of the user th	at granted a	approval							egular OT1 85:39 0:00		8
	Show cost code	description in	ist										
			M 5	9	Notes	🕘 Edit	ted <i>©</i>	Time In	Actua	l Time In		Time Out	Actual Time Out
✓ Settings		• •	3 ×	۲	æ		C	7/11/2022 0	07:45 AM 7/11/2	2022 07:50 AM		7/11/2022 12:00 PM	7/11/2022 12:00 F
					Canc	el	Apply						

#### **Employee Hours - Options**



Various other options and settings are available based on personal preference. Below are Payroll System Support's Recommended Options/Settings:

Hour format Company Default V	
Worked Hours	Combine rates and shift premiums in the list
✓ Highlight segments that contain breaks	Display position description in the list
<ul> <li>Display actual punch times in addition to rounded times</li> </ul>	Display total hours for each day
<ul> <li>Always display actual times</li> </ul>	Display day of week for each time in/out
Ask for confirmation when deleting a segment	Display manager next to employee name (Group Hours Only)
Include period summary	□ Show the user ID of the user that granted approval
_ , ,	Show cost code description in list

#### ∧ Settings

Default Times		
Default clock in time	09:00 AM	C
Default clock out time	05:00 PM	0
Default time sheet hours	8:00	

	Rounding
	) Perform punch rounding on added shift segments
Г	) Perform break rounding on added shift segments

#### ∧ Warnings

#### Actual Time

- When editing the rounded time, change the actual time to the rounded time
- Always keep actual times
- Always prompt

#### Employee Hours – Group Hours



#### Group Hours allows for viewing of hours for multiple people at once.

Gro	up	Ho	ours	S 🗘											Options		ownload ~	
					7/31/202		to	8/13/2022	Dpen Weeks		date							
S	ort by:	ID 17~	,		Start da	ite		Stop date	Period									
	mploye				Position					ption Filter 🗌 🗌 Show a								
In order	to incre	ase per	formar	ice and	enhance t	the functio	onality	y of our softw	vare, Group Add Hours has be	een made part of a new featur	e Mass Hou	rs. To add or edit	hours for multiple	employees and	multiple segments	s use Mass H	lours.	
	Manag	je v		Ex	ceptions	~										Exp	pand all <u>Co</u>	
Sho	wing 13	record	s of 13	S	elected 0 r	ecords												
		Ŋ	Ę,	<b>9</b>														
^	999	99997	1 - Ma	aria H	ill 🛛	+ Add												
	۰	₩	Ę,	<b>9</b>	Notes	Edited	Θ	Break length	Time in	Time out	Hours	Shift total	Week total	Position		(	Cost Code	
	•				E	Y	C		8/1/2022 09:00 AM	8/1/2022 12:00 PM	3:00	3:00		100 - Studen	t Assistant I	l	DEFAULT	
	٠					Y	C		8/2/2022 01:00 PM	8/2/2022 05:00 PM	4:00	4:00		100 - Studen	t Assistant I	I	DEFAULT	
	٠					Y	C		8/4/2022 08:00 AM	8/4/2022 01:00 PM	5:00	5:00		100 - Studen	t Assistant I	I	DEFAULT	
	•				I	Y	C		8/5/2022 09:00 AM	8/5/2022 02:00 PM	5:00	5:00	17:00	100 - Studen	t Assistant I	ſ	DEFAULT	
^	999	99998	7 - Ro	bert l	Paulson	H	- Ad	d										
	۵	⋫	Ş	<u></u>	Notes	Edited	Ø	Break length	Time in	Time out	Hours	Shift total	Week total	Position		(	Cost Code	
	•					Y	C		8/1/2022 08:00 AM	8/1/2022 12:00 PM	4:00	4:00		99999 - Test	Position - Analyst	ſ	DEFAULT	0.0
	•					Y	C		8/1/2022 01:00 PM	8/1/2022 05:00 PM	4:00	4:00		99999 - Test	Position - Analyst	(	DEFAULT	26



Within Group Hours there are multiple filters available. There are multiple ;

Group Hours								
	7/13/2022	苗	to	7/16/2022	曲	Manual	~	Update
Sort by: ID ↑₹ ~	Start date			Stop date		Period		
Employee Filter	Position Filte	er	] [	Cost Cod	de Filt	er Excepti	on Filter	Show absences

**Employee Filter** – Show hours for suspended/terminated employees. Also filter hours by R number

**Position Filter** – Filter hours by Position code

**Cost Code Filter** – Filter hours by Cost Code

**Segment Filter** – Filter hours based on schedules

**Exception Filter** – Filter hours by missed punches, unapproved time, and conflicting time segments.

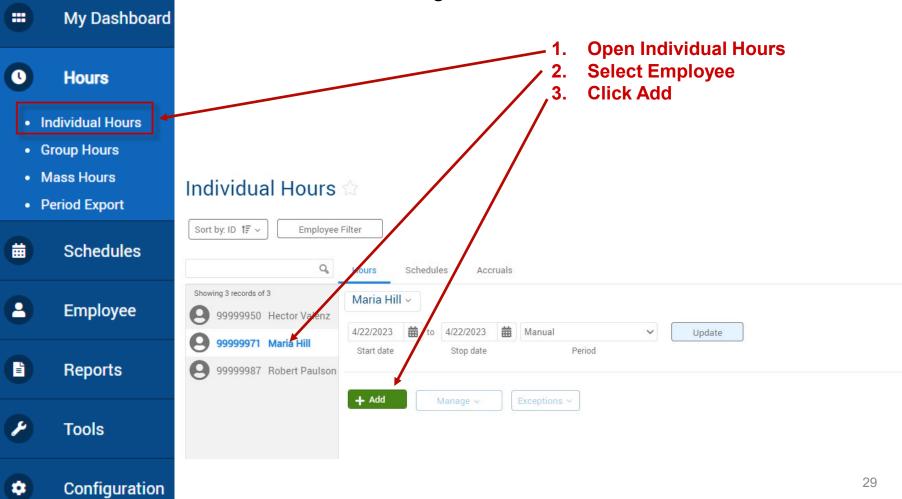
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## Adding Employee Hours



Open Individual Hours and select the person you would like to add hours for. Then Click the green Add button.





#### Enter the segment information and click Save.

Distinitian in alcohod in				Segn	nent L	ength: 8:00	_		When manually
<ul> <li>Individual is clocked in</li> <li>Time sheet entry</li> </ul>	Time in	8/8/2022	▦	09:00 AM	C		4		adding time, hours
Missed in punch	Time out	8/8/2022	▦	05:00 PM	0				must be entered i
] Missed out punch	Break type	Break type << NONE >>						quarter hour	
	Position	100 - Stude	ent Ass	istant I 🗸 🗸					increments.
	Cost Code	DEFAULT		~		Select			
	Rate	0.00							
	Note								
	Days 1	~							

Time sheet entry can be used to add the total number of hours for an employee's segment and does not require a time out to be entered.

Add	?	When manually
<ul> <li>Individual is clocked in</li> <li>Time sheet entry.</li> </ul>	Segment Length: 8:00           Time in         8/8/2022           Image:	adding time, hours <u>must</u> be entered in quarter hour
Missed in punch	Hours 8:00	increments.
Missed out punch	Position 10 - HOL-Holiday 🗸	meremente.
	Cost Code DEFAULT V Select	
	Rate 0.00	Enter in hours and
	Note	minutes. Not
	Days 1 🗸	decimal hours.
Extra	Cancel Save	Ex: 6:30 not 6.50





When adding time segments, you will need to select a cost code.

				Segm	nent L	.ength: 8:00
Individual is clocked in						-
Time sheet entry	Time in	8/8/2022	▦	09:00 AM	0	
Missed in punch	Time out	8/8/2022	▦	05:00 PM	0	
Missed out punch	Break type	<< NONE >	>	~		
	Position	100 - Stude	nt Ass	istant I 🗸 🗸		
	Cost Code	DEFAULT		~		Select
	Rate	0.00				
	Note					
	Days 1	~				

If your department does not utilize cost codes, choose **DEFAULT** as the code.



If adding multiple identical segments for consecutive days, the **Days** dropdown may be used.

<b>—</b>				Segm	ent Le	ength: 8:00		
Individual is clocked in								
Time sheet entry	Time in	8/8/2022	曲	09:00 AM	0			
Missed in punch	Time out	8/8/2022	▦	05:00 PM	C			
Missed out punch	Break type	<< NONE >	>>	~				
	Position	Position 99999 - Test Position - Analy V						
	Cost Code	DEFAULT			Select			
	Rate	0.00						
	Note							
	Davis (1	J						
	Days 1							
	2							

For example, a week's worth of vacation can be entered by creating one 8hour vacation segment on Monday and selecting 5 days. Manager Training Guide for TCP Users

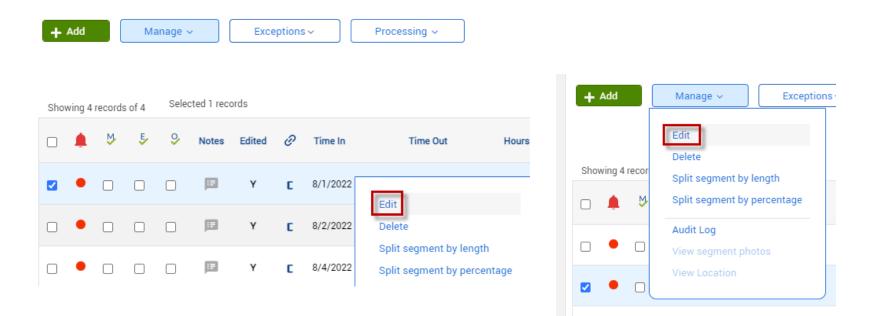


## **Editing Employee Hours**



In Individual or Group Hours, right click the time segment to be edited and select **Edit**. You may also select the segment, then go to Manage > Edit.

\*Note: Approved time segments must be unapproved to be edited.





Make appropriate changes and click **Save**. When editing time it is generally best to add a note.

Add		?	
<ul> <li>Individual is clocked in</li> <li>Time sheet entry</li> <li>Missed in punch</li> <li>Missed out punch</li> </ul>	Time in 7/26/2022   O9:00 A Time out 7/26/2022   O5:00 F Break type << NONE >> Position 999999 - Contract Employe Cost Code DEFAULT Rate 0.00 Note	2M ()	When manually editing time, hours <u>must</u> be entered in quarter hour increments.
Extra	Days 1 V	ncel	

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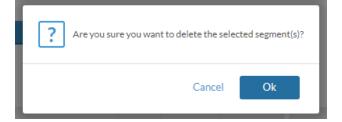
# **Deleting Employee Hours**

## **Deleting Employee Hours**



Right click the time segment to be deleted. You may also select the segment, then go to Manage > Delete.

۰	⋫	Ę	9	Notes	Edited 🤗 Time In	Time Out	Hours	Shift Total	Week Total Position		
•				æ	Edit	2022 03:00 P	M 5:00	5:00	100 - Student Assis	ant I	
•				)III	Delete Split segment by length	2022 10:15 A	0:00 N	0:00	99999 - Test Positio	n - Analyst	
•				j:E	Split segment by percentage	ge 2022 12:45 P	d 2:00	+ Add	Manage 🗸 🛛 Excepti	ons v Process	sina ~
•				Ħ	Audit Log View segment photos	2022 05:00 P	M 3:00		Edit		
•				I	View Location	/2022 10:15	M 2:07	Showing 7 re	Delete Split segment by length		
•					C 7/12/2022 10:15 AM	7/12/2022 10:15	M 0:00		Split segment by percentage	Time In	Time Out
								•	Audit Log View segment photos	6/7/2022 10:00 AM	6/7/2022 03:
								•	View Location	6/7/2022 10:15 AM	6/7/2022 10:



Select **Ok** when prompted to <u>permanently</u> delete the record

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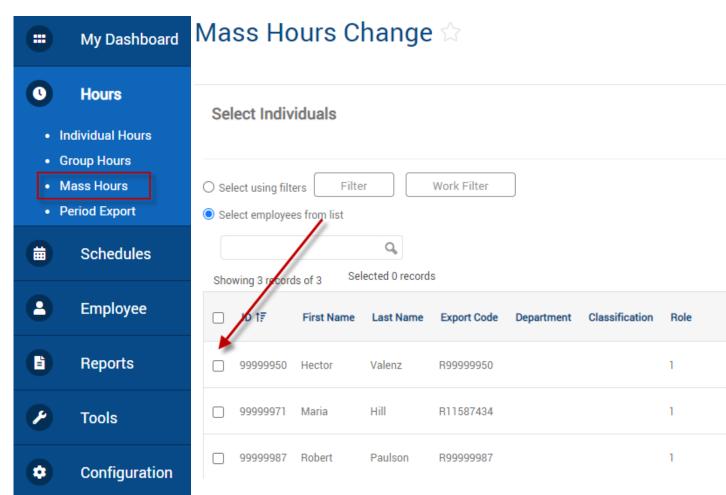


## Mass Hours



Mass Hours allows you to add or delete time segments for multiple employees simultaneously.

Select the employees you would like to add or delete time segments. You may also use filters to select only certain employees.



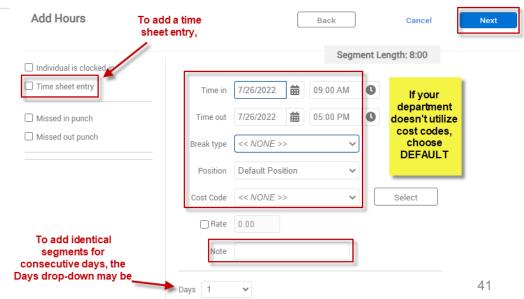


## Select Add Hours or Delete Hours, then click Next.

#### Mass Hours Change $\boldsymbol{\diamondsuit}$

Select Operation	Back	Cancel	Next	
Employee Settings Add Hours Delete Hours			Mass Hours Change 🏠	?
Delete Hours				

When adding hours, fill in the information for: Date In, Time In, Date Out, Time Out, Position, Cost Code (if applicable) and Note (Optional). Then click Next.





When deleting hours, adjust the settings as desired, and then click Next. Note: All time segments that fall within the date range, options, and filters selected will be deleted.

Delete Hours	S				
			just date ra es you wis		
Source date range	7/31/2022	to	8/6/2022	<b>益</b>	TimeClock Week 🗸
Source date range	Start date		Stop date	Period	
Filter to include or	nly segments mate	ching filter	Positior	n Filter	Cost Code Filter
<ul> <li>Complete Segr</li> <li>Clocked In</li> <li>Blank Missed F</li> <li>Amount Based</li> </ul>	Punches	These bo checked automati Uncheck needed	cally.		
🗌 Include segme	nts matching				
Time in a	nd time out matcl	h exact rang	e		
🔘 Time in w	vithin range				
🔘 Time in a	nd time out withir	n range			
Time in	09:00 AM				
Time out	05:00 PM	Same	day		*



## Review the Summary for accuracy, then proceed with processing.

Summary	Summary
2 employees selected	2 employees selected
Selected employees from a list	Selected employees from a list
Adding hours	Deleting hours found in (07/31/2022 - 08/06/2022)
Source date range : 08/08/2022 09:00 AM- 08/08/2022 05:00 PM Position: Default Position Cost Code: Days to repeat : 1	Include complete segments Include clocked in segments Include blank missed punches Include amount based time sheets

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# **Missed Punches**



A **missed punch** is when an employee fails to clock in or out. At the employee's subsequent clock operation, a missed punch is recorded.

Missed punches **must** be <u>corrected</u> prior to the payroll export or the employee will **not** be paid. Missed punches can be resolved in *Individual Hours* or *Group Hours*.

My Dashboard	Show	ing 5 r	records	of 5	Selec	ted 0 reco	ords							
• Hours		۰	⋫	Ę,	9	Notes	Edited	Ø	Time In	Time Out	Hours	Shift Total	Week Total	Position
Individual Hours		•				E	Y	C	6/8/2022 10:45 AM	6/8/2022 12:45 PM	2:00	2:00		200 - Student Assistant II
Group Hours     Mass Hours		•				E	Y	c	6/8/2022 02:00 PM	6/8/2022 05:00 PM	3:00	3:00	10:00*	200 - Student Assistant II
Period Export		•				E	Y	c	7/12/2022 08:08 AM	7/12/2022 10:15 AM	2:07	2:07		100 - Student Assistant I
Time Sheets		•				E		c	7/12/2022 10:15 AM	7/12/2022 10:15 AM	0:00	0:00		100 - Student Assistant I
Schedules		•				)IE		c	<< Missed >>	7/12/2022 01:00 PM	0:00	0:00	2:07	200 - Student Assistant II
Employee														
Reports														
Tools														
														45

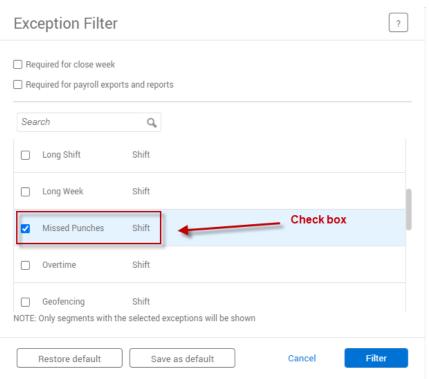
## **Missed Punches**



#### Group Hours 🕸

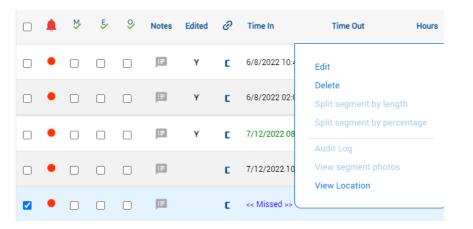
	6/8/2022 🛱 to	7/30/2022 🗰 Manual	~	Update
Sort by: ID 1₹ ~	Start date	Stop date	Period	
Employee Filter	Position Filter	Cost Code Filter	Exception Filter	Show absences

The Exception Filter can be set to locate Missed Punches more easily. This is especially helpful when viewing missed punches within Group Hours.





To correct a missed punch, edit the segment to record the correct in or out time.



See whether missed in or missed out punch box is checked.

- If missed in punch, enter correct time in.
- If missed out punch, enter correct time out

\*\*Remember to enter times in increments of 15 minutes\*\*

## **Missed Punches**

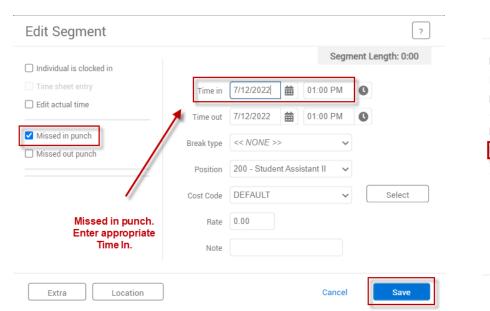


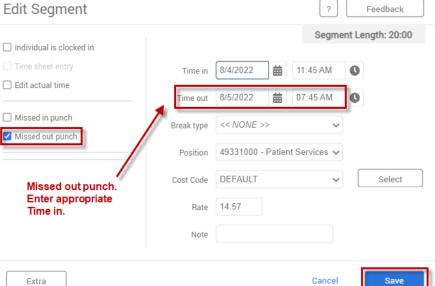
#### Missed In Punch Example

ords						
Edited	Ø	Time In	Time Out	Hours	Shift Total	Week Total
Y	C	7/12/2022 08:08 AM	7/12/2022 10:15 AM	2:07	2:07	
	c	7/12/2022 10:15 AM	7/12/2022 10:15 AM	0:00	0:00	
	C	<< Missed >>	7/12/2022 01:00 PM	0:00	0:00	2:07

#### Missed Out Punch Example

Time in	Time out
8/4/2022 11:45 AM	<< Missed >>



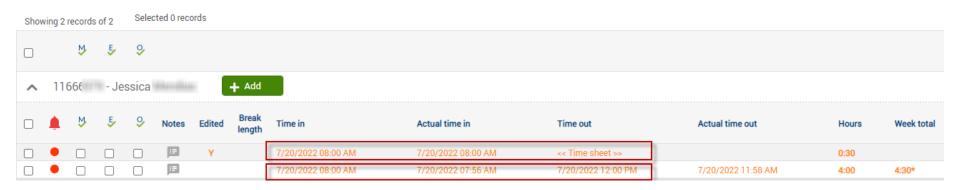




# **Conflicting Time Segments**



A conflicting segment exists when time segments overlap. These should be corrected prior to the payroll export to ensure the employee is paid correctly for that time period.



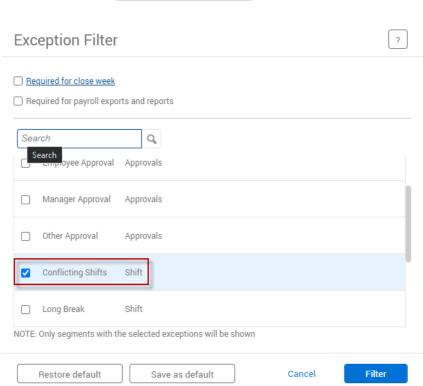
## **Conflicting Segments**



#### Group Hours

	7/10/2022 🛱 to	7/30/2022 🛱 Op	oen Weeks 🗸 🗸	Update
Sort by: ID †₹ ∽	Start date	Stop date	Exception Filter Enabled	
Employee Filter	Position Filter	Cost Code Filter	Exception Filter	] Show absences

### The Exception Filter can be set to locate Conflicting Segments more easily. This is especially helpful when viewing missed punches within Group Hours.



Manager Training Guide for TCP Users



# **Approval Levels**



There are three approval levels available in TimeClock Plus:

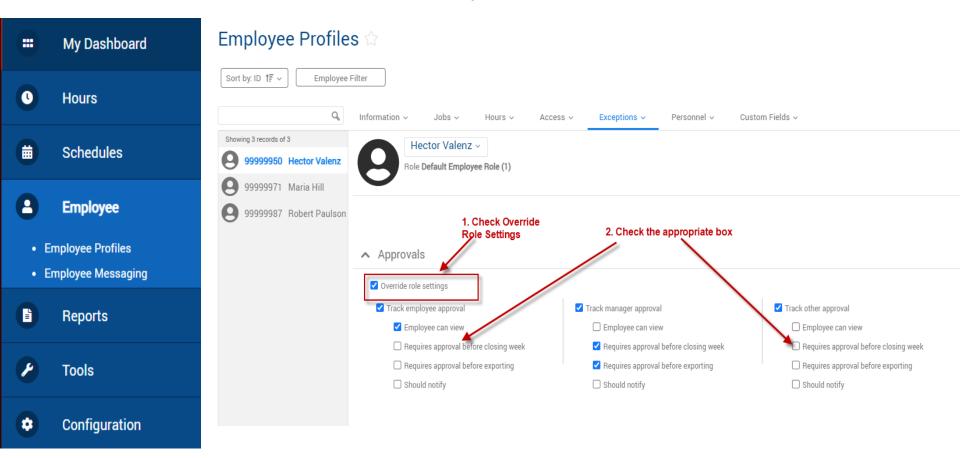
- Employee
- Manager
- Other

**Manager** approval is <u>required</u> for all time segments. However, the TCP administrator(s) within a department have the ability to change approval levels required, at the <u>employee level</u>, at any time.

## **Approval Levels**



For department TCP administrators to view/change approval level(s) at the employee level:



Manager Training Guide for TCP Users



# Approving Time

## Approving Time



Employee hours can be approved from either Individual Hours or Group Hours:

My Dashboard	999	9997	71 - M	aria H	ill 🛛	+ Add				
• Hours	•	⊳	Ę	9	Notes	Edited	Ð	Break length	Time in	Time out
riouis					E	Y	С		8/1/2022 09:00 AM	8/1/2022 12:00 PM
Individual Hours					E	Y	C		8/2/2022 01:00 PM	8/2/2022 05:00 PM
Group Hours	•				E	Y	C		8/4/2022 08:00 AM	8/4/2022 01:00 PM
Mass Hours	•				E	Y	С		8/5/2022 09:00 AM	8/5/2022 02:00 PM
<ul> <li>Period Export</li> <li>Time Sheets</li> </ul>	999	9998	87 - Ro	bert I	aulson	+	Add			
		Ŋ	Ę	<b>9</b>	Notes	Edited	Θ	Break length	Time in	Time out
					B	Y	С		8/1/2022 08:00 AM	8/1/2022 12:00 PM
Employee	•				E	Y	C		8/1/2022 01:00 PM	8/1/2022 05:00 PM
		$\mathbf{C}$	ير بالم	$\infty$ n	o foi		h	000	roval loval	(M monoo

Columns for each approval level (M-manager, E-employee, O-other) are located to the left of the time segments. Approved time segments will have a checkmark in the appropriate column(s). 56

Reports

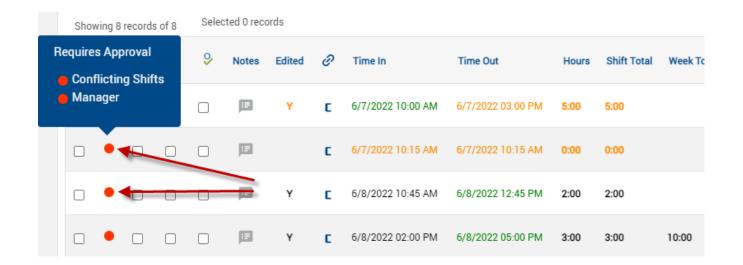
Tools

Ē



Time segments with exceptions that need to be resolved will appear with a red dot next to them.

Rolling the cursor over the dot will allow you to view the type of exception(s) for the time segment.





Time segments with blue dots have exceptions, but no action needs to be taken.

Usually this is because the exception has already been resolved, or the exception is for something that does not require a separate approval within TCP (e.g. overtime, tardy).

Exce	eptio	ns	8	۲		Y	C	7/14/2022 07:00 AM	7/14/2022 07:00 AM	7/14/2022 01:00 PM	7/14/2022 01:00 PM	6:00	6:00	
C	Overti	ime	ଔ	۲		Y	c	7/14/2022 01:30 PM	7/14/2022 01:30 PM	7/14/2022 05:00 PM	7/14/2022 05:00 PM	3:30	3:30	
	•	ଓ	ଓ	۲	E	Y	C	7/15/2022 07:00 AM	7/15/2022 07:00 AM	7/15/2022 01:00 PM	7/15/2022 01:00 PM	6:00	6:00	
	•	ଔ	ଡ	۲		Y	C	7/15/2022 01:30 PM	7/15/2022 01:30 PM	7/15/2022 06:00 PM	7/15/2022 06:00 PM	4:30	4:30	45:30



#### Approving time in Individual Hours

# Select an employee. Check the boxes under the appropriate approval level header. Then click **Apply Changes** to save the approval(s).

Tabith	n He	~						Position Filter	Cost Code Filter	r (	Segment	Filter
12/26/2	021	🛗 to	7/30	)/2022		Open We	eks	~	Update			
Start d	ate		Sto	op date			Perio	d				
			- 1	2.App	ly char	nges						
Арр	oly Ch	anges		Di	scard Ch	anges						
							1.	Check boxes				
Showing	g 8 rec	ords of 8	3									
Select		Ŋ	Ę,	9	Notes	Edited	Θ	Time In	Time Out	Hours	Shift Total	Week Total
	•				Ħ	Y	C	6/7/2022 10:00 AM	6/7/2022 03:00 PM	5:00	5:00	
	•				E		C	6/7/2022 10:15 AM	6/7/2022 10:15 AM	0:00	0:00	
	•					Y	C	6/8/2022 10:45 AM	6/8/2022 12:45 PM	2:00	2:00	
	•				E	Y	c	6/8/2022 02:00 PM	6/8/2022 05:00 PM	3:00	3:00	10:00



## Approving time in Individual Hours

You can approve <u>all</u> the segments displayed for an individual by clicking the header icon (M, E, or O) for the appropriate approval level.

Manager approval Showing 9 records Selected 0 records										
	<u></u>	ę	9	Notes	Edited	Ð	Time In	Time Out	Hours	Shift Tota
				E	Y	C	8/1/2022 08:00 AM	8/1/2022 12:00 PM	4:00	4:00
					Y	C	8/1/2022 01:00 PM	8/1/2022 05:00 PM	4:00	4:00
					Y	C	8/2/2022 08:00 AM	8/2/2022 12:00 PM	4:00	4:00
				<b>I</b>	Y	C	8/2/2022 01:00 PM	8/2/2022 05:00 PM	4:00	4:00

\*\*Be aware. This will approve all segments showing on the screen and may include segments from future pay periods and time segments where employees are still clocked in. Adjust date range accordingly.\*\*



### **Unapproving time in Individual Hours**

If time needs to be edited after it has been approved, you will have to unapprove the time segment before editing is allowed. Don't forget to reapprove after the edit is complete.

Tabith				Posit	tion Filt	ter Cost C	ode Filter Segment Filter				
7/12/2022	to to	7/30/20	22	Manual		~	Update				
Start date		Stop d	ate		Period	d					
2. Apply changes											
Apply (	Apply Changes Discard Changes										
				1. Unc	heck	to remove appro	val				
Showing 4 r	ecords of 4			1. Unc	heck	to remove appro	val				
Showing 4 ro	ecords of 4			1. Unc	heck Ø	to remove approv	val Time Out	Hours	Shift Total		
_			• Notes	/				Hours 2:07	Shift Total 2:07		



### Approving time in Group Hours

An advantage of using Group Hours is that you can view and approve multiple employees' hours in one place.

	⋫	Ę	9								
999	99997	'1 - Ma	aria Hi	ill 🛛	+ Add						
	⋫	Ę	9	Notes	Edited	Θ	Break length	Time in	Time out	Hours	Shift total
•				E	Y	C		8/1/2022 09:00 AM	8/1/2022 12:00 PM	3:00	3:00
•				E	Y	C		8/2/2022 01:00 PM	8/2/2022 05:00 PM	4:00	4:00
•					Y	C		8/4/2022 08:00 AM	8/4/2022 01:00 PM	5:00	5:00
•					Y	C		8/5/2022 09:00 AM	8/5/2022 02:00 PM	5:00	5:00
999	99998	7 - Ro	bert F	Paulson	+	Add					
	Ņ	Ę,	<b>9</b>	Notes	Edited	Θ	Break length	Time in	Time out	Hours	Shift total
•				E	Y	C		8/1/2022 08:00 AM	8/1/2022 12:00 PM	4:00	4:00
•				E	Y	C		8/1/2022 01:00 PM	8/1/2022 05:00 PM	4:00	4:00
					Y	C		8/2/2022 08:00 AM	8/2/2022 12:00 PM	4:00	4:00
				12	Y	С		8/2/2022 01:00 PM	8/2/2022 05:00 PM	4:00	4:00



### Approving time in Group Hours

Approvals in Group Hours are like Individual Hours. Check the boxes under the appropriate approval level header. Then click **Apply Changes** to save the approval(s).

Apply	Changes		Di	scard Ch	anges						
Showing 13	3 records o	f 13			2. App	ly cha	anges				
Select	♥	Ę	<mark></mark>								
∧ 99999971 - Maria Hill + Add								1. Check box	es for approval		
Select	• >	Ę,	<mark></mark>	Notes	Edited	0	Break length	Time in	Time out	Hours	Shift tota
•				I	Y	C		8/1/2022 09:00 AM	8/1/2022 12:00 PM	3:00	3:00
•	•			) III	Y			8/2/2022 01:00 PM	8/2/2022 05:00 PM	4:00	4:00
•	•			I	Y	C		8/4/2022 08:00 AM	8/4/2022 01:00 PM	5:00	5:00
•					×	C		8/5/2022 09:00 AM	8/5/2022 02:00 PM	5:00	5:00
∧ 999	999987 -	Robe	rt Pau	Ison	+ 40	ld					
Select	<b>b</b> 😕	Ę,	%	Notes	Edited	Θ	Break length	Time in	Time out	Hours	Shift tot
•		9		I	Y	C		8/1/2022 08:00 AM	8/1/2022 12:00 PM	4:00	4:00
•	•			I	Y	C		8/1/2022 01:00 PM	8/1/2022 05:00 PM	4:00	4:00
•					Y	C		8/2/2022 08:00 AM	8/2/2022 12:00 PM	4:00	4:00
				E	Y	C		8/2/2022 01:00 PM	8/2/2022 05:00 PM	4:00	4:00

Manager Training Guide for TCP Users



## **Period Reports**

## **Period Reports**



Multiple reports are available in TCP. Report type will vary based on the category first selected.

Q Search	Categories	Select a report
. My Dashboard	Payroll	Approaching Exception
	Position	Approaching Overtime
• Hours	Scheduler	Complete Payroll
B Schedules	Period	Day Breakdown
Employee	Cost Code	Employees Without Exceptions
Спрюуее	Accruals	Estimated Wages
Reports		
Period Reports		
Tools		
Configuration		



Once the desired report is selected, you can modify the report settings and date ranges.

	Sort Key Settings Employee Filter Position F	Filter Cost Code Filter
7/31/2022     to     8/6/2022     to     TimeClock Week       Start date     Stop date     Period	~	
Categories	Select a report	Download ~
* = Custom Category Payroll	Approaching Exception	Settings
Position	Approaching Overtime	Preview
	Bill Rate	Print
Scheduler	Complete Payroll	Create Saved Report
Period		

Reports can be downloaded in HTML, PDF, or XML format. In addition, reports may be previewed prior to viewing.

Download ~	)
Settings	
Preview	
Print	
Create Saved Report	



## **Breakdown of Reports by Section**

**Payroll** – Reflect hours on an employee basis in either a detailed breakdown or summary.

Commonly used: <u>Complete Payroll Report</u> for managers to view hours and approvals

**Position Reports** – Reflect hours on a position basis in either a detailed breakdown or summary. This turns the focus to positions, allowing you to see how time is being spent in each code.

**Period Reports** – Reflect hours for the period.

**Cost Code Reports** – Reflect information based on Cost Codes, if used by the department

Accruals – Not beneficial as accrual time earned and taken is processed in Banner.

**Miscellaneous** – Various reports that may be beneficial.

Commonly used: <u>Punch Location Report</u> for a report on where employees are clocking in/out

Manager Training Guide for TCP Users



## **Tools and Resources**



**Employee Status** – Monitor employee status such as who is clocked in, not in, on break, and on leave; all in real time.

٩	Search	Employee Status 😭									
	My Dashboard	Searc	h		Q Employee	Filter	Pos	ition Filter Cost Code Filter			
0	Hours	All	Cloc	ked In O	in Break Not I	in At	osent	On Leave Last Punch Hou	rš		
	Schedules		Segment		Refresh Selected 0 records						
	Employee	She	owing 56 rec	First Name	Last Name	Note	Status	Position	Cost Code	Time In	Location
	Reports	0	520	Irene			Out				
P	Tools		520	Georgina			Clocked In	49734900 - Medical Secretary	DEFAULT	07/27/2022 12:00 PM	Standalone Clock - Clock Operation on 08-IM EP AEC Room 101G
	Employee Status Other Tools ∽		524	Juliana			Clocked In	48905400 - Sr Medical Secretary	DEFAULT	07/27/2022 01:07 PM	Standalone Clock - Clock Operation on 08-IM EP AEC Room 101G
	Configuration	0	534	Patricia			Clocked In	48762200 - Patient Services Specialist	DEFAULT	07/27/2022 12:30 PM	Standalone Clock - Clock Operation on 08-IM EP-CSBA244 - 08-IN

## **Tools and Resources**



		_					
•	My Dashboard	Provides a perma					
0	Hours	approved, addeo					
	Schedules	Audit Log 🟠 Select feature Hours Audit Log 🗸					
8	Employee	12/6/2022     to     12/6/2022     Today       Start date     Stop date     P					
	Reports	Employee Filter Position Filter Group by					
P	Tools	Search on segment times     Employee ID					
• Em	ployee Status	Q,					
	ner Tools ~	Expand all Collapse all					
	Audit Log	Showing 84 records of 84					
	Jnresolved Punches	Time Employee Name Time					
	Calculator	▲ Contro - David I					
\$	Configuration	I2/6/2022 08:06 AM Davie					

## Audit Log – Hours Audit Log

Provides a permanent record of segments that were approved, added, edited, deleted by users.

	Select feature Hours Audit I	Log	~					
	12/6/2022 🗰 to 12/0 Start date St	6/2022 🛗 Today op date	Period	✓ Update				
	Employee Filter	Position Filter	User Filter	Advance	d Filter			
	Search on dates edit							
	Search on segment	times Emplo	vyee ID 🗸					
		Q,						
	Expand all Collapse all Showing 84 records of 84							
ches	Time	Employee Name	Time In	Time Out	User Name	Feature	Automation Name	Reason
	▲ COLOR - David I							
n	12/6/2022 08:06 AM	Daviu	12/7/2022 09:00 AM	<< Time sheet >>		Individual Hours		Added
n	12/6/2022 08:06 AM	David	12/7/2022 09:00 AM	<< Time sheet >>		Individual Hours		Approval Change



## Audit Log – Incomplete Clock Operation Audit Log

Provides a permanent record of incomplete punches

#### Audit Log 🖄

Select feature Incomp	lete Clock Op <mark>eratio</mark>	on Audit Log 🐱									
3/1/2023 💼 to	4/17/2023	Manual	✓ Update								
Start date	Stop date	Period									
Employee Filter	Advanc	ed Filter									
Group by											
Employee ID	~										
	Q,										
Expand all Collapse a											
Showing 9 records of	9										
Time	Employee Name	Application	Reason	Last Workflow Step	Туре	Physical Location					
▲ 1100,000	∧ - Anthony										
3/28/2023 11:10 AM	Anthony	StandaloneClockLambo	Cancelled Clock Operation	Gather Missed Punch Acknowledgement	Missed Clock In	84-Burkhart Center					
▲ 110000000	- Cesar	he:									
3/21/2023 12:29 PM	Cesar	StandaloneClockLambo	Abandoned Clock Operation	Gather Missed Punch Acknowledgement	Missed Clock Out	84-Burkhart Center					



# Important Items to Remember

## Important Items to Remember





## Employees will <u>NOT</u> be paid if:

- A missed punch has not been corrected <u>and</u> approved prior to the payroll export
- A time segment has not been approved by the payroll export

If an employee is not paid, the department must submit a *Manual Check Request* to Payroll following normal guidelines.

Questions or issues should be addressed with your department TCP administrator.



**Payroll Services Support** 

- Send questions, issues and templates to be loaded to support.payrollservices@ttu.edu
- 806-742-3211

## Questions



