

TechBuy Punch-Outs: Troubleshooting Mixed Content Issues

Some TechBuy punch-outs (such as Dell) contain mixed content, which most web browsers automatically block as part of their security precautions. Mixed content is non-secure content included on a secure webpage, usually in the form of links, script, external style sheets, or objects. Web browsers detect the non-secure content and subsequent security blocks can cause screen-freezes, partial downloads and other errors when trying to access or shop the punch-out. This guide will demonstrate how to fix mixed content issues in Internet Explorer (IE), Firefox and Chrome.

[Click here to jump to IE mixed content fix](#)

[Click here to jump to Firefox mixed content fix](#)

[Click here to jump to Chrome mixed content fix](#)

SciQuest Supported Browsers:

SELECTSITE PLATFORM

Browser Support for Spend Director, Requisition Manager, Order Manager, Supplies Manager, Accounts Payable Director, AP Express, Total Supplier Manager, Sourcing Director and SciQuest Supplier Network

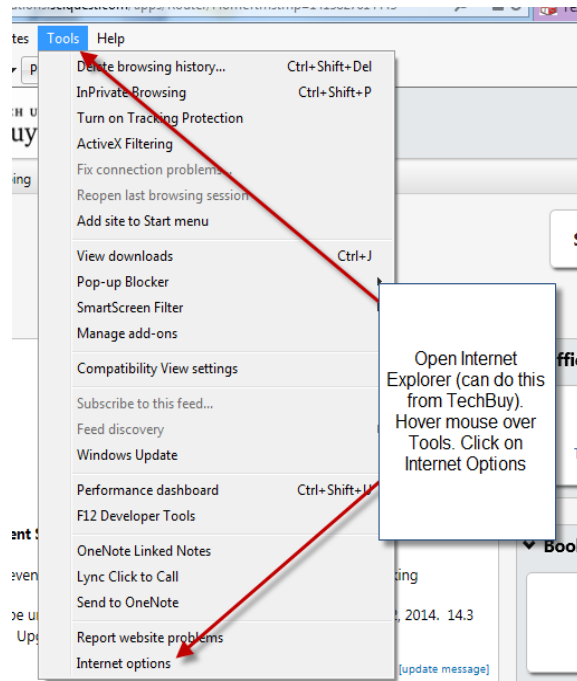
Platform	Supported Browsers
Windows	Internet Explorer (IE) 8, 9, 10 Chrome – latest version – automatically updated by Google Firefox – latest version – automatically updated by Mozilla Opera 10 and higher
Macintosh	Safari 4.0 and higher Firefox – latest version – automatically updated by Mozilla
iPad	Safari – embedded browser within the iPad

DETAILS:

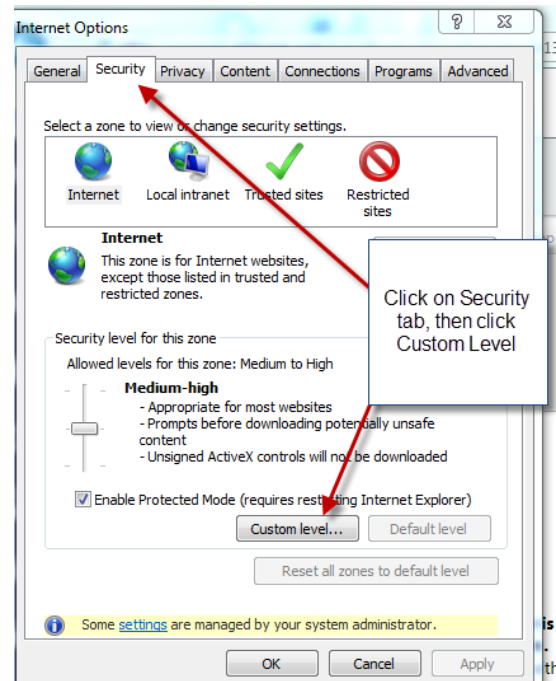
- Firefox 3.6 and IE 7 are not supported.
- Email approvals are designed to work with embedded browsers for Android, Blackberry, and iPhone/Ipad mobile devices. Readability of emails vary based on email client and formatting selected.
- iPad is supported by SciQuest, however not all Supplier punch-out sites will support use of this device.
- Although Safari is supported by SciQuest, not all Supplier punch-out sites support this browser.

IE Mixed Content Fix:

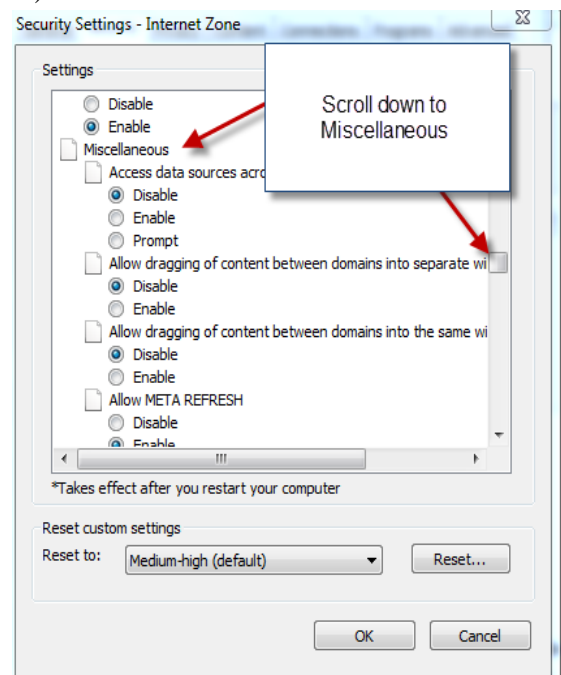
1.)



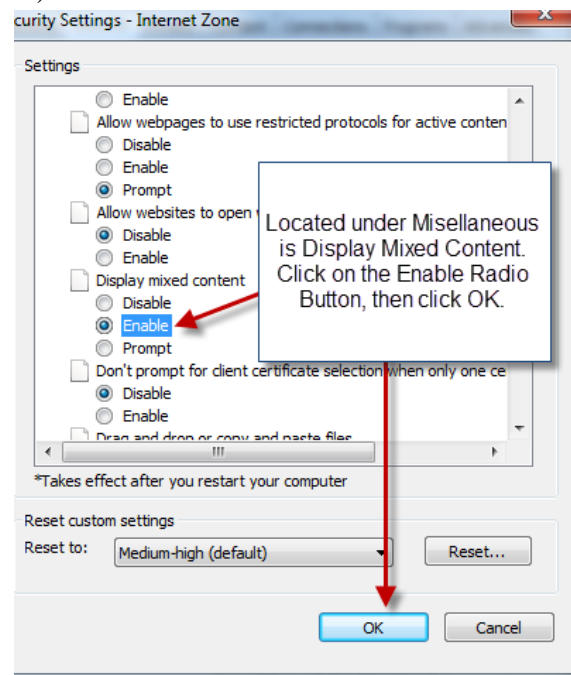
2.)



3.)

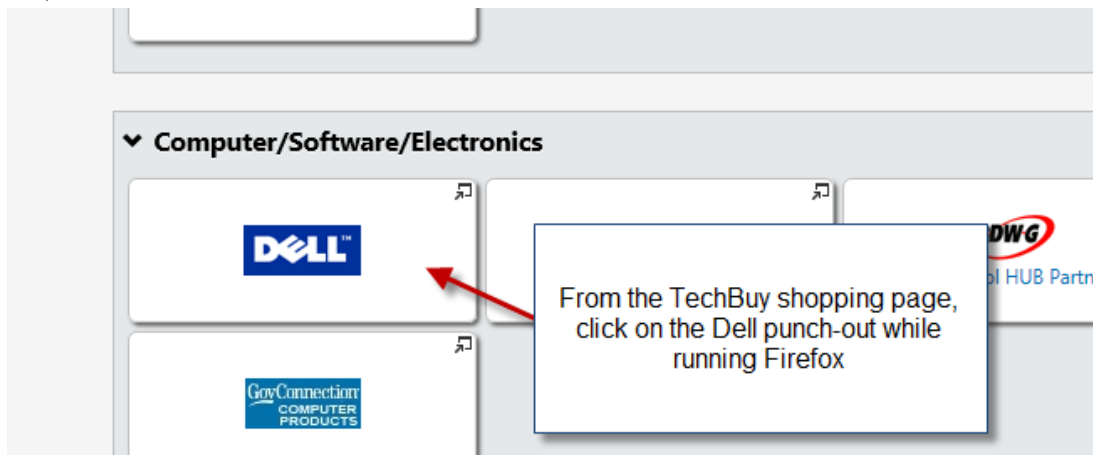


4.)

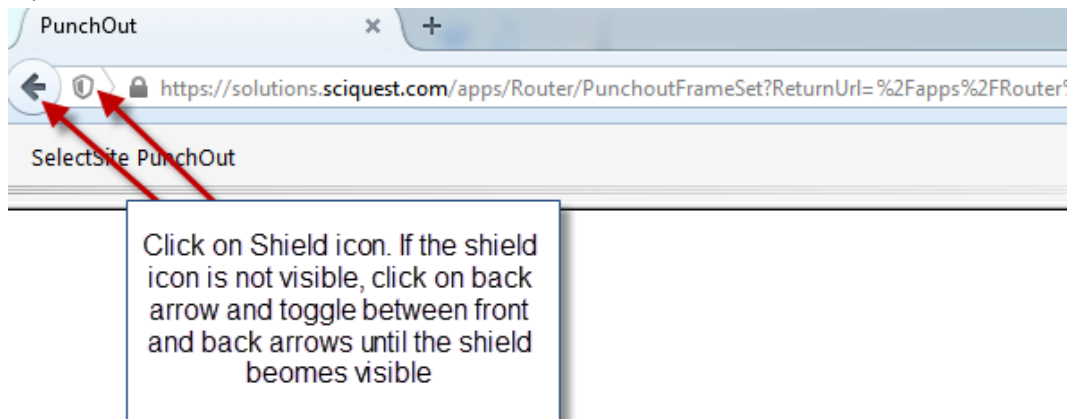


Firefox Mixed Content Fix:

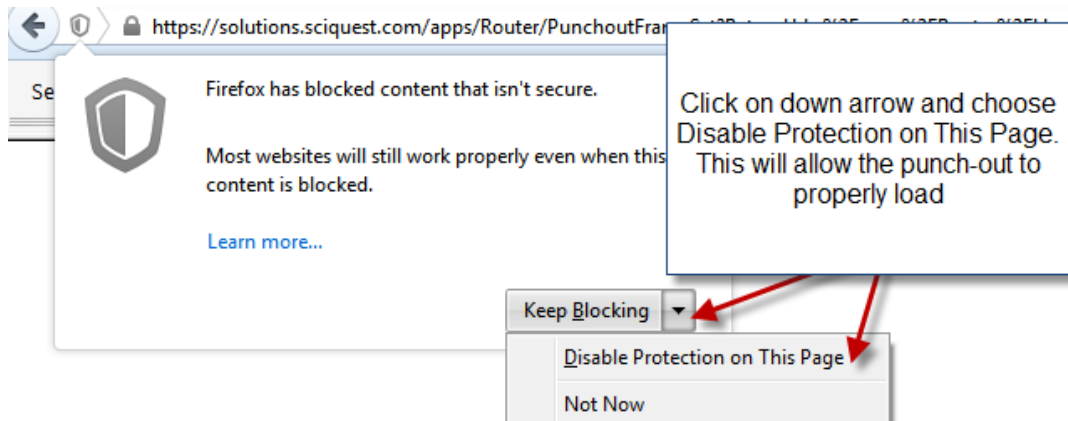
1.)



2.)

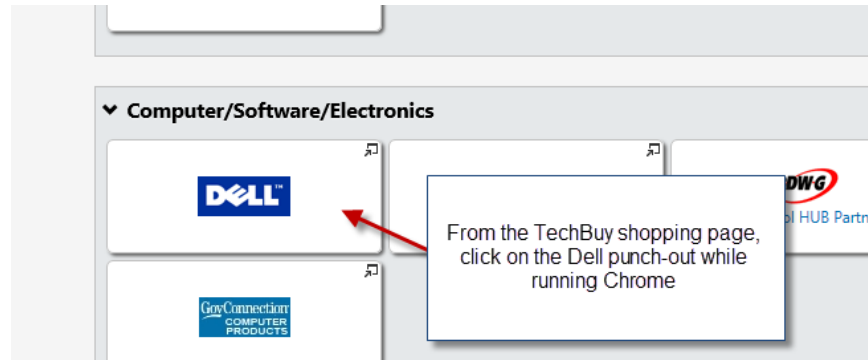


3.)

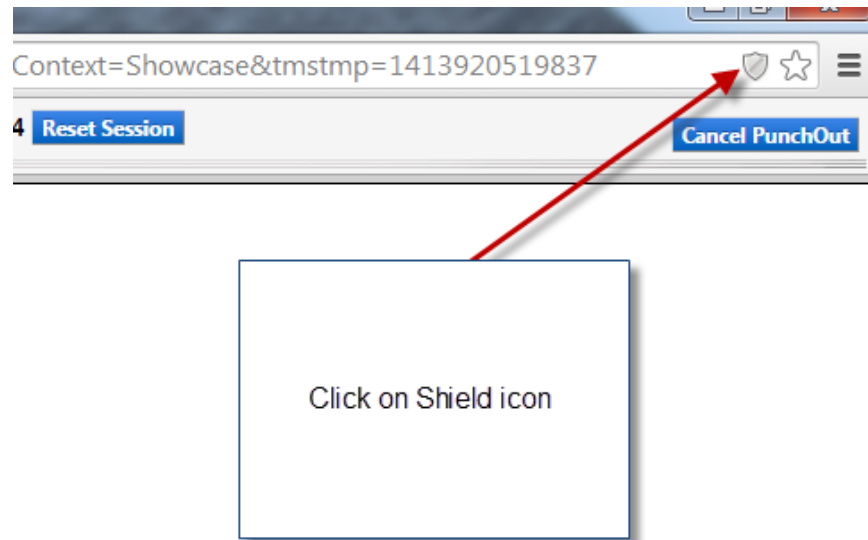


Chrome Mixed Content Fix:

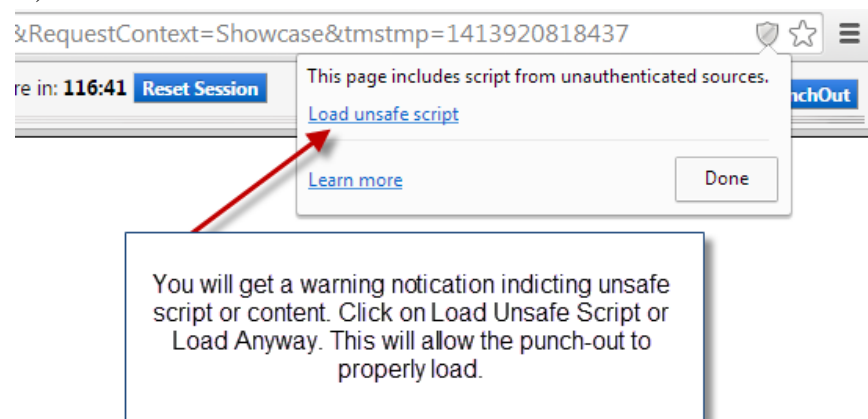
1.)



2.)



3.)



End of Troubleshooting Mixed Content Issues Guide