TechBuy Punch-Outs: Troubleshooting Mixed Content Issues

Some TechBuy punch-outs (such as Dell) contain mixed content, which most web browsers automatically block as part of their security precautions. Mixed content is non-secure content included on a secure webpage, usually in the form of links, script, external style sheets, or objects. Web browsers detect the non-secure content and subsequent security blocks can cause screen-freezes, partial downloads and other errors when trying to access or shop the punch-out. This guide will demonstrate how to fix mixed content issues in Internet Explorer (IE), Firefox and Chrome.

Click here to jump to IE mixed content fix
Click here to jump to Firefox mixed content fix
Click here to jump to Chrome mixed content fix

SciQuest Supported Browsers:
IE Mixed Content Fix:

1.)

2.)

3.)

4.)

Scroll down to Miscellaneous

Located under Miscellaneous is Display Mixed Content. Click on the Enable Radio Button, then click OK.

Open Internet Explorer (can do this from TechBay). Hover mouse over Tools. Click on Internet Options.

Click on Security tab, then click Custom Level.
Firefox Mixed Content Fix:

1.) From the TechBuy shopping page, click on the Dell punch-out while running Firefox.

2.) Click on Shield icon. If the shield icon is not visible, click on back arrow and toggle between front and back arrows until the shield becomes visible.

3.) Click on down arrow and choose Disable Protection on This Page. This will allow the punch-out to properly load.
Chrome Mixed Content Fix:

1.)

2.)

3.)

End of Troubleshooting Mixed Content Issues Guide