

# **RAIDER SUCCESS HUB**

## **HIGHLIGHTS**



Another semester is in the books! Before you head off campus, take a look at the latest updates in Raider Success Hub and the RSH Support Center. We may even have something up our sleeve scheduled for February 2024.

Be merry and bright! The Raider Success Hub team wishes you a healthy, happy and prosperous holiday season.



### HIT THE TRAILS

The Courses Tab of a Student Advisee Case Record is updated to include meeting dates/times of a student's courses. Student records will now include Non-Course Attributes such as Athletics! These attributes will work similarly to Cohort Codes like FGC and TRIOSSS. Log into Raider Success Hub now or revisit the Get to Know the Student Advisee Case Record trail.

As a reminder, be sure your My Email to Salesforce settings are updated to log attachments from Send. Not sure how to check your settings? Review the Setting up the Outlook Integration module.





#### **TIPS AND TRICKS**

The RSH Support Center is back from the break with a new look and feel. We have modified request types so that our team can receive the most important information to get your request resolved faster. In addition, we have added Support Links to connect you to the resources you need.

During your initial visit to the new RSH Support Center, you will be directed to create an account. This is expected and is only asked of you during the initial visit. You will not be asked again.

HOW TO CREATE AN ACCOUNT

RSH SUPPORT CENTER



### **SPOTLIGHT**

Save the Date for our inaugural RSH Summit on **Feb. 21, 2024**. Registration is open through Cornerstone. Register today, you won't want to miss it!

**REGISTER NOW** 

## **QUESTIONS OR SUGGESTIONS?**

Have an idea or questions? Submit all requests here help.success@ttu.edu.



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FROM HERE, IT'S POSSIBLE.

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