



TEXAS TECH UNIVERSITY
Office of the Provost
Student Success™

RAIDER SUCCESS HUB

HIGHLIGHTS



Class is in session! The spring semester has arrived, and amidst the numerous tasks, [Raider Success Hub](#) provides solutions to streamline your experience.

Discover how our front desk staff can arrange appointments on your behalf, reserve a personalized training session and sign up for the [RSH Success Summit](#).

The next issue of Hub Highlights will be sent in March. Be on the lookout for this special issue as we share a retrospective look at the Success Summit.



HIT THE TRAILS

Do you collaborate with administrative staff, front desk coordinators, or part-time student staff capable of scheduling appointments for your department or program?

Explore how they can utilize [Scheduling for Front Desk Staff](#) and [request their access today!](#)

FRONT DESK RR360 TRAIL



TIPS AND TRICKS

We're ready to help! The Raider Success Hub team is available for presentations and custom trainings.

Submit a request to have the RSH team present at your next Lunch & Learn, faculty or team meeting. Requests can be submitted through the [RSH Support Center](#).

SCHEDULE TODAY

FERPA

An email notice was sent to RSH users whose account is or will be frozen due to FERPA expiration. FERPA training is required for any Texas Tech faculty, staff or student employee needing access to student records for university business purposes.

Log into [Cornerstone](#) to complete FERPA training.

SPOTLIGHT

We are sending our congrats to **Ashley Penner** in the University Career Center! She submitted an Improvement Idea that has been successfully rolled out into the live site. When a student is marked as a "No Show" for 3 appointments (across TTU), an alert will be created notifying the student's success specialist. The success specialist will then reach out to see if the student needs assistance or support.

Log into [RSH](#) and view her idea now!

LOG IN NOW



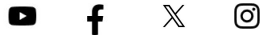
RAIDER SUCCESS HUB SUCCESS SUMMIT

Don't forget to register for the inaugural [Raider Success Hub Success Summit!](#)

REGISTER NOW

QUESTIONS OR SUGGESTIONS?

Have an idea or questions? Submit all requests here help.success@ttu.edu.



FROM HERE, IT'S POSSIBLE.™

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