Strategic Plan for the University ID/Raider Card Office

Mission
The University ID System promotes student learning by continuously improving technology to create a secure one card identification system.

Vision
The University ID/Raider Card Office will expediently produce a secure all-in-one card utilizing the most advanced technology available to address all present and future needs with focus on maintaining the high standards and continued growth of Texas Tech University.

To accomplish our mission, the University ID Office is committed to accomplishing the following outcomes*:

1. Recruit and retain quality staff.
2. Build strategic partnerships and alliances with all levels of the campus community.
3. Support opportunities that contribute to the student experience and the campus community.
4. Continuously maintain facilities to include equipment and security.

Social Responsibility- the University ID Office is committed to educating the Texas Tech University student population about responsibility and consequences of utilizing the department’s programs, facilities, and services. We desire to educate students on both the explicit and implicit responsibilities of their ID including misuse and lost/found polices.

*Means of assessment and thresholds to accomplish these outcomes are evaluated on a yearly basis.