Auxiliary Services is a division of Administration & Finance that extends beyond the learning environment of classrooms. We are the Golden Thread which enhances the Red Raider quality of education through student experiences and services.
“In everything that we experience at Texas Tech as a student, there is Auxiliary Services somehow involved in that piece. So it’s like this Golden Thread that just weaves this university together.”

Taylin Antonick | Internal Vice President
Student Government Association
"We create a welcoming environment, especially supporting inclusivity. It’s pretty important whenever you give a student a sense of belonging when they are away from their home."

Amir Madhu | Housing Ambassador
University Student Housing

University Student Housing

<table>
<thead>
<tr>
<th>Number of staff and student employees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-Time</td>
</tr>
<tr>
<td>221</td>
</tr>
</tbody>
</table>

8,069
NUMBER OF RESIDENTS
*20th School Day, fall 2021

63,159
TOTAL CUSTOMER SERVICE INTERACTIONS

2.3 MILLION SQ FT
of Red Raider living community

33,869
E-mails
25,489
Calls
3,801
Chat

GPA COMPARISON
First-year students living on-campus have a higher GPA

$1.4 MILLION
In construction of Chisolm & Weymouth lobby and lounge renovation to enhance the student experience by providing safe, clean and updated spaces.
In projects to update dining locations equipment, and technology to provide Red Raiders with the best dining experience possible.

$2.3 million is equal to the height of 49 Bell Towers

448,872 tortillas sold is equal to the height of 1.9 million transactions

$2.3 million In projects to update dining locations equipment, and technology to provide Red Raiders with the best dining experience possible.

$1 million Student Union Food Court renovation bringing Pizza Hut to campus along with Boar’s Head Deli, Raider Pit BBQ and an expanded Grab-N-Go retail area!

1,155,639 mobile food orders for Red Raiders!

$198,903 spent on mobile ordering equipment and infrastructure for campus!

“We are away from home and we are building these connections.”

Anahi Lagarda | Student Manager Chick-Fil-A®

hospitality services
"WE ARE BUILDING A LEGACY, FINDING A WAY FOR STUDENTS AND FAMILIES TO CONTINUE COMING TO TEXAS TECH."

Colin Owens | Student Manager & President of the Student Activities Board
Student Union & Activities

5,099 EVENTS
Impacting academic performance, cognitive development, well-being, leadership and multicultural awareness.

1,075,511 VISITORS
Is greater than the population of the Capital of Texas

$1,443,000
Spent in improvements, capital projects & maintenance.

OUTDOOR IMPROVEMENTS

RED RAIDER PLAZA
Outdoor student leisure area on campus

PEDESTRIAN MALL
Connecting the Student Union Building to the heart of campus
CAMPUS STORE BY FOLLETT

Number of staff and student employees

<table>
<thead>
<tr>
<th>Full-Time</th>
<th>Part-Time</th>
<th>Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>15</td>
<td>15</td>
</tr>
</tbody>
</table>

$954,603
Online sales since September

22,812
Number of Textbooks (Physical + Virtual)

63,375
Number of transactions

12K WEB ORDERS
In the first two weeks of classes

Sold enough T-shirts & caps to put a Double-T on every fan in Rip Griffin Park

23,597 SQ FT

5,000 SOLD

“WE ARE THE SUPPORT SYSTEM IN HELPING STUDENTS FEEL BETTER ABOUT THE TRANSITION TO COLLEGE”

Niko Oickle | Team Member
Campus Store by Follett
“We are growing to provide students with the best experiences.”

Hannah Salas | Student Assistant
University Recreation

University Recreation

MEMBERSHIPS

$488,436 Sales
4,493 Monthly & Annual

649 community members attended the Learn to Swim Program

634,864 people thru the door
This is equivalent to 2.5 seasons of sold out TTU Basketball games at the United Supermarkets Arena

1,800 Fitness Classes per year

45,000 Red Raiders reaching wellness goals

Urbanovsky Park is 26 acres

Equal to 130 Texas Tech Dairy Barns

University Recreation is 240,000 sq ft

Sales
Monthly & Annual
Full-Time
Students
### Student Health Services

#### Number of Staff

<table>
<thead>
<tr>
<th>Department</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sports Med.</td>
<td>4</td>
</tr>
<tr>
<td>Medical &amp; Behavioral Health</td>
<td>21</td>
</tr>
<tr>
<td>Clinical Support</td>
<td>15</td>
</tr>
<tr>
<td>Administration &amp; Ancillary</td>
<td>12</td>
</tr>
<tr>
<td>Patient Services</td>
<td>11</td>
</tr>
</tbody>
</table>

#### Total Encounters

<table>
<thead>
<tr>
<th>Encounter Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Implemented Telemedicine</td>
<td>11,936</td>
</tr>
<tr>
<td>In-person Appointments</td>
<td>7,338</td>
</tr>
<tr>
<td>Administered</td>
<td>2,002</td>
</tr>
<tr>
<td>COVID Testing</td>
<td>19,274</td>
</tr>
</tbody>
</table>

#### Contract with Texas Tech Admin & Finance

- **$3.9 Million**
- **79,267 Calls & Encounters** is greater than the Jones AT&T Stadium Seating Capacity

“WE PROVIDE COMPASSIONATE care AND TAKE TIME TO EDUCATE OUR STUDENTS.”

Amanda Garcia | Unit Manager
TTU Student Health Services
Rodrigo Rosales  
Event & Facility Management Intern  
United Supermarkets Arena

“We provide opportunities to apply what I’ve learned in class to real life.”

United Supermarkets Arena

Number of staff and student employees

<table>
<thead>
<tr>
<th>Full-Time</th>
<th>Students</th>
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</thead>
<tbody>
<tr>
<td>7</td>
<td>47</td>
</tr>
</tbody>
</table>

NEW TELESCOPIC SEATING for improvements in fan comfort

Number of fans & guests

- 7,208,338 since opening
- 97,661 fans for 39 athletic events at 25% reduced capacity for COVID-19
- Three times the population of Houston, TX
- 6,343 grads
- 34,126 guests

15 CEREMONIES

PREVIEW DAY  
Largest campus recruitment event

- 4,102 Attendees
- 1,593 Future Red Raiders
- 2,509 Guests

31.79% Lubbock  
41.45% Dallas

14.43% Austin

7.82% Houston

4.51% Out of State

84 Texas Tech Departments

246 Students signed up for RRO