

FREQUENTLY ASKED QUESTIONS

for families

When is move-in for the fall semester?

Students will be able to begin selecting a move-in time slot on Friday, July 1, 2022. The move-in timeslots will begin on Friday, August 12, 2022.

Are the residence halls and campus safe?

Texas Tech University has implemented several measures to ensure the safety of our students, faculty and staff. Each residence hall is secured by electronic access systems, as well as security cameras in entrances and public spaces. The Texas Tech Police Department has officers patrolling campus 24/7. Some of the additional resources for campus safety include: Blue Light phones - 120 phones that automatically connect to TTPD. TechAlert! - sends texts, phone calls, and emails to students, faculty, and staff. Students can enter up to 4 phone numbers, including parents. Make sure your student's number is updated on TechAlert! For information on campus safety including safety statistics, please visit or call the Texas Tech Police Department. www.ttpd.ttu.edu | 806.742.3931

Can students choose their own roommate?

Housing sign-ups are a first-come, first-serve basis. If trying to coordinate roommates, we encourage you to complete the housing sign-up process at the same time. www.housing.ttu.edu | 806.742.2661

When will my student attend Red Raider Orientation (RRO) and do parents and family members also attend? What do I need to make sure my student has completed prior to attending RRO?

RRO dates depend on student's academic major. Visit the RRO website to register and view available dates. Yes - parents and family members are strongly encouraged to attend; we have programs and activities for you too! Prior to attending RRO, please make sure your student has viewed and completed the Admitted Student Tasklist. www.admitted.ttu.edu | www.redraiderorientation.ttu.edu | 806.742.2993

Can my student bring a vehicle to campus?

Yes. Students are allowed to bring vehicles to campus. Students living on campus can purchase a residence hall permit. Students living off campus have the option to purchase a commuter permit.

www.parking.ttu.edu | 806.742.7275

What are my student's transportation options?

On-campus buses transport students from residence halls or commuter parking to classroom buildings. Holiday Bus Trips - Parent & Family Relations collaborates with BreakShuttle to provide bus trips home to Dallas, Houston, San Antonio, Austin and El Paso* for Thanksgiving, and Spring Break (*Thanksgiving only). Raider Ride - A service that is offered seven days a week from 6 p.m. to 3 a.m. using the TapRide app. Rides are free if ride begins or ends on campus; \$5 off campus. Lime scooters, Zip cars are available on campus. Citibus - students may use their student ID to use the bus system around town at no additional cost.

Where can students go if they need help with their coursework?

Texas Tech University has many resources available to support students in their academic coursework. The Learning Center offers free peer tutoring and academic coaching to provide students with skills in test-taking and time management. The Writing Center provides one-on-one tutorials and assistance to undergraduate and graduate students. Tutors are available on-site and online. Supplemental Instruction offers free, peer-led review sessions for historically challenging courses. The TECHniques Center provides supplemental academic support services to meet the needs and to promote the retention of undergraduate students with learning disabilities.

What resources are available for families on campus?

Parent and Family Relations (PFR) is here to provide you with information and resources that are available at Texas Tech University to support student success, provide opportunities for you to learn how to best support your Red Raider, and connect you with a university department that is dedicated to serving Texas Tech students and their families.

www.parent.ttu.edu | 806.742.3630

What resources are available for families off campus or in our hometown?

The Texas Tech Parents Association is made up of parents connecting parents with local activities, informative programs and services. We create life-long memories and invaluable experiences. Most importantly, we are family bringing Texas Tech to you! www.texastechparents.org | 806.412.4722

What is Texas Tech University doing to ensure diversity in programming and in student success?

Texas Tech University is committed to fostering an environment that promotes inclusive excellence. The Division of Diversity, Equity & Inclusion works across TTU to foster, affirm, celebrate, engage and strengthen an inclusive campus community through diversity, equity & inclusion efforts. In support of the university's priorities, DDEI facilitates and supports transformative opportunities through our cultural centers, programs, activities and events that develop students' cultural intelligence, inclusive leadership and professional skills, individual creativity, personal excellence and social awareness. www.diversity.ttu.edu | 806.742.7025

What if my student gets sick or needs mental health assistance?

Student Health Services - Full-service primary care clinic and pharmacy. Academic health plan insurance is also available. Student Counseling Center - Offers individual, couples, and group counseling along with other counseling services; like the MindSpa for stress relief and relaxation. 24/7 Crisis Line at (806) 742-5555. www.depts.ttu.edu/studenthealth | 806.743.2848

What is FERPA and how can my student grant me access to see their university records?

FERPA protects the privacy of student education records, including personally identifiable information derived from student conduct records. Generally, schools must have written permission from a student in order to release any information from a student's education record. If a student wishes to grant the disclosure of their university records, they must complete a FERPA Form. This can be found on the Admissions Resources page or by contacting the Office of the Registrar.

www.reg.ttu.edu | 806.742.3661

When will we need to pay fall tuition?

Once you have registered for classes, Fall tuition statements are available through eBill in Raiderlink approximately 25 - 30 days prior to the payment due date. Payment due dates can be viewed on the academic calendar; payment arrangements, including financial aid, exemptions and payment plans need to be confirmed at least three business days before the 1st day of class to avoid possible cancellation of your schedule.

www.sbs.ttu.edu | 806.742.3272



TEXAS TECH UNIVERSITY
RAIDER ROADSHOW

NOTES

Visit our page dedicated to families: www.admissions.ttu.edu/parent

IMPORTANT CONTACTS

Undergraduate Admissions	806.742.1580 www.admissions.ttu.edu	Support Operations for Academic Retention	806.742.3664 www.soar.ttu.edu
Diversity, Equity & Inclusion	806.742.7025 www.diversity.ttu.edu	TECHniques Center	806.742.1822 www.depts.ttu.edu/techniques
Financial Aid & Scholarships	806.742.3681 www.financialaid.ttu.edu www.scholarships.ttu.edu	Texas Tech Alumni Association	806.742.3641 www.texastechalumni.org
Housing & Hospitality	806.742.2661 www.housing.ttu.edu	Texas Tech Parents Association	806.412.4722 www.texastechparents.org
Parent & Family Relations	806.742.3630 www.parent.ttu.edu	Texas Tech Police Department	806.742.3931 www.depts.ttu.edu/ttpd
Red Raider Orientation	806.742.2993 www.redraiderorientation.ttu.edu	Visitors Center (Campus Visit)	806.742.1299 www.visit.ttu.edu
Registrar	806.742.3661 www.reg.ttu.edu	Writing Center	806.742.2500, ext 269 www.uwc.ttu.edu
Student Disability Services	806.742.2405 www.depts.ttu.edu/sds		