

## **Avoiding Loan Scams Guide**

We hope that you will not be contacted by someone attempting to "scam" or defraud you of your money or personal information; however, scam incidents are on the rise. Scammers use various means to scam their victims, such as email, phone, mail, and social media. As is true anywhere, there are people who attempt to take advantage of international students and scholars, but with a little knowledge, you can learn how to identify a scam/fraud and avoid falling victim to their fraud.

**S**top - If you are being asked or feel pressured to give information or send payment, stop! Check the legitimacy of the request before taking action!

Collect caller info - ask for the persons name (proper spelling), agency/office, contact information, and details about the request. Tell the caller you need to follow up with your university and hang up!

Alert security - Contact the International Affairs Office to determine if this is a real request!

Make a report - Campus staff can help you determine the best way to make a report!

### Avoid scams as an international student

### 1. Know the common scams

- Immigration status threats where individuals are impersonating ICE Agents and falsely claim that your immigration status is in jeopardy and often ask for payment in order to resolve the status issue.
- Third Party tax forms attempt to collect the refund that is rightfully yours.
- Online scams when purchasing items online, including Craigslist, EBay, Facebook Marketplace, or through PayPal.
- Rental scams where your rental deposit money is taken & no one meets you
  with the keys to move in. Prior to meeting, google the address being
  advertised & directly call the property apartment/complex/condo/house –
  number from the official website/contact that is listed under Googlemaps or
  the official website.
- Calls demanding an "international student tax" or "visa fee" which directs the victim to pay. A scammer will request money through wire-transfer, Applepay, Samsung-pay, alternative app payment, or gift cards.
- A website charging fees to enter the Green Card or H-1B "Lottery".



## 2. Common Scam "Red Flags"

- Someone calls and claims you owe money or have committed some kind of fraud/crime.
- A call/email/letter will use fear, threats, and intimidation to get what they want from you.
- A scammer will use lots of legal-sounding language such as "federal regulations," "legal code number," and "visa fee" to sound as authentic as possible.
- A scammer emphasizes immediate action, often without allowing you to verify their identity or the claim.
- A scam includes threats of punishment (often of deportation and/or arrest) for not acting immediately.
- A scammer will keep you on the phone for a long time & will try not to let you hang up or call them back later.
- Scammers sometimes may also make promises of a prize or payment for participating in something by requiring personal information, social security number, and other information that leads to identity theft.

### 3. What to do

- Stop, Collect caller information, Alert authorities (like the International Affairs Office or Texas Tech campus police), and Make a report to the appropriate agency regarding the fraud.
- ALWAYS ask for a caller's name, ID badge, a phone number and request that you call them back. All valid officials have to allow you to do this, if they insist you cannot verify their identity and/or call back, hang up.
- End the conversation immediately if threats and/or intimidation persist.
- Do not ever cash checks that arrive in the mail unexpectedly.
- Do not sign contracts or documents without reading them and completely understanding the content. If you are unsure, consult with an expert or attorney.
- Please know that the Department of Homeland Security may call you regarding your SEVIS record, but they will NEVER ask for money over the phone or through wire-transfer.
- Check online to see how much of your information is public, such as your phone number and address. This is how scammers seek out their victims.
- Never give out your Social Security Number unless you are sure it is for a legitimate purpose.



 Help fellow internationals avoid scams by sharing this information with your network on social media using the hashtags #AvoidScams and #StudyintheStates

# **Legal Resources**

## **Student Legal Services**

- Provide services that reflect the legal needs of TTU students.
- Provide legal representation in the areas most stressful to TTU students.
- Refer as needed to on-campus and off-campus entities.
- Adapt programming to reflect changing student needs.
- Contact information

o Phone: (806) 742-3289

o Email: studentlegalservices@ttu.ed