



Category	Subcategories	Standard	Effective <i>In addition to the Standard guidelines:</i>	Exemplary <i>In addition to the Effective guidelines:</i>
Course Entry (Course entry point or the first screen students see when accessing an online course for the first time)	1. Course and Instructor Information	<input type="checkbox"/> Course and instructor information are provided and include details such as course title, section, instructor's name, contact information.	<input type="checkbox"/> Course information includes a short description of the course. <input type="checkbox"/> List of technical requirements and expected skills is provided. <input type="checkbox"/> Explanation is provided on course delivery methods, informing students how to proceed in the course.	<input type="checkbox"/> Text format (font, style, and size) and position of the information on the page make it the center of attention. <input type="checkbox"/> Instructor's information includes virtual office hours including specifics on when and how a student can contact the instructor for asynchronous and/or synchronous meetings. <input type="checkbox"/> Web links are provided for any necessary technical downloads.
	2. Instructor's Welcome Message	<input type="checkbox"/> Welcome message is provided introducing students to the course and instructor.	<input type="checkbox"/> Message is transformed into an engaging format (i.e. PPT, graphic, wiki, animation, etc.). <input type="checkbox"/> Message includes a picture and/or audio of instructor. <input type="checkbox"/> Message is brief (2-3 min.).	<input type="checkbox"/> Message is in video format. <input type="checkbox"/> Message includes an instructor biography and appropriate self-introduction which presents instructor as approachable and engaged.
	3. Syllabus* (We recognize some of this information may be provided through other means and doesn't need to be duplicated in the syllabus.)	<input type="checkbox"/> Syllabus is linked on course entry page and is easily accessed. <input type="checkbox"/> Syllabus is clear and direct in verbiage. <input type="checkbox"/> Syllabus includes policies listed in TTU's Operating Policy 32.06 .	<input type="checkbox"/> Syllabus additionally includes: -Statement informing students from other institutions that they are bound by TTU policies in this course. -Prerequisites for the course. -Course and Institutional Policies (adapted for online delivery). -Clear expectations for the time students will be required to invest in the class through studying, student interaction, logging into the LMS, etc.	<input type="checkbox"/> Syllabus additionally includes: -Statement addressing netiquette. -Communication plan for when and how students can expect the instructor to communicate with them as well as a time-frame for responses to questions. -Computer Emergency Plan which instructs students on how to prepare for when their computer crashes and an assignment is due.
	4. Learner/ Student Support	<input type="checkbox"/> Links are provided for students to access support when they need it in areas such as LMS Tutorials and LMS technical support.	<input type="checkbox"/> Instructions are provided that explain how TTU's academic support services and resources foster a successful learning experience.	<input type="checkbox"/> Introductory activities are provided for students to practice the tools to be used in the course. <input type="checkbox"/> LMS technical support and TLPDC's Student Services and Resources



		<ul style="list-style-type: none"> <input type="checkbox"/> Link is provided for students to access technical support from TTU's IT Help Central <input type="checkbox"/> Link to the TLPDC's Student Resources webpage is provided. 		webpage are visible from any page in the LMS.
<p>Instructional Design</p> <p>(Methodologies used for course delivery)</p>	5. Module/Unit/Lesson Objectives	<ul style="list-style-type: none"> <input type="checkbox"/> Objectives are defined at the beginning of each module. <input type="checkbox"/> Objectives are easily located and clearly stated. 	<ul style="list-style-type: none"> <input type="checkbox"/> Objectives are written from students' perspective. <input type="checkbox"/> Objectives are measurable. <input type="checkbox"/> Module objectives align with course objectives and are appropriate for course level. 	<ul style="list-style-type: none"> <input type="checkbox"/> Objectives are referenced in each module. <input type="checkbox"/> Objectives incorporate higher order thinking skills.
	6. Content/ Instructional Material (Material should support student learning)	<ul style="list-style-type: none"> <input type="checkbox"/> Content and curriculum contribute to and align with course objectives. <input type="checkbox"/> Introductory or explanatory statements are provided for all content. <input type="checkbox"/> Content and curriculum are complete as possible with the understanding that content may evolve throughout the semester. 	<ul style="list-style-type: none"> <input type="checkbox"/> Purpose of content and how it relates to the objectives is explained. <input type="checkbox"/> Optional and/or supplemental content is clearly labeled and differentiated from required content. <input type="checkbox"/> Supporting material is appropriate to the course level and challenges students to achieve objectives. 	<ul style="list-style-type: none"> <input type="checkbox"/> Varied content or media are used to address different learning styles (kinesthetic, visual, textual, and/or auditory). <input type="checkbox"/> Students are provided with opportunities to be actively engaged. <input type="checkbox"/> Modules have assignments or activities involving higher order thinking.
	7. Inclusive Learning Environment	<ul style="list-style-type: none"> <input type="checkbox"/> Content is designed to be inclusive and accommodate people with a broad range of abilities, disabilities, and other characteristics (i.e. age, reading abilities, learning styles, languages, cultures, etc.). 	<ul style="list-style-type: none"> <input type="checkbox"/> Instructional statements, supporting material, case examples, and course content are neutral and free of stereotypes. 	<ul style="list-style-type: none"> <input type="checkbox"/> Instructions are provided for universal application.
	8. Organization	<ul style="list-style-type: none"> <input type="checkbox"/> Navigation is clear. <input type="checkbox"/> Course content is logically organized. <input type="checkbox"/> Links are clearly defined and relevant to their destination. 	<ul style="list-style-type: none"> <input type="checkbox"/> Icons are purposefully and consistently used. <input type="checkbox"/> Quizzes, exams, discussions, etc. are appropriately identified and referred to in a consistent manner throughout the course. 	<ul style="list-style-type: none"> <input type="checkbox"/> Essential information (syllabi, assignments, etc.) is accessible from the homepage within 1-3 clicks.
	9. Deadlines	<ul style="list-style-type: none"> <input type="checkbox"/> Expectations are clearly stated. <input type="checkbox"/> Calendar, syllabus, and other 	<ul style="list-style-type: none"> <input type="checkbox"/> Schedule and/or calendar are easily accessible. <input type="checkbox"/> Dates are posted on quizzes, 	<ul style="list-style-type: none"> <input type="checkbox"/> Modules give further instructions of subsequent tasks.



		information used in past semesters are updated with current dates and policies.	exams, discussions, etc.	
	10. Technology (LMS, software, simulations, apps, wikis, blogs, etc.)	<input type="checkbox"/> Technology is easily accessible to students. <input type="checkbox"/> Technology supports course and module objectives.	<input type="checkbox"/> Technology is current and performs well	<input type="checkbox"/> Support resources are provided for any technology used.
	11. Web Design (best practices for displaying content)	<input type="checkbox"/> Links are fully functional. <input type="checkbox"/> Graphics and animations are purposeful and effective (i.e. depict ideas, theories, concepts, and are not merely for decoration or space holding).	<input type="checkbox"/> Text formatting is purposeful and effective in providing structure for content (font, color, style, etc.). <input type="checkbox"/> Graphics and animations load quickly and are of high quality. <input type="checkbox"/> Links to external websites open in new windows.	<input type="checkbox"/> Aesthetic design (background, images, etc.) present information clearly.
Evaluation/ Assessment (Course Evaluation, Activities, Assignments, and/or Exams used to assess student's progress)	12. Student Feedback	<input type="checkbox"/> Students are given an opportunity to provide feedback on the course through discussion boards or other informal formats.	<input type="checkbox"/> Course includes a formal opportunity for students to provide feedback regarding course quality at the end of the course. <input type="checkbox"/> Feedback is designed to be anonymous.	<input type="checkbox"/> Course includes an opportunity for students to provide mid-course feedback regarding course quality.
	13. Student Assessment	<input type="checkbox"/> Instructions for assignments are explicit and clear. <input type="checkbox"/> Assessment methods encourage academic integrity.	<input type="checkbox"/> Multiple opportunities are available for students to assess their own progress. <input type="checkbox"/> Assessment methods are appropriate for online delivery.	<input type="checkbox"/> Assessments encourage critical thinking.
	14. Grading	<input type="checkbox"/> Turn-around time for grading is addressed.	<input type="checkbox"/> Grading expectations and percentages are well defined and outlined.	<input type="checkbox"/> Evaluation criteria are provided and clearly described for all assignments, activities, or assessments.
	15. Alignment of assessments with module and course objectives.	<input type="checkbox"/> Assessments measure the stated course and module objectives.	<input type="checkbox"/> Assessments align with the stated objectives.	<input type="checkbox"/> Various types of assessments are used to provide alignment between content and course objectives.
Interaction, Engagement and Communication	16. Student interaction with: content, instructor, and	<input type="checkbox"/> Students are asked to complete course activities and assignments. (Student-Content Interaction)	<input type="checkbox"/> Students are provided with a venue to ask questions regarding the course as a whole. (Student-Instructor-Student Interaction)	<input type="checkbox"/> Instructions provide guidance on strategies for collaboration and problem solving with peers. (Student-Student Interaction)



(Methodologies used for communication)	other students.	<input type="checkbox"/> Student activities encourage interaction between students. (Student-Student Interaction) <input type="checkbox"/> Students are encouraged to contact the instructor via multiple types of communication. (Student-Instructor Interaction)	<input type="checkbox"/> Students are provided with an opportunity to engage with others. (Student-Student Interaction) <input type="checkbox"/> Opportunities for instructor-student interaction are provided. (Instructor-Student Interaction)	<input type="checkbox"/> Discussion topics require student cooperation and participation. (Student-Student Interaction) <input type="checkbox"/> Supplemental content provides additional opportunities for exploration, research, discussion, etc. (Student-Content Interaction)
Accessibility	17. All files	<input type="checkbox"/> Documents and files are provided in an easily accessible and scanned documents are scanned using optical character recognition (OCR).	<input type="checkbox"/> Guidance is provided on how to obtain further accommodations for files that are somehow inaccessible. <input type="checkbox"/> Large files are identified so that students are able to anticipate extended download time.	<input type="checkbox"/> Larger presentations are broken up into multiple files. <input type="checkbox"/> Alternative file formats are provided for files and software that are not accessible to all students.
	18. Graphics, Video, and Technology	<input type="checkbox"/> Graphics and images contain alt tags where appropriate, enabling a screen reader to audibly describe the image to students with a visual impairment. <input type="checkbox"/> Video, audio, and animations are transcribed.	<input type="checkbox"/> Videos have synchronized Closed Captioning. <input type="checkbox"/> Information overload is addressed and visual distractions are kept to a minimum.	<input type="checkbox"/> Alternative options are provided for any content that is not universally accessible.
	19. Color	<input type="checkbox"/> Color is not exclusively used to emphasize a point or identify an item.	<input type="checkbox"/> Color variations are kept to a minimum (3 max.)	<input type="checkbox"/> Contrast is considered for colored text on colored backgrounds.
Copyright	20. General	<input type="checkbox"/> Credit is given to authors of published or copyrighted material.	<input type="checkbox"/> Copyright statements are found throughout the course and inform students that materials supplied are protected by copyright laws and not to be re-distributed. <input type="checkbox"/> Materials in the course have not been obtained from e-Reserves.	<input type="checkbox"/> Written permission for all published materials (including those that fall under Fair Use) is provided. <input type="checkbox"/> Local copies of copyrighted material do not exist in the course. <input type="checkbox"/> Published materials are linked to the course via links directing the student to a host website or database which has proper copyright permission to post the material online.
	21. Video	<input type="checkbox"/> Video clips and not full-length movies are used.	<input type="checkbox"/> Online videos (i.e., YouTube) are embedded or linked rather than downloaded into the LMS.	<input type="checkbox"/> Full-length video/movies have official letters granting permission to be viewed online.



TEXAS TECH UNIVERSITY

Office of the Provost: Division of Undergraduate Education & Student Affairs

Teaching, Learning & Professional Development Center™

Glossary

LMS: Learning Management System (i.e. Blackboard, Moodle, e-Learning, etc.)

ID: Instructional Design

References

[5-Star Online Course Review](#) University of West Georgia: Distance & Distributed Education

[Blackboard Exemplary Course Program Rubric](#) Blackboard (2012)

[QOCI Rubric & Checklist](#) University of Illinois: Illinois Online Network

[Quality Checklist](#) Northern Arizona University: e-Learning Center

[Quality Matters Rubric Standards 2011-2013 edition](#) MarylandOnline, Inc. (2011)

[Rubric for Online Instruction](#), California State University, Chico (2003)

[Rubric for Statements of Teaching Philosophy](#) developed by Matt Kaplan, Chris O'Neal, Debbie Meizlish, Rosario Carillo, and Diana Kardia
(2005)