Texas Tech University Directory of Consumer Information – Comprehensive, Internal Reference

Federal regulations require that institutions provide specific consumer information about the school and about financial aid to enrolled and prospective students. The following list includes websites or web addresses for the information required to be disclosed.

This directory contains a listing of the information schools are required to disclose; the disclosure recipient; when the information must be disclosed; where information is located; the office to contact for additional information and/or questions; and when last updated. (Adapted from NASAA Webinar on Student Consumer Information Regulations)

Disclosure	Citation & Disclosure Recipient(s)	Disclosure Details & Required Information	Location (e.g. Catalog, Website, etc.)	Office Contact
A list and brief description of the topics made readily available, and how to obtain the information	668.41(a),(c) Enrolled students: school- determined date	Notice to enrolled students	https://www.depts.ttu.edu/studentconduct/UnderstandingRR.php	Office of Student Conduct
Academic programs, facilities, and instructional personnel	HEA 485(a)(1)(G),(N) 668.41(d)(2) 668.43(a)(5) 668.231(a) Enrolled and prospective students	Available upon request or published in material. Current degree programs, instructional, laboratory and other physical plant facilities that relate to the academic program, faculty and other instructional personnel, and any plans by the school for improving the academic program.	http://www.ttu.edu http://www.ttu.edu/academics/ http://www.depts.ttu.edu/officialpublications/ - University Catalogs	Office of the Provost
Accreditation and licensing of the Institution	HEA 485(a)(1)(J) 668.41(d)(2) 668.43(a)(6),(b) Enrolled and prospective students	Information must be readily available. Information must include contact information for filing complaints about the institution	http://www.ttu.edu/about/accreditation.php www.sacscoc.org	Office of Planning & Assessment
Activities the school offers, easily accessible on the school's website	2019-20 FSA Handbook, p. 2-146	Information must be easily accessible on the school's website	http://www.depts.ttu.edu/sub/Activities/	Student Activities Board

Disclosure	Citation & Disclosure Recipient(s)	Disclosure Details & Required Information	Location (e.g. Catalog, Website, etc.)	Office Contact
Annual fire safety report	668.41(a),(E) 668.49 Enrolled and prospective students, current and prospective employees	Enrolled students and current employees: Annually by October 1st Prospective students and employees: Upon request Required if school maintains on-campus housing	http://www.depts.ttu.edu/ttpd/fire.php	Texas Tech University Police Department
Annual Security report (Including Crime Statistics, Timely Warnings & Emergency Notification, Crime Log, Registered Sex Offenders and Emergency Response & Evacuation Procedures)	HEA 485(a)(1)(O) HEA 485(f)(1),(5)(10),(12)-(14),(17) 668.41(c)(2),(e) 668.46(b)- (d),(g),(h), (j) Appendix A to Subpart D of Part 668 Enrolled & prospective students, current & prospective employees	Enrolled students and current employees: Annually by October 1 Prospective students and employees: Upon request	http://www.depts.ttu.edu/ttpd/clery.php Daily Crime Logs listed by campus and then year. http://www.depts.ttu.edu/ttpd/crimealert.php - Campus Crime Alert Notifications and Registered Sex Offenders Information http://www.depts.ttu.edu/communications/e mergency/downloads/ttu-emergency-plan.pdf - Emergency Management Plan http://www.depts.ttu.edu/communications/e mergency/index.php - Emergency Communication Center	Texas Tech University Police Department Office of Communications & Marketing
Arrangements with other institutions to provide instruction	668.5 668.43(a)(12) Enrolled students & prospective students		https://www.depts.ttu.edu/financialaid/PDFs/ConsortiumAgreementsV2019.2.pdf	Office of Student Financial Aid & Scholarships
Available employees responsible for providing consumer information	668.41(a),(d)(2) 668.43(a)(8) 668.44 Enrolled students and prospective students	For each available financial aid program, required information includes application procedures, eligibility requirements, and awarding criteria.	https://www.depts.ttu.edu/studentconduct/UnderstandingRR.php	Office of Student Conduct

Disclosure	Citation & Disclosure Recipient(s)	Disclosure Details & Required Information	Location (e.g. Catalog, Website, etc.)	Office Contact
Available financial assistance	HEA 485(a)(1)(O) HEA 485(f)(1),(5)(10),(12)-(14),(17) 668.41(d)(1) 668.42(a),(b) Enrolled students and prospective students	For each available financial aid program, required information includes application procedures, eligibility requirements, and awarding criteria.	http://www.depts.ttu.edu/financialaid/	Office of Student Financial Aid & Scholarships
Availability of a GED program, if the school admits students who do not have a high school diploma or equivalent	668.14(b)(13) Enrolled students and prospective students		https://www.depts.ttu.edu/k12/programs/ Texas Tech University offers programs for students meeting state requirement needed to complete a Texas High School Diploma Graduation Plan.	TTU K-12
Code of conduct for educational loans	Title IV Loan Programs: HEA 487(a)(25),(e) 601.21 668.14(b)(27) Preferred Lender Arrangement: HEA 153(c)(3) HEA 487(a)(25),(e) 601.2 601.21 Enrolled and prospective students	Current employees with Title IV and private loan responsibilities	http://www.depts.ttu.edu/financialaid/PDFs/CodeofConduct Loans.pdf Conflict of Interest Statement Administered Annually Filed internally in Office of Student Financial Aid & Scholarships	Office of Student Financial Aid & Scholarships

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College Navigator Website	20 USC 1015a Enrolled and prospective students. Public	Information must be readily available	https://www.depts.ttu.edu/irim/IPEDS.php http://nces.ed.gov/collegenavigator/?q=Texas+ Tech+University&s=all&id=229115	Institutional Research
Completion or graduation rates/transfer rates	668.41(d)(4) 668.45 Enrolled and prospective students prior to enrolling in or entering into any financial obligation	Enrolled students: Information must be readily available Prospective students: Must make information available prior to enrolling or entering into any financial obligation with the institution Completion/graduation rates of degreeseeking, first-time, full-time, UG students; data are to be available by July 1 and updated annually	http://www.irim.ttu.edu/factbook.php	Institutional Research
Completion or graduation rates/ transfer rates for students athletes	668.41(f) 668.48 Prospective student-athletes, enrolled and prospective students	Prospective student-athletes and their parents, high school coach, high school guidance counselor: when offering athletically-related financial aid unless disclosure waiver applies based on institution's membership in national collegiate athletic association	Provided by NCAA https://web3.ncaa.org/aprsearch/gsrsearch Note: If the NCAA provides for the school, the school is deemed to be in compliance with the requirement; report sent annually by 7/1 to ED	Athletics
Consortium and contractual agreement (i.e., written arrangements) Information	HEA 485(a)(1)(G) 668.5 668.41(d)(2) 668.43(a)(12 Enrolled students and prospective students		https://www.depts.ttu.edu/financialaid/PDFs/ConsortiumAgreementsV2019.2.pdf	Office of Student Financial Aid & Scholarships

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Constitution Day and Citizenship Day Program	Public Law (P.L.) 108-447, Sec. 111 Federal Register, 05/24/05, p. 29727 Electronic Ann. 08/31/12 Enrolled students	Annually on September 17 (if date falls on the weekend or holiday, program should be held during the preceding or following week)	The University promotes campus events. Announcements are made on Tech Announce.	Institution Wide
Contact information for filing complaints with accrediting, licensing, relevant state official or agency	668.41(d)(2) 668.43(b)	Information must include contact information for filing complaints about the institution	http://www.ttu.edu/about/accreditation.php www.sacscoc.org	Office of Planning & Assessment
Copyright Infringement Policies/Sanctions (Including Computer Use and File Sharing)	HEA 485(a)(1)(P) 668.14(b)(30) 668.41(d)(2) 668.43(a)(10) GEN-10-08 Enrolled and prospective students	Information must be readily available	http://www.depts.ttu.edu/infotech/laws/	Information Technology Division
Cost of Attendance	HEA 485(a)(1)(E) 668.41(d)(2) 668.43(a)(1) Enrolled and prospective students	Information must be readily available	http://www.depts.ttu.edu/financialaid/costToA ttend.php	Office of Student Financial Aid & Scholarships
Direct Loan model disclosure form (applies when providing information about private loans)	Prospective education loan borrowers	Information must be readily available	https://studentaid.ed.gov/sa/types/loans	Federal Student Aid – U.S. Department of Education

Disclosure	Citation & Disclosure Recipient(s)	Disclosure Details & Required Information	Location (e.g. Catalog, Website, etc.)	Office Contact
Diversity of student body	HEA 485(a)(1)(Q) 668.45(a)(6) Enrolled and prospective students	The required information is part of institution's completion or graduation rate information.	http://www.irim.ttu.edu/factbook.php	Institutional Research
Drug and alcohol abuse prevention program	HEA 120(a)(1),(b) 86.100(a) 86.103(a) Enrolled students, employees, ED, and the public	Enrolled students and employees: Annually ED and public: Upon request	OP 70.35 is the university drug and alcohol policy http://www.depts.ttu.edu/opmanual/OP 70.35.pdf. Student Right-to-Know - https://www.depts.ttu.edu/studentconduct/rig ht-to-know.php OP 70.31 addresses employee conduct pertaining to drugs and alcohol http://www.depts.ttu.edu/opmanual/OP P70.31.pdf. OP 10.04 is the University's Drug-Free Schools and Communities Act policy http://www.depts.ttu.edu/opmanual/OP 10.04.pdf. OP 61.02 addresses sales and service of alcoholic beverages on campus/at campus events http://www.depts.ttu.edu/opmanual/OP61.02.pdf . https://www.depts.ttu.edu/rise/AOD/aod.php - RISE	Human Resources Risk Intervention & Safety Education (RISE)
Drug-Free Workplace statement	84.200(a)(1) 84.205 84.210 Employees	Annually	The TTU Police Departments provides the annual Clery Security Report to employees through TechAnnounce. Pages 32-33 of the report include the drug-free workplace information. http://www.depts.ttu.edu/ttpd/clery.php	Human Resources and TTU Police Department

Di	isclosure	Citation & Disclosure Recipient(s)	Disclosure Details & Required Information	Location (e.g. Catalog, Website, etc.)	Office Contact
disclos (Includ	tion loan sures ding Self- cation Form)	HEA 152(a)(1)(A) 601.2 601.10(a)(1),(b),(c) Enrolled or prospective student borrowers and their families	School-determined date	Available through FASTChoice https://choice.fastproducts.org/FastChoice/ho me/364400 http://www.depts.ttu.edu/financialaid/PDFs/Pr ivateEducationLoanApplicantSelfCertification.p df Self-Certification Form	Office of Student Financial Aid & Scholarships
it Counseling	Entrance Counseling for Student Loan Borrowers	HEA 485(I) 685.304(a) 2018- 19 FSA Handbook, pp. 2168 to 2-171 All "first-time" graduate PLUS borrowers and all "first-time" borrowers of Federal Direct Loans	Prior to first disbursement of loan proceeds	https://studentloans.gov/myDirectLoan/index.action	Federal Student Aid – U.S. Department of Education
Entrance and Exit Counseling	Exit Counseling for Student Loan Borrowers	HEA 485(b) 674.42(a),(b) 682.604(a) 685.304(b) 2018- 19 FSA Handbook, pp. 2168 to 2-171 All student borrowers of a loan made under the Federal Perkins Loan or Direct Loan	Shortly before the borrower ceases at least half-time enrollment, or within 30 days of the borrower leaving school or completing correspondence or study abroad program	https://studentloans.gov/myDirectLoan/index.action	Federal Student Aid – U.S. Department of Education

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Family Educational Rights and Privacy Act (FERPA)	99.4 99.5 99.7 668.41(c)(1) Enrolled students	School-determined date	http://www.depts.ttu.edu/registrar/Academic Information.php	Office of the Registrar
College Financing Plan	EO 13607	Texas Tech University adopted the Principles of Excellence Executive Order and utilizes the shopping sheet format for award letters.	In an effort to make the standardized format award notice more user friendly to institutions and students, ED changed the name from Financial Aid Shopping Sheet to College Financing Plan	Office of Student Financial Aid & Scholarships
Fire Log	HEA 485(i)(3) 668.49(a),(d) Open for public inspection	Portion of log for most recent 60-day period: Upon request during normal business hours Portion of log older than 60 days: Within 2 business days of request	Texas Tech University Police Department	Texas Tech University Police Department
Fire Safety Report	668.41(a),(E) 668.49 Enrolled and prospective students, current and prospective employees	Enrolled students and current employees: Annually by October 1st Prospective students and employees: Upon request	http://www.depts.ttu.edu/ttpd/fire.php	Texas Tech University Police Department
Foreign Gifts or Contracts Worth more than \$250,000 within a Calendar Year	HEA 117 GEN-04-11 Department of Education (ED) and the public	Report to ED by the earlier of 1/31 or 7/31, after the receipt of the gift(s) or the contract date; must make report available for public inspection and copying during business hours	http://www.depts.ttu.edu/opmanual/OP02.03. pdf http://www.give2tech.com/	Office of Institutional Advancement

Disclosure	Citation & Disclosure Recipient(s)	Disclosure Details & Required Information	Location (e.g. Catalog, Website, etc.)	Office Contact
Gainful Employment	668.412(a)-(c),(f)- (h) Electronic Announcement #86 Prospective and enrolled students and ED	Information must be readily available	Email dated 11/9/2011 – Received by ED FSA. Reviewed 1/6/2015. TTU is not required to submit gainful employment data because TTU does not have gainful employment programs.	N/A
Graduate and professional education	HEA 485(a)(1)(S) 668.41(d)(6) Enrolled and prospective students	Information must be readily available	http://www.irim.ttu.edu/factbook.php	Institutional Research
Lender assistance in preparing or providing educational counseling, financial literacy, or debt management materials	HEA 487(e)(6)(B)(ii) 601.2 601.21(c)(6)(ii) Education loan borrowers	At time educational counseling, financial literacy, or debt materials provided	https://mygreatlakes.org/educate/knowledge- center/home.html	Office of Student Financial Aid & Scholarships
Missing Student Notification	HEA 485(j)(1) 668.46(h)(2) 2018-19 FSA Handbook, p. 2- 159 Enrolled and prospective students, current and prospective employees	Within 24 hours of determination student is missing Contact person if one designated, missing student's parent or guardian if student is under 18 years old and not emancipated, and local law enforcement agency with jurisdiction in the area.	Policy and procedure located in the Annual Clery Campus Security Report. http://www.depts.ttu.edu/ttpd/clery.php	Texas Tech University Police Department

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Net Price Calculator	20 USC 1015a(h) HEA 132(h) GEN- 13-07 Enrolled and prospective students, their families, and other consumers	On-going	http://www.depts.ttu.edu/financialaid/netCost CalcHome.php	Office of Student Financial Aid & Scholarships
Notice of availability of report on athletic program participation rates and financial support data [Equity in Athletics Data (EADA)]	668.41(g)(1) 668.47 Enrolled and prospective students, and the public	Report must be made available annually no later than 10/15 Enrolled and prospective students and the public: Upon request	EADA Report - http://ope.ed.gov/athletics/	Athletics
Notice to Victims in Cases of Alleged Dating Violence, Domestic Violence, Sexual Assault or Stalking Information for Crime Victims about Disciplinary Proceedings	HEA 485(f)(8)(C) 668.46(b)(11) Federal Register, 10/20/14, pp. 62783 to 62790 (for changes to 668.46 effective 7/1/15) Alleged victim or next of kin if alleged victim is deceased Student or employee who is a victim of dating violence, domestic violence, sexual assault, or stalking	Upon written request Upon notification that student or employee was a victim of dating violence, domestic violence, sexual assault, or stalking	Policy and procedure located in the Annual Clery Campus Security Report. http://www.depts.ttu.edu/ttpd/clery.php Operating Policy for employees: https://www.depts.ttu.edu/opmanual/OP76.10 .pdf Student Code of Conduct http://www.depts.ttu.edu/studentjudicialprograms/	Texas Tech Police Department and Student Judicial Programs

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Notice to enrolled students of the availability of consumer information	HEA 485(a)(1)(H),(c) 668.41(a),(c) 2019-20 FSA Handbook, p. 2- 139	Notice to enrolled students	https://www.depts.ttu.edu/studentconduct/UnderstandingRR.php	Office of Student Conduct
Refund Policy, Requirements for Withdrawal and Return of Title IV Financial Aid	HEA 485(a)(1)(F) 668.41(d)(2) 668.43(a)(2) Enrolled and prospective students	Enrolled and prospective students	http://www.depts.ttu.edu/studentbusinessservices/refund/refund.php - Refund Policies http://www.depts.ttu.edu/registrar/withdrawal_information.php - Withdrawal Procedures http://www.depts.ttu.edu/financialaid/PDFs/Return_of_TitleIV_Funds_WEBVERSION.pdf - Return_of Title IV Requirements	Student Business Services Office of the Registrar Office of Student Financial Aid & Scholarships
Penalties for Drug Law Violations	HEA 484(r) HEA 485(k) Enrolled students	Upon enrollment	http://www.depts.ttu.edu/financialaid/PDFs/Notice of Federal Student Financial Aid Penalties.pdf	Student Financial Aid & Scholarships
Placement data and rate	HEA 485(a)(1)(R) 668.41(d)(5) Enrolled and prospective students	Information must be readily available	http://www.depts.ttu.edu/irim/Miscelleneous/ IR Graduate Outcomes.php	Institution Wide
Preferred Lender Arrangements (Annual Report)	HEA 153(c)(2) 601.2 601.20 Enrolled and prospective student borrowers and their families; public	Information must be readily available	Available through FASTChoice https://choice.fastproducts.org/FastChoice/loa_n/options	Office of Student Financial Aid & Scholarships

Disclosure	Citation & Disclosure Recipient(s)	Disclosure Details & Required Information	Location (e.g. Catalog, Website, etc.)	Office Contact
Preferred Lender List	HEA 487(a)(27), (h)(1)(A)-(C) 601.2 601.10(d) 601.20 668.14(b)(28)	For any year in which a preferred lender arrangement exists with a private education loan lender, must annually compile and make available.	Available through FASTChoice https://choice.fastproducts.org/FastChoice/home/364400 me/364400	Office of Student Financial Aid & Scholarships
	Enrolled and prospective students			
Private Education Loans	Prospective private education loan borrowers	When providing private education loan information from a lender so borrower can take the information into account before selecting a lender or applying for a private education loan	Available through FASTChoice https://choice.fastproducts.org/FastChoice/loan/options	Office of Student Financial Aid & Scholarships
Programs to prevent dating violence, domestic violence, sexual assault, and stalking	HEA 485(f)(8)(C) 668.46(b)(11) Federal Register, 10/20/14, pp. 62783 to 62790 (for changes to 668.46 effective 7/1/15) Enrolled current and employees	Upon notification that student or employee was a victim of dating violence, domestic violence, sexual assault, or stalking	Policy and procedure located in the Annual Clery Campus Security Report. http://www.depts.ttu.edu/ttpd/clery.php	Texas Tech University Police Department
Job Placement Rates	HEA 487(a)(8) 668.14(b)(10) Prospective students	Before or at time of application for enrollment	http://www.depts.ttu.edu/irim/Miscelleneous/ IR Graduate Outcomes.php	Institution Wide

Disclosure	Citation & Disclosure Recipient(s)	Disclosure Details & Required Information	Location (e.g. Catalog, Website, etc.)	Office Contact
Required Written Arrangement Disclosures (Consortium and Contractual Agreements)	HEA 485(a)(1)(G) 668.5 668.41(d)(2) 668.43(a)(12) Enrolled and prospective students	Information must be readily available	http://www.depts.ttu.edu/financialaid/PDFs/ConsortiumAgreementsV2019.2.pdf Study Abroad: http://www.depts.ttu.edu/international/studyabroad/	Office of Student Financial Aid & Scholarships Office of International Affairs
Retention Rate (as reported to IPEDS)	HEA 485(a)(1)(U) 668.41(d)(3) 668.45 Enrolled and prospective students	Information must be readily available	http://www.irim.ttu.edu/CDS.php	Institutional Research
Rights and Responsibilities of Financial aid Recipients	HEA 485(a)(1)(D),(K), (M) 668.42(c) Enrolled and prospective students	Information must be readily available	http://www.depts.ttu.edu/financialaid/termsa ndconditions.pdf	Office of Student Financial Aid & Scholarships
Services and Facilities for Students with Disabilities	HEA 485(a)(1)(I) 668.41(d)(2) 668.43(a)(7) 668.231(a) Enrolled and prospective students	Information must be readily available	http://www.depts.ttu.edu/students/sds/maino ffice.asp	Student Disability Services
State Grant Assistance Information	HEA 487(a)(9) 668.14(b)(11) Enrolled education loan borrowers	Timely so borrower can apply for available state aid	http://www.depts.ttu.edu/financialaid/grantsT EXAS.php Information for grant assistance from other states to borrowers from other states is provided on a case by case basis.	Office of Student Financial Aid & Scholarships

Disclosure	Citation & Disclosure Recipient(s)	Disclosure Details & Required Information	Location (e.g. Catalog, Website, etc.)	Office Contact
State Authorization	Enrolled and prospective students in distance courses.	Timely	http://www.depts.ttu.edu/elearning/state- authorization/index.php	Texas Tech University eLearning & Academic Partnerships
Teacher Education Assistance for College and Higher Education (TEACH) Grant Exit counseling	686.32(c) 2018-19 FSA Handbook, pp. 2172, 3-8 TEACH Grant recipients	Shortly before student ceases attendance, or within 30 days of leaving school, withdrawing from a TEACH-Grant eligible program, or failing to complete exit counseling. If completing correspondence or study abroad program, within 30 days of completing the TEACH-Grant eligible program.	https://studentloans.gov/myDirectLoan/teachExitCounseling.action#!/teachExit/launch	Office of Student Financial Aid & Scholarships
TEACH Grant Initial & Subsequent Counseling	686.32(a) 2018-19 FSA Handbook, pp. 2172, 3-87 First-time TEACH Grant recipients	Prior to first disbursement of first TEACH Grant	https://studentloans.gov/myDirectLoan/launch Teach.action	Office of Student Financial Aid & Scholarships
Textbook Information	HEA section 133(d),(f) GEN-10- 09 Enrolled students and prospective students	Each academic period for enrolled students. *ED may not regulate HEA 133	https://texastech.bncollege.com/shop/texastech/page/find-textbooks Includes course schedule information.	Barnes & Noble at Texas Tech – Official Campus Bookstore

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Title IV credit arrangements	Federal Register, 10/30/15, pp. 67126 to 67201 GEN-16-16 2018- 19 FSA Handbook, pp. 4-53, 4-62	Prior to disbursement for disclosures to students regarding options for having an account; annually posted for general disclosures including posting contract(s) and information regarding the arrangement(s)		N/A for Texas Tech University
	Title IV recipients, enrolled students, prospective students, ED	Applies to institutions that have a T1 or T2 arrangement for servicing, marketing, offering, or opening a student account to which Title IV funds are disbursed. Implementation is phased in starting 7/1/16.		
Title IV Eligibility for Study Abroad	HEA 485(a)(1)(G),(N) 668.41(d)(2) 668.43(a)(9) Enrolled and prospective students	Information must be readily available	http://www.depts.ttu.edu/international/study abroad/	Office of International Affairs and Office of Student Financial Aid & Scholarships
Transfer of Credit Policies	HEA 485(h) 668.41(d)(2) 668.43(a)(11) Enrolled and prospective students	Information must be readily available	http://www.depts.ttu.edu/registrar/teo/ Institution utilizes a database for transfer equivalencies.	Office of the Registrar
Vaccination Policies	[HEA 485(a)(1)(V) Enrolled and prospective students	Upon request	https://www.depts.ttu.edu/studenthealth/newstudents/	Texas Tech University Student Health Services

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Verification Requirements	668.53(b) 2018-19 FSA Handbook, pp. AVG-79, 2-142 Applicants selected for verification	Timely so applicant can complete verification by verification deadline	http://www.depts.ttu.edu/financialaid/PDFs/Verification_for_WEB.pdf Student notified via Missing Information Letters	Office of Student Financial Aid & Scholarships
Voter Registration	668.14(d) GEN-13- 17 Enrolled students	Information must be readily available	https://techannounce.ttu.edu/Client/ViewMessage.aspx?Msgld=226190	Institution Wide