Operational Contributor Career Stream Worksheet

position itself or immediate colleagues.

☐ Practices baseline

clear written/verbal

communication.

principles of listening, and

Communication

& Collaboration



☐ **Explains** practices,

reach agreement with

procedures and policies to

others outside of the work

					Adminis	
Employee Name:			Employee R#:			
Position Title:		Department & Org Code:				
Department Contact Name: Contact Title:						
Contact Email:						
Items Needed for this Review: Job Description Departmental Org Chart Other						
HR Reviewer:				Date Reviewed:		
Work Dimension	OC1	OC2	OC3	Selected Level		
Education & Experience	☐ High School, 0–3 yrs	☐ High School, 3–5 yrs	☐ High School, 5+ yrs			
Effective Knowledge	☐ Demonstrates baseline knowledge of routine tools/processes	☐ Proficient in routine tasks; intermediate knowledge of concepts	☐ Advanced routine knowledge; intermediate concepts			
Impact	□ Works to achieve day- to-day objectives with direct impact within the area. Work consists of tasks that are typically routine with some deviation from standard practice. Will not be evaluated based on ability to influence outcomes. Since the position largely follows set principles and guidelines, decisions mainly impact only the	☐ Works to achieve day- to-day objectives with direct impact within the area. Work consists of tasks that are typically routine with some deviation from standard practice. May seek advice of more senior personnel in the same area.	□ Works to achieve day- to-day objectives with significant impact within the area. Work consists of tasks that are typically not routine. May be required to apply discretion within established operational boundaries and procedures. Responsible for assisting and training lower-level support employees.			

☐ Communicates

explanation or

interpretation.

information that requires

	Communicates information that requires little explanation or interpretation. Communicates with contacts within the department or unit on matters that typically involve obtaining or providing information requiring some explanation or interpretation to reach agreement.	Communicates with contacts within the department or unit on matters that typically involve obtaining or providing information requiring some explanation or interpretation to reach agreement.	area. Communicates with contacts within and outside the department on matters that typically involve obtaining or providing information on matters of moderate importance to the organization. May act as liaison with other Operations roles across the institution to solve issues related directly to position's job content.	
Problem Solving	□ Performs functions that are routine in nature and follows standard procedures. Recognizes and escalates unusual situations or problems. Work generally follows defined schedules and protocols.	☐ Problems are typically of a routine nature but may at times require interpretation or deviation from standard procedures. Position may need to modify work appropriately in response to new information.	□ Problems are typically not routine and require analysis to understand. Makes minor adjustments to working methods and independently develops solutions to problems.	
Autonomy	Follows standard principles and guidelines with little to no latitude for personal decision making. Has responsibility for checking data and information for minor changes. Work is closely supervised.		☐ Has responsibility for making minor changes in activities and processes to solve problems or improve effectiveness of area. Expected to independently develop solutions to problems for manager review. Works under limited supervision for routine situations.	

Leadership	□ N/A	□ N/A	□ May act as lead position within job function and title grouping, providing operational guidance to team members with same or similar work. May act as an escalation point for less experienced team members. May serve as time approver. □ OC1 □ OC2 □ OC3			
Work Dimension			Assigned Level			
Education & Experience						
Effective Knowledge						
Impact			□ OC1 □ OC2 □ OC3			
Communication & Collaboration						
Problem Solving						
Autonomy						
Leadership						
Totals			OC1 OC2 OC3			
Final Job Classification Recommendation						
Final Pay Grade			0 1 0 2 0 3 0 4 0 5 0 6 0 7 0 8 0 9 0 10 0 11 0 12 0 13 0 14 0 15			
			□ 16 □ 17 □ 18 □ 19 □ 20 □ 21 □ 22			
Final FLSA Status			Exempt Nonexempt			
Confirmed that this position is approved and signed in ePM			☐ Yes ☐ No			
Optional Comments by I	Human Resources:					