Community Resource Handbook
AGENCIES AND RESOURCES

BASIC NEEDS: RENT, UTILITIES, CLOTHING, FOOD, HEALTH CARE, ETC.

211 REFERRAL AND INFORMATION PROGRAM 2-1-1
Referral program for Lubbock County to provide confidential referrals to any community resources. Information and referral services informs, guides, directs and links individuals to the appropriate resources including the resources listed below, are provided 24-hours-a-day. For more information contact South Plains Association of Governments 762-8721

AUNT BERTHA (FIND HELP) www.findhelp.org
Free search tool online that will help locate help from community agencies.

ADULT PROTECTIVE SERVICES – 1622 10th Street 762-8922
Investigates/provides services for services for the elderly (65+) or persons with disabilities that are abused, neglected, or exploited.

Report abuse 800-252-5400

ADULT PROTECTIVE SERVICES

AMERICAN RED CROSS – 2201 19th Street 765-8534
Provides emergency disaster assistance.

ATTORNEY GENERAL OF TEXAS (CHILD SUPPORT) – 401 East 50th Street 767-0521
Child support services including establishing paternity and parent-child relationships, and establishing, modifying, and enforcing court orders.

CHILD SUPPORT HOTLINE 800-252-8014

BACKYARD MISSION – 8205 Quincy Ave 300-0184
Provides free home repairs such as leaky roofs, broken windows, heaters, water heaters, exterior doors, etc. for low-income, elderly (over 60 years) homeowners in Lubbock. Must own or be buying home. By appointment only, call to request an application.

BROADWAY CHURCH OF CHRIST – 1924 Broadway 763-0464
Soup kitchen every Sunday at 12 pm. (Served at Carpenters Kitchen behind the church at Main & Ave S)
Clothing closet call on Thursday to schedule an appointment for following Tuesday, one visit per 3 months, photo ID and social security card required.
Prescription assistance, call for information and availability.

BUCKNER FAMILY HOPE CENTER – 1510 S. Loop 289 799-0990
Provide critical services, aid and coaching to families experiencing poverty, family issues, and a lack of services
BURKHARDT CENTER – 2902 18th St 742-4561
Providing services, preparing educators, and conducting research for individuals with autism and their families. Guide for autism resources can be found at https://www.depts.ttu.edu/burkhartcenter/autism-resources/online-resource-guide.php

CARPENTER’S CHURCH – “Open Door” – 1901 13th Street 687-6876
Basic health care services for adults provided by volunteer nurses and paramedics. Showers provided. 2nd Saturday of each month, 10:00 a.m. - Noon

CATHOLIC CHARITIES DIOCESE OF LUBBOCK – 4620 4th Street 792-3943
Emergency assistance with food, utilities and/or prescriptions
COUNSELING: Couples counseling, family counseling, male education (for domestic abuse), and anger management program, CAALM.  Youth counseling for at-risk youth (STAR) and runaway and homeless youth (RYH.)
IMMIGRATION information and assistance with all immigration processes.
SELF-SUFFICIENCY PROGRAM – helps low-income, single parents to complete their college education by aiding with tuition, books, rent, utilities, childcare, and mileage reimbursement.  Call to get on waiting list.
RESALE CENTER – 1505 34th Street (Used clothing/home furnishings) 763-8315

CHILD PROTECTIVE SERVICES – 1622 10 St. 762-8922
Investigates/provides services for services for children that are abused or neglected.
Child Abuse Hotline 800-252-5400

CHILDREN’S CONNECTIONS – 2514 82nd, Suite G 745-7995
Pregnancy services for those in crisis, adoption services, crime victim assistance

COMMUNITY HEALTH CENTER OF LUBBOCK – 1610 5th Street 765-2611
Assists with rent, health care, pregnancy, prescriptions, family planning, eye care, dental and social services to low-to-moderate income and homeless persons.
Dental Services for children and Medical services for children and adults on a sliding fee scale, accept Medicaid, Medicare, CHIP and other forms of payment. Other services: Diabetes self-management, Nutrition, Asthma management, Obesity, Mental Health counseling, Eye care, Prenatal care, Chronic disease management.  CHCL also provides a mobile health and dental care unit for individuals in rural areas.

CHCL Arnett-Benson Medical & Dental Clinic – 3301 Clovis Rd 763-5557
CHCL Parkway Clinic – 406 MLK 767-9744
CHCL Dental Clinic – 1313 Broadway Suite 5 392-6408
CHCL Chatman Clinic – 2301 Cedar Ave 749-0024
CHCL West Medical & Dental Clinic – 5424 19th Street 722-4453

COVENANT COMMUNITY HEALTH OUTREACH SERVICES –
Family Dental Clinic – 4122 22nd Place, Suite D 725-2222
Adults and children, requires financial application, qualification and co-pay.
EARLY CHILDHOOD INTERVENTION (ECI/DEBT – LISD) – 1628 19th Street 219-0500
Provides early **identification and intervention** for children with signs of developmental delays. Also provides **physical/occupational/speech therapists** and **adaptive equipment**.

FAMILY PROMISE - (Call for information) 1319 15th Street 744-5035
Assistance for homeless families with children, families in multi-family situations and/or undesirable situations. An interview process is required. Assist with **temporary housing, meals, clothing, etc.** Also provides **counseling and help finding housing, day care and jobs**.

FOOD BANK (South Plains) – 5605 MLK Boulevard 806-763-3003
The SPFB is here to help in any way we can. If you need help receiving **food**, finding an agency or any other type of assistance, we are happy to get you the information you need. To request assistance, please fill out the form on our website. A case manager will be with you in 1-2 business day, but earlier if possible. For assistance, we will request that you show your ID and Proof of address. [www.spfb.org/get-help](http://www.spfb.org/get-help) - Scroll down to find a form to fill out to request assistance. Text: 806-253-6701 for more information and assistance.

FREE MEDICINE PROGRAM www.freemedicineprogram.com 800-921-0072
Provides prescription assistance for low to moderate income families for a $5.00 fee.

GOODWILL INDUSTRIES OF LUBBOCK – 715 28th St 744-8419
Call or walk in for **Clothing Vouchers** as well as household goods vouchers; individuals must bring referral on letterhead from a social service agency.

GRAND EXPECTATIONS (UMC) – 2602 Avenue Q 761-0611
Pregnancy tests, **doctor referral and prenatal health program** for low-income pregnant women delivering at University Medical Center. Medicaid worker available to assist with Medicaid application. **Baby Boutique** – baby clothes program; can earn items by completing steps such as physician appointments and completed paperwork.

GREENLAWN CHURCH OF CHRIST – 5701 19th St 795-4377
The Blessing Center has **food pantry and clothing closet** available. Food pantry requires photo ID and social security card.

GUADALUPE ECONOMIC SERVICES – 1502 Erskine Street 744-4416
Monday & Wednesday, 1:00-4:00 p.m. Must be referred from Adult, Children’s, or Women’s Protective Services

HEARTLINE WOMEN’S CLINIC – 2309 Broadway 788-0500
Free confidential **pregnancy testing, ultrasounds, prenatal and parenting education**. Photo ID is required.
HIGHLAND BAPTIST CHURCH – 4316 34th St  795-6453
(Shopping center across from church.) Free baby closet Tues 1-3 pm and Wed 3:30-5pm. Provides baby clothes, diapers, some equipment. Infants to 4 years of age.

HOPE COMMUNITY OF SHALOM – 2005 Ave. T  795-4377
Clothing.

LAKERIDGE UNITED METHODIST CHURCH – 4701 82nd St  794-4015
Clothing closet: Walk-ins welcome.

LARRY COMBEST COMMUNITY HEALTH AND WELLNESS CENTER – 301 40th  743-9355
Family Care clinic, medical transportation is provided for anyone needing assistance getting to the clinic. Fees on a sliding scale; Medicaid, Medicare, and private insurance accepted. Walk-ins welcome. Mon – Fri 8-12 pm, 1-5 pm.
   Prenatal Centering Pregnancy: Nurse-Midwife  743-9355
   Prenatal Health Program: The Nest  743-6667
   NURSE-FAMILY PARTNERSHIP  743-3390
   Prescription Assistance Program  743-9355

LIFE/RUN CENTER FOR INDEPENDENT LIVING – 8240 Boston Ave  795-5433
Provides services to people with disabilities including purchasing mobility equipment, vehicle modifications, hearing aids, etc.

LUBBOCK B.A.C.A – P.O. Box 65387 Lubbock, Texas 79464  877-544-2153
Child protection in abuse cases.

LUBBOCK CHILDRENS HEALTH CLINIC – 302 N University  749-3803
   EAST LCH Clinic – 1307 MLK Boulevard  749-3800
Offers well checks, sick visits and immunizations for children 18 and under.
Fees on a sliding scale; no child will be turned away for inability to pay. Need patient immunization record, social security card, and proof of income.

LUBBOCK CITY HALL/VITAL STATISTICS – 1625 13th St.  775-3000
Offers BIRTH CERTIFICATES - $23.00  DEATH CERTIFICATES - $21.00

LUBBOCK COUNTY GENERAL ASSISTANCE – 916 Main Street, Ste.104  775-1605
Temporary assistance with food, partial payments for rent, payments for utilities, and burial expense. No deposits, reconnections, or any payment in arrears.
No telephone bills. The household must include a totally disabled adult or minor child and the household must have been without income for thirty days to qualify. Call for details.

LUBBOCK DREAM CENTER CHURCH ON THE ROCK – 1111 30th St  793-3336
Clothing closet for low income. Food Pantry for low income. Other services: Computer and Related technology classes, GED instruction, and parenting education. For all services, need photo ID and social security card. Call for more information.
LUBBOCK IMPACT/TTU HSC FREE CLINIC – 2707 34th St 799-4329
Free Clinic provides free basic healthcare – does not accept private insurance, Medicaid, Medicare or Blue Card – by doctors and medical students from TTU HSC School of Medicine. Appointments are limited (20 patients per night).

LUBBOCK RAPE CRISIS CENTER – PO Box 2000 (79457) 24-hour crisis hotline 763-7273
Free services for victims of rape. Victims receive help with medical and legal procedures as well as counseling. Administration 763-3232

MANAGED CARE CENTER WALKER HOUSE – 1614 AVENUE K 305-9258
Addiction treatment Center

MARCH OF DIMES – 2801 26th Street 797-6771
Congenital conditions and anomalies: Free pregnancy testing, pregnancy information, point system for free baby care items, information on other related charitable organizations.

NAVIGATE LIFE TEXAS 877-787-8999
Disability services

NEW DIRECTIONS – LISD – 417 North Akron Ave. 766-1299
Free services for any pregnant girl under the age of 21 who has not completed High school. Must be attending LISD High School. Provides education during and after pregnancy, counseling and offers child care on a sliding fee scale.

PARENT LIFE (TEEN PARENTS) – 2621 34th St. 763-9794

PARENTING COTTAGE – 3818 50th Street 795-7552
Provides resources and referrals to expectant mothers living in the community. Parent education groups, with special group meetings for teen parents. Parents as Teachers program utilizing home visits/screenings for normal child development and health, vision and hearing. Safe Riders car seat class – will provide eligible parents with a free car seat. Safe Riders 800-252-8255

PARKRIDGE – 3718 20th St 780-8555
5203 79th St, Suite A 794-8555
Free pregnancy testing, STD testing and treatment, counseling, ultrasounds and client support. Call for times available.

POISON CENTER NETWORK, TEXAS 800-222-1222
Answers question on preventing a poisoning or treating a poison exposure.
**PRODUCTIVE LIFE MEDICAL SUPPLY** – 1726 Parkway Drive 744-8400
Provide diabetic, incontinence, and other medical supplies. Accept Medicaid and Medicare. Make monthly home deliveries if needed.

**Q LINK WIRELESS** qlinkwireless.com
Free smartphone device and services. Qualified by SNAP, Medicaid, or household income.

**SALVATION ARMY** – 1614 Avenue J 765-9434
Limited assistance with clothing, food, rent, utilities, and prescriptions. Call for information and to verify funding. Requires photo ID, social security card, proof of residence, application. Referral from DHS is required for food voucher. Tues, Wed, Thurs 9:00-11:30 am.

**SALVATION ARMY - Soup Kitchen** – 1111 16th Street
Free hot meal provided twice a day, seven days a week. Photo ID required (will be issued if client does not have one.)

**SICK CHILDREN’S CLINIC** – 1002 Avenue A 762-1805
Free medical services for sick children ages newborn to 16 years. No appointment needed. Hours change frequently – call for current hours. No well checks, immunizations, or physicals. Prescriptions are included as needed.

**SOCIAL SECURITY ADMINISTRATION** – 5825 16th St 866-467-0460
Assists people in filing for benefits and obtaining Social Security cards. Toll free number has information on: Social Security retirement, survivor, disability, Medicare, SSI disability and aged.

**STARCARE SPECIALTY HEALTH SYSTEM** – 904 Avenue Q
**Aging and Disability Resource Center (ADRC)** 740-1414
Provides community referrals for assistance for medications, utilities, rent, and transportation. Also provides information and assistance to Caregivers.

**Administrative Agency for HIV Services** 766-0308
Services for medical care, medications, Medicare for those living with HIV

**HIV Outreach** – 3315 East Broadway 786-5246
Free HIV and Syphilis testing and education

**Sunrise Canyon** – 1950 Aspen Avenue 740-1414
Mental health and addiction services.

**TEXAS HEALTH AND HUMAN SERVICES COMMISSION (HHSC)** – 5806 34th St. 791-7502
Provides Food Stamps, Medicaid, TANF and employment assistance to families. Will provide emergency food stamps on individual case basis.
TRINITY OUTREACH CENTER AND STOREHOUSE – 3027 34th St 788-0501
Free clothing for the entire family. Each family gets 3 appointments per year. Call to schedule an appointment; must provide proof of address, social security card, and photo ID.

UMC Car Seat Safety Program – 602 Indiana Ave 806-761-0660
UMC Trauma & Burn Services has offered a Car Seat Safety Program, through the Safe Riders Traffic Safety Program, for more than three years. Through this offering, any parent, caregiver or expecting parent in the last trimester of pregnancy who needs a car seat can attend the one-hour car seat safety class and receive a FREE car seat.

UNITING PARENTS – 8212 Ithaca Suite W-11 877-488-9068
Provides case/care management and children’s respite care to support families caring for children with chronic illnesses and/or disabilities. Program is designed to empower families and enhance their children’s quality of life providing information, education, training, referrals, networking and support.

UNIVERSITY MEDICAL CENTER (UMC) – 602 Indiana 775-9050
County Indigent Health Care Program (CIHIP) Blue Card – UMC Basement
Provides basic health care service to indigent residents who reside within the county area and meet resource and income limits. Call for appointments and eligibility requirements.

UPBRING NEIGHBORHOOD HOUSE – 6501 University, Suite 504 589-1907
Provide a variety of services for families in need

VETERAN’S AFFAIRS OUTPATIENT CLINIC – 6104 Avenue Q 472-3400
Call Monday through Friday, 8:30-4:30 for information on services available. Must have DD214 to register.

WESTMINSTER PRESBYTERIAN CHURCH – 3321 33rd Street 799-3621
**Loads of Love** – assistance with laundry services, Monday & Wednesday 10:00 a.m. – 3:00 p.m. / Wednesday evening 5:30-8:30 p.m. Laundry is .25 per load/maximum two loads daily. Women and children ONLY allowed in building.

WOMEN INFANT AND CHILDREN PROGRAM (WIC) – 1946 Ave. Q 747-0104
Free nutrition program that provides education and food vouchers for necessary foods such as infant formula, milk, cheese, juice, cereal, beans and eggs to pregnant women, infants and children under 5 years old.

**CELIA ANN WIC CLINIC** – 602 W Loop 289 747-0178
**CENTRAL LUBBOCK WIC CLINIC** – 1946 Ave Q Suite 101 747-0104
**PARKWAY CLINIC WIC** – 1811 Parkway Drive 747-0182
**FREEDOM SQUARE WIC** – 1301 50th St Space #10 747-0006

WOMEN OF FAITH CLOTHES CLOSET (Iglesia Bautista Templo) – 4810 Ave. P 744-9986
WOMEN PROTECTIVE SERVICES – PO Box 54089 (79453) 747-6491
Protection for women and children in a dangerous or abusive situation. Will provide emergency transportation, shelter, food, clothing, protection, counseling, etc. for women and children. Crisis Hot Line (800) 747-6491

WORKFORCE SOLUTIONS CHILD CARE SERVICES (CCS) – 2002 W Loop 289 765-5038
Provides assistance in paying for child care services for low-income parents attending school or working. Call for details and appointment.

WORKFORCE OF THE SOUTH PLAINS – 1301 Broadway Ste. 201 744-1987
Career & Employment services – assist job seekers with resumes, applications, Interviews, hiring, career/skills assessments, money management, etc.

WRENCH-IT-FORWARD – 1111 31st Street 701-4568
Assistance with discounted car repair. wrenchitforwardlbk.org

DENTAL PROVIDERS

ALLINGTON DENTAL – 1923 Marsha Sharp Fwy. 223-1052

BLISS DENTAL LUBBOCK – 4819 Ave Q 686-6722

CHCL ARNETT-BENSON MEDICAL & DENTAL CLINIC – 3301 Clovis Rd 763-5557

CHCL COMMUNITY DENTAL CLINIC – 1826 Parkway Dr. Suite 500 687-6259

CHCL WEST MEDICAL & DENTAL CLINIC – 1702 Parkway Dr. 687-6259

KIDS DENTISTREE (Abbeville Dentistry) – 3801 50th St. 833-5437

FAMILIA DENTAL – 2402 19th St. 368-3731

FAMILY SMILES OF LUBBOCK – 5709 4th Street 507-3944

LUBBOCK KIDS DENTAL – 1504 Buddy Holly Ave 749-5437

LUBBOCK PEDIATRIC DENTISTRY – 6309 4th Street 318-5241

PARKVIEW PEDIATRIC DENTISTRY – 7515 Quaker Ave 796-2408

LEGAL ASSISTANCE

DISABILITY RIGHTS 765-7794
LEGAL AID OF NORTHWEST TEXAS – 1711 Avenue J 763-4557
General legal aid for those who qualify. Areas of practice include family, housing, health, elderly, children/youth issues, public benefits, employment, education, individual rights, probate and consumer. Fees on a sliding scale. Appointment required.

LEGAL AID SOCIETY OF LUBBOCK – 916 Main Street #103 762-2325
Assistance with legal matters (Family law or elder law) for low income families. Fees $5 or money order application fee for divorces.

HOUSING/EMERGENCY ASSISTANCE

COMMUNITY DEVELOPMENT/HOUSING DEPT. – 806 18th St. 775-2301
(Call for Information) Grants awarded annually for different home repair services. Services are for low to moderate income homeowners.

FAMILY PROMISE (INTERFAITH HOSPITALITY NETWORK) (Call for information) 744-5035
Assistance for homeless families with children, families in multi-family situations and/or undesirable situations. Assist with temporary housing, meals, clothing, etc. Also provides counseling and help finding housing, day care and jobs.

GUADALUPE ECONOMIC SERVICES CORPORATION – 1502 Erskine St. 744-4416

HABITAT FOR HUMANITY – 8004 Indiana Ave. B-8, Melonie Square 763-4663
Provides assistance with the purchase of low-income housing for families who qualify based on need, ability to pay and the willingness to partner with the Habitat affiliate.

LUBBOCK HOUSING AUTHORITY – 1708 Crickets Ave 762-1191
Offers Public Housing and Section 8 housing assistance with the rent for the low to moderate income families, elderly, or persons with disabilities. Accepting applications for section 8 lottery beginning in November. Does not provide emergency housing.
Cherry Point Office (Public Housing Manager) – 4115 36th Street 762-6909

LUBBOCK HOUSING FINANCE CORPORATION – 3212 Ave Q 745-9559
Provide down payment assistance, mortgage lending, construction financing, and small business lending. Budgeting services, income tax preparation and E filing for free. Walk-ins welcome.

NEW LEGACY HOME FOR WOMEN – P.O. Box 1258 Lubbock, Texas 79408 535-5857

NORTH & EAST LUBBOCK COMMUNITY DEV – 1708 Crickets Ave. 747-5937

PAUL’S PROJECT-GRACE CAMPUS – 1301 Ave. A 500-5006
SALVATION ARMY – 1111 16th Street 765-9434

**Emergency Disaster Service**
Disaster Alert Response Team (DART) provides counseling, comfort, food, beverages, and other timely services.

**Emergency Shelter and Social Services**
Offers temporary shelter for homeless individuals and families. Clients may stay three nights, extensions are available. Services include mailbox, voicemail service, laundry, and shower facilities in family apartment style rooms.

SAFE EXCHANGE ZONES – 10th Street & Texas Ave. 775-2816
Marked with signs and blue paint. Can be used for custody exchanges and other public meetings that may require protection. 24 hours.

ADULT & CHILDREN EDUCATION

**ADULT EDUCATION** – 1601 24th St. 281-5750
Basic education, Reading, Writing, Arithmetic, English, and other subjects taught. Improves ability for employment, GED preparation and English as a Second Language (ESL).

**BURKHART CENTER FOR AUTISM EDUCATION & RESEARCH** – 2902 18th St. 742-4561

**CHRISTIAN WOMEN’S JOB CORPS** – 1301 Redbud Ave. 762-3601
Provides job preparation, GED preparation, life skills education, parenting education, nutrition education, basic computer skills, and budget skills to women over the age of 18. Must be able to read, complete application, take TABE test, and interview with director. Walk-ins welcome for application, appointment required for interview.

**EARLY LEARNING CENTERS OF LUBBOCK Administrative Offices** 765-9981
Provide affordable **child-care services**. Fees are based on income and eligibility. Call for information.
- **Carver Center** – 2509 Elm Street 744-6726
- **Erskine Center** – 2714 Erskine 763-0535
- **Guadalupe Center** – 101 Ave K 763-3777
- **New Directions** – 417 Akron 765-9126

**EARLY CHILDHOOD INTERVENTION (ECI/DEBT – LISD)** – 1628 19th Street 219-0500
Provides early **identification and intervention** for children with signs of developmental delays. Also provides physical/occupational/speech therapists and **adaptive equipment**.

**EDUCATION SERVICE CENTER - REGION 17** – 1111 West Loop 289 792-4000
Provides resources and services which are solely aligned with, and designed to support, the Texas Essential Knowledge and Skills (TEKS) adopted by the State Board of Education.
**FAMILY CONNECTIONS PROGRAM – LISD**

Provides **parenting classes** for students and parents in LISD. Also provides **private counseling sessions** for families. Includes tutoring on various campuses.

**FOSTER GRANDPARENT PROGRAM** – 3401 N University

Foster grandparents must be 60+ years of age and meet certain income eligibility requirements. Volunteer in various settings for an average of 20 hours a week while receiving training, stipend, meals, and reimbursement for transportation.

**GOODWILL INDUSTRIES OF LUBBOCK** – 715 28th Street

Provide areas of assistance to **job seekers**, starting from attaining computer skills to job placement: Basic computer skills, advanced computer tutorials, customer service skills, job seeking assistance, interviewing skills, temporary and temp-to-hire employment solutions, and a school-to-work program for high school students with disabilities transitioning to the workplace.

**LEARN, INC** – 2161 50th St

Assist with financial aid for college, career counseling, and **information concerning college and vocational schools**. Offers GED prep courses.

**LIFE/RUN CENTER FOR INDEPENDENT LIVING** – 8240 Boston

Provides services to people with disabilities, including independent living skills training, job readiness skills, housing, nursing home care, interpretation services for the deaf, and advocacy for other needed services.

**LITERACY LUBBOCK** – (Mahon Library 1306 9th)

Teach basic reading and writing skills to adults. Offer one on one tutoring, small groups and classes, Dyslexia screening, Susan Barton Program, GED and ESL classes.

**LUBBOCK INDEPENDENT SCHOOL DISTRICT HEAD START & PRE-K PROGRAMS** 766-1000

Program for children who are 4 by September 1. Must meet low income/disability guidelines. At various elementary campuses within LISD.

**METHODIST CHILDREN’S HOME** – 2028 82nd, #101

**Family Solutions** – program for at-risk families

**Nurturing Parenting** – parenting classes for families

**GAPP** – program for grandparents raising children

**NEW DIRECTIONS LISD** – 417 N Akron Ave

Free services for any pregnant girl under the age of 21 who has not completed High School. Provides education during and after pregnancy, counseling and offers child care on a sliding fee scale.
**PARENTING COTTAGE** – 3818 50th St 795-7552
Provides Parents as Teachers program utilizing home visits/screenings for normal child development and health, vision, and hearing. Free parenting and prenatal classes. Car seat safety program which allows families to earn a free car seat.

**SPCAA – HEAD START PROGRAMS** – 1303 82nd Street St. 200 762-8815

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**PARENTING, COUNSELING AND MENTORING SERVICES**

**BIG BROTHERS BIG SISTER OF LUBBOCK, INC.** – 3416 Knoxville Ave. 763-6131
One-to-one mentoring through positive adult role models that are trained and professionally supervised. Services for children between 5 and 15 years of age. Call the office to request and an interview or application.

**CATHOLIC CHARITIES DIOCESE OF LUBBOCK** – 102 Ave J 765-8475
Direct client assistance (household assistance), Immigration assistance and intake, Nutrition & Wellness, Parenting Empowerment Program, Safe Place, Youth Services: apply online www.cclubbock.org

**COVENANT COMMUNITY HEALTH OUTREACH SERVICES** – 4122 22nd Place 725-5443
Individual, couples and family therapy counseling services. Ages 18 and up. Person to receive services must call for themselves for phone screening. No CPS cases, custody battles, or MHMR cases. Fee is on a sliding scale.

**FAMILY CONNECTIONS PROGRAM – LISD** 766-1976
Provides parenting classes for students and parents in LISD. Also provides private counseling sessions for families. Includes tutoring on various campuses.

**FAMILY GUIDANCE AND OUTREACH CENTER** – Briercroft Office Park #5 747-5577
Provides support and mentoring for parents. Free parenting classes.

**OPTIMIST BOYS AND GIRLS CLUB** – 3301 Cornell St. 762-4990
During School Year: Mon-Fri 3:30-7 pm. During summer: 10 am – 6 pm. Educational and recreational activities for children ages 6-18. Provide programs in the following areas: Education, Career, Character/Leadership, Health/Life Skills, Sports, Fitness/Recreation. $10.00 fee during the school year.

**THE PARENTING COTTAGE** – 3818 50th 795-7552
Parenting classes, prenatal education classes, car seat safety program
MENTAL HEALTH SERVICES

**CHILDREN’S BEHAVIORAL HEALTH CLINIC** - UMC Medical Office Plaza I, 3502 9th Street Suite 250
Mental health & behavioral therapy services. Teleservices offered. 742-3074

**STARCARE SPECIALTY HEALTH SYSTEM** – 3804 Interstate 27
**SERVICE COORDINATION** - 904 Avenue O 740-1421
Services for people with mental health issues, including a mental health crisis, intellectual disability services, substance use services, aging services, and veteran services.

**SILVER STAR** – 4010 22nd Street 740-1500
Services for the elderly, including medical care and support services

TRANSLATION / HEARING LOSS SERVICES

**2-1-1 TEXAS SOUTH PLAINS**- 1323 58th St 2-1-1
Connects individuals with services in their area. Available in over 90 languages and is TDD/TTY accessible. Available 24 hours, 7 days a week.

**LIFE/RUN CENTER HEARING LOSS RESOURCE SPECIALIST** - 8240 Boston Ave 795-5433
Provide services to persons with hearing loss, including those who are recently deafened.

**TTY RELAY SERVICES**
Telephone communication services for those with hearing loss 7-1-1

FINANCIAL & TAX SERVICES

**ATTORNEY GENERAL OF TEXAS (CHILD SUPPORT)** – 4630 50th St Ste. 200 767-0521
Child support services including establishing paternity and parent-child relationships, and establishing, modifying, and enforcing court orders.

**CHILD SUPPORT HOTLINE** 800-252-8014

**TEXAS TECH UNIVERSITY LOW INCOME TAXPAYER CLINIC** – 3311 18th St. 742-4312
Offers assistance with IRS issues including examination notices, collection notices, audit appeals, earned income credit concerns, innocent spouse relief of tax debt.
FREQUENTLY CALLED LUBBOCK COUNTY NUMBERS

ADULT PROBATION/COMMUNITY SUPERVISION 775-1200
BUSINESS CRIMES/HOT CHECKS, CRIMINAL DISTRICT ATTY. OFFICE 775-1111
CHILD SUPPORT RECORDS, DISTRICT CLERK 775-1314
DEPARTMENT OF PUBLIC SAFETY 762-5000
MARRIAGE LICENSE (COUNTY CLERK) 775-1056
SHERIFF’S OFFICE/COUNTY JAIL (NON-EMERGENCY) 775-1400

FREQUENTLY CALLED CITY OF LUBBOCK NUMBERS

ANIMAL SERVICES 775-2057
CITY BUS 712-2000
CITY HALL 775-3000
CODE ENFORCEMENT 775-2123
CRIME LINE 741-1000
HEALTH DEPARTMENT 775-2933
HOUSING AUTHORITY (LHA) 762-1191
LUBBOCK POWER & LIGHT & WATER 775-2933
POLICE DEPARTMENT (NON-EMERGENCY) 763-5333
STREET MAINTENANCE (ALLEYS, POTHOLES, ROADS) 775-2606

For more information, contact:
Andrea Bewley
Family & Health Services Manager
Texas Tech University Center for Early Head Start
3315 E. Broadway
(806) 834-5208
andrea.bewley@ttu.edu

OR
806-765-2737
earlyheadstart@ttu.edu