Community Resource Handbook
AGENCIES AND RESOURCES

BASIC NEEDS: RENT, UTILITIES, CLOTHING, FOOD, HEALTH CARE, ETC.

211 REFERRAL AND INFORMATION PROGRAM
Referral program for Lubbock County to provide confidential referrals to any community resources. Information and referral services informs, guides, directs and links individuals to the appropriate resources including the resources listed below, are provided 24-hours-a-day. For more information contact South Plains Association of Governments 762-8721

ADULT PROTECTIVE SERVICES - 1622 10th Street
Investigates/provides services for services for the elderly (65+) or persons with disabilities that are abused, neglected, or exploited.
Report abuse 800-252-5400

AMERICAN RED CROSS - 2201 19th Street
Provides emergency disaster assistance.

ATTORNEY GENERAL OF TEXAS (CHILD SUPPORT) - 401 East 50th Street
Child support services including establishing paternity and parent-child relationships, and establishing, modifying, and enforcing court orders.
CHILD SUPPORT HOTLINE 800-252-8014

BACKYARD MISSION - 8205 Quincy Ave
Provides free home repairs such as leaky roofs, broken windows, heaters, water heaters, exterior doors, etc. for low-income, elderly (over 60 years) homeowners in Lubbock. Must own or be buying home. By appointment only, call to request an application.

BROADWAY CHURCH OF CHRIST - 1924 Broadway
Soup kitchen every Sunday at 12 p.m. (Served at Carpenters Kitchen behind the church at Main & Ave S)
Clothing closet call on Thursday to schedule an appointment for following Tuesday, one visit per 3 months, photo ID and social security card required. Prescription assistance, call for information and availability.

BURKHARDT CENTER - 2902 18th St
Providing services, preparing educators, and conducting research for individuals with autism and their families. Guide for autism resources can be found at https://www.depts.ttu.edu/burkhartcenter/autism-resources/online-resource-guide.php

CARE OPTIONS FOR KIDS - 6502 Slide Road Suite 204
Basic health care services for adults provided by volunteer nurses and paramedics. Showers provided. 2nd Saturday of each month, 10:00 a.m. - Noon
“Open Door” - **CARPENTER’S CHURCH** - 1901 13th Street 687-6876
Basic health care services for adults provided by volunteer nurses and paramedics. Showers provided. 2nd Saturday of each month, 10:00 a.m. - Noon

**CATHOLIC CHARITIES DIOCESE OF LUBBOCK** - 4620 4th Street 792-3943
Emergency assistance with **food, utilities and/or prescriptions**

**COUNSELING:** Couples counseling, family counseling, male education (for domestic abuse), and anger management program, CAALM. Youth counseling for at-risk youth (STAR) and runaway and homeless youth (RYH.)

**IMMIGRATION** information and assistance with all immigration processes.

**SELF-SUFFICIENCY PROGRAM** - helps low-income, single parents to complete their college education by aiding with tuition, books, rent, utilities, childcare, and mileage reimbursement. Call to get on waiting list.

**RESALE CENTER** - 1505 34th Street (Used clothing/home furnishings) 763-8315

**CHILD PROTECTIVE SERVICES** - 1622 10 St. 762-8922
Investigates/provides services for **services for children** that are abused or neglected.

**Child Abuse Hotline** 800-252-5400

**CHILDREN’S CONNECTIONS** - 2514 82nd, Suite G 745-7995
Pregnancy services for those in crisis, adoption services, crime victim assistance

**COMMUNITY HEALTH CENTER OF LUBBOCK** - 1610 5th Street 765-2611
Assists with **rent, health care, pregnancy, prescriptions, family planning, eye care, dental and social services** to low-to-moderate income and homeless persons.

**Dental Services** for children and **Medical services** for children and adults on a sliding fee scale, accept Medicaid, Medicare, CHIP and other forms of payment. Other services: Diabetes self-management, Nutrition, Asthma management, Obesity, Mental Health counseling, Eye care, Prenatal care, Chronic disease management. CHCL also provides a mobile health and dental care unit for individuals in rural areas.

**CHCL Arnett-Benson Medical & Dental Clinic** - 3301 Clovis Rd 763-5557
**CHCL Parkway Clinic** - 406 MLK 767-9744
**CHCL Dental Clinic** - 1313 Broadway Suite 5 392-6408
**CHCL Chatman Clinic** - 2301 Cedar Ave 749-0024
**CHCL Downtown Clinic** - 1610 5th St 765-2611

**COVENANT COMMUNITY HEALTH OUTREACH SERVICES** - 1318 Broadway Ste. 101 725-2222
Adult dental program
Adults age 19 and up, requires financial application, qualification and co-pay.

**Mobile Mammography** 725-6500
Provides breast cancer screening, and education programs.

**Children’s dental clinic** 725-5825
Ages 6-18, financial assistance available. Medicaid accepted.

**Counseling services** 1302 Broadway 725-5443
Individual, couples and family therapy. Ages 18 and up. Person to receive services must call for themselves for phone screening. No CPS cases, custody battles, or MHMR cases. Fee: Sliding scale

**EARLY CHILDHOOD INTERVENTION (ECI/DEBT - USD)** - 1628 19th Street 219-0500

Provides early **identification and intervention** for children with signs of developmental delays. Also provides **physical/occupational/speech therapists** and **adaptive equipment**

**FAMILY PROMISE (INTERFAITH HOSPITALITY NETWORK)** (Call for information) 1319 15th Street 744-5035

Assistance for homeless families with children, families in multi-family situations and/or undesirable situations. An interview process is required. Assist with **temporary housing, meals, clothing, etc**. Also provides **counseling and help finding housing, day care and jobs**.

**FIRST BAPTIST CHURCH** - 2201 Broadway 747-0281

Food vouchers each Thursday from 2:00-4:00 p.m. Require picture ID & proof of address (utility bill received within the past 30 days)

**FOOD BANK (South Plains)** - 5605 MLK Boulevard 763-3003

**Food vouchers** must be obtained from non-profit agencies, churches and schools. **Food boxes** are available through agencies and churches - call 211 for distribution site information. **Baby formula** can be picked up with WIC, photo ID, and birth cert. **Kids Café** - an after-school program provides nutritional evening meals in a safe after-school environment in disadvantaged neighborhoods. 763-3032

**FREE MEDICINE PROGRAM**  [www.freemedicineprogram.com](http://www.freemedicineprogram.com) 800-921-0072

Provides prescription assistance for low to moderate income families for a $5.00 fee.

**GUADALUPE ECONOMIC SERVICES** - 1502 Erskine Street 744-4416

Monday & Wednesday, 1:00-4:00 p.m. Must be referred from Adult, Children’s, or Women’s Protective Services

**GOODWILL INDUSTRIES OF LUBBOCK** - 715 28th St 744-8419

Call or walk in for **Clothing Vouchers** as well as household goods vouchers; individuals must bring referral on letterhead from a social service agency.

**WRENCH-IT-FORWARD** - 1111 31st Street 701-4568

Assistance with discounted car repair. [wrenchitforwardlbk.org](http://wrenchitforwardlbk.org)

**GRAND EXPECTATIONS (UMC)** - 2602 Avenue Q 761-0611

Pregnancy tests, doctor referral and prenatal health program for low-income pregnant women delivering at University Medical Center. Medicaid worker available to assist with
Medicaid application. Baby Boutique – baby clothes program; can earn items by completing steps such as physician appointments and completed paperwork.

**GREENLAWN CHURCH OF CHRIST** - 5701 19th St  
795-4377  
The Blessing Center has food pantry and clothing closet available. Food pantry requires photo ID and social security card.

**HEARTLINE WOMEN’S CLINIC** - 2309 Broadway  
788-0500  
Free confidential pregnancy testing, ultrasounds, prenatal and parenting education. Photo ID is required.

**HIGHLAND BAPTIST CHURCH** - 4316 34th St  
795-6453  
(Shopping center across from church.) Free baby closet Tues 1-3 pm and Wed 3:30-5pm. Provides baby clothes, diapers, some equipment. Infants to 4 years of age.

**LAKERIDGE UNITED METHODIST CHURCH** - 4701 82nd St  
794-4015  
Clothing closet: Walk-ins welcome. Food vouchers available as long as the individual has called to request the voucher. Photo ID and social security card required for food voucher.

**LARRY COMBEST COMMUNITY HEALTH AND WELLNESS CENTER** - 301 40th  
743-9355  
Family Care clinic, medical transportation is provided for anyone needing assistance getting to the clinic. Fees on a sliding scale; Medicaid, Medicare, and private insurance accepted. Walk-ins welcome. Mon – Fri 8-12 pm, 1-5 pm.

**LUBBOCK CHILDREN’S HEALTH CLINIC** - 302 N University  
749-3803  
EAST LCH Clinic - 1307 MLK Boulevard  
749-3800  
Offers well checks, sick visits and immunizations for children 18 and under. Fees on a sliding scale; no child will be turned away for inability to pay. Need patient immunization record, social security card, and proof of income.

**LUBBOCK COUNTY GENERAL ASSISTANCE** - 916 Main Street, Ste.104  
775-1605  
Temporary assistance with food, partial payments for rent, payments for utilities, and burial expense. No deposits, reconnections, or any payment in arrears. No telephone bills. The household must include a totally disabled adult or minor child and the household must have been without income for thirty days to qualify. Call for details.

**Q LINK WIRELESS** - qlinkwireless.com  
Free smartphone device and services. Qualified by SNAP, Medicaid, or household income.

**LUBBOCK DREAM CENTER CHURCH ON THE ROCK** - 1111 30th St  
793-3336  
Clothing closet for low income. Food Pantry for low income. Other services: Computer and Related technology classes, GED instruction, and parenting education. For all services, need photo ID and social security card. Call for more information.
Lubbock City Hall/Vital Statistics - 1625 13th St. 775-3000
Offers Birth Certificates - $23.00   Death Certificates - $21.00

Lubbock Impact/TTU HSC Free Clinic - 2707 34th St 799-4329
Free Clinic provides free basic healthcare - does not accept private insurance, Medicaid, Medicare or Blue Card - by doctors and medical students from TTU HSC School of Medicine. Appointments are limited (20 patients per night). Food vouchers available. Require picture ID, Social Security card for EACH family member, proof of income, current utility bill (received within past 30 days).

“Voice of Hope” - Lubbock Rape Crisis Center - PO Box 2000 (79457)
Administration 763-3232
24-hour crisis hotline 763-7273
Free services for victims of rape. Victims receive help with medical and legal procedures as well as counseling.

Managed Care Center - Noah's Family Project - 1715 26th St 780-8300
Provides screenings, assessment, service planning, counseling to help stop using alcohol, drugs, tobacco, etc.  Toll Free 888-242-6027
Walker House - 1705 N FM 179 is an in-patient rehab 28-day program

March of Dimes - 2801 26th Street 797-6771
Congenital conditions and anomalies: Free pregnancy testing, pregnancy information, point system for free baby care items, information on other related charitable organizations.

Mission Lubbock - 1711 Upland Ave 687-8452
Provides assistance with clothing, household items, personal hygiene items, school supplies, food boxes. Also provide medical equipment closet with items such as crutches, walkers and wheelchairs. missionlubbock.org

My Father's House - 1510 S. Loop 289 799-0990
Provides mentors and housing for women - 17 years and up while they attend vocational training and college.

Neighborhood House - 1318 Broadway 589-1907
Assist with utilities (apt. residents only - must have an appointment), food, limited prescriptions ($20), diapers and hygiene products. Offers food vouchers for Food Bank.

New Directions - LISD - 417 North Akron Ave. 766-1299
Free services for any pregnant girl under the age of 21 who has not completed High school. Must be attending LISD High School. Provides education during and after pregnancy, counseling and offers child care on a sliding fee scale.
NEW MILLENNIUM BAPTIST CHURCH - 101 East Queens Street  687-4783
Provide food vouchers; individuals may come every other month. Require picture ID, social security card, and proof of address received within past 30 days.

PARENTING COTTAGE - 3818 50th Street  795-7552
Provides resources and referrals to expectant mothers living in the community. Parent education groups, with special group meetings for teen parents. Parents as Teachers program utilizing home visits/screenings for normal child development and health, vision and hearing. Safe Riders car seat class – will provide eligible parents with a free car seat. Safe Riders 800-252-8255

PARKRIDGE - 3718 20th St  780-8555
5203 79th St, Suite A  794-8555
Free pregnancy testing, STD testing and treatment, counseling, ultrasounds and client support. Call for times available.

POISON CENTER NETWORK, TEXAS  800-222-1222
Answers question on preventing a poisoning or treating a poison exposure.

PRODUCTIVE LIFE MEDICAL SUPPLY - 1726 Parkway Drive  744-8400
Provide diabetic, incontinence, and other medical supplies. Accept Medicaid and Medicare. Make monthly home deliveries if needed.

SALVATION ARMY - 1614 Avenue J  765-9434
Limited assistance with clothing, food, rent, utilities, and prescriptions. Call for information and to verify funding. Requires photo ID, social security card, proof of residence, application. Referral from DHS is required for food voucher. Tues, Wed, Thurs 9:00-11:30 am.

SALVATION ARMY - Soup Kitchen - 1111 16th Street
Free hot meal provided twice a day, seven days a week. Photo ID required (will be issued if client does not have one.)

SICK CHILDREN’S CLINIC - 1002 Avenue A  762-1805
Free medical services for sick children ages newborn to 16 years. No appointment needed. Hours change frequently – call for current hours. No well checks, immunizations, or physicals. Prescriptions are included as needed.

SOCIAL SECURITY ADMINISTRATION - 5825 16th St  866-467-0460
Assists people in filing for benefits and obtaining Social Security cards.
Toll free number has information on: Social Security retirement, survivor, disability, Medicare, SSI disability and aged.
Food vouchers are given out once a week. Food pantry is also available for those not eligible for a voucher. Requires photo ID, proof of residence, and social security card. (Tues at 1:30 (arrive at 12:30 for number.) Walk-ins welcome.

**STJOHNS UNITED METHODIST CHURCH** - 1501 University Ave

Food pantry is also available for those not eligible for a voucher. Requires photo ID, proof of residence, and social security card. (Tues at 1:30 (arrive at 12:30 for number.) Walk-ins welcome.

**STARCARE SPECIALTY HEALTH SYSTEM** - 904 Avenue Q

Aging and Disability Resource Center (ADRC)

Provides community referrals for assistance for medications, utilities, rent, and transportation. Also provides information and assistance to Caregivers.

Administrative Agency for HIV Services

766-0308

Services for medical care, medications, Medicare for those living with HIV

**HIV Outreach** - 3315 East Broadway

Free HIV and Syphilis testing and education

**Sunrise Canyon** - 1950 Aspen Avenue

740-1414

Mental health and addiction services.

**STORK’S NEST** - Briercroft Office Park, #4 (57th & Ave. Q) 762-6730

Free pregnancy testing, prenatal classes, baby items, doctor referrals

**TEXAS HEALTH AND HUMAN SERVICES COMMISSION (HHSC)** - 5806 34th St. 791-7502

Provides Food Stamps, Medicaid, TANF and employment assistance to families. Will provide emergency food stamps on individual case basis.

**TRINITY OUTREACH CENTER AND STOREHOUSE** - 3027 34th St 788-0501

Free clothing for the entire family. Each family gets 3 appointments per year. Call to schedule an appointment; must provide proof of address, social security card, and photo ID.

**UNITING PARENTS** - 8212 Ithaca Suite W-11 877-488-9068

Provides case/care management and children’s respite care to support families caring for children with chronic illnesses and/or disabilities. Program is designed to empower families and enhance their children’s quality of life providing information, education, training, referrals, networking and support.

**UNIVERSITY MEDICAL CENTER (UMC)** - 602 Indiana 775-9050

County Indigent Health Care Program (CIHIP) Blue Card - UMC Basement

Provides basic health care service to indigent residents who reside within the county area and meet resource and income limits. Call for appointments and eligibility requirements.

**VETERAN’S AFFAIRS OUTPATIENT CLINIC** - 6104 Avenue Q 472-3400

Call Monday through Friday, 8:30-4:30 for information on services available. Must have DD214 to register.

**WESTMINSTER PRESBYTERIAN CHURCH** - 3321 33rd Street 799-3621
**Loads of Love** - assistance with laundry services, Monday & Wednesday 10:00 a.m. – 3:00 p.m. / Wednesday evening 5:30-8:30 p.m. Laundry is .25 per load/maximum two loads daily. Women and children ONLY allowed in building.

**WOMEN INFANT AND CHILDREN PROGRAM (WIC)** - 1946 Ave. Q 747-0104
Free nutrition program that provides education and food vouchers for necessary foods such as infant formula, milk, cheese, juice, cereal, beans and eggs to pregnant women, infants and children under 5 years old.

- **CELIA ANN WIC CLINIC** - 602 W Loop 289 747-0178
- **CENTRAL LUBBOCK WIC CLINIC** - 1946 Ave Q Suite 101 747-0104
- **PARKWAY CLINIC WIC** - 1811 Parkway Drive 747-0182
- **FREEDOM SQUARE WIC** - 1301 50th St Space #10 747-0006

**WOMEN PROTECTIVE SERVICES** - PO Box 54089 (79453) 747-6491
Protection for women and children in a dangerous or abusive situation. Will provide emergency transportation, shelter, food, clothing, protection, counseling, etc. for women and children.

**Crisis Hot Line (800) 747-6491**

**WORKFORCE SOLUTIONS CHILD CARE SERVICES (CCS)** - 1218 14th Street 765-5038
Provides assistance in paying for child care services for low-income parents attending school or working. Call for details and appointment.

**WORKFORCE OF THE SOUTH PLAINS** - 1301 Broadway Ste. 201 744-1987
Career & Employment services - assist job seekers with resumes, applications, Interviews, hiring, career/skills assessments, money management, etc.

**PARENT LIFE (TEEN PARENTS)** - 2621 34th St. 763-9794

**THE RANCH AT DOVETREE** - 1406 Quinlan St. 218-6727
Adult addiction rehab services.

**LUBBOCK B.A.C.A** - P.O. Box 65387 Lubbock, Texas 79464 877-544-2153
Child protection in abuse cases.

**FAITH CLOSET (FAITH FAMILY CHRISTIAN CHURCH)** - 3616 58th St. 722-3232

**HOPE COMMUNITY OF SHALOM** - 2005 Ave. T 795-4377
Clothing.

**LAKERIDGE METHODIST CHURCH** - 8308 Salem Ave. 794-4015
Clothing.

**MISSION LUBBOCK** - 1711 Upland Ave. 687-8452
Clothing, household, and hygiene items.
TRINITY CHURCH OUTREACH & STOREHOUSE - 3027 34th St. 788-0501

WOMEN OF FAITH CLOTHES CLOSET (Iglesia Bautista Templo) - 4810 Ave. P 744-9986

THE NEIGHBORHOOD HOUSE - 1318 Broadway 765-2639

PRODUCTIVE LIFE MEDICAL SUPPLY - 1726 A Parkway Dr. 744-8400

BRIGHTSTAR CARE LUBBOCK - 6701 Aberdeen Ave. Ste. 6 745-9996
Home health services.

NAVIGATE LIFE TEXAS
PPCD, Disability services. 877-787-8999

UNITING PARENTS - 301 s. Polk Ste. 740 Amarillo, Texas 79101 337-1700

ANGELS OF CARE - 3708 20th St. 744-8999
Pediatric home health services.

ACHIEVE PEDIATRIC THERAPY & REHAB - 5211 79th St. 853-9740
Disability, behavioral, sensory therapy.

DENTAL PROVIDERS

BARRY CURREY - 6500 Quaker Ave 797-0757

BLISS DENTAL LUBBOCK - 4819 Ave Q 686-6722

CHCL ARNETT-BENSON MEDICAL & DENTAL CLINIC - 3301 Clovis Rd 763-5557

CHCL COMMUNITY DENTAL CLINIC - 1826 Parkway Dr. Suite 500 687-6259

CHCL WEST MEDICAL & DENTAL CLINIC - 1702 Parkway Dr. 687-6259

DENTISTREE - 3801 50th St. 300-8523

FAMILIA DENTAL - 2402 19th St. 368-3731

LUBBOCK KIDS DENTAL - 1504 Buddy Holly Ave 749-5437

PARKVIEW PEDIATRIC DENTISTRY - 7515 Quaker Ave 796-2408

ALLINGTON DENTAL - 1923 Marsha Sharp Fwy. 223-1052
LEGAL ASSISTANCE

LEGAL AID OF NORTHWEST TEXAS - 1711 Avenue J 763-4557
General legal aid for those who qualify. Areas of practice include family, housing, health, elderly, children/youth issues, public benefits, employment, education, individual rights, probate and consumer. Fees on a sliding scale. Appointment required.

LEGAL AID SOCIETY OF LUBBOCK - 916 Main Street #103 762-2325
Assistance with legal matters (Family law or elder law) for low income families. Fees $5 or money order application fee for divorces.

DISABILITY RIGHTS 765-7794

HOUSING/EMERGENCY ASSISTANCE

NEW LEGACY HOME FOR WOMEN - P.O. Box 1258 Lubbock, Texas 79408 535-5857

PAUL'S PROJECT-GRACE CAMPUS - 1301 Ave. A 500-5006

COMMUNITY DEVELOPMENT/HOUSING DEPT. - 806 18th St. 775-2301
(Call for Information) Grants awarded annually for different home repair services. Services are for low to moderate income homeowners.

FAMILY PROMISE (INTERFAITH HOSPITALITY NETWORK) (Call for information) 744-5035
Assistance for homeless families with children, families in multi-family situations and/or undesirable situations. Assist with temporary housing, meals, clothing, etc. Also provides counseling and help finding housing, day care and jobs.

Restore - HABITAT FOR HUMANITY, LUBBOCK - 8004 Indiana Ave. B-8, Melonie Square 763-4663
Provides assistance with the purchase of low-income housing for families who qualify based on need, ability to pay and the willingness to partner with the Habitat affiliate.

LUBBOCK HOUSING AUTHORITY - 1708 Crickets Ave 762-1191
Offers Public Housing and Section 8 housing assistance with the rent for the low to moderate income families, elderly, or persons with disabilities. Accepting applications for section 8 lottery beginning in November. Does not provide emergency housing.
Cherry Point Office (Public Housing Manager) -4115 36th Street 762-6909

LUBBOCK HOUSING FINANCE CORPORATION - 3212 Ave Q 745-9559
Provide down payment assistance, mortgage lending, construction financing, and small business lending. Budgeting services, income tax preparation and E filing for free. Walk-ins welcome.

SALVATION ARMY - 1111 16th Street 765-9434
**Emergency Disaster Service**
Disaster Alert Response Team (DART) provides counseling, comfort, food, beverages, and other timely services.

**Emergency Shelter and Social Services**
Offers temporary shelter for homeless individuals and families. Clients may stay three nights, extensions are available. Services include mailbox, voicemail service, laundry, and shower facilities in family apartment style rooms.

**BUCKNER CHILDREN & FAMILY SERVICES** - 129 Brentwood Ave. 795-7151

**BUCKNER FAMILY HOPE CENTER** - 1510 S Loop 289 799-0990
THRI VE PROGRAM: Family coaching and transformation planning.

**NORTH & EAST LUBBOCK COMMUNITY DEVELOPMENT CORPORATION** - 1708 Cricket Ave. 747-5937

**HOUSING AUTHORITY OF THE CITY OF LUBBOCK** - 1329 E. 19th St. 762-6909

**METHODIST CHILDREN’S HOME** - 2028 82nd St. Unit 101 792-0099

**GUADALUPE ECONOMIC SERVICES CORPORATION** - 1502 Erskine St. 744-4416

**RONALD MCDONALD HOUSE** - 3413 10th St. 744-8877

**TEXAS BOY’S RANCH** - 4810 N. County Rd. 2800 747-3187

**SAFE EXCHANGE ZONES** - 10th Street & Texas Ave. 775-2816
Marked with signs and blue paint. Can be used for custody exchanges and other public meetings that may require protection. 24 hours.

**ADULT & CHILDREN EDUCATION**

**ADULT EDUCATION** - 1601 24th St. 281-5750
Basic education, Reading, Writing, Arithmetic, English, and other subjects taught. Improves ability for employment, GED preparation and English as a Second Language (ESL).

**EDUCATION SERVICE CENTER - REGION 17** - 1111 West Loop 289 792-4000
Provides resources and services which are solely aligned with, and designed to support, the Texas Essential Knowledge and Skills (TEKS) adopted by the State Board of Education.

**CHRISTIAN WOMEN’S JOB CORPS** - 1301 Redbud Ave. 762-3601
Provides job preparation, GED preparation, life skills education, parenting education, nutrition education, basic computer skills, and budget skills to women over the age of 18.
Must be able to read, complete application, take TABE test, and interview with director. Walk-ins welcome for application, appointment required for interview.

**EARLY LEARNING CENTERS OF LUBBOCK Administrative Offices** 765-9981
Provide affordable **child-care services**. Fees are based on income and eligibility. Call for information.
- **Carver Center** – 2509 Elm Street  744-6726
- **Erskine Center** – 2714 Erskine  763-0535
- **Guadalupe Center** – 101 Ave K  763-3777
- **New Directions** – 417 Akron  765-9126

**EARLY CHILDHOOD INTERVENTION (ECI/DEBT-USD)** 1628 19th Street  219-0500
Provides early **identification and intervention** for children with signs of developmental delays. Also provides **physical/occupational/speech therapists** and **adaptive equipment**.

**FAMILY CONNECTIONS PROGRAM – USD** 766-1976
Provides **parenting classes** for students and parents in USD. Also provides **private counseling sessions** for families. Includes tutoring on various campuses.

**FOSTER GRANDPARENT PROGRAM** – 3401 N University  741-3631
Foster grandparents must be 60+ years of age and meet certain income eligibility requirements. Volunteer in various settings for an average of 20 hours a week while receiving training, stipend, meals, and reimbursement for transportation.

**GOODWILL INDUSTRIES OF LUBBOCK** – 715 28th Street  744-8419
Provide areas of assistance to **job seekers**, starting from attaining computer skills to job placement: Basic computer skills, advanced computer tutorials, customer service skills, job seeking assistance, interviewing skills, temporary and temp-to-hire employment solutions, and a school-to-work program for high school students with disabilities transitioning to the workplace.

**LITERACY LUBBOCK** – (Mahon Library 1306 9th) 775-3636
Teach basic reading and writing skills to adults. Offer one on one tutoring, small groups and classes, Dyslexia screening, Susan Barton Program, GED and ESL classes.

**LEARN, INC** – 2161 50th St  763-4256
Assist with financial aid for college, career counseling, and **information concerning college and vocational schools**. Offers GED prep courses.

**LUBBOCK INDEPENDENT SCHOOL DISTRICT HEAD START & PRE-K PROGRAMS** 766-1000
Program for children who are 4 by September 1. Must meet low income/disability guidelines. At various elementary campuses within USD.

**METHODIST CHILDREN’S HOME** – 2028 82nd, #101  792-0069
**Family Solutions** – program for at-risk families

TIU CEHS Community Resource Handbook  Updated August 2020
Nurturing Parenting - parenting classes for families
GAPP - program for grandparents raising children

NEW DIRECTIONS USD - 417 N Akron Ave  765-9126
Free services for any pregnant girl under the age of 21 who has not completed High School. Provides education during and after pregnancy, counseling and offers child care on a sliding fee scale.

PARENTING COTTAGE - 3818 50th St  795-7552
Provides Parents as Teachers program utilizing home visits/screenings for normal child development and health, vision, and hearing. Free parenting classes.

SPCAA - HEAD START PROGRAMS - 1303 82nd Street St. 200  762-8815

EDDIE RICHARDSON HEAD START - 1110 40th St  762-8141
YWCA LEGACY DOWNTOWN HEAD START - 1500 14th St  687-6845

BURKHART CENTER FOR AUTISM EDUCATION & RESEARCH - 2902 18th St.  742-4561

PROJECT APPLE - 3315 E. Broadway  740-1455
Prenatal & postnatal education.

PARENTING, COUNSELING AND MENTORING SERVICES

BIG BROTHERS BIG SISTER OF LUBBOCK, INC. - 3416 Knoxville Ave.  763-6131
One-to-one mentoring through positive adult role models that are trained and professionally supervised. Services for children between 5 and 15 years of age. Call the office to request and an interview or application.

OPTIMIST BOYS AND GIRLS CLUB - 3301 Cornell St.  762-4990
During School Year: Mon-Fri 3:30-7 pm. During summer: 10 am - 6 pm. Educational and recreational activities for children ages 6-18. Provide programs in the following areas: Education, Career, Character/Leadership, Health/Life Skills, Sports, Fitness/Recreation. $10.00 fee during the school year.

CATHOLIC CHARITIES DIOCESE OF LUBBOCK - 102 Ave J  765-8475
Direct client assistance (household assistance), Immigration assistance and intake, Nutrition & Wellness, Parenting Empowerment Program, Safe Place, Youth Services, Food voucher: apply online www.cclubbock.org

COVENANT COMMUNITY HEALTH OUTREACH SERVICES - 4122 22nd Place  725-5443
Individual, couples and family therapy counseling services. Ages 18 and up. Person to receive services must call for themselves for phone screening. No CPS cases, custody battles, or MHMR cases. Fee is on a sliding scale.
FAMILY CONNECTIONS PROGRAM – LISD
Provides parenting classes for students and parents in LISD. Also provides private counseling sessions for families. Includes tutoring on various campuses.

FAMILY GUIDANCE AND OUTREACH CENTER – Briercroft Office Park #5
Provides support and mentoring for parents. Free parenting classes.

MANAGED CARE CENTER – NOAH’S FAMILY PROJECT – 1715 26TH ST.
Provides counseling, support groups and programs to help stop using alcohol, drugs, tobacco, etc.

MENTAL HEALTH SERVICES

STARCARE SPECIALTY HEALTH SYSTEM – 3804 Interstate 27
SERVICE COORDINATION
Services for people with intellectual and developmental disabilities, including triage, screening & assessment

STAR ABILITIES
Services for people with intellectual and developmental disabilities including Day Habilitation, Respite Care, Health Clinic and Nursing Services

CHILDREN’S BEHAVIORAL HEALTH CLINIC – UMC Medical Office Plaza I, suite 250
Mental health & behavioral therapy services. Teleservices offered.

TRANSLATION / HEARING LOSS SERVICES

LIFE/RUN CENTER HEARING LOSS RESOURCE SPECIALIST - 8240 Boston Ave
Provide services to persons with hearing loss, including those who are recently deafened.

2-1-1 TEXAS SOUTH PLAINS – 1323 58th St
Connects individuals with services in their area. Available in over 90 languages and is TDD/TTY accessible. Available 24 hours, 7 days a week.

TTY RELAY SERVICES
Telephone communication services for those with hearing loss

FINANCIAL & TAX SERVICES

ATTORNEY GENERAL OF TEXAS (CHILD SUPPORT) – 4630 50th St Ste. 200
Child support services including establishing paternity and parent-child relationships, and establishing, modifying, and enforcing court orders.

CHILD SUPPORT HOTLINE 800-252-8014
TEXAS TECH UNIVERSITY LOW INCOME TAXPAYER CLINIC – 3311 18th St. 742-4312

Offers assistance with IRS issues including examination notices, collection notices, audit appeals, earned income credit concerns, innocent spouse relief of tax debt.

FREQUENTLY CALLED LUBBOCK COUNTY NUMBERS

ADULT PROBATION/COMMUNITY SUPERVISION 775-1200
BUSINESS CRIMES/HOT CHECKS, CRIMINAL DISTRICT ATTY. OFFICE 775-1111
CHILD SUPPORT RECORDS, DISTRICT CLERK 775-1314
DEPARTMENT OF PUBLIC SAFETY 762-5000
MARRIAGE LICENSE (COUNTRY CLERK) 775-1056
SHERIFF’S OFFICE/COUNTY JAIL (NON-EMERGENCY) 775-1400

FREQUENTLY CALLED CITY OF LUBBOCK NUMBERS

ANIMAL SERVICES 775-2057
CITY BUS 712-2000
CITY HALL 775-3000
CODE ENFORCEMENT 775-2123
CRIME LINE 741-1000
HEALTH DEPARTMENT 775-2933
HOUSING AUTHORITY (LHA) 762-1191
LUBBOCK POWER & LIGHT & WATER 775-2933
POLICE DEPARTMENT (NON-EMERGENCY) 763-5333
STREET MAINTENANCE (ALLEYS, Potholes, Roads) 775-2606

For more information, contact:
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