

# Community Resource Handbook

# **AGENCIES AND RESOURCES**

# BASIC NEEDS: RENT, UTILITIES, CLOTHING, FOOD, HEALTH CARE, ETC.

#### 211 REFERRAL AND INFORMATION PROGRAM

2-1-1

Referral program for Lubbock County to provide confidential referrals to **any community resources**. Information and referral services informs, guides, directs and links individuals to the appropriate resources including the resources listed below, are provided 24-hours-aday. For more information contact South Plains Association of Governments **762-8721** 

# **ADULT PROTECTIVE SERVICES** – 1622 10th Street

762-8922

Investigates/provides services for services for the elderly (65+) or persons with disabilities that are abused, neglected, or exploited.

Report abuse 800-252-5400

# AMERICAN RED CROSS – 2201 19th Street

765-8534

Provides emergency disaster assistance.

<u>ATTORNEY GENERAL OF TEXAS (CHILD SUPPORT)</u> – 401 East 50<sup>th</sup> Street 767-0521 Child support services including establishing paternity and parent-child relationships, and establishing, modifying, and enforcing court orders.

CHILD SUPPORT HOTLINE 800-252-8014

# **BACKYARD MISSION** – 8205 Quincy Ave

300-0184

Provides free **home repairs** such as leaky roofs, broken windows, heaters, water heaters, exterior doors, etc. for low-income, **elderly** (over 60 years) homeowners in Lubbock. Must own or be buying home. By appointment only, call to request an application.

#### **BROADWAY CHURCH OF CHRIST** – 1924 Broadway

763-0464

**Soup kitchen** every Sunday at 12 pm. (Served at Carpenters Kitchen behind the church at Main & Ave S)

**Clothing closet** call on Thursday to schedule an appointment for following Tuesday, one visit per 3 months, photo ID and social security card required. Prescription assistance, call for information and availability.

#### **BURKHARDT CENTER** – 2902 18th St

742-4561

Providing services, preparing educators, and conducting research for individuals with autism and their families. Guide for autism resources can be found at https://www.depts.ttu.edu/burkhartcenter/autism-resources/online-resource-guide.php

#### **CARE OPTIONS FOR KIDS** – 6502 Slide Road Suite 204

698-6968

Basic health care services for adults provided by volunteer nurses and paramedics. Showers provided. 2<sup>nd</sup> Saturday of each month, 10:00 a.m. - Noon

#### "Open Door" - CARPENTER'S CHURCH – 1901 13th Street

687-6876

Basic health care services for adults provided by volunteer nurses and paramedics. Showers provided. 2<sup>nd</sup> Saturday of each month, 10:00 a.m. - Noon

#### CATHOLIC CHARITIES DIOCESE OF LUBBOCK – 4620 4th Street

792-3943

Emergency assistance with food, utilities and/or prescriptions

**COUNSELING:** Couples counseling, family counseling, male education (for domestic abuse), and anger management program, CAALM. Youth counseling for at-risk youth (STAR) and runaway and homeless youth (RYH.)

**IMMIGRATION** information and assistance with all immigration processes.

**SELF-SUFFICIENCY PROGRAM** – helps low-income, single parents to complete their college education by aiding with tuition, books, rent, utilities, childcare, and mileage reimbursement. Call to get on waiting list.

**RESALE CENTER –** 1505 34<sup>th</sup> Street (Used clothing/home furnishings)

763-8315

## CHILD PROTECTIVE SERVICES - 1622 10 St.

762-8922

Investigates/provides services for services for children that are abused or neglected.

Child Abuse Hotline 800-252-5400

# CHILDREN'S CONNECTIONS - 2514 82nd, Suite G

745-7995

Pregnancy services for those in crisis, adoption services, crime victim assistance

# **COMMUNITY HEALTH CENTER OF LUBBOCK** – 1610 5<sup>th</sup> Street

765-2611

Assists with rent, health care, pregnancy, prescriptions, family planning, eye care, dental and social services to low-to-moderate income and homeless persons.

**Dental Services** for children and **Medical services** for children and adults on a sliding fee scale, accept Medicaid, Medicare, CHIP and other forms of payment. Other services: Diabetes self-management, Nutrition, Asthma management, Obesity, Mental Health counseling, Eye care, Prenatal care, Chronic disease management. CHCL also provides a **mobile health and dental care unit** for individuals in rural areas.

CHCL Arnett-Benson Medical & Dental Clinic – 3301 Clovis Rd	763-5557
<u>CHCL Parkway Clinic</u> – 406 MLK	767-9744
<u>CHCL Dental Clinic</u> – 1313 Broadway Suite 5	392-6408
CHCL Chatman Clinic - 2301 Cedar Ave	749-0024
CHCL Downtown Clinic –1610 5th St	765-2611

# **COVENANT COMMUNITY HEALTH OUTREACH SERVICES** - 1318 Broadway Ste. 101

Adult dental program

725-2222

Adults age 19 and up, requires financial application, qualification and co-pay.

Mobile Mammography

725-6500

Provides breast cancer screening, and education programs.

Children's dental clinic

725-5825

Ages 6-18, financial assistance available. Medicaid accepted.

**Counseling services** 1302 Broadway

725-5443

Individual, couples and family therapy. Ages 18 and up. Person to receive services must call for themselves for phone screening. No CPS cases, custody battles, or MHMR cases. Fee: Sliding scale

<u>EARLY CHILDHOOD INTERVENTION (ECI/DEBT – LISD)</u> – 1628 19<sup>th</sup> Street **219-0500**Provides early **identification and intervention** for children with signs of developmental delays. Also provides **physical/occupational/speech therapists** and **adaptive equipment**.

# FAMILY PROMISE (INTERFAITH HOSPITALITY NETWORK) (Call for information) 1319 15th Street 744-5035

Assistance for homeless families with children, families in multi-family situations and/or undesirable situations. An interview process is required. Assist with temporary housing, meals, clothing, etc. Also provides counseling and help finding housing, day care and jobs.

# FIRST BAPTIST CHURCH - 2201 Broadway

747-0281

Food vouchers each Thursday from 2:00-4:00 p.m. Require picture ID & proof of address (utility bill received within the past 30 days)

# FOOD BANK (South Plains) - 5605 MLK Boulevard

763-3003

**Food vouchers** must be obtained from non-profit agencies, churches and schools. **Food boxes** are available through agencies and churches – call 211 for distribution site information.

Baby formula can be picked up with WIC, photo ID, and birth cert.

**Kids Café** – an after-school program provides nutritional evening meals in a safe after-school environment in disadvantaged neighborhoods. **763-3032** 

<u>FREE MEDICINE PROGRAM</u> www.freemedicineprogram.com 800-921-0072 Provides prescription assistance for low to moderate income families for a \$5.00 fee.

# **GUADALUPE ECONOMIC SERVICES** – 1502 Erskine Street

744-4416

Monday & Wednesday, 1:00-4:00 p.m. Must be referred from Adult, Children's, or Women's Protective Services

#### **GOODWILL INDUSTRIES OF LUBBOCK** – 715 28<sup>th</sup> St

744-8419

Call or walk in for **Clothing Vouchers** as well as household goods vouchers; individuals must bring referral on letterhead from a social service agency.

#### WRENCH-IT-FORWARD – 1111 31st Street

701-4568

Assistance with discounted car repair. wrenchitforwardlbk.org

# **GRAND EXPECTATIONS (UMC)** – 2602 Avenue Q

761-0611

**Pregnancy tests, doctor referral and prenatal health program** for low-income pregnant women delivering at University Medical Center. Medicaid worker available to assist with

Medicaid application. **Baby Boutique** – baby clothes program; can earn items by completing steps such as physician appointments and completed paperwork.

# **GREENLAWN CHURCH OF CHRIST** – 5701 19<sup>th</sup> St

795-4377

The Blessing Center has **food pantry and clothing closet** available. Food pantry requires photo ID and social security card.

# **HEARTLINE WOMEN'S CLINIC** – 2309 Broadway

788-0500

Free confidential **pregnancy testing**, **ultrasounds**, **prenatal and parenting education**. Photo ID is required.

# HIGHLAND BAPTIST CHURCH - 4316 34th St

795-6453

(Shopping center across from church.) Free **baby closet** Tues 1-3 pm and Wed 3:30-5pm. Provides **baby clothes**, **diapers**, **some equipment**. Infants to 4 years of age.

# LAKERIDGE UNITED METHODIST CHURCH - 4701 82nd St

794-4015

**Clothing closet**: Walk-ins welcome. **Food vouchers** available as long as the individual has called to request the voucher. Photo ID and social security card required for food voucher.

LARRY COMBEST COMMUNTIY HEALTH AND WELLNESS CENTER – 301 40<sup>th</sup> 743-9355 Family Care clinic, medical transportation is provided for anyone needing assistance getting to the clinic. Fees on a sliding scale; Medicaid, Medicare, and private insurance accepted. Walk-ins welcome. Mon – Fri 8-12 pm, 1-5 pm.

# **LUBBOCK CHILDRENS HEALTH CLINIC** – 302 N University

749-3803

EAST LCH Clinic - 1307 MLK Boulevard

749-3800

Offers **well checks**, **sick visits and immunizations** for children 18 and under. Fees on a sliding scale; no child will be turned away for inability to pay. Need patient immunization record, social security card, and proof of income.

LUBBOCK COUNTY GENERAL ASSISTANCE – 916 Main Street, Ste.104 775-1605
Temporary assistance with food, partial payments for rent, payments for utilities, and burial expense. No deposits, reconnections, or any payment in arrears.

No telephone bills. The household must include a totally disabled adult or minor child and the household must have been without income for thirty days to qualify. Call for details.

Q LINK WIRELESS qlinkwireless.com

Free smartphone device and services. Qualified by SNAP, Medicaid, or household income.

# <u>LUBBOCK DREAM CENTER CHURCH ON THE ROCK</u> – 1111 30<sup>th</sup> St

793-3336

**Clothing closet** for low income. **Food Pantry** for low income. Other services: Computer and Related technology classes, GED instruction, and parenting education. For all services, need photo ID and social security card. Call for more information.

# LUBBOCK CITY HALL/VITAL STATISTICS - 1625 13th St.

Offers **BIRTH CERTIFICATES** - \$23.00 **DEATH CERTIFICATES** - \$21.00

775-3000

# LUBBOCK IMPACT/TTU HSC FREE CLINIC - 2707 34th St

799-4329

Free Clinic provides free **basic healthcare** – does not accept private insurance, Medicaid, Medicare or Blue Card – by doctors and medical students from TTU HSC School of Medicine. Appointments are limited (20 patients per night). **Food vouchers** available. Require picture ID, Social Security card for EACH family member, proof of income, current utility bill (received within past 30 days).

# <u>"Voice of Hope" -LUBBOCK RAPE CRISIS CENTER</u> – PO Box 2000 (79457)

Administration 763-3232

24-hour crisis hotline 763-7273

Free services for victims of rape. Victims receive help with medical and legal procedures as well as counseling.

# MANAGED CARE CENTER - NOAH'S FAMILY PROJECT - 1715 26TH St

780-8300

Provides **screenings**, **assessment**, **service planning**, **counseling** to help stop using alcohol, drugs, tobacco, etc.

Toll Free **888-242-6027** 

Walker House - 1705 N FM 179 is an in-patient rehab 28-day program

# MARCH OF DIMES – 2801 26th Street

797-6771

Congenital conditions and anomalies: Free **pregnancy testing**, **pregnancy information**, point system for free **baby care items**, information on other related charitable organizations.

# MISSION LUBBOCK - 1711 Upland Ave

687-8452

Provides assistance with clothing, household items, personal hygiene items, school supplies, food boxes. Also provide medical equipment closet with items such as crutches, walkers and wheelchairs. missionlubbock.org

# MY FATHER'S HOUSE - 1510 S. Loop 289

799-0990

Provides **mentors and housing** for women – 17 years and up while they attend vocational training and college.

# **NEIGHBORHOOD HOUSE** – 1318 Broadway

589-1907

Assist with utilities (apt. residents only – must have an appointment), food, limited prescriptions (\$20), diapers and hygiene products. Offers food vouchers for Food Bank.

# **NEW DIRECTIONS - LISD** - 417 North Akron Ave.

766-1299

Free services for any pregnant girl under the age of 21 who has not completed High school. Must be attending LISD High School. Provides education during and after pregnancy, counseling and offers child care on a sliding fee scale.

# **NEW MILLENNIUM BAPTIST CHURCH** – 101 East Queens Street

687-4783

Provide food vouchers; individuals may come every other month. Require picture ID, social security card, and proof of address received within past 30 days.

# PARENTING COTTAGE – 3818 50th Street

795-7552

Provides resources and referrals to expectant mothers living in the community. Parent education groups, with special group meetings for teen parents. Parents as Teachers program utilizing home visits/screenings for normal child development and health, vision and hearing. Safe Riders car seat class – will provide eligible parents with a free car seat.

Safe Riders 800-252-8255

# PARKRIDGE - 3718 20th St

780-8555

5203 79th St, Suite A

794-8555

Free pregnancy testing, STD testing and treatment, counseling, ultrasounds and client support. Call for times available.

# POISON CENTER NETWORK, TEXAS

800-222-1222

Answers question on preventing a poisoning or treating a poison exposure.

# **PRODUCTIVE LIFE MEDICAL SUPPLY** – 1726 Parkway Drive

744-8400

Provide diabetic, incontinence, and other medical supplies. Accept Medicaid and Medicare. Make monthly home deliveries if needed.

#### **SALVATION ARMY** – 1614 Avenue J

765-9434

Limited assistance with **clothing**, **food**, **rent**, **utilities**, **and prescriptions**. Call for information and to verify funding. Requires photo ID, social security card, proof of residence, application. Referral from DHS is required for food voucher. Tues, Wed, Thurs 9:00-11:30 am.

# **SALVATION ARMY** - **Soup Kitchen** – 1111 16<sup>th</sup> Street

Free hot meal provided twice a day, seven days a week. Photo ID required (will be issued if client does not have one.)

# SICK CHILDREN'S CLINIC - 1002 Avenue A

762-1805

Free medical services for <u>sick</u> children ages newborn to 16 years. No appointment needed. Hours change frequently – call for current hours. No well checks, immunizations, or physicals. Prescriptions are included as needed.

#### **SOCIAL SECURITY ADMINISTRATION** – 5825 16<sup>th</sup> St

866-467-0460

Assists people in filing for **benefits** and obtaining **Social Security cards**. Toll free number has information on: Social Security retirement, survivor, disability, Medicare, SSI disability and aged.

# ST JOHNS UNITED METHODIST CHURCH - 1501 University Ave

762-0123

**Food vouchers** are given out once a week. **Food pantry** is also available for those not eligible for a voucher. Requires photo ID, proof of residence, and social security card. (Tues at 1:30 (arrive at 12:30 for number.) Walk-ins welcome.

# STARCARE SPECIALTY HEALTH SYSTEM - 904 Avenue Q

# Aging and Disability Resource Center (ADRC)

740-1414

Provides community referrals for assistance for medications, utilities, rent, and transportation. Also provides information and assistance to Caregivers.

# Administrative Agency for HIV Services

766-0308

Services for medical care, medications, Medicare for those living with HIV

HIV Outreach - 3315 East Broadway

786-5246

Free HIV and Syphilis testing and education

<u>Sunrise Canyon</u> – 1950 Aspen Avenue

740-1414

Mental health and addiction services.

# **STORK'S NEST** – Briercroft Office Park, #4 (57th & Ave. Q)

762-6730

Free pregnancy testing, prenatal classes, baby items, doctor referrals

<u>TEXAS HEALTH AND HUMAN SERVICES COMMISSION (HHSC)</u> – 5806 34<sup>th</sup> St. **791-7502** Provides **Food Stamps, Medicaid, TANF and employment** assistance to families. Will provide emergency food stamps on individual case basis.

# TRINITY OUTREACH CENTER AND STOREHOUSE - 3027 34th St

788-0501

Free **clothing** for the entire family. Each family gets 3 appointments per year. Call to schedule an appointment; must provide proof of address, social security card, and photo ID.

#### **UNITING PARENTS** – 8212 Ithaca Suite W-11

877-488-9068

Provides case/care management and children's respite care to support families caring for children with chronic illnesses and/or disabilities. Program is designed to empower families and enhance their children's quality of life providing information, education, training, referrals, networking and support.

# <u>UNIVERSITY MEDICAL CENTER (UMC)</u> – 602 Indiana

775-9050

County Indigent Health Care Program (CIHIP) Blue Card - UMC Basement

Provides basic health care service to indigent residents who reside within the county area and meet resource and income limits. Call for appointments and eligibility requirements.

# **VETERAN'S AFFAIRS OUTPATIENT CLINIC** – 6104 Avenue Q

472-3400

Call Monday through Friday, 8:30-4:30 for information on services available. Must have DD214 to register.

**WESTMINSTER PRESBYTERIAN CHURCH** – 3321 33rd Street

799-3621

<u>Loads of Love</u> – assistance with laundry services, Monday & Wednesday 10:00 a.m. – 3:00 p.m. / Wednesday evening 5:30-8:30 p.m. Laundry is .25 per load/maximum two loads daily. Women and children ONLY allowed in building.

WOMEN	I INFANT AND	<b>CHILDREN</b>	I PROG	RAM	(WIC) -	- 1946	Ave.	Q	
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747-0104

Free **nutrition program** that provides **education and food vouchers** for necessary foods such as infant formula, milk, cheese, juice, cereal, beans and eggs to pregnant women, infants and children under 5 years old.

CELIA ANN WIC CLINIC - 602 W Loop 289	747-0178
CENTRAL LUBBOCK WIC CLINIC – 1946 Ave Q Suite 101	747-0104
PARKWAY CLINIC WIC - 1811 Parkway Drive	747-0182
FREEDOM SQUARE WIC - 1301 50th St Space #10	747-0006

# **WOMEN PROTECTIVE SERVICES** – PO Box 54089 (79453)

747-6491

Protection for women and children in a dangerous or abusive situation. Will provide emergency transportation, shelter, food, clothing, protection, counseling, etc. for women and children.

Crisis Hot Line (800) 747-6491

WORKFORCE SOLUTIONS CHILD CARE SERVICES (CCS) – 1218 14<sup>th</sup> Street 765-5038
Provides assistance in paying for child care services for low-income parents attending school or working. Call for details and appointment.

# WORKFORCE OF THE SOUTH PLAINS - 1301 Broadway Ste. 201

744-1987

**Career & Employment services** – assist job seekers with resumes, applications, Interviews, hiring, career/skills assessments, money management, etc.

PARENT LIFE	(TEEN PARENTS) -	- 2621 34 <sup>TH</sup> St.

763-9794

# THE RANCH AT DOVETREE - 1406 Quinlan St.

218-6727

Adult addiction rehab services.

# **LUBBOCK B.A.C.A** – P.O. Box 65387 Lubbock, Texas 79464

877-544-2153

Child protection in abuse cases.

# FAITH CLOSET (FAITH FAMILY CHRISTIAN CHURCH) – 3616 58th St.

722-3232

# **HOPE COMMUNITY OF SHALOM - 2005 Ave. T**

795-4377

Clothing.

# **LAKERIDGE METHODIST CHURCH** - 8308 Salem Ave.

794-4015

Clothing.

# MISSION LUBBOCK - 1711 Upland Ave.

687-8452

Clothing, household, and hygiene items.

TRINITY CHURCH OUTREACH & STOREHOUSE – 3027 34th St.	788-0501
WOMEN OF FAITH CLOTHES CLOSET (Iglesia Bautista Templo) - 4810 Ave. P	744-9986
THE NEIGHBORHOOD HOUSE - 1318 Broadway	765-2639
PRODUCTIVE LIFE MEDICAL SUPPLY - 1726 A Parkway Dr.	744-8400
BRIGHTSTAR CARE LUBBOCK - 6701 Aberdeen Ave. Ste. 6 Home health services.	745-9996
NAVIGATE LIFE TEXAS PPCD, Disability services.	877-787-8999
<u>UNITING PARENTS</u> - 301 s. Polk Ste. 740 Amarillo, Texas 79101	337-1700
ANGELS OF CARE - 3708 20 <sup>th</sup> St. Pediatric home health services.	744-8999
<u>ACHIEVE PEDIATRIC THERAPY &amp; REHAB</u> – 5211 79 <sup>th</sup> St. Disability, behavioral, sensory therapy.	853-9740
DENTAL PROVIDERS	
BARRY CURREY – 6500 Quaker Ave	797-0757
BARRY CURREY – 6500 Quaker Ave  BLISS DENTAL LUBBOCK – 4819 Ave Q	797-0757 686-6722
BLISS DENTAL LUBBOCK - 4819 Ave Q	686-6722
BLISS DENTAL LUBBOCK - 4819 Ave Q CHCL ARNETT-BENSON MEDICAL & DENTAL CLINIC - 3301 Clovis Rd	686-6722 763-5557
BLISS DENTAL LUBBOCK - 4819 Ave Q  CHCL ARNETT-BENSON MEDICAL & DENTAL CLINIC - 3301 Clovis Rd  CHCL COMMUNITY DENTAL CLINIC - 1826 Parkway Dr. Suite 500	686-6722 763-5557 687-6259
BLISS DENTAL LUBBOCK - 4819 Ave Q  CHCL ARNETT-BENSON MEDICAL & DENTAL CLINIC - 3301 Clovis Rd  CHCL COMMUNITY DENTAL CLINIC - 1826 Parkway Dr. Suite 500  CHCL WEST MEDICAL & DENTAL CLINIC - 1702 Parkway Dr.	686-6722 763-5557 687-6259 687-6259
BLISS DENTAL LUBBOCK - 4819 Ave Q  CHCL ARNETT-BENSON MEDICAL & DENTAL CLINIC - 3301 Clovis Rd  CHCL COMMUNITY DENTAL CLINIC - 1826 Parkway Dr. Suite 500  CHCL WEST MEDICAL & DENTAL CLINIC - 1702 Parkway Dr.  DENTISTREE - 3801 50 <sup>TH</sup> St.	686-6722 763-5557 687-6259 687-6259 300-8523
BLISS DENTAL LUBBOCK - 4819 Ave Q  CHCL ARNETT-BENSON MEDICAL & DENTAL CLINIC - 3301 Clovis Rd  CHCL COMMUNITY DENTAL CLINIC - 1826 Parkway Dr. Suite 500  CHCL WEST MEDICAL & DENTAL CLINIC - 1702 Parkway Dr.  DENTISTREE - 3801 50 <sup>TH</sup> St.  FAMILIA DENTAL - 2402 19 <sup>th</sup> St.	686-6722 763-5557 687-6259 687-6259 300-8523 368-3731

# LEGAL ASSISTANCE

# **LEGAL AID OF NORTHWEST TEXAS** – 1711 Avenue J

763-4557

General legal aid for those who qualify. Areas of practice include family, housing, health, elderly, children/youth issues, public benefits, employment, education, individual rights, probate and consumer. Fees on a sliding scale. Appointment required.

# **LEGAL AID SOCIETY OF LUBBOCK** – 916 Main Street #103

762-2325

Assistance with legal matters (Family law or elder law) for low income families. Fees \$5 or money order application fee for divorces.

DISABILITY RIGHTS 765-7794

# HOUSING/EMERGENCY ASSISTANCE

**NEW LEGACY HOME FOR WOMEN** - P.O. Box 1258 Lubbock, Texas 79408 535-5857

PAUL'S PROJECT-GRACE CAMPUS – 1301 Ave. A 500-5006

# **COMMUNITY DEVELOPMENT/HOUSING DEPT.** – 806 18<sup>th</sup> St.

775-2301

(Call for Information) Grants awarded annually for different home repair services. Services are for low to moderate income homeowners.

<u>FAMILY PROMISE (INTERFAITH HOSPITALITY NETWORK)</u> (Call for information) **744-5035** Assistance for homeless families with children, families in multi-family situations and/or undesirable situations. Assist with temporary housing, meals, clothing, etc. Also provides counseling and help finding housing, day care and jobs.

Restore - HABITAT FOR HUMANITY, LUBBOCK – 8004 Indiana Ave. B-8, Melonie Square 763-4663

Provides assistance with the purchase of low-income housing for families who qualify based on need, ability to pay and the willingness to partner with the Habitat affiliate.

#### **LUBBOCK HOUSING AUTHORITY** – 1708 Crickets Ave

762-1191

Offers Public Housing and Section 8 housing assistance with the **rent** for the low to moderate income families, elderly, or persons with disabilities. Accepting applications for section 8 lottery beginning in November. *Does not provide emergency housing*. Cherry Point Office (Public Housing Manager) –4115 36<sup>th</sup> Street **762-6909** 

# **LUBBOCK HOUSING FINANCE CORPORATION** – 3212 Ave Q

745-9559

Provide down payment assistance, mortgage lending, construction financing, and small business lending. Budgeting services, income tax preparation and E filing for free. Walkins welcome.

**SALVATION ARMY** – 1111 16<sup>th</sup> Street

765-9434

# **Emergency Disaster Service**

Disaster Alert Response Team (DART) provides counseling, comfort, food, beverages, and other timely services.

# **Emergency Shelter and Social Services**

Offers temporary shelter for homeless individuals and families. Clients may stay three nights, extensions are available. Services include mailbox, voicemail service, laundry, and shower facilities in family apartment style rooms.

BUCKNER CHILDREN & FAMILY SERVICES – 129 Brentwood Ave.	795-7151
<u>BUCKNER FAMILY HOPE CENTER</u> - 1510 S Loop 289 THRIVE PROGRAM: Family coaching and transformation planning.	799-0990
NORTH & EAST LUBBOCK COMMUNITY DEVELOPMENT CORPORATION – 1708 Cricket Ave.	747-5937
HOUSING AUTHORITY OF THE CITY OF LUBBOCK – 1329 E. 19 <sup>TH</sup> St.	762-6909
METHODIST CHILDREN'S HOME – 2028 82nd St. Unit 101	792-0099
<b>GUADALUPE ECONOMIC SERVICES CORPORATION</b> – 1502 Erskine St.	744-4416
RONALD MCDONALD HOUSE – 3413 10 <sup>th</sup> St.	744-8877
TEXAS BOY'S RANCH – 4810 N. County Rd. 2800	747-3187

# **SAFE EXCHANGE ZONES** – 10<sup>TH</sup> Street & Texas Ave.

775-2816

Marked with signs and blue paint. Can be used for custody exchanges and other public meetings that may require protection. 24 hours.

# **ADULT & CHILDREN EDUCATION**

# **ADULT EDUCATION** – 1601 24<sup>th</sup>St.

281-5750

Basic education, Reading, Writing, Arithmetic, English, and other subjects taught. Improves ability for employment, GED preparation and English as a Second Language (ESL).

# **EDUCATION SERVICE CENTER - REGION 17** – 1111 West Loop 289

792-4000

Provides resources and services which are solely aligned with, and designed to support, the Texas Essential Knowledge and Skills (TEKS) adopted by the State Board of Education.

# **CHRISTIAN WOMEN'S JOB CORPS** – 1301 Redbud Ave.

762-3601

Provides job preparation, GED preparation, life skills education, parenting education, nutrition education, basic computer skills, and budget skills to women over the age of 18.

Must be able to read, complete application, take TABE test, and interview with director. Walk-ins welcome for application, appointment required for interview.

# **EARLY LEARNING CENTERS OF LUBBOCK Administrative Offices**

765-9981

Provide affordable **child-care services**. Fees are based on income and eligibility. Call for information.

Carver Center – 2509 Elm Street	744-6726
Erskine Center – 2714 Erskine	763-0535
Guadalupe Center - 101 Ave K	763-3777
New Directions – 417 Akron	765-9126

# **EARLY CHILDHOOD INTERVENTION (ECI/DEBT – LISD)** – 1628 19th Street

219-0500

Provides early **identification and intervention** for children with signs of developmental delays. Also provides **physical/occupational/speech therapists** and **adaptive equipment**.

# FAMILY CONNECTIONS PROGRAM - LISD

766-1976

Provides **parenting classes** for students and parents in LISD. Also provides **private counseling sessions** for families. Includes tutoring on various campuses.

# **FOSTER GRANDPARENT PROGRAM** – 3401 N University

741-3631

Foster grandparents must be 60+ years of age and meet certain income eligibility requirements. Volunteer in various settings for an average of 20 hours a week while receiving training, stipend, meals, and reimbursement for transportation.

# **GOODWILL INDUSTRIES OF LUBBOCK** – 715 28th Street

744-8419

Provide areas of assistance to **job seekers**, starting from attaining computer skills to job placement: Basic computer skills, advanced computer tutorials, customer service skills, job seeking assistance, interviewing skills, temporary and temp-to-hire employment solutions, and a school-to-work program for high school students with disabilities transitioning to the workplace.

# **LITERACY LUBBOCK** – (Mahon Library 1306 9th)

775-3636

Teach basic reading and writing skills to adults. Offer one on one tutoring, small groups and classes, Dyslexia screening, Susan Barton Program, GED and ESL classes.

## **LEARN, INC** – 2161 50<sup>th</sup> St

763-4256

Assist with financial aid for college, career counseling, and **information concerning college and vocational schools**. Offers GED prep courses.

# <u>LUBBOCK INDEPENDENT SCHOOL DISTRICT HEAD START & PRE-K PROGRAMS</u> 766-1000 Program for children who are 4 by September 1. Must meet low income/disability quidelines. At various elementary campuses within LISD.

# METHODIST CHILDREN'S HOME - 2028 82nd, #101

792-0069

Family Solutions - program for at-risk families

# **Nurturing Parenting –** parenting classes for families **GAPP –** program for grandparents raising children

# **NEW DIRECTIONS LISD** – 417 N Akron Ave

765-9126

Free services for any pregnant girl under the age of 21 who has not completed High School. Provides education during and after pregnancy, counseling and offers child care on a sliding fee scale.

#### PARENTING COTTAGE - 3818 50th St

795-7552

Provides Parents as Teachers program utilizing home visits/screenings for normal child development and health, vision, and hearing. Free parenting classes.

SPCAA - HEAD START PROGRAMS - 1303 82nd Street St. 20
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762-8815

EDDIE RICHARDSON HEAD START -1110 40th St

762-8141

YWCA LEGACY DOWNTOWN HEAD START - 1500 14th St

687-6845

BURKHART CENTER FOR AUTISM EDUCATION & RESEARCH - 2902 18th St.

742-4561

PROJECT APPLE - 3315 E. Broadway

740-1455

Prenatal & postnatal education.

# PARENTING, COUNSELING AND MENTORING SERVICES

## BIG BROTHERS BIG SISTER OF LUBBOCK, INC. – 3416 Knoxville Ave.

763-6131

One-to one mentoring through positive adult role models that are trained and professionally supervised. Services for children between 5 and 15 years of age. Call the office to request and an interview or application.

# **OPTIMIST BOYS AND GIRLS CLUB** – 3301 Cornell St.

762-4990

During School Year: Mon-Fri 3:30-7 pm. During summer: 10 am – 6 pm. Educational and recreational activities for children ages 6-18. Provide programs in The following areas: Education, Career, Character/Leadership, Health/Life Skills, Sports, Fitness/Recreation. \$10.00 fee during the school year.

#### CATHOLIC CHARITIES DIOCESE OF LUBBOCK - 102 Ave J

765-8475

Direct client assistance (household assistance), Immigration assistance and intake, Nutrition & Wellness, Parenting Empowerment Program, Safe Place, Youth Services, Food voucher: apply online www.cclubbock.org

<u>COVENANT COMMUNITY HEALTH OUTREACH SERVICES</u> – 4122 22<sup>nd</sup> Place 725-5443 Individual, couples and family therapy counseling services. Ages 18 and up. Person to receive services must call for themselves for phone screening. No CPS cases, custody battles, or MHMR cases. Fee is on a sliding scale

# FAMILY CONNECTIONS PROGRAM - LISD

766-1976

Provides **parenting classes** for students and parents in LISD. Also provides **private counseling sessions** for families. Includes tutoring on various campuses.

**FAMILY GUIDANCE AND OUTREACH CENTER** – Briercroft Office Park #5 **747-5577** Provides support and mentoring for parents. Free **parenting classes**.

MANAGED CARE CENTER - NOAH'S FAMILY PROJECT -1715 26<sup>TH</sup> ST. 780-8300

Provides counseling, support groups and programs to help stop using alcohol, drugs, tobacco, etc. Toll Free 888-242-6027

# MENTAL HEALTH SERVICES

# **STARCARE SPECIALTY HEALTH SYSTEM** – 3804 Interstate 27

766-1310

# SERVICE COORDINATION

740-1421

Services for people with intellectual and developmental disabilities, including triage, screening & assessment

STAR ABILITIES 766-0310

Services for people with intellectual and developmental disabilities including Day Habilitation, Respite Care, Health Clinic and Nursing Services

<u>CHILDREN'S BEHAVIORAL HEALTH CLINIC</u> - UMC Medical Office Plaza I, suite 250 Mental health & behavioral therapy services. Teleservices offered. **775-8200** 

# TRANSLATION / HEARING LOSS SERVICES

<u>LIFE/RUN CENTER HEARING LOSS RESOURCE SPECIALIST</u> - 8240 Boston Ave **795-5433** Provide services to persons with hearing loss, including those who are recently deafened.

# 2-1-1 TEXAS SOUTH PLAINS- 1323 58th St

2-1-1

Connects individuals with services in their area. Available in over 90 languages and is TDD/TTY accessible. Available 24 hours, 7 days a week.

# TTY RELAY SERVICES 7-1-1

Telephone communication services for those with hearing loss

# FINANCIAL & TAX SERVICES

<u>ATTORNEY GENERAL OF TEXAS (CHILD SUPPORT)</u> – 4630 50<sup>th</sup> St Ste. 200 **767-0521** Child support services including establishing paternity and parent-child relationships, and establishing, modifying, and enforcing court orders.

CHILD SUPPORT HOTLINE 800-252-8014

<u>TEXAS TECH UNIVERSITY LOW INCOME TAXPAYER CLINIC</u> – 3311 18<sup>th</sup> St. **742-4312** Offers assistance with IRS issues including examination notices, collection notices, audit appeals, earned income credit concerns, innocent spouse relief of tax debt.

# FREQUENTLY CALLED LUBBOCK COUNTY NUMBERS

ADULT PROBATION/COMMUNITY SUPERVISION	775-1200
BUSINESS CRIMES/HOT CHECKS, CRIMINAL DISTRICT ATTY. OFFICE	775-1111
CHILD SUPPORT RECORDS, DISTRICT CLERK	775-1314
DEPARTMENT OF PUBLIC SAFETY	762-5000
MARRIAGE LICENSE (COUNTY CLERK)	775-1056
SHERIFF'S OFFICE/COUNTY JAIL (NON-EMERGENCY)	775-1400

# FREQUENTLY CALLED CITY OF LUBBOCK NUMBERS

ANIMAL SERVICES	775-2057
CITY BUS	712-2000
CITY HALL	775-3000
CODE ENFORCEMENT	775-2123
CRIME LINE	741-1000
HEALTH DEPARTMENT	775-2933
HOUSING AUTHORITY (LHA)	762-1191
LUBBOCK POWER & LIGHT & WATER	775-2933
POLICE DEPARTMENT (NON-EMERGENCY)	763-5333
STREET MAINTENANCE (ALLEYS, POTHOLES, ROADS)	775-2606

For more information, contact:

Andrea Bewley
Family & Health Manager
Texas Tech University Center for Early Head Start
3315 E. Broadway
(806) 834-5208
Andrea.bewley@ttu.edu

OR

(806) 765-2737 earlyheadstart@ttu.edu

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