AGENCIES AND RESOURCES

RENT, UTILITIES, CLOTHING, FOOD, HEALTH CARE, ETC.

211 REFERRAL AND INFORMATION PROGRAM
Referral program for Lubbock County to provide confidential 24-hour a day referrals to any community resources. Information and referral services informs, guides, directs and links individuals to the appropriate resources including the resources listed below. For more information contact South Plains Association of Governments 762-8721

Dial 211

ADULT PROTECTIVE SERVICES – 1622 10th Street 762-8922
Investigates/provides services for services for the elderly (65+) or persons with disabilities that are abused, neglected, or exploited.

Report abuse (800) 252-5400

AMERICAN RED CROSS – 2201 19th Street 765-8534
Provides emergency disaster assistance.

ATTORNEY GENERAL OF TEXAS (CHILD SUPPORT) – 401 East 50th Street 767-0521
Child support services including establishing paternity and parent-child relationships, and establishing, modifying, and enforcing court orders.

CHILD SUPPORT HOTLINE 800-252-8014

BACKYARD MISSION – 8205 Quincy Ave 300-0184
Provides free home repairs such as leaky roofs, broken windows, heaters, water heaters, exterior doors, etc. for low-income, elderly (over 60 years) homeowners in Lubbock. Must own or be buying home. By appointment only, call to request an application.

BROADWAY CHURCH OF CHRIST - 1924 Broadway 763-0464
Soup kitchen every Sunday at 12 pm. (Served at Carpenters Kitchen behind the church at Main & Ave S)
Clothing closet call on Thursday to schedule an appointment for following Tuesday, one visit per 3 months, photo ID and social security card required.
Prescription assistance, call for information and availability.

BURKHARDT CENTER – 2902 18th St 742-4561
Providing services, preparing educators, and conducting research for individuals with autism and their families. Guide for autism resources can be found at https://www.depts.ttu.edu/burkhartcenter/autism-resources/online-resource-guide.php
**CARE OPTIONS FOR KIDS** – 6502 Slide Road Suite 204 698-6968
Basic health care services for adults provided by volunteer nurses and paramedics. Showers provided.

“Open Door” - **CARPENTER’S CHURCH** – 1901 13th Street 687-6876
Basic health care services for adults provided by volunteer nurses and paramedics. Showers provided. 2nd Saturday of each month, 10:00 a.m. - Noon

**CATHOLIC CHARITIES DIOCESE OF LUBBOCK** – 4620 4th Street 792-3943
Emergency assistance with food, utilities and/or prescriptions

**COUNSELING:** Couples counseling, family counseling, male education (for domestic abuse), and anger management program, CAALM. Youth counseling for at-risk youth (STAR) and runaway and homeless youth (RYH.)

**IMMIGRATION** information and assistance with all immigration processes.

**SELF-SUFFICIENCY PROGRAM** – helps low-income, single parents to complete their college education by providing assistance with tuition, books, rent, utilities, childcare, and mileage reimbursement. Call to get on waiting list.

**RESALE CENTER** – 1505 34th Street (Used clothing/home furnishings) 763-8315

**CHILD PROTECTIVE SERVICES** – 1622 10 St. 762-8922
Investigates/provides services for services for children that are abused or neglected.

Child Abuse Hotline (800) 252-5400

**CHILDREN’S CONNECTIONS** – 2514 82nd, Suite G 745-7995
Pregnancy services for those in crisis, adoption services, crime victim assistance

**COMMUNITY HEALTH CENTER OF LUBBOCK** – 1610 5th Street 765-2611
Assists with rent, health care, pregnancy, prescriptions, family planning, eye care, dental and social services to low-to-moderate income and homeless persons.

**Dental Services** for children and **Medical services** for children and adults on a sliding fee scale, accept Medicaid, Medicare, CHIP and other forms of payment. Other services: Diabetes self-management, Nutrition, Asthma management, Obesity, Mental Health counseling, Eye care, Prenatal care, Chronic disease management.

CHCL also provides a mobile health and dental care unit for individuals in rural areas.

**CHCL Arnett-Benson Medical & Dental Clinic** – 3301 Clovis Rd 763-5557
**CHCL Parkway Clinic** – 406 MLK 767-9744
**CHCL Dental Clinic** – 1313 Broadway Suite 5 392-6408
**CHCL Chatman Clinic** – 2301 Cedar Ave 749-0024
**CHCL Downtown Clinic** – 1610 5th St 765-2611

**COVENANT COMMUNITY HEALTH OUTREACH SERVICES** – 1318 Broadway Ste. 101 725-2222
Adult dental program

Adults age 19 and up, requires financial application, qualification and co-pay.
Mobile Mammography 725-6500
Provides breast cancer screening, and education programs.

Children’s dental clinic 725-5825
Ages 6-18, financial assistance available. Medicaid accepted.

Counseling services 1302 Broadway 725-5443
Individual, couples and family therapy. Ages 18 and up. Person to receive services must call for themselves for phone screening. No CPS cases, custody battles, or MHMR cases. Fee: Sliding scale

UMC Doulas 775-8234
Free doula services for pregnant women delivering at University Medical Center.

Medicaid & CHIP Perinatal – apply at YourTexasBenefits.com
Medical insurance for pregnant women.

Mental Health Crisis Line - Text: 741741
Call: 1-800-273-8255
24 hour talk service for those in mental health crises.

EARLY CHILDHOOD INTERVENTION (ECI/DEBT – LISD) – 1628 19th Street 219-0500
Provides early identification and intervention for children with signs of developmental delays. Also provides physical/occupational/speech therapists and adaptive equipment.

FAMILY Promise (Interfaith Hospitality Network) (Call for information) 1319 15th Street 744-5035
Assistance for homeless families with children, families in multi-family situations and/or undesirable situations. An interview process is required. Assist with temporary housing, meals, clothing, etc. Also provides counseling and help finding housing, day care and jobs.

FIRST BAPTIST CHURCH – 2201 Broadway 747-0281
Food vouchers each Thursday from 2:00-4:00 p.m. Require picture ID & proof of address (utility bill received within the past 30 days)

FOOD BANK (South Plains) – 5605 MLK Boulevard 763-3003
Food vouchers must be obtained from non-profit agencies, churches and schools.
Food boxes are available through agencies and churches – call 211 for distribution site information.
Baby formula can be picked up with WIC, photo ID, and birth cert.
Kids Café – an after-school program provides nutritional evening meals in a safe after-school environment in disadvantaged neighborhoods. 763-3032
FREE MEDICINE PROGRAM  www.freemedicineprogram.com  (800) 921-0072  
Provides prescription assistance for low to moderate income families for a $5.00 fee.

GUADALUPE ECONOMIC SERVICES  – 1502 Erskine Street  744-4416  
Monday & Wednesday, 1:00-4:00 p.m. Must be referred from Adult, Children’s, or Women’s Protective Services

GOODWILL INDUSTRIES OF LUBBOCK  – 715 28th St  744-8419  
Call or walk in for Clothing Vouchers as well as household goods vouchers; individuals must bring referral on letterhead from a social service agency.

GRAND EXPECTATIONS (UMC)  – 2602 Avenue Q  761-0611  
Pregnancy tests, doctor referral and prenatal health program for low-income pregnant women delivering at University Medical Center. Medicaid worker available to assist with Medicaid application.

Baby Boutique  – baby clothes program; can earn items by completing steps i.e. physician appointments and completed paperwork.

GREENLAWN CHURCH OF CHRIST  – 5701 19th St  795-4377  
The Blessing Center (Food pantry and clothing closet). Food pantry requires photo ID and social security card.

HEARTLINE WOMEN’S CLINIC  – 2309 Broadway  788-0500  
Free confidential pregnancy testing, ultrasounds, prenatal and parenting education. Photo ID.

HIGHLAND BAPTIST CHURCH  – 4316 34th St  795-6453  
(Shopping center across from church.) Free baby closet Tues 1-3 pm and Wed 3:30-5pm. Provides baby clothes, diapers, some equipment. Infants to 4 years of age.

LAKERIDGE UNITED METHODIST CHURCH  – 4701 82nd St  794-4015  
Clothing closet: Walk-ins welcome. Food vouchers available as long as the individual has called to request the voucher. Photo ID and social security card required for food voucher.

LARRY COMBEST COMMUNITY HEALTH AND WELNESS CENTER  – 301 40th  743-9355  
Family Care clinic, medical transportation is provided for anyone needing assistance getting to the clinic. Fees on a sliding scale; Medicaid, Medicare, and private insurance accepted. Walk-ins welcome. Mon – Fri 8-12 pm, 1-5 pm.

LUBBOCK CHILDREN’S HEALTH CLINIC  – 302 N University  749-3803  
EAST LCH Clinic  – 1307 MLK Boulevard  749-3800
Offers well checks, sick visits and immunizations for children 18 and under. Fees on a sliding scale; no child will be turned away for inability to pay. Need patient immunization record, social security card, and proof of income.

**LUBBOCK COUNTY GENERAL ASSISTANCE** – 916 Main Street, Ste.104 775-1605
Temporary assistance with food, partial payments for rent, payments for utilities, and burial expense. No deposits, reconnections, or any payment in arrears. No telephone bills. The household must include a totally disabled adult or minor child and the household must have been without income for thirty days to qualify. Call for details.

**LUBBOCK DREAM CENTER CHURCH ON THE ROCK** – 1111 30th St 793-3336
Clothing closet for low income. Food Pantry for low income. Other services: Computer and Related technology classes, GED instruction, and parenting education. For all services, need photo ID and social security card. Call for more information.

**LUBBOCK CITY HALL/VITAL STATISTICS** – 1625 13th St. 775-3000
Offers: BIRTH CERTIFICATES - $23.00 DEATH CERTIFICATES - $21.00

**LUBBOCK IMPACT/TTU HSC FREE CLINIC** – 2707 34th St 799-4329
Free Clinic provides free basic healthcare – does not accept private insurance, Medicaid, Medicare or Blue Card – by doctors and medical students from TTU HSC School of Medicine. Appointments are limited (20 patients per night). Food vouchers available. Require picture ID, Social Security card for EACH family member, proof of income, current utility bill (received within past 30 days).

**“Voice of Hope” - LUBBOCK RAPE CRISIS CENTER** – PO Box 2000 (79457)
Administration 763-3232
24 hour crisis hotline 763-7273
Free services for victims of rape. Victims receive help with medical and legal procedures as well as counseling.

**MANAGED CARE CENTER – NOAH’S FAMILY PROJECT** - 1715 26th St 780-8300
Provides screenings, assessment, service planning, counseling to help stop using alcohol, drugs, tobacco, etc. Toll Free: (888) 242-6027

**Walker House** – 1705 N FM 179 is an inpatient rehab 28 day program

**MARCH OF DIMES** – 2801 26th Street 797-6771
Congenital conditions and anomalies: Free pregnancy testing, pregnancy information, point system for free baby care items, information on other related charitable organizations.
MISSION LUBBOCK – 1711 Upland Ave 687-8452
Provides assistance with clothing, household items, personal hygiene items, school supplies, food boxes. Also provide medical equipment closet with items such as crutches, walkers and wheelchairs. missionlubbock.org

MY FATHER’S HOUSE – 1510 S. Loop 289 799-0990
Provides mentors and housing for women – 17 years and up while they attend vocational training and college.

NEIGHBORHOOD HOUSE – 1318 Broadway 589-1907
Assist with utilities (apt. residents only – must have an appointment), food, limited prescriptions ($20), diapers and hygiene products. Offers food vouchers for Food Bank.

NEW DIRECTIONS – LISD – 417 North Akron Ave. 766-1299
Free services for any pregnant girl under the age of 21 who has not completed High school. Must be attending LISD High School. Provides education during and after pregnancy, counseling and offers child care on a sliding fee scale.

NEW MILLENNIUM BAPTIST CHURCH – 101 East Queens Street 687-4783
Provide food vouchers; individuals may come every other month. Require picture ID, social security card, and proof of address received within past 30 days.

PARENTING COTTAGE – 3818 50th Street 795-7552
Provides resources and referrals to expectant mothers living in the community. Parent education groups, with special group meetings for teen parents. Provides Parents as Teachers Program utilizing home visits/screenings for normal child development and health, vision and hearing. Safe Riders car seat class – will provide eligible parents with a free car seat. Safe Riders (800) 252-8255

PARKRIDGE – 3718 20th St 780-8555
5203 79th St, Suite A 794-8555
Free pregnancy testing, STD testing and treatment, counseling, ultrasounds and client support. Call for times available.

POISON CENTER NETWORK, TEXAS (800) 222-1222
Answers question on preventing a poisoning or treating a poison exposure.

PRODUCTIVE LIFE MEDICAL SUPPLY – 1726 Parkway Drive 744-8400
Provide diabetic, incontinence, and other medical supplies. Accept Medicaid and Medicare. Make monthly home deliveries if needed.

SALVATION ARMY – 1614 Avenue J 765-9434
Limited assistance with clothing, food, rent, utilities, and prescriptions. Call for information and to verify funding. Requires photo ID, social security card, proof of residence, application. Referral from DHS is required for food voucher. Tues, Wed, Thurs 9:00-11:30 am.

**SALVATION ARMY - Soup Kitchen** – 1111 16th Street
Free hot meal provided twice a day, seven days a week. Photo ID required (will be issued if client does not have one.)

**SICK CHILDREN’S CLINIC** – 1002 Avenue A 762-1805
Free medical services for sick children ages newborn to 16 years. No appointment needed. Hours change frequently – call for current hours. No well checks, immunizations, or physicals. Prescriptions are included as needed.

**SOCIAL SECURITY ADMINISTRATION** – 5825 16th St (866) 467-0460
Assists people in filing for benefits and obtaining Social Security cards. Toll free number has information on: Social Security retirement, survivor, disability, Medicare, SSI disability and aged.

**ST JOHNS UNITED METHODIST CHURCH** – 1501 University Ave 762-0123
Food vouchers are given out once a week. Food pantry is also available for those not eligible for a voucher. Requires photo ID, proof of residence, and social security card. (Tues at 1:30 (arrive at 12:30 for number.) Walk-ins welcome.

**STARCARE SPECIALTY HEALTH SYSTEM** – 904 Avenue Q
Aging and Disability Resource Center (ADRC) 740-1414
Provides community referrals for assistance for medications, utilities, rent, and transportation. Also provides information and assistance to Caregivers.
Administrative Agency for HIV Services 766-0308
Services for medical care, medications, Medicare for those living with HIV
HIV Outreach – 3315 East Broadway 786-5246
Free HIV and Syphilis testing and education
Sunrise Canyon – 1950 Aspen Avenue 740-1414
Mental health and addiction services.

**STORK’S NEST** – Briercroft Office Park, #4 (57th & Ave. Q) 762-6730
Free pregnancy testing, prenatal classes, baby items, doctor referrals

**TEXAS HEALTH AND HUMAN SERVICES COMMISSION (HHSC)** – 5806 34th St. 791-7502
Provides **Food Stamps, Medicaid, TANF and employment** assistance to families. Will provide emergency food stamps on individual case basis.

**TRINITY OUTREACH CENTER AND STOREHOUSE** – 3027 34th St 788-0501
Free **clothing** for the entire family. Each family gets 3 appointments per year. Call to schedule an appointment; must provide proof of address, social security card, and photo ID.

**FAITH CLOSET (FAITH CHRISTIAN FAMILY CHURCH)** – 3616 58th St. 722-3232
Clothing for those in need.

**UNITING PARENTS** – 8212 Ithaca Suite W-11 877-488-9068
Provides case/care management and children’s respite care to support families caring for children with chronic illnesses and/or disabilities. Program is designed to empower families and enhance their children’s quality of life providing information, education, training, referrals, networking and support.

**BUCKNER FAMILY HOPE CENTER** – 1502 S. Loop 289 799-0990
Parenting classes, Life & Jobs skills training, financial education, nutrition classes, counseling, support groups, Bible study groups.

**UNIVERSITY MEDICAL CENTER (UMC)** – 602 Indiana 775-9050
**County Indigent Health Care Program (CIHIP) Blue Card** – UMC Basement
Provides basic health care service to indigent residents who reside within the county area and meet resource and income limits. Call for appointments and eligibility requirements.

**VETERAN’S AFFAIRS OUTPATIENT CLINIC** – 6104 Avenue Q 472-3400
Call Monday through Friday, 8:30-4:30 for information on services available. Must have DD214 to register.

**WESTMINSTER PRESBYTERIAN CHURCH** – 3321 33rd Street 799-3621
**Loads of Love** – assistance with laundry services, Monday & Wednesday 10:00 a.m. – 3:00 p.m. / Wednesday evening 5:30-8:30 p.m. Laundry is .25 per load/maximum two loads daily. Women and children ONLY allowed in building.

**WOMEN INFANT AND CHILDREN PROGRAM (WIC)** – 1946 Ave. Q 747-0104
Free **nutrition program** that provides **education and food vouchers** for necessary foods such as infant formula, milk, cheese, juice, cereal, beans and eggs to pregnant women, infants and children under 5 years old.
WOMEN PROTECTIVE SERVICES – PO Box 54089 (79453) 747-6491
Protection for women and children in a dangerous or abusive situation. Will provide emergency transportation, shelter, food, clothing, protection, counseling, etc. for women and children. Crisis Hot Line (800) 747-6491

WORKFORCE SOLUTIONS CHILD CARE SERVICES (CCS) – 1218 14th Street 765-5038
Provides assistance in paying for child care services for low-income parents attending school or working. Call for details and appointment.

WORKFORCE OF THE SOUTH PLAINS – 1301 Broadway Ste. 201 744-1987
Career & Employment services – assist job seekers with resumes, applications, Interviews, hiring, career/skills assessments, money management, etc.

PARENT LIFE (TEEN PARENTS) – 2621 34th St. 763-9794
Ministry of Youth for Christ that provides mentoring & resources to pregnant & parenting teens.

THE RANCH AT DOVETREE – 1406 Quinlan St. 218-6727
Adult addiction rehab services.

LUBBOCK B.A.C.A – P.O. Box 65387 Lubbock, Texas 79464 877-544-2153
Child protection in abuse cases.

HOPE COMMUNITY OF SHALOM – 2005 Ave. T 795-4377
Clothing for those in need.

LAKERIDGE METHODIST CHURCH – 8308 Salem Ave. 794-4015
Clothing for those in need.

MISSION LUBBOCK – 1711 Upland Ave. 687-8452
Clothing, household, and hygiene items.

TRINITY CHURCH OUTREACH & STOREHOUSE – 3027 34th St. 788-0501
Clothing for those in need.

WOMEN OF FAITH CLOTHES CLOSET (Iglesia Bautista Templo) – 4810 Ave. P 744-9986
Provides clothes for everyone in need, not just women.
THE NEIGHBORHOOD HOUSE – 1318 Broadway
Utilities assistance.

PRODUCTIVE LIFE MEDICAL SUPPLY – 1726 A Parkway Dr.
Medical supplies and equipment, Medicare chargeable.

NAVIGATE LIFE TEXAS
PPCD, Disability services.

UNITING PARENTS – 8212 Ithaca Ste. W-11
Parent case management program for families of children with chronic illnesses and/or disabilities

ANGELS OF CARE – 3708 20th St.
Pediatric home health services.

THERAPY PROVIDERS

BRIGHTSTAR CARE LUBBOCK – 6701 Aberdeen Ave. Ste. 6
Home health services.

ACHIEVE PEDIATRIC THERAPY & REHAB – 5211 79th St.
Disability, behavioral, sensory therapy.

EARLY CHILDHOOD INTERVENTION (ECI/DEBT – LISD) – 1628 19th Street
Provides early identification and intervention for children with signs of developmental delays. Also provides physical/occupational/speech therapists and adaptive equipment.

THERAPY 2000 – 2535 Lone Star Dr. Dallas, Texas 75212
Pediatric home health. Occupational, Speech, Physical, & other therapy options.

DENTAL PROVIDERS

BARRY CURREY – 6500 Quaker Ave

BLISS DENTAL LUBBOCK - 4819 Ave Q

CHCL ARNETT-BENSON MEDICAL & DENTAL CLINIC – 3301 Clovis Rd
CHCL COMMUNITY DENTAL CLINIC – 1826 Parkway Dr. Suite 500 687-6259
CHCL WEST MEDICAL & DENTAL CLINIC – 1702 Parkway Dr. 687-6259
DENTISTREE – 3801 50TH St. 300-8523
FAMILIA DENTAL – 2402 19th St. 368-3731
LUBBOCK KIDS DENTAL – 1504 Buddy Holly Ave 749-5437
PARKVIEW PEDIATRIC DENTISTRY – 7515 Quaker Ave 796-2408
ALLINGTON DENTAL – 1923 Marsha Sharp Fwy. 223-1052

LEGAL ASSISTANCE

LEGAL AID OF NORTHWEST TEXAS – 1711 Avenue J 763-4557
General legal aid for those who qualify. Areas of practice include family, housing, health, elderly, children/youth issues, public benefits, employment, education, individual rights, probate and consumer. Fees on a sliding scale. Appointment required.

LEGAL AID SOCIETY OF LUBBOCK - 916 Main Street #103 762-2325
Assistance with legal matters (Family law or elder law) for low income families. Fees $5 or money order application fee for divorces.

DISABILITY RIGHTS – 4747 S. Loop 289 Ste. 120 765-7794
Legal assistance and education for those with disabilities.

HOUSING/EMERGENCY ASSISTANCE

NEW LEGACY HOME FOR WOMEN – P.O. Box 1258 Lubbock, Texas 79408 535-5857
Emergency housing for women and children.

PAUL’S PROJECT-GRACE CAMPUS – 1301 Ave. A 500-5006
Housing for homeless families that qualify. Call for more information.

COMMUNITY DEVELOPMENT/HOUSING DEPT. – 806 18th St. 775-2301
(Call for Information) Grants awarded annually for different home repair services. Services are for low to moderate income homeowners.
FAMILY PROMISE (INTERFAITH HOSPITALITY NETWORK) (Call for information) 744-5035
Assistance for homeless families with children, families in multi-family situations and/or undesirable situations. Assist with temporary housing, meals, clothing, etc. Also provides counseling and help finding housing, day care and jobs.

Restore - HABITAT FOR HUMANITY, LUBBOCK – 8004 Indiana Ave. B-8, Melonie Square 763-4663
Provides assistance with the purchase of low income housing for families who qualify based on need, ability to pay and the willingness to partner with the Habitat affiliate.

LUBBOCK HOUSING AUTHORITY – 1708 Crickets Ave 762-1191
Offers Public Housing and Section 8 housing assistance with the rent for the low to moderate income families, elderly, or persons with disabilities. Accepting applications for section 8 lottery beginning in November. Does not provide emergency housing.
Cherry Point Office (Public Housing Manager) – 4115 36th Street 762-6909

LUBBOCK HOUSING FINANCE CORPORATION – 3212 Ave Q 745-9559
Provide down payment assistance, mortgage lending, construction financing, and small business lending. Budgeting services, income tax preparation and E filing for free. Walk-ins welcome.

SALVATION ARMY - 1111 16th Street 765-9434
Emergency Disaster Service
Disaster Alert Response Team (DART) provides counseling, comfort, food, beverages, and other timely services.
Emergency Shelter and Social Services
Offers temporary shelter for homeless individuals and families. Clients may stay three nights, extensions are available. Services include mailbox, voicemail service, laundry, and shower facilities in family apartment style rooms.

BUCKNER CHILDREN & FAMILY SERVICES – 129 Brentwood Ave. 795-7151
Housing for foster and transitioning families. Counseling services for foster parents.

NORTH & EAST LUBBOCK COMMUNITY DEVELOPMENT CORPORATION 747-5937
1708 Cricket Ave. – Housing finance education. Housing at various locations for those that qualify.

METHODIST CHILDREN’S HOME – 2028 82nd St. Unit 101 792-0099
Methodist Children’s Home offers counseling and housing to children, youth and families through a nurturing, Christian community.

TEXAS BOY’S RANCH – 4810 N. County Rd. 2800 747-3187

GUADALUPE ECONOMIC SERVICES CORPORATION – 1502 Erskine St. 744-4416
Genesis Thrift Store: Clothing, household items, furniture, etc.

**RONALD MCDONALD HOUSE** – 3413 10th St. 744-8877
Housing for families of critically ill children receiving services in the hospital.

**ADULT & CHILDREN EDUCATION**

**ADULT EDUCATION** – 1601 24th St. 281-5750
Basic education, Reading, Writing, Arithmetic, English, and other subjects taught. Improves ability for employment, GED preparation and English as a Second Language (ESL).

**REGION 17** – 1111 West Loop 289 792-4000
GED and citizenship classes.

**CHRISTIAN WOMEN’S JOB CORPS** – 1301 Redbud Ave. 762-3601
Provides job preparation, GED preparation, life skills education, parenting education, nutrition education, basic computer skills, and budget skills to women over the age of 18. Must be able to read, complete application, take TABE test, and interview with director. Walk-ins welcome for application, appointment required for interview.

**EARLY LEARNING CENTERS OF LUBBOCK Administrative Offices** 765-9981
Provide affordable child-care services. Fees are based on income and eligibility. Call for information.
- Carver Center – 2509 Elm Street 744-6726
- Erskine Center – 2714 Erskine 763-0535
- Guadalupe Center – 101 Ave K 763-3777
- New Directions – 417 Akron 765-9126

**FAMILY CONNECTIONS PROGRAM – LISD** 766-1976
Provides parenting classes for students and parents in LISD. Also provides private counseling sessions for families. Includes tutoring on various campuses.

**FOSTER GRANDPARENT PROGRAM** – 3401 N University 741-3631
Foster grandparents must be 60+ years of age and meet certain income eligibility requirements. Volunteer in various settings for an average of 20 hours a week while receiving training, stipend, meals, and reimbursement for transportation.

**GOODWILL INDUSTRIES OF LUBBOCK** – 715 28th Street 744-8419
Provide areas of assistance to job seekers, starting from attaining computer skills to job placement: Basic computer skills, advanced computer tutorials, customer service
skills, job seeking assistance, interviewing skills, temporary and temp-to-hire employment solutions, and a school-to-work program for high school students with disabilities transitioning to the workplace.

**LITERACY LUBBOCK** – (Mahon Library 1306 9th) 775-3636
Teach basic reading and writing skills to adults. Offer one on one tutoring, small groups and classes, Dyslexia screening, Susan Barton Program, GED and ESL classes.

**LEARN, INC** – 2161 50th St 763-4256
Assist with financial aid for college, career counseling, and information concerning college and vocational schools. Offers GED prep courses.

**LUBBOCK INDEPENDENT SCHOOL DISTRICT HEAD START & PRE K PROGRAMS** 766-1000
Program for children who are 4 by September 1. Must meet low income/disability guidelines. At various elementary campuses within LISD.

**METHODIST CHILDREN’S HOME** – 2028 82nd, #101 792-0069
  - Family Solutions – program for at-risk families
  - Nurturing Parenting – parenting classes for families
  - GAPP – program for grandparents raising children

**NEW DIRECTIONS LISD** – 417 N Akron Ave 765-9126
Free services for any pregnant girl under the age of 21 who has not completed High School. Provides education during and after pregnancy, counseling and offers child care on a sliding fee scale.

**PARENTING COTTAGE** – 3818 50th St 795-7552
Provides Parents as Teachers program utilizing home visits/screenings for normal child development and health, vision, and hearing. Free parenting classes.

**SPCAA – HEAD START PROGRAMS** – 1303 82nd Street St. 200 762-8815

**EDDIE RICHARDSON HEAD START** –1110 40th St 762-8141

**YWCA LEGACY DOWNTOWN HEAD START** – 1500 14th St 687-6845

**BURKHART CENTER FOR AUTISM EDUCATION & RESEARCH** – 2902 18th St. 742-4561

**PROJECT APPLE** – 3315 E. Broadway 740-1455
Prenatal & postnatal education.
PARENTING, COUNSELING AND MENTORING SERVICES

BIG BROTHERS BIG SISTER OF LUBBOCK, INC. –3416 Knoxville Ave. 763-6131
One-to-one mentoring through positive adult role models that are trained and professionally supervised. Services for children between 5 and 15 years of age. Call the office to request and an interview or application.

OPTIMIST BOYS AND GIRLS CLUB – 3301 Cornell St. 762-4990
During School Year: Mon-Fri 3:30-7 pm. During summer: 10 am – 6 pm. Educational and recreational activities for children ages 6-18. Provide programs in the following areas: Education, Career, Character/Leadership, Health/Life Skills, Sports, Fitness/Recreation. $10.00 fee during the school year.

CATHOLIC CHARITIES DIOCESE OF LUBBOCK - 102 Ave J 765-8475
COUNSELING: Couples counseling, family counseling, male education (for domestic abuse), and anger management program, CAALM. Youth counseling for at-risk youth (STAR) and runaway and homeless youth (RYH.)

COVENANT COMMUNITY HEALTH OUTREACH SERVICES – 4122 22nd Place 725-5443
Counseling services
Individual, couples and family therapy. Ages 18 and up. Person to receive services must call for themselves for phone screening. No CPS cases, custody battles, or MHMR cases. Fee: Sliding scale

FAMILY CONNECTIONS PROGRAM – LISD 766-1976
Provides parenting classes for students and parents in LISD. Also provides private counseling sessions for families. Includes tutoring on various campuses.

FAMILY GUIDANCE AND OUTREACH CENTER – Briercroft Office Park #5 747-5577
Provides support and mentoring for parents. Free parenting classes.

MANAGED CARE CENTER – NOAH’S FAMILY PROJECT – 1715 26TH ST. 780-8300
Provides counseling, support groups and programs to help stop using alcohol, drugs, tobacco, etc. Toll Free: 888-242-6027

MENTAL HEALTH SERVICES

STARCARE SPECIALTY HEALTH SYSTEM - 3804 Interstate 27 766-1310
SERVICE COORDINATION 740-1421
Services for people with intellectual and developmental disabilities including triage, screening & assessment
STAR ABILITIES 766-0310
Services for people with intellectual and developmental disabilities including Day Habilitation, Respite Care, Health Clinic and Nursing Services

TRANSLATION / HEARING LOSS SERVICES

LIFE/RUN CENTER HEARING LOSS RESOURCE SPECIALIST - 8240 Boston Ave 795-5433
Provide services to persons with hearing loss, including those who are recently deafened.

2-1-1 TEXAS SOUTH PLAINS - 1323 58th St 2-1-1
Connects individuals with services in their area. Available in over 90 languages and is TDD/TTY accessible. Available 24 hours, 7 days a week.

TTY RELAY SERVICES 7-1-1
Telephone communication services for those with hearing loss

FINANCIAL & TAX SERVICES

ATTORNEY GENERAL OF TEXAS (CHILD SUPPORT) – 4630 50th St Ste. 200 767-0521
Child support services including establishing paternity and parent-child relationships, and establishing, modifying, and enforcing court orders.

CHILD SUPPORT HOTLINE 800-252-8014

TEXAS TECH UNIVERSITY LOW INCOME TAXPAYER CLINIC – 3311 18th St. 742-4312
Offers assistance with IRS issues including examination notices, collection notices, audit appeals, earned income credit concerns, innocent spouse relief of tax debt.

FREQUENTLY CALLED LUBBOCK COUNTY NUMBERS

ADULT PROBATION/COMMUNITY SUPERVISION 775-1200
BUSINESS CRIMES/HOT CHECKS, CRIMINAL DISTRICT ATTY. OFFICE 775-1111
CHILD SUPPORT RECORDS, DISTRICT CLERK 775-1314
DEPARTMENT OF PUBLIC SAFETY 762-5000

2019
MARRIAGE LICENSE (COUNTY CLERK)  775-1056
SHERIFF’S OFFICE/COUNTY JAIL (NON-EMERGENCY)  775-1400

FREQUENTLY CALLED CITY OF LUBBOCK NUMBERS

ANIMAL SERVICES  775-2057
CITY BUS  712-2000
CITY HALL  775-3000
CODE ENFORCEMENT  775-2123
CRIME LINE  741-1000
HEALTH DEPARTMENT  775-2933
HOUSING AUTHORITY (LHA)  762-1191
LUBBOCK POWER & LIGHT & WATER  775-2933
POLICE DEPARTMENT (NON-EMERGENCY)  763-5333
STREET MAINTENANCE (ALLEYS, POTHOLES, ROADS)  775-2606

For more information, contact:
Ashley Mojica
Family & Health Manager
Texas Tech University Center for Early Head Start
3315 E. Broadway
765-2737

Updated June 2019