



Lawrence Schovanec, PhD
President
Texas Tech University

Sam Segran
Vice President for Information Technology
and Chief Information Officer

Lisa Smyth
Executive Associate
to the CIO

Shelly Walraven
Director – IT Budget &
Employee Support

Yung Ng
Senior Director – IT Policy
& Planning

Kathy Austin, PhD
Associate Vice President for IT

Jeff Barrington
Associate VP for IT & Chief
Information Security Officer

**Application Development
& Support**

Mike Simmons
Managing Director

- Custom Application Consultation
- Application Security And Authentication Consulting
- Integrating Applications With TTU eCommerce
- Development & Support For Select TTU Enterprise Applications
- Hosted IT Solution Security Review
- Data Sciences

Technology Support

Eloy Guerra
Senior Director

- Technical Support Consultation
- Website Management
- IT Systems Management
- Enterprise Lecture Capture Services
- Enterprise Learning Management System
- TTU K-12 Data Systems

Rob Ward
Senior Director

- Training
- Student Computing Labs
- Site License Management
- Computing Lab Design & Support
- IT Division Marketing/Events/Outreach
- Technical Support Consultation

IT Help Central

Scott Hall
Senior Managing Director

- Service Desk Consultation
- Executive Computing Support
- Desktop Support
- Classroom Technology Support
- Residence Hall Support
- Support Training & Process Development
- Quality Assurance & Software

**High Performance
Computing Center**

Alan Sill, PhD
Managing Director

- High Performance Computing Operations
- Scientific Computing & High Performance Computing Support
- Community Cluster
- Advanced Graphics Software
- Grid Computing

**IT Security & Risk
Management**

Jason Brandiger
Managing Director

- University-Wide Information Security Program
- IT Security, Risk Assessment & Management, and Compliance
- Information Security Incident Management
- IT Risk & Vulnerability Assessment Activities

Telecommunications

Kevin Crockett
Managing Director

- Domain Management
- DNS, DHCP, NTP, and RDP Management
- Mail & Directory Services
- Unified Communications
- Office 365 Services
- Authentication Services

Kent Towns
Managing Director

- Network Cable Plant Installation & Mgmt.
- Network Infrastructure
- Network Operations
- Wireless Network Installation & Mgmt.
- eRaider Account Management System (eRAMS)
- Distance Education Infrastructure
- Internet Domain Name Management