



Sam Segran
Chief Information Officer and
Vice President for Information Technology

Lisa Smyth
Executive Associate
to the CIO

Shelly Walraven
Director of Budget & HR

Kathy Austin, PhD
Associate Vice President for IT

Yung Ng
Director of IT Policy &
Planning

Jeff Barrington
Associate Vice President for IT &
CISO

IT Help Central

Scott Hall
Managing Director

- Service Desk Consultation
- Executive Computing Support
- Desktop Support
- Classroom Technology Support
- Residence Hall Support
- Support Training & Process Development
- Quality Assurance & Software

App. Dev. & Support

Mike Simmons
Managing Director

- Custom Application Consultation
- Application Security And Authentication Consulting
- Integrating Applications With TTU eCommerce
- Development & Support For Select TTU Enterprise Applications
- Hosted IT Solution Security Review
- Data Sciences

Technology Support

John Thomas
Managing Director

- Training
- Student Computing Labs
- Site License Management
- Technical Support Consultation
- Website Management
- Computing Lab Design & Support
- IT Division Marketing/Events/Outreach
- IT Systems Management

High Performance Computing Center

Alan Sill, PhD
Managing Director

- High Performance Computing Operations
- Scientific Computing & High Performance Computing Support
- Community Cluster
- Advanced Graphics Software
- Grid Computing

IT Security & Risk Management

Jason Brandiger
Senior Director

- University-Wide Information Security Program
- IT Security, Risk Assessment & Management, and Compliance
- Information Security Incident Management
- IT Risk & Vulnerability Assessment Activities

Telecommunications

Kevin Crockett
Senior Director

- Domain Management
- DNS, DHCP, NTP, and RDP Management
- Mail & Directory Services
- Unified Communications
- Office 365 Services
- Authentication Services

Kent Towns
Senior Director

- Network Cable Plant Installation & Mgmt.
- Network Infrastructure
- Network Operations
- Wireless Network Installation & Mgmt.
- eRaider Account Management System (eRAMS)
- Distance Education Infrastructure
- Internet Domain Name Management