Parent & Family Pulse Poll – November 2014: Campus Resources Used
Results (127 responses)

**My student is a:**

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>High school student</td>
<td>0.8%</td>
<td>1</td>
</tr>
<tr>
<td>Freshman</td>
<td>44.1%</td>
<td>56</td>
</tr>
<tr>
<td>Sophomore</td>
<td>23.6%</td>
<td>30</td>
</tr>
<tr>
<td>Junior</td>
<td>14.2%</td>
<td>18</td>
</tr>
<tr>
<td>Senior</td>
<td>15.7%</td>
<td>20</td>
</tr>
<tr>
<td>Grad student</td>
<td>1.6%</td>
<td>2</td>
</tr>
</tbody>
</table>

**What campus resources are you aware of that your student has used this semester?**
(Select all that apply)

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>University Student Housing</td>
<td>55.1%</td>
<td>70</td>
</tr>
<tr>
<td>Center for Campus Life</td>
<td>4.7%</td>
<td>6</td>
</tr>
<tr>
<td>Financial Aid</td>
<td>40.2%</td>
<td>51</td>
</tr>
<tr>
<td>The Learning Center</td>
<td>17.3%</td>
<td>22</td>
</tr>
<tr>
<td>Residence Hall Tutoring</td>
<td>15.7%</td>
<td>20</td>
</tr>
<tr>
<td>Texas Tech Library</td>
<td>73.2%</td>
<td>93</td>
</tr>
<tr>
<td>Student Disability Services</td>
<td>5.5%</td>
<td>7</td>
</tr>
<tr>
<td>Red to Black</td>
<td>2.4%</td>
<td>3</td>
</tr>
<tr>
<td>The Career Center</td>
<td>11.8%</td>
<td>15</td>
</tr>
<tr>
<td>Student Health Services</td>
<td>29.9%</td>
<td>38</td>
</tr>
<tr>
<td>Student Counseling Center</td>
<td>10.2%</td>
<td>13</td>
</tr>
<tr>
<td>University Advising</td>
<td>49.6%</td>
<td>63</td>
</tr>
<tr>
<td>Academic Testing Services</td>
<td>7.1%</td>
<td>9</td>
</tr>
<tr>
<td>Office of Student Conduct</td>
<td>2.4%</td>
<td>3</td>
</tr>
<tr>
<td>Center for Active Learning and Undergraduate Engagement</td>
<td>1.6%</td>
<td>2</td>
</tr>
<tr>
<td>The Rec Center</td>
<td>73.2%</td>
<td>93</td>
</tr>
<tr>
<td>Student Union &amp; Activities</td>
<td>55.1%</td>
<td>70</td>
</tr>
<tr>
<td>Student Legal Services</td>
<td>3.1%</td>
<td>4</td>
</tr>
<tr>
<td>Military Veterans Program</td>
<td>1.6%</td>
<td>2</td>
</tr>
<tr>
<td>Student Legal Services</td>
<td>1.6%</td>
<td>2</td>
</tr>
<tr>
<td>None</td>
<td>3.1%</td>
<td>4</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td></td>
<td>7</td>
</tr>
</tbody>
</table>

**What campus resources has your student NOT utilized yet, but you wish they would?**
(Select all that apply)

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>University Student Housing</td>
<td>2.4%</td>
<td>3</td>
</tr>
<tr>
<td>Center for Campus Life</td>
<td>12.6%</td>
<td>16</td>
</tr>
<tr>
<td>Financial Aid</td>
<td>9.4%</td>
<td>12</td>
</tr>
<tr>
<td>Student Business Services</td>
<td>3.9%</td>
<td>5</td>
</tr>
<tr>
<td>The Learning Center</td>
<td>18.9%</td>
<td>24</td>
</tr>
<tr>
<td>Residence Hall Tutoring</td>
<td>21.3%</td>
<td>27</td>
</tr>
<tr>
<td>Texas Tech Library</td>
<td>8.7%</td>
<td>11</td>
</tr>
<tr>
<td>Student Disability Services</td>
<td>6.3%</td>
<td>8</td>
</tr>
<tr>
<td>Red to Black</td>
<td>12.6%</td>
<td>16</td>
</tr>
<tr>
<td>The Career Center</td>
<td>23.6%</td>
<td>30</td>
</tr>
<tr>
<td>Student Health Services</td>
<td>16.5%</td>
<td>21</td>
</tr>
<tr>
<td>Student Counseling Center</td>
<td>11.8%</td>
<td>15</td>
</tr>
<tr>
<td>University Advising</td>
<td>7.9%</td>
<td>10</td>
</tr>
<tr>
<td>Academic Testing Services</td>
<td>7.1%</td>
<td>9</td>
</tr>
<tr>
<td>Office of Student Conduct</td>
<td>3.9%</td>
<td>5</td>
</tr>
<tr>
<td>Center for Active Learning and Undergraduate Engagement</td>
<td>9.4%</td>
<td>12</td>
</tr>
<tr>
<td>The Rec Center</td>
<td>12.6%</td>
<td>16</td>
</tr>
<tr>
<td>Student Union &amp; Activities</td>
<td>11.8%</td>
<td>15</td>
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<tr>
<td>Student Legal Services</td>
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<td>12</td>
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<tr>
<td>Military Veterans Program</td>
<td>7.9%</td>
<td>10</td>
</tr>
<tr>
<td>Student Legal Services</td>
<td>7.9%</td>
<td>10</td>
</tr>
<tr>
<td>None</td>
<td>30.7%</td>
<td>39</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td></td>
<td>5</td>
</tr>
</tbody>
</table>

**Why do you feel your student is NOT using the campus resources identified in Question 3 above?**
(Select all that apply)

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not enough information about resources</td>
<td>25.2%</td>
<td>32</td>
</tr>
<tr>
<td>Inconvenience (location, hours available, etc.)</td>
<td>14.2%</td>
<td>18</td>
</tr>
<tr>
<td>My student is uncomfortable using campus resources (making appointments, visiting in person, etc.)</td>
<td>31.5%</td>
<td>40</td>
</tr>
<tr>
<td>Student simply unwilling to use resources</td>
<td>18.1%</td>
<td>23</td>
</tr>
<tr>
<td>Not applicable - my student IS using campus resources</td>
<td>32.3%</td>
<td>41</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td></td>
<td>21</td>
</tr>
</tbody>
</table>

Most students have utilized the TTU Library, the Rec Center, Housing, Student Union & Activities, and University Advising. Many parents wish their students would utilize The Career Center (http://www.depts.ttu.edu/careercenter), Residence Hall Tutoring (http://housing.ttu.edu/reslife/restutor), and The Learning Center (http://www.depts.ttu.edu/passcntr/plc/). Encourage your student to call these departments or walk in and visit. Stay tuned to the Parent & Family eNews, as it highlights activities and events from these departments.