

Parent & Family Pulse Poll – November 2014: Campus Resources Used

Results (127 responses)

My student is a:		
Answer Options	Response Percent	Response Count
High school student	0.8%	1
Freshman	44.1%	56
Sophomore	23.6%	30
Junior	14.2%	18
Senior	15.7%	20
Grad student	1.6%	2
<i>answered question</i>		127
What campus resources are you aware of that your student has used this semester? (Please select all that apply)		
Answer Options	Response Percent	Response Count
University Student Housing	55.1%	70
Center for Campus Life	4.7%	6
Financial Aid	40.2%	51
Student Business Services	44.1%	56
The Learning Center	17.3%	22
Residence Hall Tutoring	15.7%	20
Texas Tech Library	73.2%	93
Student Disability Services	5.5%	7
Red to Black	2.4%	3
The Career Center	11.8%	15
Student Health Services	29.9%	38
Student Counseling Center	10.2%	13
University Advising	49.6%	63
Academic Testing Services	7.1%	9
Office of Student Conduct	2.4%	3
Center for Active Learning and Undergraduate Engagement	1.6%	2
The Rec Center	73.2%	93
Student Union & Activities	55.1%	70
Student Legal Services	3.1%	4
Military Veterans Program	1.6%	2
Student Legal Services	1.6%	2
None	3.1%	4
Other (please specify)		7

What campus resources has your student NOT utilized yet, but you wish they would. (Please select all that apply)

Answer Options	Response Percent	Response Count
University Student Housing	2.4%	3
Center for Campus Life	12.6%	16
Financial Aid	9.4%	12
Student Business Services	3.9%	5
The Learning Center	18.9%	24
Residence Hall Tutoring	21.3%	27
Texas Tech Library	8.7%	11
Student Disability Services	6.3%	8
Red to Black	12.6%	16
The Career Center	23.6%	30
Student Health Services	16.5%	21
Student Counseling Center	11.8%	15
University Advising	7.9%	10
Academic Testing Services	7.1%	9
Office of Student Conduct	3.9%	5
Center for Active Learning and Undergraduate Engagement	9.4%	12
The Rec Center	12.6%	16
Student Union & Activities	11.8%	15
Student Legal Services	9.4%	12
Military Veterans Program	7.9%	10
Student Legal Services	7.9%	10
None	30.7%	39
Other (please specify)		5
<i>answered question</i>		127
Why do you feel your student is NOT using the campus resources identified in Question 3 above? (Please select all that apply)		
Answer Options	Response Percent	Response Count
Not enough information about resources	25.2%	32
Inconvenience (location, hours available, etc.)	14.2%	18
My student is uncomfortable using campus resources (making appointments, visiting in person, etc.)	31.5%	40
Student simply unwilling to use resources	18.1%	23
Not applicable - my student IS using campus resources	32.3%	41
Other (please specify)		21
<i>answered question</i>		127

Most students have utilized the TTU Library, the Rec Center, Housing, Student Union & Activities, and University Advising. Many parents wish their students would utilize The Career Center (<http://www.depts.ttu.edu/careercenter/>), Residence Hall Tutoring (<http://housing.ttu.edu/reslife/resutor/>), and The Learning Center (<http://www.depts.ttu.edu/passentrlp/>). Encourage your student to call these departments or walk in and visit. Stay tuned to the Parent & Family eNews, as it highlights activities and events from these departments.