

Parent & Family Pulse Poll – September 2014: Starting the Fall Semester

Results (197 responses)

| My student is a: | | |
|--|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| High school student | 0.5% | 1 |
| Freshman | 42.6% | 84 |
| Sophomore | 27.4% | 54 |
| Junior | 18.3% | 36 |
| Senior | 11.2% | 22 |
| Grad student | 0.0% | 0 |
| Please check the top three things that are sources of concern for you or that you need to know more about: | | |
| Answer Options | Response Percent | Response Count |
| Academics | 54.3% | 107 |
| Health of your student | 29.9% | 59 |
| Safety of your student | 43.7% | 86 |
| Roommate/Housing issues | 23.4% | 46 |
| Whether or not your student is making friends | 15.7% | 31 |
| Whether or not your student is getting involved | 26.9% | 53 |
| How to be involved as a parent or family member | 22.3% | 44 |
| Holiday travel arrangements | 14.7% | 29 |
| Family Weekend | 9.6% | 19 |
| Missing my student | 19.8% | 39 |
| Homesickness of student | 8.1% | 16 |
| Other (please specify) | | 27 |
| Has your student expressed concerns about any of the following (select all that apply)? | | |
| Answer Options | Response Percent | Response Count |
| Academics | 41.1% | 81 |
| Roommate/Housing Issues | 25.9% | 51 |
| Health | 10.7% | 21 |
| Safety | 11.2% | 22 |
| Making friends | 10.7% | 21 |
| Getting involved | 5.1% | 10 |
| Homesickness | 10.7% | 21 |
| Food on campus | 23.9% | 47 |
| Holiday travel | 11.7% | 23 |

Most parents were concerned about academics, safety, health, and whether or not their students are getting involved on campus. Most survey respondents reported that their students had expressed concerns about academics, roommate/housing issues, and food options on campus.

Tips:

- The Learning Center on campus has free tutoring and learning specialists your student can meet with to discuss strategies. Visit their website: <http://www.depts.ttu.edu/passcntr/nc/>.
- There is free tutoring in the residence halls: <http://housing.ttu.edu/reslife/resutor/>.
- Encourage your student to visit his or her professor and discuss any course difficulties.
- Discuss these campus safety tips provided by the Texas Tech Police Department: http://www.depts.ttu.edu/ttd/pol_cp_tips.php.
- Make sure your student has his or her phone numbers updated in the TechAlert! System for notifications of campus emergency situations. Student need their eRaider login to update this information: <http://www.depts.ttu.edu/communications/emergency/>.
- Student Health Services on campus provides licensed physicians to help your student. Students can schedule appointments by calling 806-743-2848. Visit their website at <http://www.ttuhscc.edu/studenthealth/>. Here is a helpful video showing the services they provide for students: <http://bit.ly/1vo5KmV>.
- Worried your student is not getting involved? Texas Tech has over 400 student organizations. Many of these post their events and meetings in TechAnnounce. This is an email that is sent directly to Texas Tech students every weekday. Make sure your student is reading that frequently for involvement opportunities. Students can browse student organizations here: <http://ttu.orgsync.com/>.
- The Tech Activities Board (<http://www.depts.ttu.edu/sub/studentactivities/tab/>) and the Student Rec Center (<http://www.depts.ttu.edu/recsports/>) also have numerous involvement opportunities for your students.
- Roommate issues are a part of the college experience. University Student Housing provides some great tips for parents and family members to use when discussing roommate problems with their students, as well as other items of concern for students and their families: <http://housing.ttu.edu/reslife/parents>.
- Learning to navigate the different dining options on campus can be a challenge for some students. There are many varieties of food available in the residence hall dining facilities, the Student Union, satellite operations at the Leisure Pool, the Rawls College of Business Administration, The Commons, and even a food truck! If your student has special dining needs, he or she can call a dietician at 806.742.1360 for assistance. Visit Hospitality Services' website at <http://www.depts.ttu.edu/hospitality/index.php>.
- If you need to add dining bucks to your students' account, here is a helpful video you can share with your student so they can give you electronic access to his or her account: <http://bit.ly/1vwNHS>.