

Student Resources

INFORMATION REGARDING COVID-19

STAY UP TO DATE WITH UNIVERSITY INFORMATION

To stay up to date with the most recent information regarding Texas Tech University COVID-19 responses visit:

<https://www.depts.ttu.edu/communications/emergency/coronavirus/>

STUDENT AFFAIRS RESOURCES & SUPPORT

The Student Affairs COVID-19 Resource & Support page offers valuable resources on a variety of services.

<https://www.depts.ttu.edu/studentaffairs/SACOV19.php>

UNIVERSITY HEALTH & WELL-BEING

Please protect yourself and others from COVID-19. University services are still available for students. Follow the detailed information about the virus, treatment and prevention at: www.cdc.gov/COVID19.

Student Health Services

<https://www.depts.ttu.edu/studenthealth/>

Contact the student health center at 806-743-2848. Student Health Center hours are Monday-Friday, 8am-5pm. Walk-in Mental Health inquiries are Monday-Friday, 9am-1pm and 2pm-3pm

Student Counseling Center

<https://www.depts.ttu.edu/scc/>

During the Texas Tech University Coronavirus response, the Student Counseling Center will remain open from 8am-12pm and 1pm-5pm Monday-Friday for students/parents to receive information on establishing on-line services.

In-person counseling services are not available at this time. Current clients should be in contact with their therapist to discuss treatment options. Students residing in Texas who would like to initiate on-line services with the SCC, please call the **Student Counseling Center (806-742-3674)** for further information.

The **Texas Tech Crisis HelpLine (806-742-5555)** remains available 24/7 for any student in immediate mental health crisis.



Student & Academic Support Resources

Raider Red's Food Pantry

<https://www.depts.ttu.edu/dos/foodpantry.php>

Raider Red's Food Pantry will remain open, and will be open via appointment, Monday-Friday, 8am-5pm. **Please call the Dean of Students Office at 806-742-1932**, and a staff member will walk over to the food pantry to open it.

Financial Aid & Technology Assistance

<http://www.depts.ttu.edu/financialaid/coronavirus/>

For students who may not have access to personal computers, internet or other technology during the transition to online instruction, the Financial Aid office has need-based grant funding to assist students. **Contact Financial Aid & Scholarships at 806-742-3681 or via email at finaid.advisor@ttu.edu.**

Raider Relief Fund

<https://www.depts.ttu.edu/r2b/RRF.php>

Raider Relief funds are available to students in financial crisis. Financial crisis is defined as a situation in which the student would be unable to continue their education at Texas Tech University should the expense not be paid and the student has no other means of obtaining the funds. Examples may include: rent, utilities, food, books etc. The award is NOT for used for expenses such as tuition and fees, cell phone, television, or credit card bills. For more information & to apply for funds, visit the website.

STUDENT ACADEMIC SUPPORT RESOURCES

Texas Tech University offers various opportunities to receive academic support, including tips and strategies for successful completion of online courses.

Student eLearning Resources

<http://www.depts.ttu.edu/elearning/studentresources/>



Student & Academic Support Resources

Supplemental Instruction

<http://www.depts.ttu.edu/soar/SI/index.php>

Supplemental Instruction offers free, peer-led review sessions for historically difficult courses. Weekly schedule and content offering can be found via the website.

The Learning Center (Peer Tutoring)

<http://www.depts.ttu.edu/soar/lc/>

The Learning Center will offer online tutoring Monday-Friday 8am-5pm by appointment only. The physical location will be closed. Instructions for setting up tutoring appointments are on the website. After an appointment is made, the student will receive a link to access their session via Blackboard Collaborate ULTRA (BBCU). A tutoring course list can be found online.

Academic Advising & Registration

Registration: registration.texastech.edu

It is about the time to register for future coursework. Be sure to check RaiderLink for your scheduled day and time. Ensure that you contact your academic advisor prior to registering and schedule a meeting with them.

CITY OF LUBBOCK TRANSPORTATION & FOOD RESOURCES

For those living in the Lubbock area, there is information about bus schedules, food resources and school district information below. If you are not in the Lubbock area, consult with your home city page for more information on transportation, food banks and other services that may be offered.

Citibus

<http://www.citibus.com/>

Citibus will offer limited buses for campus routes beginning March 30, 2020 throughout the duration of online classes only. Regular Citibus routes will continue to arrive through campus.



City of Lubbock Resources

Food Banks & Resources

Locations, days and times may change and are dependent on organizational offerings

- St. John's United Methodist Church, 1501 University Ave.
 - Tuesdays - 1p.m. (Food Vouchers)
- Global Mission Center, 2101 Broadway Ave.
 - Thursdays- 2p.m. (Food Vouchers)
- First United Methodist Church, 1411 Broadway-
 - Tuesdays, Thursdays, Saturdays - Noon (Free Lunch Provided)
- Catholic Charities, 102 Ave. J
 - Wednesdays and Fridays - 1pm-4pm (Food Pantry on site/Food Vouchers)
- Greenlawn Church of Christ, 5701 19th St.
 - Mondays - 1-3pm, Thursdays - 9a.m. (Food Distribution)
- South Plains Food Bank - <https://www.spfb.org/about-us/>
 - 5605 MLK Blvd.
 - 806-763-3003

School Districts

Stay up to date with current K-12 school information

- Lubbock ISD: <https://www.lubbockisd.org/healthupdates>
- Frenship ISD: <https://www.frenship.net>
- Lubbock-Cooper ISD: <https://www.lcisd.net>

OTHER LOCAL RESOURCES

- City of Lubbock Health Department
 - <https://ci.lubbock.tx.us/departments/health-department>
- Texas State Department of Health Services information on Coronavirus
 - <https://ci.lubbock.tx.us/departments/health-department>
- City of Lubbock Community Development
 - <https://ci.lubbock.tx.us/departments/community-development/resources>



Student Community & Support Resources

MENTORSHIP & ENGAGEMENT

There are opportunities to practice social distancing while still having a community of support. Mentorship offers opportunities to build a relationship with a peer, faculty and/or staff member. Mentors can serve to help you transition through the online learning environment and continue to have a community for your success.

Engagement opportunities are meaningful and offer a way for social & cultural interactions.

Mentor Tech

<http://www.depts.ttu.edu/mentortech/>

Enhance your experience at TTU by being pair with a faculty, staff or graduate student mentor.

First Generation Transition & Mentoring Programs

<https://www.depts.ttu.edu/diversity/FGTMP/>

First Generation Transition & Mentoring Programs supports undergraduate students that identify as first-generation in college through peer mentorship, social engagement & student success activities.

Military & Veterans Programs

<http://www.mvp.ttu.edu>

Military & Veterans Programs will operate virtually during regular operating hours, Monday-Friday, 8am-5pm. Students can visit the website to schedule an appointment and receive information on VA educational benefits.

Office of LGBTQIA Education & Engagement

<https://www.depts.ttu.edu/lgbtqia/index.php>

The Office of LGBTQIA Education & Engagement will continue to provide services and resources virtually. General inquiries may be directed to 806-742-5433 or via email at campuslife.lgbtqia@ttu.edu. For students seeking general advice and/or support contact Stephen Chao (they/he), stchao@ttu.edu.



Student Community & Support Resources

UNIVERSITY HOUSING & LUBBOCK APARTMENTS

University Housing

<https://www.depts.ttu.edu/housing/coronavirusfaqs.php>

For all information and FAQ's regarding university housing, including the process for requesting to stay in university housing and the move-out process, visit the website.

Lubbock Apartments & Student Legal Services

<https://www.depts.ttu.edu/sls/>

Students that may live off-campus in an area apartment complex can work with their individual apartment complex to discuss options for returning back to your apartment. This includes if you are having challenges paying for your rent, may have a roommate that is to self-quarantine or any other issue. Student Legal Services is able to provide guidance and support to help you navigate the conversation with your apartment complex.



