



RAIDER SUCCESS HUB

TEXAS TECH
Office of the Provost
Academic Innovation
& Student Success

HUB HIGHLIGHTS

MAY

Summer is around the corner, and we're wrapping up the academic year with new resources, tools and important updates designed to support your work and student success. As you jump into summer plans, take a moment to explore the latest happenings across [Raider Success Hub \(RSH\)](#) including new features, upcoming trainings and a big shout-out to one of our partners!

INTERACTION SUMMARIES ARE HERE

We're excited to launch [Interaction Summaries](#), an upgrade designed to make documenting student interactions easier and more effective. Interaction Summaries provide a single, streamlined space to record all types of student interactions, including advising appointments, internal staff notes and phone calls.

This new format simplifies documentation, improves consistency and strengthens collaboration across teams so we can better support our students.

Starting around **May 15**, you'll see a new Interaction Summaries tab in each student's advisee record. From that point forward, please begin using this tab for all documentation. Over the following week, all data from your existing Appointment Summaries and Internal Notes will be transitioned into the new format. Once the migration is complete, the old tabs will be retired, and Interaction Summaries will become the central location for documentation.

To support this transition, we are offering training to ensure you feel confident using the new system and to answer any questions you may have.

Virtual Session

Date: May 20
Time: 10–10:30 a.m.

In-Person Sessions

Date: May 21
Time: 2–2:30 p.m.
Location: TLPDC 151

Date: May 22
Time: 10–10:30 a.m.
Location: TLPDC 151

You can register for a session through [Cornerstone](#) by searching “RSH Documenting Using Interaction Summaries.” Additionally, if you’re unable to attend a live session, you can access the Interaction Summaries module in [RR360 Trails](#).

REFERRAL CASES COMING SOON

Starting later this month, RSH users will be able to refer students directly to campus departments—no alert required!

If you’re interested in making or receiving referrals, you can learn more and get your area set up by [submitting a ticket](#). Our team will guide you through the setup process and ensure you’re ready to take full advantage of this new feature.



NEW TRAINING SESSIONS NOW AVAILABLE

We’re expanding our [Instructor-Led Training offerings](#). New sessions, including a 45-minute course created specifically for faculty, is now available. Be sure to check out our updated schedule and register for upcoming training in [Cornerstone](#).

RED RAIDER ORIENTATION RESOURCES

Red Raider Orientation season is quickly approaching, and we're here to support you.

The [RSH Student Toolkit](#) provides staff with ready-to-use resources—including printable guides, FAQs and how-to videos—to help you confidently introduce RSH to students and guide them through using it effectively.

We encourage you to bookmark the [Student Training Resource page](#) and familiarize yourself with the [Student How-To Guide](#) so you can quickly access these materials and assist students throughout the summer.

Thank you for helping make sure students start strong with RSH!



IN THE SPOTLIGHT: SUPPLEMENTAL INSTRUCTION

The [Supplemental Instruction \(SI\)](#) team at the [Learning Center](#) recorded more than 50,000 student visits to SI sessions in RSH.

The adoption of [Facility Check-In](#) has streamlined processes, improved reporting and made it easier to track student engagement in real time. By harnessing the power of RSH data, the SI team has been able to assess its impact more effectively and demonstrate the value of its work.

Their commitment to student success showcases the power of collaboration with RSH, proving how departments can use its tools and insights to deepen engagement and strengthen outcomes. We are proud to celebrate the incredible efforts of the SI team—and we can't wait to see what they achieve next!

QUESTIONS, SUGGESTIONS, NEED HELP?

RSH HELP CENTER

Submit a ticket anytime.



FROM HERE, IT'S POSSIBLE.™

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