



TEXAS TECH UNIVERSITY  
*Office of the Provost*

**MEMORANDUM**

TO: Deans, Associate Deans, Department Chairs, Faculty, and Academic Advisors  
FROM: Michael Galyean, Provost and Senior Vice President  
CC: Lawrence Schovanec, President  
DATE: March 5, 2018  
RE: EAB SSC-Campus (Strive.TTU.edu) Implementation Update and Training

Texas Tech University joined the EAB Student Success Collaborative (SSC) to provide a technology platform to support our coordinated student success network. Although some of the technology is already used widely on campus (e.g., GradesFirst), our goal is to achieve full campus participation and implementation this year. [Strive.TTU.edu](#) is the entry point for the EAB SSC-Campus platform.

In support of this goal, SSC-Campus is being upgraded with the newest available features. The offices of Institutional Effectiveness, the CIO, Student Success & Retention (SSR), and EAB have partnered to ensure the successful completion of this upgrade process before March 19, 2018. Please be advised that the production system will be temporarily unavailable during the entire week of Spring Break. Note that our training system will be available March 6 through March 23.

**Assessing Implementation Progress**

For the institution to fully benefit from the features this system offers, we will be regularly reviewing our progress using an online implementation status report. The report can be reviewed at: [www.provost.ttu.edu/success/100](http://www.provost.ttu.edu/success/100). Your areas are encouraged to develop creative and meaningful strategies to involve all current and potential users, even as SSR engages your personnel to facilitate onboarding.

**Training Opportunities**

To facilitate the completion of our campus-wide implementation and to assist current users in maximizing their use of the upgraded system, SSR will provide training through hands-on sessions, online handouts, video tutorials, and in-person presentations for current and new groups or individuals. Please promote the training resources by distributing this link: [www.provost.ttu.edu/success/strivetrain](http://www.provost.ttu.edu/success/strivetrain).

**User Support and Questions**

The Strive.TTU.edu system is currently integrated with student information in Raiderlink, calendar availability in Office365, and other campus technologies. To request additional features in the platform, or for further assistance with the system, please contact [success@ttu.edu](mailto:success@ttu.edu).