



MEMORANDUM FOR: **TEXAS TECH** Employees

Program and Services Summary

Hertz is excited to offer **TEXAS TECH** Employees our best in class programs and benefits.

Below is a brief description of these services which will make your Hertz Rental Experience even more rewarding.

When making a reservation for business travel, make sure you use the following Corporate Discount Number (cdp#): **2013227 - TEXAS TECH**

Hertz Gold Plus Rewards

Signing up for **Hertz Gold Plus Rewards** means you can bypass the regular rental counter and proceed directly to your pre-assigned vehicle, saving you valuable time. It also means you only have to complete one rental agreement for all time with Hertz. And you only have to tell Hertz your rental preferences once. As a **Gold Plus Rewards** member, you will also be automatically enrolled in Hertz's frequent renter program in which you will be able to earn higher levels of Gold service, personal free day certificates and free upgrades.

To enroll in **Hertz Gold Plus Rewards**, please follow the steps outlined below:

- Access **TEXAS TECH/HERTZ Gold Plus Rewards** enrollment by clicking the link below
- <http://link.hertz.com/link.html?id=5040685&LinkType=CBLK>
- Complete personal, business, and credit card information fields.
- If you would like to earn Hertz Gold Plus Rewards Points, check the box under the section.
 - Note: It is against Texas State Comptroller and **TEXAS TECH** policy to include airline frequent flyer miles credit as part of this program given that an extra cost is incurred. Travelers may not include an airline frequent flyer number when completing a reservation request or renting vehicle.
- U.S. Optional Services, Car Class – select according to **TEXAS TECH** travel policy; *Decline Loss/Damage Waiver (LDW) and Liability Insurance Supplement (LIS) in the U.S., as these are already included at no charge in the rental rate.*
- Our fleet is 100% non-smoking
- NeverLost GPS navigational system – According to Texas State Comptroller and **TEXAS TECH** policy, a GPS is not a reimbursable expense. Should you accept this option as a personal paid expense, the cost per day has been reduced to \$7/day
- CANADA Optional Services – select according to **TEXAS TECH** travel policy.
- You will receive your **Hertz Gold Plus Rewards** number via a printable member card on the screen; your **Hertz Gold Plus Rewards** number can be used immediately for reservations
- Advise your travel professional of your new **Hertz Gold Plus Rewards** #



HERTZ GOLD PLUS REWARDS POINTS Hertz Gold Plus Rewards is our Free Rewards program that allows you to earn free days, free weeks and more with Rewards with no blackouts and points don't expire*.

- Easy to earn - Receive one Gold Plus Rewards Point for every qualifying dollar spent at Hertz locations.
- A variety of Gold Plus Rewards are available anytime of the year. AnyDay Rewards are not subject to any blackout periods and may be used during the most busy travel periods. Standard Rewards are available during all but the most busy travel periods and require fewer points to redeem than AnyDay Rewards.

MOBILE GOLD ALERTS – GET YOUR CARFIRMATION™!

SMS TEXT NOW AVAILABLE -- Get your Carfirmation and know the car you drive before you arrive with Mobile Gold Alerts. We will send you a message to tell you which car you'll be driving and where it is parked, the minute it is assigned.

PlatePass®: Avoid slow toll lanes and traffic when you use PlatePass®. Available in the following states: NJ, NY, PA, DE, MA, ME, MD, NH, VA, WV, ID, IL, TX, FL, CO, and CA – N. California Bay Area. A daily administrative flat fee of \$2.95 will be assessed for PlatePass in addition to all applicable toll charges.

SIRIUS XM Satellite Radio® - DO NOT ACCEPT – the Texas State Comptroller and **TEXAS TECH** policy note this is not a reimbursable expense.

Hertz Instant Return: Process returns car side during peak travel periods. Available at most major airports in the U.S. and Europe.

Express Return: No time to wait in line? Express Return Boxes are available if you don't require an immediate receipt – just note several pieces of information – drop the information in a return box and go.

Email Express Receipts: If you don't stop at the counter and you don't use Instant Return, a receipt will be emailed to the email address in your **Hertz Gold Plus Rewards** profile.

24 Hour Roadside Assistance: Around-the-clock peace of mind – 24 hours a day/365 days a year in the U.S. and Canada at no charge. Charges may apply for assistance due to non-mechanical issues (i.e. lost keys, lockouts, out of fuel, flat tire, etc.)

Important U.S. Contact Information

General Reservations **1-800-654-3131**

Emergency Road Service **1-800-654-5060**

Extending a Current Rental **1-800-654-4174**

Hertz Manager & Support

Jonette Ferrier – Sr. Account Representative
Karen Alexander – Sr. Account Service Rep

jferrier@hertz.com
1-281-209-6739