

# 5 RULES TO EMAIL

**KEEP IT SHORT** Your email should be clear and to the point. Shrink sentences and list items to guarantee your message is easy to read.

**DESCRIPTIVE SUBJECT LINE** The subject line of an email should be straightforward and describe the content of the email.

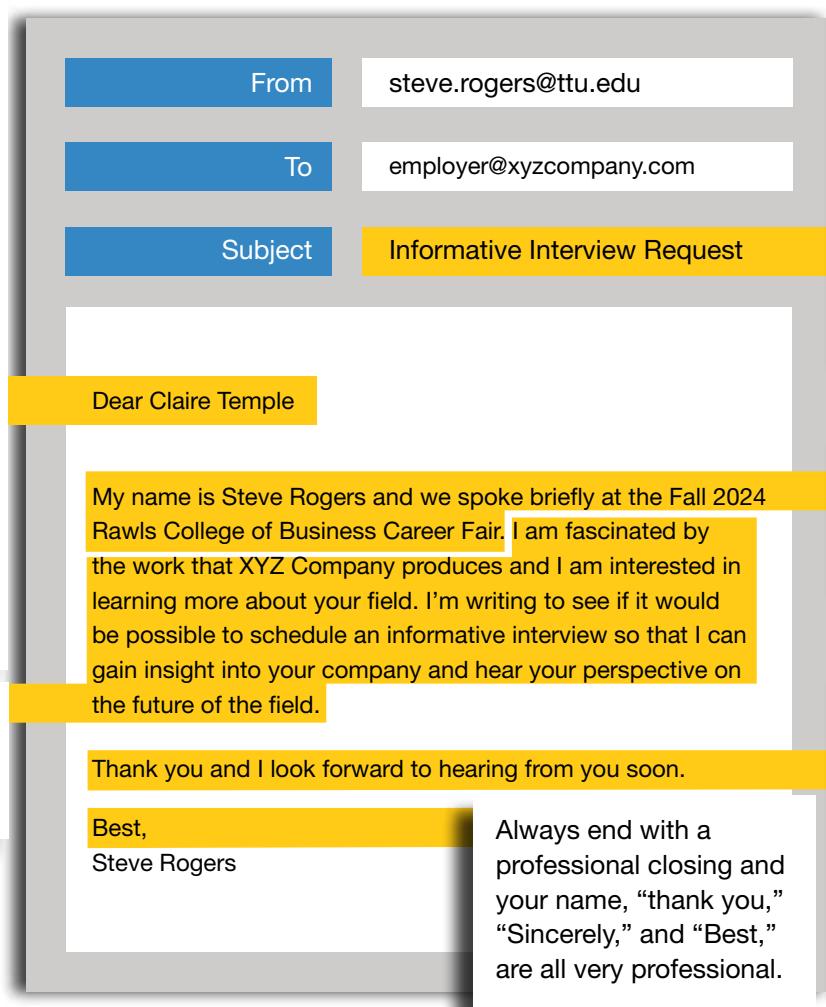
**KEEP IT ORGANIZED** If there is already a related email, reply to it. If it has a different subject, create a new one.

**ALWAYS PROOFREAD** Always review your email before hitting the 'send' button. Use professional language and check for grammar and spelling mistakes.

**ADD THE RECIPIENT'S EMAIL LAST** Don't risk the chance of accidentally pressing 'send' without finishing your email.

Every email should start with a greeting. To ensure more inclusive language, use the person's first and last name instead of gendered titles like Mr. or Ms. If your relationship is formal, "Dear [First Name] [Last Name]" would be appropriate. If someone has a doctorate degree or PhD, including many of your instructors, be sure to refer to them as "Dr. [Last Name]." If you are emailing a coworker or friend that you know well, "Hello [First Name]" or "Hi [First Name]" would be appropriate.

Clearly state the purpose of the email. Make sure the recipient knows why they are being contacted.



Always include a specific subject line that gives the recipient a clear idea of what the email is regarding. Never leave the subject line blank.

Explain who you are and mention how you know the recipient.

Always end with a professional closing and your name, "thank you," "Sincerely," and "Best," are all very professional.