

Texas Tech University Faculty Senate

1998-1999:07

May 5, 1999 Minutes #198

Bookstore Policies Recommendations

Study Committee B, chaired by Senator Robert, presented its recommendations about the bookstore on campus.

The following recommendations were passed unanimously:

- 1) Texas Tech Administrators should further investigate the issues raised by Ms. [Lisa] Gonzales. Faculty Senate Study Committee B recognizes that Ms. Gonzales was terminated and may therefore present a biased view of Wallace's Bookstore Policies. However, her testimony seemed credible and merits further investigation. All parties involved in the situation Ms. Gonzales is describing as well as other employees of Wallace's Bookstore, both past and present, should be interviewed before any decisions are reached.
- 2) Primary criteria for evaluating proposals should be effective service to university community and business ethics, especially good employee relations and treatment. The business practices should be public knowledge, including employee contracts, fair hiring and firing policies, policies on payment of vendors, buy-back procedures which guarantee that students receive the advertised payment for used books rather than a percentage of it.
- 3) An effective, objective procedure for the evaluation of bookstore performance should be implemented to include the criteria identified in recommendation #2. This procedure should be used to evaluate Wallace's record of performance under the current contract. Information on Wallace's past record of the last four years should be provided.
- 4) The bookstore task force would benefit from the addition of a faculty representative with a business background on issues regarding employee relations.
- 5) The National Association of College Bookstores (NASCORP) in Overland, OH, should be contacted and asked for literature on the leasing/vendor industry.
- 6) The distribution of profit from the bookstore should be reviewed and the recommendations of the Faculty Senate implemented, i.e., bookstore profits should be used for the library or other academic purposes, and recommendations made previously by the Faculty Senate need to be reviewed.
- 7) The Bookstore Task Force should seek input from both the Faculty Senate and the Student Senate to discover the faculty and student's needs and opinions concerning the future of the bookstore.