About Us

Managing Director

JaWana Green, MA
She, Her, Hers

JaWana is a native Houstonian who earned both her Bachelor’s and Master’s degrees from Prairie View A&M University and is presently pursuing her Doctorate degree from Southern Illinois University. Currently the Managing Director for the Office of Student Conduct, she has served in higher education for several years to include conduct, university housing, and human resources.

Advice for Students: Know who you are, recognize your value, and learn to love yourself. Looking to others for validation will never provide the fulfillment that you are likely seeking. Finally, she advises that you should check your emotions, because emotional decisions can be costly!

Associate Directors

Che Chavez
He, Him, His

Che is a native West Texan who earned his bachelor’s degree in criminal justice from Eastern New Mexico University. After 11 years in the Criminal Justice field, he has shifted his focus to serving students and the Lubbock community. Che enjoys hunting, fishing, camping, Texas Tech sports, and spending time with his wife and son.

Advice for Students: Mistakes are inevitable. Be honest. Own it. Learn from it.

Crista B. Flores, MBA
She, Her, Hers

Crista is from McAllen, Texas and holds a Bachelor of Science in Animal Sciences, an Equine Certificate with an Industry focus, and a Master of Business Administration with a STEM Concentration, all of which were earned from Texas Tech University. She is also a dog mom of three to Minnie Mouse, Ruger, and Doc. Crista’s hobbies include hunting, fishing, and traveling.

Advice for Students: Never settle in life. It is okay to change your mind and do what is best for yourself.

Assistant Directors

Kaitlyn Charette, M.Ed
She, Her, Hers

Kaitlyn is from Michigan and earned her Bachelor’s in Public Relations from Northern Michigan University and her Master’s in Higher Education from Texas Tech University. Kaitlyn has two cats, Karl and Fred, and loves to play board games, video games, and write in her free time.

Advice for Students: The only skill that can’t be taught is the desire to work hard, as long as you have that, everything else will come with time.

Rebecca Gililland
She, Her, Hers

Rebecca is a Lubbock local and holds a Bachelor of Art in Psychology from Lubbock Christian University. Rebecca has three fur children, Elaine the bunny, Azriel the cat, and Bella the dog. Rebecca’s hobbies include Art, Dance and sleeping.

Advice for Students: Be kind to yourself. Your inner voice is the only one you can’t walk away from.

Administrative Assistant

Gail Moore
She, Her, Hers

Gail Moore is a native of Lubbock. Passionate in helping students succeed and reach their goals. Fifteen years working as an Administrator Assistant, which one year with Texas Tech University in higher education. Gail enjoys church, shopping, and spending time with husband and Sasi (puppy).

Advice for Students: You can achieve whatever you put their minds to, be honest take accountability. “They believed they could, and they did.”